



# 2011 ANNUAL REPORT

FLORIDA OFFICE OF INSURANCE REGULATION





**KEVIN M. McCARTY**  
COMMISSIONER



## OFFICE OF INSURANCE REGULATION

FINANCIAL SERVICES  
COMMISSION

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GOVERNOR

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CHIEF FINANCIAL OFFICER

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ATTORNEY GENERAL

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COMMISSIONER OF  
AGRICULTURE

March 2012

I am pleased to submit the 2011 Annual Report of the Florida Office of Insurance Regulation for the 2010 Calendar Year, in compliance with Section 624.315, Florida Statutes.

I am filing this copy simultaneously with the Speaker and Minority Leader of the House of Representatives, the President and Minority Leader of the Senate, the chairs of the legislative committees with jurisdiction over matters of insurance, and the Governor.

Anyone with Internet access may also view the report and similar associated information on the Office's website, [www.floir.com](http://www.floir.com).

This report contains all of the information the Office is required by statute to publish annually, and each section indicates the specific statutory reference. Please note the Office's website contains a myriad of insurance industry information and links to other insurance related websites. If you have any questions about the contents of this report or the affairs of the Florida Office of Insurance Regulation, please do not hesitate to contact my office.

Sincerely,

Kevin M. McCarty  
Insurance Commissioner

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# Office Activities

This section is a brief summary of major activities and accomplishments of the Office of Insurance Regulation during the 2010 Calendar Year.



# THE OFFICE OF INSURANCE REGULATION

The Florida Legislature created the Office of Insurance Regulation (Office) in 2003:

**“The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or chapter 636. The head of the Office of Insurance Regulation is the Director of the Office of Insurance Regulation, who may also be known as the Commissioner of Insurance Regulation.” -- Section 20.121(3)(a)1, Florida Statutes**

The Insurance Commissioner is appointed by, and reports to, the Financial Services Commission. The Commission is comprised of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture. The Commission serves as agency head for purposes of rulemaking pursuant to Sections 120.536 and 120.565, Florida Statutes. Commission action is taken by majority vote. The Commissioner of Insurance Regulation is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office.

The Office is, for purposes of administrative, personnel, and technology support, housed within the Department of Financial Services (DFS). Office funding is appropriated directly by the Legislature from the Insurance Regulatory Trust Fund, funded by insurance company licensing fees, fines that may be levied for non-compliance with provisions of the Insurance Code, and a portion of premium tax paid by surplus lines carriers transacting insurance in this State.

## Mission Statement

To ensure that insurance companies licensed to do business in Florida are financially viable; operating within the laws and regulations governing the insurance industry; and offering insurance products at fair and adequate rates which do not unfairly discriminate against the buying public.

## Insurance Regulation and the Department of Financial Services

The Office's interaction with the insurance regulatory responsibilities assigned to DFS occurs in several instances. Consumer complaints received by the DFS Division of Consumer Services may constitute patterns of company practices in violation of the Insurance Code and are referred to the Office's Market Investigation unit for investigation. In turn, Market Investigation examinations may discover potential fraudulent actions that are referred to and worked with the law enforcement personnel of the DFS Division of Insurance Fraud. In some instances, such investigations involve insurance agents licensed by the DFS Division of Agent and Agency Services and Office staff will work with the DFS to assist in making cases with the Division's Bureau of Agent Investigations. In instances where an insurance company's financial condition has significantly deteriorated to the point of insolvency, the Office may refer a company to the DFS Division of Rehabilitation and Liquidation.

## Administrative Overview

As previously noted, the Office is administratively housed within DFS. In statute, that relationship is expressed in this excerpt of Section 20.121, Florida Statutes, emphasis provided:

## Section 20.121 Department of Financial Services.—

**(3) FINANCIAL SERVICES COMMISSION.**--Effective January 7, 2003, there is created within the Department of Financial Services the Financial Services Commission, composed of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture, which shall for purposes of this section be referred to as the commission. Commission members shall serve as agency head of the Financial Services Commission. **The commission shall be a separate budget entity and shall be exempt from the provisions of Section 20.052, Florida Statutes.** Commission action shall be by majority vote consisting of at least three affirmative votes. **The commission shall not be subject to control, supervision, or direction by the Department of Financial Services in any manner, including purchasing, transactions involving real or personal property, personnel, or budgetary matters.**

(e) Administrative support.--The offices shall have a sufficient number of attorneys, examiners, investigators, other professional personnel to carry out their responsibilities and administrative personnel as determined annually in the appropriations process. **The Department of Financial Services shall provide administrative and information systems support to the offices.** Pursuant to this provision, the Office develops and presents its budget requests directly to the Executive Office of the Governor and the Florida Legislature. The Office has developed performance measures and standards to assess the performance of its activities in support of its budget requests.

With respect to the Office's interaction with DFS in matters involving administrative support, the Office has inherited the responsibility to directly manage its personnel matters -- i.e., to recruit, advertise, and hire personnel -- subject to DFS personnel office review for compliance with required state agency hiring and personnel policies and procedures. With respect to the Office's interaction with DFS in matters involving information systems support, the Office seeks independent and project-specific appropriations for technology initiatives and upgrades. The Office has direct liaison with DFS technology support staff; and it is the DFS Division of Information Systems that provides the Office with standard desktop, network, and programming assistance for integrated computer systems in use by both the Office and DFS.

## *2010 Legislative Session*

### **Property Insurance Reform - 2010**

The 2010 Florida Legislature enacted property insurance reform legislation that made wide-ranging changes to the regulation of property insurance, including:

#### **HB 159 - *Guaranty Associations***

Insurance guaranty associations provide a mechanism for the payment of covered claims of insolvent insurance companies. Insurance companies are required by law to participate in guaranty associations as a condition of transacting business in Florida.

#### *Florida Insurance Guaranty Association (FIGA)*

- Consolidates the two automobile accounts in FIGA and streamlines the assessment recoupment process insurers use to recover FIGA assessments from their policyholders. Exempts the recoupment of regular assessments from the imposition of commissions and fees.

#### *Florida Life and Health Insurance Guaranty Association (FLAHIGA)*

- Increases the coverage limits for some types of claims covered by FLAHIGA, permits insurance agents to provide information about FLAHIGA with potential or current policy holders or annuity

purchasers, and makes numerous statutory changes to conform the FLAHIGA statutes to the National Association of Insurance Commissioners (NAIC) model act.

*Florida Workers' Compensations Insurance Guaranty Association (FWCIGA)*

- Designates FWCIGA, rather than FIGA, to be responsible for covering employment liability claims of insolvent workers' compensation insurers.

*Effective Date: July 1, 2010. {Chapter Law 2010-49}*

**HB 661 Surplus Requirements/Mortgage Guaranty Insurers**

Grants the Commissioner of the Office of Insurance Regulation discretion to grant temporary exception to mortgage guaranty insurers with regard to the current minimum capital surplus requirements. Mortgage guaranty insurance companies may request such an exception and the Commissioner of Insurance Regulation, at his discretion, will determine whether to grant the temporary exception.

*Effective Date: July 1, 2010. {Chapter Law 2010-56}*

**SB 1196 and SB 1222 Community Associations**

Revises laws related to community associations, including condominium, homeowners', and cooperative associations. The bill permits condominium, cooperative, and homeowners' associations to demand payment of any future regular assessments from the tenant of a unit or parcel owner.

Insurance Related Provisions:

- Revises and clarifies the property insurance requirements of condominium associations and condominium unit owners under chapter 718, F.S.
- Repeals the requirement that condominium unit owners must maintain property insurance coverage and the requirement that the condominium association must be an additional named insured and loss payee on policies issued to unit owners.
- Repeals the provision that a condominium association may purchase property insurance at the expense of the owner when the unit owner does not provide proof of insurance.
- Requires that residential condominium unit owner policies issued or renewed on or after July 1, 2010, include loss assessment coverage of \$2,000, for certain assessments with a deductible of no more than \$250 per direct property loss.

*Effective Date: July 1, 2010. {Chapter Law 2010-174}*

**SB 1460 Florida Hurricane Catastrophe Fund/Contract Year**

- Corrects the "transitional" 2010 contract year problem by changing the Florida Hurricane Catastrophe Fund's (FHCF) contract year back to June 1<sup>st</sup> through May 31<sup>st</sup> thereby eliminating the acceleration of an insurer's expenses for purchasing FHCF reinsurance.
- Provides legislative intent language, which emphasizes the importance of providing residential property insurers with more time to negotiate and purchase private reinsurance and a greater degree of certainty regarding the coverage provided by the fund.
- Requires the FHCF's aggregate coverage and aggregate retention to be published in the Florida Administrative Weekly by January 1 of each year, the FHCF's reimbursement contract to be adopted by February 1 of each year, and insurers to execute their FHCF reimbursement contract by March 1 of each year (with an effective date of June 1).

- Changes the retention multiple formula in calculating an insurer's retention, by using exposure from "two years" prior (as opposed to "one year" provided under current law) in calculating the retention factor.
- Caps the FHCF's mandatory layer at \$17 billion, unless the FHCF has capacity to pay \$17 billion in one year and \$17 billion in the subsequent year. This provision accomplishes the objective of making the FHCF's mandatory layer more of a certain or known benefit for insurers.

*Effective Date: Upon becoming law; approved by the Governor on April 15, 2010. {Chapter Law 2010-10}*

### **SB 2046 Employee Leasing Companies**

Provides the following changes related to the regulation of employee leasing companies (ELC) in Florida:

- Streamlines approval process for a change of ownership by providing that a purchase or acquisition of a licensed ELC does not require prior board approval if the controlling person of the ELC maintains a controlling person license under part XI, Ch. 468, Florida Statutes.
- Revises disciplinary actions associated with delinquent licenses (licenses not timely renewed).
- Eliminates the requirement that delinquent licenses automatically become void 30 days after the renewal date when the renewal fees are not paid and provides that the delinquent license would be subject to disciplinary action by the board instead of becoming automatically void.

*Effective Date: July 1, 2010. {Chapter Law 2010-126}*

### **SB 2176 Insurance**

#### Insurer Rating Laws

- Amends the insurance "Rating Law," to allow specified types of commercial lines insurance to be exempt from the rate filing and review requirements of s. 627.062(2), F.S.
- Provides that in order to exercise this exemption an insurer must notify the Office of any changes to rates for these exempted types of insurance within 30 days after the effective date of the change.
- Specifies the information that must be included in the notice, and requires that underwriting files, premiums, and loss/expense statistics must be maintained by the insurer and subject to review by the Office.
- Provides that commercial motor vehicle insurance covering a fleet of 20 or more vehicles is exempt from: s. 627.0651(1), F.S., requiring certain rate filing information; s. 627.0651(2), F.S., requiring the Office to review the rate filing; s. 627.0651(9), F.S., allowing the Office to require information necessary to evaluate the filing; and s. 627.0645, F.S., requiring annual rate filings.



- Prohibits an association, fund, or pool created to manage a risk management program or self-insurance public entity from requiring its members to give more than a 45 day notice of the member's intention to withdraw from the association, fund, or pool.

#### Firefighters and Law Enforcement Officers

- Provides that a law enforcement officer, correctional officer, or correctional probation officer who suffers from tuberculosis, heart disease, or hypertension and departs from the prescribed course of treatment of his or her physician, and the departure is demonstrated to result in an aggravation of his or her condition, would lose a specified presumption for claims after July 1, 2010. The bill also specifies that only retirement coverage under claims made prior to leaving employment are eligible for a specified presumption. These provisions do not apply to state or local firefighters.
- Provides a broader interpretation of workers' compensation benefits payable to off-duty deputy sheriffs to include, but not be limited to, providing security, patrol, or traffic direction for a private employer.
- Authorizes a sheriff to include the sheriff's proportionate cost of workers' compensation premiums for the off-duty deputy sheriffs providing such off-duty employment.

#### Medicare Supplement Policies

- Amends provisions relating to the regulation of Medicare supplement policies.
- Revises provisions related to unfair methods of competition and unfair or deceptive acts to provide that this section does not prohibit a Medicare supplement insurer from providing a premium credit to an insured for using an in-network inpatient facility.
- Expressly provides that an insurer offering Medicare supplement policy is not prohibited from entering into an agreement through a network with inpatient facilities that agree to waive the Medicare Part A deductible in whole or part.
- The insurer's network agreement would not be subject to the approval of the Office and the insurer would not be required to file a copy of the agreement with the Office.
- Requires an insurer to factor such a waiver of the Medicare Part A deductible and premium credit into the insurer's loss-ratio calculation and policy premium.

#### Warranty Associations

- Streamlines much of the regulatory oversight that the Office currently exercises over warranty associations. Among its key provisions, the bill:
- Exempts, from regulation under the Florida Insurance Code, motor vehicle service agreements that are sold to non-consumers.
- Provides that unlicensed activity by warranty associations is a first-degree misdemeanor.
- Prohibits false, deceptive or misleading advertising by warranty associations.

- Removes the requirement to submit warranty service agreements to the Office for approval; however, the bill provides that the Office may order a form not to be used if it does not meet specified criteria.
- Switches from quarterly to annual financial report requirements for warranty associations.
- Makes periodic Office examinations discretionary and provides factors to consider in choosing to conduct an examination.
- Provides that there is no violation for knowingly overcharging if a motor vehicle service agreement company refunds any excess premium within 45 days.
- Makes a failure to provide a complete sample copy of the terms and conditions of a service or warranty agreement prior to sale an unfair practice, but provides that this information may be provided online.
- Broadens the definition of home warranty service agreements.
- Allows premium increases in renewal home warranty contracts if supported by claims history or claims cost data.
- Removes the Office's ability to require additional regular or special reports from home warranty associations.
- Repeals the requirement for home warranty associations and motor vehicle service agreement companies to file rates with the Office.
- Requires that warranty contracts sold in Florida must be accompanied by a written disclosure to the consumer that the rate charged for the contract is not subject to regulation by the Office.

#### Annuities Sales

Makes several changes in the insurance code to enhance penalties for unethical annuities sales practices as well as provide certain consumer protections for seniors who purchase annuities contracts. The act makes the following changes:

- Prohibits annuity sales agents from making a member of his/her family the beneficiary of an annuity if that annuity is sold to anyone other than another family member.
- Strengthens the Department of Financial Services (DFS) ability to deny licensure to agents who have a history of financial misconduct involving seniors.
- Requires more favorable annuity contract terms for seniors and requires sales agents to provide seniors with greater disclosures prior to the sale of an annuity contract.
- Heightens administrative fines for deceptive annuity sales practices towards seniors and gives DFS the authority to order the selling agent to pay restitution to a senior who is harmed by a violation of this section.

*Effective Date: June 1, 2010. {Chapter Law 2010-175}*

## **HB 7119 Open Government Sunset Review/Hurricane Loss Projection Methodology**

- The bill repeals s. 627.0628(3)(f)3., F.S., and thereby saves from repeal the public-records exemption and the public-meetings exemption created in s. 27.0628(3)(f)1., F.S., and s. 627.0628(3)(f)2., F.S., for a trade secret used to construct a hurricane loss model.
- Requires a recording to be made of any closed portion of a meeting.
- Expands the existing exemptions to make such recordings exempt from public-records requirements.
- Extends the repeal date from October 2, 2010, to October 2, 2015.
- Provides that the public-records exemption applies to a "trade secret" as defined in the Uniform Trade Secrets Act.

*Effective Date: October 1, 2010. {Chapter Law 2010-89}*

## **HB 7121 Open Government Sunset Review/Hurricane Loss/Associated Exposure Data**

This bill is the result of the Banking and Insurance Committee's Open Government Sunset Review (Interim Report 2010-204) of the public records exemption for reports by insurers of their hurricane loss and associated exposure data. Specifically, the legislation:

- Reenacts and narrows the exemption by requiring Florida International University to annually publish a report summarizing by county the loss and exposure data collected from residential property insurers.
- The report must be submitted to the Governor, the President of the Senate, and the Speaker of the House of Representatives beginning on October 1, 2011, and each subsequent October 1.

*Effective Date: October 1, 2010. {Chapter Law 2010-117}*

For a complete and detailed summary of the 2010 legislation, visit [2010 OIR Legislative Summary](#).

## **Life and Health Insurance Reform - 2010**

The 2010 Florida Legislature enacted other pieces of legislation, directly related to life and health insurance issues that will benefit Florida's consumers and enhance the insurance market:

### **HB 37 Health Care Services**

This is a joint resolution proposing the creation of s. 28 of Art. I of the State Constitution to preserve the freedom of Florida residents to provide for their own health care by:

- Ensuring that any person, employer, or health care provider is not compelled to participate in any health care system;
- Authorizing a person or employer to pay directly, without using a third party such as an insurer or employer, for health care services without incurring penalties or fines; and

- Authorizing a health care provider to accept direct payment for health care services without incurring penalties or fines.
- Prohibits a law or rule from prohibiting the purchase or sale of health insurance in private health care systems and specifies certain aspects of health care that are not affected by this constitutional amendment.
- The joint resolution includes the statement that is to be placed on the ballot for the upcoming statewide election.

*Effective Date: If adopted by the voters at the 2010 General Election, this resolution will take effect January 4, 2011.*

### **HB 885 Life Insurance**

Makes changes to various aspects of life insurance and annuities sales:

- Specifies circumstances under which an insurer is not required to send notice of replacement of a life insurance policy to the current user.
- Allows coverage of spouses and dependent children under a group life insurance policy up to the amount for which the employee is insured under the policy.
- Bars the sale or transfer of annuities that were purchased as part of a settlement to satisfy Medicare secondary payer requirements to third parties that are not connected with the settlement.
- Prohibits, for purposes of life insurance, the creation of a class of employees consisting solely of employees covered under the employer's group health plan.
- Exempts certain inactive life insurance sales agents from the continuing education requirements currently required in order for an agent to maintain a license.

*Effective Date: Upon becoming law. {Chapter Law 2010-61}*

### **SB 926 Relating to Trusts**

- Eliminates the application of the Prudent Investor Rule and the Prudent Trust Administration Rule with respect to a contract for life insurance acquired or retained on the life of the trust settler.
- Removes certain duties from the trustee in specified situations, provides that a trustee is not allowed to receive compensation for performing certain services, and eliminates liability of the trustee to the beneficiaries for a loss sustained with respect to certain life insurance contracts.
- Adds additional duties that a trustee may delegate to an investment agent.

*Effective Date: July 1, 2010. {Chapter Law 2010-172}*

## **HB 1253 Continuing Care Facilities**

Provides disclosures to residents of Continuing Care Retirement Communities (CCRC) and provides for more financial transparency in the operation of CCRCs. Among its key provisions, the bill:

- Increases the availability and distribution of certain information and reports to residents and prospective residents of CCRCs.
- Increases transparency by requiring providers to give the residents' council chair a copy of Ch. 651, F.S., the quarterly and annual reports that must be filed with the Office, and, if requested, a copy of new contracts approved by the Office.
- Gives residents the right to receive memos and announcements from the residents' council as well as unrestricted access to the council.
- Increases allowable cancellation processing fees for prospective residents who cancel a contract prior to occupancy.
- Clarifies that a provider may assess a non-refundable application processing fee.
- Clarifies that the taxes and insurance that must be factored into the escrow account as a debt service reserve, pertain to "property".
- Clarifies that if a prospective resident signs a contract but delays moving into the facility, he or she is considered to have occupied a unit in the facility when he or she pays an entrance fee, or any portion thereof, and has begun paying a monthly fee. Provides that such resident has seven days from the date of signing the contract to cancel without financial penalty.
- Changes in the Office inspections from once every three years to once every five years.
- Requires the Continuing Care Advisory Council (Council) to annually report the Council's findings and recommendations concerning CCRCs to the Governor and to the Office.
- Requires the Office to disclose to Council members specified information regarding complaints filed with the Division of Consumer Services within DFS and to notify the Council regarding rule changes and rule workshops and hearings.

*Effective Date: July 1, 2010 {Chapter Law 2010-202}*

## **Administration and Budget**

### **SB 1178 Cost-benefit/Return-on-Investment/Dynamic Scoring**

- Creates s. 216.138, F.S., and allows the Speaker of the House or the President of the Senate to request that special impact sessions of consensus estimating conferences evaluate proposed legislation using dynamic scoring, return on investment or cost-benefit techniques, as appropriate.
- The Office of Economic and Demographic Research is tasked with recommending protocols and procedures which, upon approval by the Speaker and the President, will govern the application of the specified techniques when requested by the Speaker or the President.

*Effective Date: Upon becoming law. {Chapter Law 2010-101}*

### **SB 2020 Information Technology**

- Expands the role of the Agency for Enterprise Information Technology (AEIT) in coordinating the consolidation of state agency purchases of information technology (IT) products and services.
- Establishes a competitive solicitation process for procuring a statewide consolidated email service.
- Requires the consolidation of SUNCOM services connecting users in state primary data centers to SUNCOM Network services.
- Provides for a staggered consolidation schedule of agency computing services, required by section 17, ch. 2008-116, Laws of Florida, into three primary data centers (Southwood Shared Resource Center, Northwood Shared Resource Center and the Northwest Regional Data Center).
- Provides for the ability of the state primary data centers to contract with each other for administrative services.
- Appropriates three full-time employees and \$300,000 for additional duties associated with AEIT's expanded role in IT purchases.

*Effective Date: Upon becoming law. {Chapter Law 2010-148}*

### **SB 2374 State Group Insurance Program**

- Directs the Department of Management Services (Department) to competitively procure post-payment claims review services and dependent eligibility verification services for the state group insurance program.
- Places requirements on the Department regarding contract renewals with health maintenance organizations for the 2011 calendar year.
- Requires the Department to submit specified health plan information to the Legislature, as well as recommendations for contracting with health maintenance organizations.

*Effective Date: July 1, 2010. {Chapter Law 2010-150}*

### **SB 2386 State Financial Matters**

- Directs all agencies and the judicial branch to use electronic payment disbursements and receipts for all state payments where possible.
- Requires state purchasing agreements and state term contracts to include provisions which:
  - Define the scope of work that a contractor must perform.
  - Identify quantifiable, measurable and verifiable units of deliverables and require those deliverables to be accepted in writing prior to payment.

- Specify the financial consequences for contractor noncompliance.
- Specify the ownership rights to any intellectual property related to the contract.
- Requires state agencies to provide specific information to DFS when an agency elects not to use the competitive procurement process to award a contract for commodities or services.
- Requires state agencies to review and renegotiate contract renewals and reprocurments with savings to be placed in reserve in the Office of Policy and Budget.
- Directs agencies to improve enforcement of the Preferred Pricing Clause (PPC) in state contracts and introduce penalties for misrepresentation.
- Repeals sections related to products and materials with recycled content.
- Sets out new processes for competitive solicitation.
- Requires the coordination of Contracted Services between Department of Children and Families, the Agency for Persons with Disabilities, the Department of Health, the Department of Elderly Affairs, and the Department of Veterans Affairs where applicable.
- Declares that each agency is responsible for exercising due diligence to secure full payment of all accounts receivable and other claims due to the state. Requires each agency to submit an annual report to the President of the Senate and the Speaker of the House of Representatives.
- Provides Florida preference language to promote through state contracting the employment of state residents and to maximize use of products made in Florida.
- Appropriates five full-time employees and \$311,915 from the General Revenue Fund to the Department of Financial Services to execute the provisions of the bill.

*Effective Date: July 1, 2010. {Chapter Law 2010-151}*

**HB 5001 General Appropriations Act -- Proviso Language Included in the Budget:**

OFFICE OF INSURANCE REGULATION ----COMPLIANCE AND ENFORCEMENT – INSURANCE

From the funds in Specific Appropriations 2565 through 2574, the Office of Insurance Regulation shall submit a report that provides a detailed listing of all rate filings submitted during Fiscal Year 2009-2010 for personal lines property residential coverage. For each such filing, the report shall include:

- (1) the name of the company submitting the filing;
- (2) the date the filing was submitted to the Office of Insurance Regulation;
- (3) the overall rate change requested;
- (4) the name of the Office of Insurance Regulation actuary responsible for reviewing the filing;
- (5) the number of days from the date of the original submission to the final disposition of the rate filing;
- (6) whether the submitted filing was approved as submitted, approved at a different rate level, disapproved in its entirety, or found to be incomplete or withdrawn;

- (7) if a rate was approved, the overall rate level which was approved;
- (8) if the rate was denied; the specific basis for the denial; and
- (9) if a rate filing was withdrawn and resubmitted, it shall be identified as part of the initial rate filing for purposes of this report.

The report shall be submitted to the chairs of the Senate Policy and Steering Committee on Ways and Means and the House of Representatives Full Appropriations Council on General Government and Health Care by September 1, 2010.

Beginning July 1, 2010 Select Exempt employees will be required to pay a premium for health insurance. The premium amount is \$8.34/month for individual coverage and \$30/month for family coverage.

*Effective Date: July 1, 2010. {Chapter Law 2010-152}*

For a complete and detailed summary of the 2010 legislation, visit [2010 OIR Legislative Summary](#).

## ***Market Research and Technology Highlights***

### **P&C Data Calls: Sinkhole and Reinsurance**

The Market Research Unit worked with the Property and Casualty Financial Oversight Unit to develop a comprehensive survey to gather information from companies regarding claims paid for sinkholes over the past five years. The Office developed a report based on the data collected. It was published on the Office of Insurance Regulation's (Office) website, [www.floir.com](http://www.floir.com) in November 2010.

Also in 2010, the Market Research Unit began to develop future data calls for both Personal Injury Protection (PIP) Automobile Insurance and Industry Reinsurance data – all to be orchestrated through the use of its own internally-developed Data Collection and Analysis Module (DCAM) system. The PIP and Reinsurance data call processes, procedures and criteria were in development in 2010 and scheduled for release in early 2011.

### **Medicare Supplement Rate Plan Changeover from 1992 to 2010**

The Market Research Unit and Technology Unit worked with the Life and Health Product Review Unit to update the Medicare Supplement Insurance rate plans based on 1992 laws to conform with new 2010 plan standards. This change was evident to the public through the Office's Medicare Supplement Consumer Website accessible through the Medicare Supplement Insurance page at <http://www.floir.com/Sections/LandH/Medicare/default.aspx>. This website was overhauled during the plan changeover and repopulated with new plan information supplied from the companies. The Consumer Website stores the latest Medicare Supplement plans and rates from all participating companies doing business in Florida, and presents this information in the easiest way to make comparisons between plans and rates.

### **Active Directory Authentication**

Active Directory is an enhanced security measure that identifies the authorized application accesses and roles for each user when logging on to the internal network. During 2010, the unit identified four major applications for which this type of security was appropriate. They were the company system (Companies and Related Entities Navigation system (COREN) and Applications Coordination (AppCoord)), the company financial reporting system (Financial Analysis and Monitoring Electronic Document Management System (FAME)), the quarterly residential property policy and premium reporting system (Quarterly and Supplemental Reporting System Next Generation (QUASRng)), and the basic Forms and Rates workflow filing system (Electronic Document Management System (EDMS)). This new process began in September 2010 when COREN login authentication was implemented through the Active Directory system. The other applications will be included in 2011.



### **COREN and Company Search .Net Rewrite**

The hub of all company information in the Office is the COREN system, which is the Companies and Related Entities Navigation system. COREN stores the information about a company's application, authorities, addresses and contact information, officers and directors, and lines of business. The Company Search application is a similar but scaled-down system that provides most of the features of COREN. These two applications were written in code no longer supported by the agency so a plan to rewrite COREN and the Company Search applications in a modern .Net language was approved and started in late 2010. This rewrite will reduce the need for special data changes and greatly aid in the cost and maintainability of the application and its database. Business units will be meeting with developers throughout 2011 and in to 2012 to review business rules so that the new application will meet the needs of the Office for many years to come. The project is expected to be complete by mid-2012.

### **Inventory Tracking Tool/Access Database**

A system was developed to track the Office's inventory of electronic items. Beginning in 2011, computers, printers, software, subscriptions, and other electronic items including their version number and age can be tracked more easily. Previously the inventory lists had to be reconciled from long printouts with cryptic descriptions and some searching for new locations. The new system will allow us to store and retrieve more information about the item, its location and any licensing or other important attribute information.

## ***Florida's National Leadership Role***

Florida serves on national policy-setting boards, councils and work groups via the National Association of Insurance Commissioners and the National Conference of Insurance Legislators.

### **The National Association of Insurance Commissioners (NAIC)**

The National Association of Insurance Commissioners (NAIC) is the organization of insurance regulators from the 50 states, the District of Columbia and five U.S. territories. The NAIC provides a forum for the development of uniform insurance regulatory policy, when uniformity is appropriate.

State insurance regulators created the NAIC in 1871 to address the need to coordinate regulation of multi-state insurers. The first major step in that process was the development of uniform financial reporting by insurance companies. Since then, new legislative concepts, new levels of expertise in data collection and delivery, and a commitment to even greater technological capability have moved the NAIC forward into its role as a multidimensional, regulatory support organization. With offices in Kansas City, Missouri, New York and Washington, D.C., the NAIC staff provides invaluable support and information to insurance regulators, companies and consumers. The mission of the NAIC is to assist state insurance regulators, individually and collectively, in serving the public interest and achieving insurance regulatory goals in a responsive, efficient and cost effective manner, consistent with the wishes of its members.

### **Florida and the NAIC**

Florida has exercised leadership within the NAIC by serving as Chair or Vice Chair of significant standing committees and continues to be actively involved in several key committees of the NAIC. At the Winter National Meeting in December 2009, Commissioner McCarty was elected to serve as the NAIC's vice president for 2010.

#### **Chair:**

Senior Issues (B) Task Force

Advisory Organization Examination Oversight (C) Working Group

Catastrophe Insurance (C) Working Group

International Insurance Relations (G) Committee

**Vice-Chair:**

Title Insurance (C) Working Group

**Member:**

Executive Committee – NAIC Vice President, Southeastern Zone  
Health Care Reform Cost Containment (EX) Subgroup  
Health Care Reform Interstate Compact Standards (EX) Subgroup  
SVO Initiatives (EX) Working Group  
AIG Managing (EX) Task Force  
AIG Special (EX) Working Group  
Climate Change and Global Warming (EX) Task Force  
Government Relations Leadership Council  
International Insurance Relations (EX) Leadership Group  
Long-Term Care (EX) Task Force  
Producer Licensing (EX) Working Group  
Regulatory Modernization (EX) Task Force  
Solvency Modernization (EX) Task Force  
Corporate Governance (EX) Working Group  
Group Solvency Issues (EX) Working Group  
International Accounting Standards (EX) Working Group  
International Solvency (EX) Working Group  
Principles-Based Reserving (EX) Working Group  
National Standards (EX) Working Group  
Operation Efficiencies (EX) Working Group  
Product Filing Review Handbook (EX) Subgroup  
Internal Administration (EX1) Subcommittee  
Life Insurance and Annuities (A) Committee  
Annuity Disclosure (A) Working Group  
Health Insurance and Managed Care (B) Committee  
Consumer Information (B) Subgroup  
Exchanges (B) Subgroup  
Regulatory Framework (B) Task Force  
Property and Casualty Insurance (C) Committee  
Catastrophe Reserve (C) Working Group  
Risk Retention (C) Working Group  
Terrorism Insurance (C) Working Group  
Casualty Actuarial and Statistical (C) Task Force  
Surplus Lines (C) Task Force  
Multi-State Surplus Lines Premium Tax (C) Working Group  
Surplus Lines Financial Analysis (C) Working Group  
Title Statistical Plan (C) Working Group  
NAIC/IAIABC Joint (C) Working Group  
Professional Employer Organization Model Law (C) Working Group  
Complaint Issues (D) Working Group  
Consumer Connections (D) Working Group  
Market Conduct Examination Standards (D) Working Group  
Military Sales (D) Working Group  
Market Analysis Procedures (D) Working Group  
Financial Analysis (E) Working Group  
Health Reform Solvency Impact (E) Subgroup  
National Treatment and Coordination (E) Working Group  
Issues (E) Subgroup

Rating Agency (E) Working Group  
Accounting Practices and Procedures (E) Task Force  
Blanks (E) Working Group  
Property and Casualty Reinsurance (E) Study Group  
Capital Adequacy (E) Task Force  
Property Risk-Based Capital (E) Working Group  
Examination Oversight (E) Task Force  
Financial Analysis Research and Development (E) Working Group  
Receivership and Insolvency (E) Task Force  
Receivership Technology Administration (E) Working Group – chaired by DFS  
Reinsurance (E) Task Force  
Risk Retention Group (E) Task Force  
Valuation of Securities (E) Task Force  
Life and Health Actuarial Task Force  
Accident and Health Working Group  
NAIC/Consumer Liaison Committee  
NAIC/State Government Liaison Committee  
Consumer Participation Board of Trustees

### **National Conference of Insurance Legislators (NCOIL)**

The National Conference of Insurance Legislators (NCOIL) is an organization of state legislators whose main area of public policy concern is insurance legislation and regulation. Many legislators active in NCOIL either chair or are members of the committees responsible for insurance legislation in their respective state houses across the country.

NCOIL's primary goals are to:

- Educate state legislators on current and perennial insurance issues;
- Help state legislators from different states interface effectively with each other;
- Improve the quality of insurance regulation;
- Assert the prerogative of legislators in making state policy when it comes to insurance;
- Speak on Congressional initiatives that attempt to encroach upon state primacy in overseeing insurance.

### **Florida and NCOIL**

Office staff participates in and attends NCOIL committee meetings, special subcommittee meetings, roundtable discussions, and general sessions. Due to budgetary constraints, the Office limits its participation in NCOIL activities.

## ***Business Units of the Office of Insurance Regulation***

All business units and functions within the Office of Insurance Regulation are divided into one of two program areas also known as budget entities: Executive Direction and Support and Compliance and Enforcement.

Executive Direction and Support provides overall direction in carrying out the Office's statutory and administrative responsibilities. Executive Direction and Support includes the Commissioner's Office, Office of the General Counsel/Legal Services and the Office of the Inspector General.

The remaining areas of the Office fall under the Compliance and Enforcement program area. This service protects the public through regulatory oversight of company solvency, policy forms and rates and market investigations performance.

## Office of the Commissioner

### Commissioner of Insurance Regulation

The Commissioner of Florida's Office of Insurance Regulation provides the Office's policy and executive leadership. The Commissioner is the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office in Florida Statutes. The Commissioner serves as a member of the NAIC. Participation at the NAIC affords the Office the opportunity to take part in resolving major insurance issues and contribute to the development of national policies.

#### *Office of Chief Economist*

Reporting directly to the Commissioner, the Office of Chief Economist is charged with the responsibility to research the economic impact associated with emerging regulatory issues, to produce the annual Workers' Compensation and Medical Malpractice Market Reports, and to provide the Office with the ability to produce complex data-driven analyses of the Florida insurance markets.

#### *Office of Inspector General*

The Office of Inspector General is the central point within the Office for coordination of, and responsibility for activities that promote accountability, integrity, effectiveness, efficiency and cost-effectiveness of the Office's operations and administration. This is accomplished by:

- Conducting internal audits, investigations, performance measure assessments, rule reviews, management reviews and other accountability activities, in accordance with professional standards and applicable federal and state laws and rules.
- Providing business and technical consultation services to Office management.
- Ensuring effective coordination and cooperation between the Office and the Auditor General, other external auditors and governmental bodies.

#### *Office of General Counsel and Legal Services*

The Office of General Counsel and Legal Services provides legal counsel to the Commissioner of Insurance Regulation, represents the Office in judicial, administrative and rule-making proceedings, provides legal assistance, coordination and oversight to the Market Investigations Business Unit.

The Legal Services Unit is organized into two principal legal sections:

#### *Regulatory Actions Section*

- Provides legal counsel to the Commissioner and staff on all matters related to the regulation of insurers.
- Responds to requests for legal opinions from inside and outside the Office.
- Advises the Commissioner and Office staff on a daily basis on all legal matters.
- Assists in the development and analysis of new legislation and rules.
- Assists Office staff in the preparation of complex contracts and agreements concerning financial and market conduct examinations of insurers.
- Reviews and provides analysis of the legal sufficiency of admissions applications and other company documents.
- Provides assistance to the Legislative Affairs Office in the development of and interpretation of proposed legislation.

#### *Litigation Section*

- Handles all litigation, including judicial proceedings, in state and federal courts, administrative proceedings before the Division of Administrative Hearings, and appeals

before the Florida Supreme Court and District Courts of this State as well as cases from the Subscriber Assistance Panel (HMO appeals) referred to the Office by the Agency for Health Care Administration.

- Responds to public information requests and handles related litigation, including injunction hearings on alleged trade secret documents.
- Provides advice and litigation support in personnel matters and for challenges to Office rules.
- Provides advice as requested regarding the Office's review of insurers' annual rate filings required by the Insurance Code, including assistance with public rate hearings and defending Office actions regarding those filings if challenged.

### ***Market Investigations***

Market Investigations is the enforcement and compliance unit for the Office. It monitors the activities of authorized Life and Health and Property and Casualty insurers within the Florida insurance marketplace to assure proper compliance with the Florida Insurance Code. Market Investigations also investigates and initiates regulatory enforcement actions against unauthorized entities that illegally transact insurance business in Florida or with Florida consumers. When adverse business practices are identified relative to specific companies, markets or insurance products, companies are reviewed for compliance through a multitude of possible regulatory responses. Responses could include contacting the insurers for a response to the identified issue, desk investigations or on-site field examinations.

Over the last few years, Market Investigations has incorporated a targeted approach to market conduct reviews. Industry problems are identified through market analysis by trending patterns and practices of consumer complaints, financial data and other data available through market and environmental sources. Targeted industry compliance reviews may also be conducted as a result of legislative changes to the Florida Insurance Code to determine if insurers are complying with those changes. These regulatory responses enable Market Investigations to work with the company to efficiently resolve any problems identified in the review. The Market Investigations unit participates with other states in NAIC multi-state reviews. Multi-state reviews allow regulators to work together to resolve similar problems and address issues through uniformity and collaborative actions to the benefit of consumers in numerous states.

### ***Business Unit Organization***

Market Investigations is organized into the following sections:

- Property and Casualty
- Life and Health/Managed Care
- Special Investigations Unit

The fundamental charge of these sections is to assure compliance with governing statutes and rules and to monitor how the industry interacts with the citizens of Florida. Market Investigations has the authority to conduct investigations and examinations of insurers and to assess administrative penalties, direct corrective action and restitution, and mandate conduct that protects the insurance consumer from unlawful or harmful business practices. Special Investigations Unit activities include investigations of unauthorized insurers.

### **Market Analysis**

The primary responsibility of this section is to analyze current and historical market and financial data and trends to determine if any anomalies exist that may indicate an unlawful or harmful business practice or pattern exists.

### Unit Statistics

In 2010, the unit closed 109 field examinations and 5,295 investigations of Property and Casualty entities. In addition, the unit closed two field examinations and 3,791 investigations of Life and Health entities.

Life and Health examinations included compliance reviews of health data reporting; findings included violations by insurers of the statutes and rules established pursuant to Florida's Freedom to Travel Act. Property and Casualty examinations included reviews of consumer complaint handling; findings included claims and underwriting violations. Investigations included reviews of companies not timely filing data reports with the Office and unauthorized insurance activities.

Pursuant to Section 624.315(c), Florida Statutes, specific findings as to Market Investigations' examination and enforcement efforts can be found at [http://www.flor.com/Sections/MarketInvestigations/is\\_market\\_inv\\_index.aspx](http://www.flor.com/Sections/MarketInvestigations/is_market_inv_index.aspx)

## **Office of the Chief of Staff**

### *Chief of Staff*

The Office of Chief of Staff is the senior executive management unit of the Office of Insurance Regulation. The Chief of Staff provides leadership, administrative direction and policy advice to the units within the Office; manages the fiscal resources and personnel to maximize the delivery of services and technical assistance; and advises the Commissioner, Governor, Cabinet and Legislature on policies relating to the regulation of insurance.

The Office of Chief of Staff is responsible for the coordination and completion of a series of required executive actions, including:

- Submitting the Office's annual legislative budget requests;
- Serving as the chair of the Technology Steering Committee, which conducts biweekly meetings to identify, prioritize and oversee system technology plans and projects;
- Coordinating and approving Office personnel actions;
- Serving as the agency's safety coordinator;
- Serving as the agency's disaster coordinator;
- Serving as the agency's personnel and purchasing liaison contact for matters involving the Department of Financial Services; and
- Coordinating informational memoranda releases.

The Chief of Staff directly supervises the Communications Office, Government Relations Office, the Deputy Chief of Staff, NAIC activities and the budget and contracts and personnel managers of the Office.

### ***Communications Office***

The Communications Office represents the Office to the news media of Florida, the nation and the world. The Communications Office serves as the primary contact with news media, and the significant responsibilities include:

- Researching, writing, editing and distributing Office press releases;
- Coordinating interviews with news media, the commissioner and senior management;
- Responding to public or media requests for information;
- Continuously updating the Office's Web site content; and
- Coordinating internal communications to assure the media and interested parties have access to the most current information and expertise available to better understand complex insurance regulatory issues and actions.

### ***Government Affairs Office***

The Government Affairs Office consists of a Cabinet Affairs Office and Legislative Affairs Office and is responsible for the development, coordination, and communication of legislative priorities and rulemaking. The Legislative and Cabinet Affairs Offices are responsible for establishing and maintaining contacts on legislative matters within the Executive Office of the Governor, the Florida Legislature, and other local, state, and federal entities. Among its responsibilities:

- Response and communication to legislative members and staff matters affecting policy and administration of Office insurance programs and activities.
- General oversight of legislative activities involving Office business units.
- Administration of pre-legislative activity that includes:
  - Coordination of interim meetings with legislators;
  - Coordination of interim legislative projects;
  - Gathering, where appropriate, input from industry representatives and other interested parties related to potential legislative initiatives;
  - Coordination of drafts for proposed bills and bill amendments;
  - Solicitation of legislative sponsorship for regulatory initiatives; and
  - Providing briefing materials for Financial Services Commission/Legislative Directors of interested or affected executive and Cabinet agencies.
- Representation of the Office during Legislative Session that includes:
  - Meeting with and providing information to legislators on matters that affect the regulation of the insurance industry.
  - Managing legislative calendars and required committee appearances.
  - Monitoring and prioritizing of legislation affecting the Office.
  - Coordinating bill analyses provided to legislative members and staff.
  - Appearing before legislative committees, as required.
  - Coordinating responses to legislative information requests.
- Coordination of post-session activities that include:
  - Publication/distribution of post-session legislative summaries and reports.
  - Implementation of policies, procedures and programs that assure the accurate and timely implementation of legislation.
  - Management of Office responses to constituent requests from legislative offices and committee staff.
  - Management of the Office's internal program to assure timely implementation of legislative mandates; to assure appropriate rules are developed and implemented; and ensure that the impact of new legislation is communicated effectively within the Office and its regulated entities.

### ***Cabinet Affairs***

The primary role of the Cabinet Affairs Office is to facilitate communication and respond to matters affecting Office oversight by the Financial Services Commission. The Cabinet Liaison works with and is an active part of the Governmental Relations Office. Unique responsibility assigned to Cabinet Affairs includes:

- Interaction with the Financial Services Commission -- providing information regarding proposed rules, board recommendations, legislation and other matters affecting the Office;
- Coordination and presentation to Cabinet Aide briefings on matters affecting the Office;
- Coordination of appointments and recommendations for boards and commissions.

### ***Deputy Chief of Staff***

The Deputy Chief of Staff directly supervises and provides direction and support to the business development, market research and technology units. The Deputy Chief of Staff supports the Chief of Staff with personnel and budgetary matters, and directly supervises the Cabinet Affairs liaison.

### ***Business Development/Company Admissions***

The Company Admissions Unit is responsible for the receipt and initial review of all company applications for the sale of insurance and insurance-related products regulated by the Office, including applications for material changes in ownership and issues letters of approval, eligibility, registration, licenses and certificates of authority accordingly. The section also coordinates background and fingerprint investigations of the Officers and Directors of the companies seeking authority to operate in Florida's insurance market.

#### Unit Statistics

In 2010, the Office processed a total of 599 company applications in an average of 43 days. These applications were approved, denied, withdrawn or deemed incomplete. The applications section also completed 870 investigations of Officers and Directors in an average of 71 days.

In 2010, the Office approved 130 new insurance companies and insurance related companies for operation in Florida. These included, but were not limited to, property and casualty insurers, title insurers, life and health insurers and premium finance companies.

### ***Market Research & Technology Unit***

The Market Research & Technology Unit serves as the data clearinghouse for the collection and dissemination of public insurance industry data. This unit is comprised of two areas that support the OIR in the oversight and development of Florida's insurance markets.

The primary purpose of the Market Research Unit is to ensure efficiency and transparency in the collection and validation of data that is collected from regulated entities. This section provides the data to satisfy public record requests, legislatively mandated reports and internal business unit requests.

The Technology Unit's primary role is to support OIR in the day-to-day maintenance and development of computer applications. This unit works very closely with technical staff augmentation vendors and with the Department of Financial Services/Division of Information Systems to meet the needs of internal and external users by ensuring that systems are functioning properly.



## **Office of Deputy Commissioner, Property and Casualty Insurers**

The Deputy Commissioner of Property and Casualty Insurers provides direction and support for the business units regulating statutory compliance and monitoring of property and casualty industry markets. In addition, the Deputy Commissioner handles residual market issues including Citizens Property Insurance Corporation, Florida Hurricane Catastrophe Fund assessments, certain data calls, boards and committees.

The Deputy Commissioner for Property and Casualty Insurance provides leadership, administrative direction, and advises the Commissioner and the Legislature upon request on policies relating to the regulation of insurance.

### Business Units

The Deputy Commissioner directly supervises the Property and Casualty Product Review and Property and Casualty Financial Oversight business units.

### Business Unit Directors

The Business Unit Directors oversee the daily regulatory activity of the unit and manage the personnel and budget assigned to the unit. The Director is also charged with the responsibility to manage the implementation of legislation, and to represent the Office in local, state, and national forums.

### ***Property and Casualty Product Review***

Property and Casualty Product Review is responsible for the review and approval of policy forms, policy rates, policy rules and underwriting guidelines for property and casualty insurance products marketed in this state. The unit must comply with specific statutory timelines for the review of each type of filing received. The statutory timelines range from 15 days for certain types of recoupment filings to 90 days for certain types of rate filings.

Property and Casualty Product Review is organized into two principal sections:

#### Rates Section

- Responsible for conducting a timely review of each rate or rule filing submitted to ensure filings comply with actuarial standards and with standards specified in law and rule; and,
- Responsible for the oversight and compliance requirements for the reporting of excess profits of private passenger automobile and workers' compensation insurance.

#### Forms Section

- Responsible for conducting a timely review of each form filing submitted to ensure filings comply with the requirements specified in law and rule.

#### Unit Statistics

In 2010, the Unit processed a total of 9,040 rate and form filings.

### ***Property and Casualty Financial Oversight***

Property and Casualty Financial Oversight is responsible for monitoring the financial condition of property and casualty, title insurers and self-insurance funds through the review of applications, ongoing financial analysis, periodic financial examinations and appropriate regulatory action. The unit is also responsible for the review of material changes of ownership of insurers domiciled in Florida. The unit conducts actuarial reviews to assure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts

desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition.

As part of the Office's involvement with the National Association of Insurance Commissioners, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing minimum solvency law and regulation standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Property and Casualty Financial Oversight is organized into three principal sections:

Applications Section

- Reviews applications for material changes in ownership of insurers as well as applications for new insurers requesting to conduct or expand business in Florida.

Examinations Section

- Responsible for periodic on-site financial examinations, including NAIC coordinated, multi-state exams of larger entities.

Analysis Section

- Responsible for the receipt and review of financial statements, submitted by insurers at least four times per year, holding company registration statements, and other requested documents related to the financial solvency of a regulated insurer.

Unit Statistics

In 2010, the Unit completed 58 financial examinations and 4,736 financial statement reviews and analyses. As of December 31, 2010, there were 1,006 licensed or otherwise regulated Property and Casualty entities.

## **Office of Deputy Commissioner, Life and Health Insurers**

The Deputy Commissioner of Insurance Regulation of Life and Health Insurers provides direction and support for the business units regulating statutory compliance and monitoring of life and health industry markets.

The Deputy Commissioner for Life and Health Insurers provides leadership, administrative direction, and policy advice to the regulatory business units; manages fiscal resources and personnel; and advises the Commissioner and the Legislature on policies relating to the regulation of insurance.

Business Units

The Deputy Commissioner directly supervises the Life and Health Product Review and Life and Health Financial Oversight business units.

Business Unit Directors

The Business Unit Directors oversee the daily regulatory activity of the unit and manages the personnel and budget matters affecting the unit. The Directors are also charged with the responsibility to manage the development and implementation of legislation, and to represent the Office, the Commissioner or the Deputy in local, state, and national forums.

### ***Life and Health Product Review***

Life and Health Product Review is responsible for the review and approval of policy form and rate filings received from life and health insurance companies, health maintenance organizations, discount medical plans, and related entities and products. Health insurance includes, but is not limited to, indemnity and preferred provider organization major medical policies, managed care policies, Medicare Supplement policies, long-term care policies, limited benefit, disability income and catastrophic illness indemnity insurance.

Health Maintenance Organizations, Prepaid Health Clinics, Continuing Care Retirement Community plans, Health Flex plans, Prepaid Limited Health plans, and Discount Medical Plan filings are included in the health category. The unit is also responsible for the actuarial review of rates for all products except large group (51 or more) and out-of-state group major medical insurance, to ensure premiums are reasonable in relation to benefits as required by law. Life insurance includes: term life, whole life, universal life, variable life and variable annuities. Credit life, credit disability and viatical filings are also included in the life category.

Life and Health Product Review is organized into two principal sections:

#### Rates Section

- Performs actuarial reviews of rate filings to ensure compliance; and
- Makes actuarial recommendations regarding approval or disapproval of each rate filing submitted.

#### Forms Section

- Responsible for enforcing compliance with statutes and rules governing insurance policy contract forms, applications, endorsements or other forms associated life and health insurance products.

#### Unit Statistics

In 2010, the Unit reviewed 7,379 rate and form filings.

### ***Life and Health Financial Oversight***

Life and Health Financial Oversight monitors the financial solvency of life and health insurers and managed care health entities licensed to do business in the State of Florida.

The unit is responsible for the review and approval of material changes of ownership of insurers or managed care health entities domiciled in Florida. The unit also administers the admissions process for new life and health entities as well as those proposing to expand into additional lines of business.

Entities subject to the unit's regulatory oversight include Life and Health insurers, fraternal benefit societies, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations, discount medical plan organizations, as well as Healthflex entities that are either licensed, authorized or otherwise approved to operate in the State of Florida.

The unit conducts actuarial reviews to ensure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition.

As part of the Office's involvement with the NAIC, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing solvency laws and regulatory standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Life and Health Financial Oversight is organized into four principal sections:

Life and Health Insurer Financial Analysis Section

- Responsible for monitoring the financial condition of all authorized life and health insurers and fraternal benefit societies;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with applicable financial statutes and rules as well as to identify signs of financial deterioration;
- Responsible for reviewing applications for new domestic insurer certificates of authority, foreign insurer certificates of authority, requests to add lines of business, and reorganization, merger and acquisition filings.

Managed Care Financial Analysis Section

- Responsible for monitoring the financial condition of all health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations as well as Healthflex entities;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with all applicable financial statutes and rules as well as to identify signs of deteriorating financial condition; and
- Responsible for reviewing applications for new domestic entities, reorganizations, mergers and acquisitions.

Actuarial Analysis Section

- Responsible for assisting the analysis and examination units on actuarial related items for all life and health insurers, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, as well as Healthflex entities;
- Conducts actuarial analysis and examinations both at the Office and on-site at the offices of the regulated entity; and
- Participates with the review of actuarial related items regarding applications for new domestic entities.

Examination Section

- Responsible for periodic on-site financial examinations.

Unit Statistics

- In 2010, the Unit completed 13 financial examinations and 4,054 financial statement reviews and analyses.

### ***Specialty Product Administration***

In the past, the Office's Annual Report included a special section on the regulation of "special products" that fit outside the normal realm of life and health and property and casualty products. Some of these entities included Continuing Care Retirement Communities (CCRCs), Donor Annuities, Viatical Settlements, and Warranties. The Office continues to regulate these entities, but to encourage regulatory streamlining and to optimize Office resources, these entities have been distributed to the Life and Health and Property and Casualty Product Review sections during 2010. The specialty section of the annual report will no longer appear in the Office's Annual Statement.

## ***Insuring Entities Created By Statute***

### **Citizens Property Insurance Corporation (Citizens)**

Statutory Reference: Section 627.351(6), Florida Statutes

<https://www.citizensfla.com/index.cfm>

Board of Governors: Section 627.351(c)4.a., Florida Statutes

### **Florida Automobile Joint Underwriting Association (FAJUA)**

Statutory Reference: Sections 627.311(3) and 627.351(1), Florida Statutes

<https://www.aipso.com/fl>

Board Members: Section 627.311(3)(e), Florida Statutes

### **Florida Workers' Compensation Joint Underwriting Association (FWCJUA)**

Statutory Reference: Section 627.311(5), Florida Statutes

<http://www.fwcjua.com>

Board of Governors: Section 627.311(5)(b), Florida Statutes

### **Florida Medical Malpractice Joint Underwriting Association (FMMJUA)**

Statutory Reference: Section 627.351(4), Florida Statutes

<https://www.prod.fmmjua.com/fmmjua/index.jsp>

Board of Directors: Section 627.351(4)(c), Florida Statutes

### **Florida Surplus Lines Service Office (FSLSO)**

Statutory Reference: Section 626.921, Florida Statutes

<http://www.fslso.com>

Board of Governors: Section 626.921(4), Florida Statutes

### **Florida Birth-Related Neurological Injury Compensation Association (NICA)**

Statutory Reference: Sections 766.301-766.316, Florida Statutes

<http://www.nica.com/>

Board of Directors: Section 766.315, Florida Statutes

**Florida Patients' Compensation Fund (FPCF)**

Statutory Reference: Section 766.105, Florida Statutes  
(No Website Available)

Board of Directors: Section 766.105(3)(b), Florida Statutes

**Florida Comprehensive Health Association (FCHA)**

Statutory Reference: Section 627.648, Florida Statutes  
(No Website Available)

Board of Directors: Section 627.64872(3), Florida Statutes

**Health Maintenance Organization Consumer Assistance Plan (HMO CAP)**

Statutory Reference: Sections 631.811-631.828, Florida Statutes  
(No Website Available)

Board of Directors: Section 631.816, Florida Statutes

***An Analysis of the Impact of the Insurance Industry on the Economy of the State in 2010***

Pursuant to Sections 624.313(h), 624.313(j), and 624.315(g), Florida Statutes

The Florida insurance industry continues to be an important economic driver for the state's overall economy. According to data published by the U.S. Department of Labor, Bureau of Labor Statistics and the U.S. Department of Commerce, Bureau of Economic Analysis, the insurance industry employment in Florida (for 2010) was:

- 188,290 employed by insurance carriers and for related activities
- 58,218 employed by agents, brokers and other related activities

Florida's gross domestic product for Finance and Insurance was \$56.5 billion, which represents nearly eight percent of Florida's total gross domestic product of \$747.7 billion. For Fiscal Year 2009-2010 the Florida Department of Revenue collected \$667.9 million in insurance premium taxes. In addition, insurers wrote nearly \$105.5 billion in premium in Florida for calendar year 2010.

**Property Insurance**

There were roughly six million personal residential policies written in Florida in 2010. Citizens Property Insurance Corporation wrote over 18 percent of policies. In counties where there was significant catastrophe or sinkhole exposure, Citizens had a much larger percentage of the market.

Over the last several years, many insurers have filed significant rate increases with the Office. This can be attributed to several reasons, including:

- Increased reinsurance costs
- Increased sinkhole exposure
- Increase in the frequency and severity of claims (loss trends)

The emerging issue in the property insurance markets pertained to an increase in sinkhole claims. The Office conducted an electronic data call to examine closed sinkhole claims in Florida. The results indicated that the problem of sinkholes had increased in both frequency and total cost during the four-year period examined (2006-2010). The report also showed that there had been an increase in reported sinkholes in parts of South Florida where sinkholes traditionally have not been an issue. Total sinkhole claims reported between 2006 and 2010 were 24,671; 15,712 had been closed and 8,959 claims remained open at the time of the data call.

### **Private Passenger Auto**

As measured by direct premiums written, Florida is the third largest market of private passenger auto (personal auto) insurance in the United States for Calendar Year 2010. However, Florida ranked near the top for direct loss ratios. Since 2008, most of the top 10 private passenger auto insurers have received approval for large increases in personal injury protection (PIP), bodily injury and uninsured motorist's coverages. It appears that staged-auto accidents and PIP fraud are emerging as a major cost-driver in the auto insurance marketplace.

### **Medical Malpractice**

The average countrywide return on surplus for Florida's leading medical malpractice writers was 12.2% in 2010, which represents the seventh consecutive year of profitability. Although this result has significantly increased from 6.6% in 2009, it is important to put this into context. Return on surplus is a national number that takes into account profitability in states other than Florida; it also may be affected by changes in loss reserve adequacy. Moreover, for multi-line writers, this result includes the profitability of other lines of insurance. However, the return on surplus for those leading companies only writing medical malpractice in Florida was a comparable 9.5%.

There were 61 medical malpractice rate filings approved during 2010 in Florida. The average approved rate change for physicians and surgeon's medical malpractice, the largest segment of medical malpractice insurance, decreased rates 2.6%. This is potentially misleading as some carriers did not file a change or did not receive approval for a rate change in 2010. Including these carriers as a "0% change", the overall average affect on the physicians and surgeons market was still negative (approximately -2.3%). Some specialized areas of medical malpractice did experience average rate increases in 2010, including:

- Dentists rates: +4.0%
- Professional nurses rates: +11.4%
- Podiatrists, optometrists, chiropractors, rates: + 2.3%

### **Workers' Compensation**

Based on a comparative analysis across a variety of economic measures, the workers' compensation market in Florida appears to be competitive in 2010. A few findings from the Office's annual report:

- The workers' compensation market in Florida is served by a large number of independent insurers.
- None of the insurers have sufficient market share to exercise any meaningful control over the price of workers' compensation insurance.
- The Herfindahl-Hirschman Index (a measure of market concentration) indicates that the market is not overly concentrated in Florida.
- There are no significant barriers for the entry and exit of insurers into the Florida workers' compensation market.
- Based on entries and voluntary withdrawals, it would seem that the Florida workers' compensation market is an attractive market for insurers.

Of the six most populous states, Florida is the largest market dominated by private market insurers, rather than a state-sponsored residual market. This degree of private activity indicates that coverage should be generally available in the voluntary market. The residual market is small, suggesting that the voluntary market is absorbing the vast majority of demand. Reforms to section 440.34, Florida Statutes, which affected attorney's fee provisions, were a significant factor in the decline of workers' compensation insurance rates and the reforms continue to impact Florida's workers' compensation rates. Affordability within the Florida Workers' Compensation Joint Underwriting Association, Inc. (FWCJUA), which is the residual market, has been an on-going issue. Senate Bill 50-A enacted in 2003 and House Bill 1251 enacted in 2004, have addressed affordability in the voluntary and residual market respectively and both markets remain stable.

## **Overview of the Health Marketplace**

Total enrollment in Florida's commercial health insurance markets steadily declined over the last five years. Perhaps in part reflecting persistent economic woes, enrollment declined 4.3% from 2009 to 3.7 million covered lives by the end of 2010. In-state guarantee issue enrollment showed the largest increase in 2010, up nearly 30% from 2009 and up 58% from 2008 to 98,823 covered lives. However, in-state individual underwritten enrollment has remained flat over the past five years.

In-state one to 50 member groups' enrollment numbers have steadily decreased since the spike in 2007. In 2010 enrollment declined 19% from 2009 to 864,723 covered lives. Conversely, the total out-of-state one to 50 member groups' covered lives sharply increased in 2010 compared to 2009 and 2008. The enrollment numbers rose 44.3% to 7,026 covered lives.

The individual health insurance market represents an important transitional and gap provider of coverage, by fulfilling the health coverage needs of persons without access to employer group coverage. As a result, this market is viewed as an important component of a state's commercial health insurance market, as well as something of an indicator of overall economic conditions.

Because of the natural link between small business coverage and individual coverage, enrollment gains in the individual market can be reflective of a somewhat weakening small group market as smaller employers drop coverage. With such conditions in evidence, it is even more essential that a competitive individual market represent an option for individuals requiring health care coverage options. And indeed this market remains viable; while enrollment in the individual market peaked in 2006, it has increased annually since, rising to 787,545 lives in 2010, an increase of 3.0% from 2009, but down only 0.4% from the 2006 high.

The health insurance market in 2010 does not markedly differ from the way the market finished 2009, considering the gradual decline in market-wide direct written premium since its peak in 2007. Enrollment steadily increased since the end of 2009, with the exception of in-state small groups decreasing from a high of 1,045,923 in 2009 to 864,723 in 2010 and total out-of-state individual policies dropping to 177,009 in 2010 from 182,669 in 2009.

In 2010, the Office did not determine that an availability problem existed for any lines or kinds of insurance in Florida.

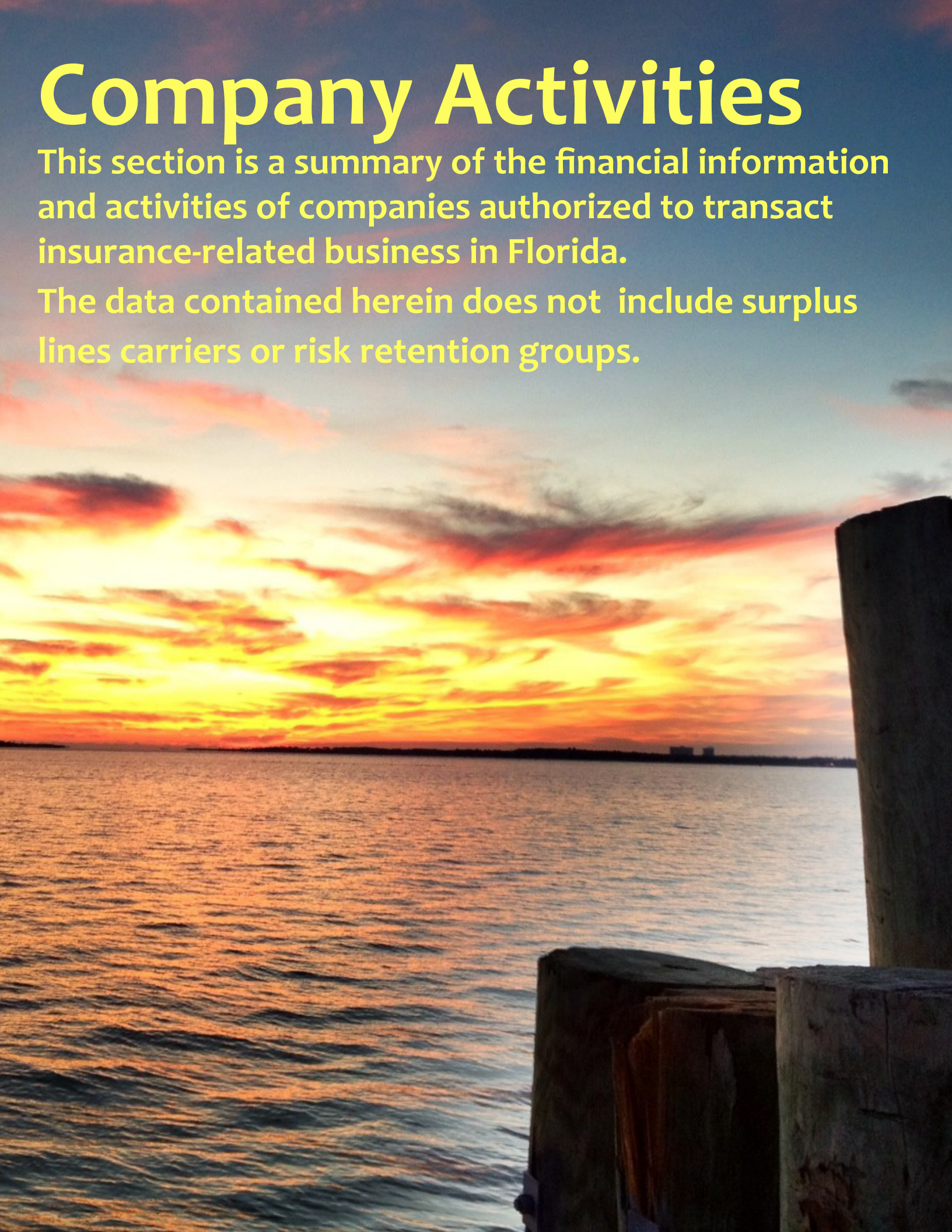
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# Company Activities

This section is a summary of the financial information and activities of companies authorized to transact insurance-related business in Florida.

The data contained herein does not include surplus lines carriers or risk retention groups.



FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Fire	Homeowners multiple peril	Commercial multiple peril (non- liability portion)	Commercial multiple peril (liability portion)	Medical malpractice	Workers' compensation
	2010 Direct Premiums Written For All Writing Companies	\$1,206,120,033	\$7,420,642,009	\$1,010,263,899	\$415,392,159	\$398,260,037
	<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2009).</i>					
DIRECT PREMIUMS WRITTEN	\$1,138,347,541	\$6,786,980,776	\$924,061,383	\$369,484,429	\$357,640,566	\$1,096,819,062
DIRECT PREMIUMS EARNED	\$993,957,082	\$6,359,435,916	\$780,409,549	\$339,536,960	\$359,065,461	\$1,000,027,489
DIRECT LOSSES PAID	\$131,758,304	\$2,150,806,535	\$143,668,123	\$171,106,882	\$214,732,696	\$662,316,784
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$80,833,722	\$781,607,745	\$101,692,829	\$312,020,913	\$552,472,266	\$1,360,842,104
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$130,604,723	\$961,293,772	\$100,905,279	\$306,396,884	\$499,061,229	\$1,412,905,002
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$160,703,039	\$787,800,826	\$173,828,544	\$317,021,089	\$209,907,851	\$2,015,289,199
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$154,707,591	\$845,689,606	\$169,813,684	\$287,256,943	\$172,072,272	\$1,951,365,976
DIRECT LOSSES INCURRED	\$175,533,857	\$2,388,381,339	\$138,865,713	\$135,718,708	\$123,486,078	\$650,456,457
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	17.66%	37.56%	17.79%	39.97%	34.39%	65.04%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$18,594,519	\$162,242,363	\$61,112,706	\$227,233,870	\$308,767,038	\$407,745,284
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$23,826,751	\$210,635,296	\$64,496,273	\$226,613,114	\$315,763,025	\$395,867,620
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$4,157,448	\$157,264,545	\$26,920,521	\$62,267,221	\$87,918,113	\$107,881,376
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$9,389,681	\$205,657,476	\$30,304,089	\$61,646,468	\$94,914,100	\$96,003,711
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	0.94%	3.23%	3.88%	18.16%	26.43%	9.60%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$16,909,777	\$171,353,629	\$915,892,606	\$141,838,065	\$23,791,225	\$147,195,193
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$17,232,892	\$192,206,958	\$471,875,494	\$137,160,942	\$25,858,651	\$132,877,805
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$14,984,047	\$306,701,134	\$10,803,947	\$20,709,667	\$15,074,259	\$52,151,552
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$15,307,163	\$327,554,462	(\$433,213,167)	\$16,032,545	\$17,141,684	\$37,834,166
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	1.54%	5.15%	-55.51%	4.72%	4.77%	3.78%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$24,696,843	\$533,211,938	(\$402,909,078)	\$77,679,012	\$112,055,783	\$133,837,875
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	2.48%	8.38%	-51.63%	22.88%	31.21%	13.38%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$26,440,747	\$331,675,217	\$44,080,107	\$18,297,766	\$6,169,870	\$66,125,078
OTHER EXPENSE - GENERAL EXPENSE	\$39,327,763	\$224,432,294	\$33,707,151	\$16,923,440	\$49,312,589	\$94,693,987
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$85,808,113	\$839,908,828	\$122,956,209	\$52,732,376	\$34,818,365	\$91,274,936
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$24,483,647	\$122,211,410	\$19,698,030	\$6,579,368	\$7,102,794	\$46,290,568
TOTAL OTHER EXPENSE	\$176,060,270	\$1,518,227,746	\$220,441,495	\$94,532,951	\$97,403,617	\$298,384,569
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	17.71%	23.87%	28.25%	27.84%	27.13%	29.84%
UNDERWRITING GAIN OR LOSS	\$617,666,112	\$1,919,614,889	\$824,011,416	\$31,606,290	\$26,119,982	(\$82,651,413)
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	62.14%	30.19%	105.59%	9.31%	7.27%	-8.26%
POLICYHOLDER DIVIDEND	\$0	\$30,367,539	\$359,078	\$0	\$4,238,530	\$38,924,999
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$18,891,344	\$424,932,696	\$37,451,379	\$45,288,596	\$65,664,198	\$146,020,620
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	\$636,557,456	\$2,314,180,047	\$861,103,715	\$76,894,886	\$87,545,650	\$24,444,207

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Other liability	Directors' and Officers' Liability Only <small>(a subset of Other Liability)</small>	Products liability	Private passenger auto no-fault (personal injury)	Other private passenger auto liability	Commercial auto no- fault (personal injury protection)
	2010 Direct Premiums Written For All Writing Companies	\$1,678,669,647	\$202,851,841	\$84,378,515	\$2,398,608,445	\$6,460,141,955
	<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2009).</i>					
DIRECT PREMIUMS WRITTEN	\$1,390,355,438	\$186,214,806	\$72,696,613	\$2,177,460,744	\$5,867,985,822	\$34,664,395
DIRECT PREMIUMS EARNED	\$984,675,628	\$190,280,629	\$63,201,862	\$1,998,746,868	\$5,509,458,501	\$26,213,561
DIRECT LOSSES PAID	\$427,249,764	\$75,262,375	\$33,812,945	\$1,853,821,234	\$3,472,507,677	\$31,935,839
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$847,854,150	\$107,857,222	\$62,584,444	\$508,234,255	\$3,361,232,198	\$9,240,579
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$839,666,826	\$142,698,807	\$69,812,722	\$597,556,324	\$3,707,189,703	\$13,345,216
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$1,384,343,030	\$262,766,871	\$117,602,631	\$352,638,846	\$961,015,048	\$8,525,626
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$1,394,832,996	\$307,800,694	\$124,253,686	\$403,239,857	\$977,887,352	\$12,851,696
DIRECT LOSSES INCURRED	\$429,552,406	\$155,137,783	\$47,692,279	\$1,993,744,315	\$3,835,337,486	\$40,366,546
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	43.62%	81.53%	75.46%	99.75%	69.61%	153.99%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$420,072,458	\$58,257,639	\$82,668,736	\$133,555,877	\$606,815,819	\$2,552,001
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$434,826,694	\$58,154,181	\$106,956,575	\$170,102,200	\$653,264,881	\$3,397,170
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$105,646,898	\$24,370,700	\$29,699,569	\$98,760,361	\$217,941,421	\$1,767,267
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$120,401,131	\$24,267,240	\$53,987,407	\$135,306,683	\$264,390,484	\$2,612,435
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	12.23%	12.75%	85.42%	6.77%	4.80%	9.97%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$52,180,026	\$6,505,767	\$9,296,256	\$89,832,868	\$364,695,846	\$1,292,036
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$55,015,077	\$10,433,614	\$15,371,146	\$102,234,146	\$397,149,182	\$1,146,499
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$33,602,159	\$8,170,514	\$4,422,698	\$200,257,900	\$452,284,527	\$2,536,718
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$36,437,210	\$12,098,361	\$10,497,588	\$212,659,178	\$484,737,862	\$2,391,181
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	3.70%	6.36%	16.61%	10.64%	8.80%	9.12%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$156,838,341	\$36,365,602	\$64,484,996	\$347,965,861	\$749,128,346	\$5,003,616
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	15.93%	19.11%	102.03%	17.41%	13.60%	19.09%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$72,308,238	\$10,110,891	\$4,954,104	\$143,616,599	\$417,109,932	\$1,324,542
OTHER EXPENSE - GENERAL EXPENSE	\$43,603,582	\$5,015,414	\$3,299,764	\$102,808,273	\$232,651,793	\$1,606,251
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$111,213,736	\$26,286,615	\$9,092,703	\$168,301,346	\$409,126,758	\$3,351,527
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$21,146,654	\$4,385,800	\$1,509,447	\$28,006,217	\$76,425,779	\$505,603
TOTAL OTHER EXPENSE	\$248,272,214	\$45,798,717	\$18,856,016	\$442,732,435	\$1,135,314,262	\$6,787,923
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	25.21%	24.07%	29.83%	22.15%	20.61%	25.89%
UNDERWRITING GAIN OR LOSS	\$150,012,667	(\$47,021,473)	(\$67,831,430)	(\$785,695,744)	(\$210,321,590)	(\$25,944,525)
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	15.23%	-24.71%	-107.33%	-39.31%	-3.82%	-98.97%
POLICYHOLDER DIVIDEND	\$97,189	\$0	\$43,013	\$4,993,131	\$32,961,398	\$0
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$138,941,520	\$43,127,617	\$11,184,518	\$71,897,918	\$206,483,774	\$5,715,431
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	\$288,856,999	(\$3,893,856)	(\$56,689,924)	(\$719,310,367)	(\$38,803,392)	(\$20,229,094)

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Other commercial auto liability	Private passenger auto physical damage	Commercial auto physical damage
	2010 Direct Premiums Written For All Writing Companies	\$1,096,803,295	\$3,405,158,232
	<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2009).</i>		
DIRECT PREMIUMS WRITTEN	\$824,522,863	\$3,081,032,378	\$164,391,303
DIRECT PREMIUMS EARNED	\$660,142,255	\$2,912,677,555	\$121,403,478
DIRECT LOSSES PAID	\$378,604,479	\$1,672,935,800	\$61,556,754
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$416,950,257	\$117,002,910	\$5,665,275
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$440,530,605	\$90,896,640	\$4,676,423
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$304,990,682	\$10,385,674	\$5,888,563
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$296,783,040	\$12,407,264	\$4,875,407
DIRECT LOSSES INCURRED	\$393,977,184	\$1,648,851,120	\$59,554,746
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	59.68%	56.61%	49.06%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$99,782,728	\$9,725,924	\$1,831,907
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$104,679,726	\$7,790,562	\$2,164,316
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$46,793,478	\$9,376,518	\$2,011,982
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$51,690,476	\$7,441,158	\$2,344,391
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	7.83%	0.26%	1.93%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$143,642,371	\$62,816,259	\$1,775,224
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$142,109,970	\$63,712,771	\$1,655,002
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$29,754,559	\$249,372,250	\$8,498,553
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$28,222,156	\$250,268,763	\$8,378,332
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	4.28%	8.59%	6.90%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$79,912,634	\$257,709,923	\$10,722,723
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	12.11%	8.85%	8.83%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$30,125,416	\$214,780,521	\$6,105,400
OTHER EXPENSE - GENERAL EXPENSE	\$34,038,348	\$117,571,991	\$6,651,661
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$106,107,897	\$207,462,562	\$16,564,435
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$13,025,317	\$40,979,706	\$2,461,614
TOTAL OTHER EXPENSE	\$183,296,978	\$580,794,781	\$31,783,109
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	27.77%	19.94%	26.18%
UNDERWRITING GAIN OR LOSS	\$2,955,460	\$425,321,733	\$19,342,901
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	0.45%	14.60%	15.93%
POLICYHOLDER DIVIDEND	\$34,850	\$16,393,158	\$0
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$49,652,836	\$50,074,843	\$1,766,305
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	\$52,573,445	\$457,995,583	\$21,109,206

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Aircraft (All Perils)

Total Premiums: \$116,739,575

Company Name	NAIC Code	Florida Premiums	Market Share
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$19,155,934	16.41%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$10,473,242	8.97%
OLD REPUBLIC INSURANCE COMPANY	24147	\$7,721,245	6.61%
XL SPECIALTY INSURANCE COMPANY	37885	\$7,673,211	6.57%
FEDERAL INSURANCE COMPANY	20281	\$6,547,623	5.61%
CATLIN INSURANCE COMPANY, INC.	19518	\$6,298,876	5.40%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$5,787,308	4.96%
ACE AMERICAN INSURANCE COMPANY	22667	\$5,417,379	4.64%
U.S. SPECIALTY INSURANCE COMPANY	29599	\$5,110,130	4.38%
AMERICAN ALTERNATIVE INSURANCE CORPORATION	19720	\$4,991,347	4.28%

### Line of Business: Allied Lines

Total Premiums: \$2,917,504,199

Company Name	NAIC Code	Florida Premiums	Market Share
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$1,283,708,023	44.00%
BALBOA INSURANCE COMPANY	24813	\$254,797,537	8.73%
AMERICAN SECURITY INSURANCE COMPANY	42978	\$183,926,789	6.30%
QBE INSURANCE CORPORATION	39217	\$83,480,379	2.86%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$50,729,503	1.74%
ASI ASSURANCE CORP.	12196	\$36,458,173	1.25%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$31,304,079	1.07%
WESTPORT INSURANCE CORPORATION	39845	\$23,440,418	0.80%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$21,247,964	0.73%
AFFILIATED FM INSURANCE COMPANY	10014	\$16,231,510	0.56%

### Line of Business: Boiler and Machinery

Total Premiums: \$65,157,198

Company Name	NAIC Code	Florida Premiums	Market Share
FACTORY MUTUAL INSURANCE COMPANY	21482	\$14,512,847	22.27%
HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	11452	\$7,657,241	11.75%
CONTINENTAL CASUALTY COMPANY	20443	\$5,852,515	8.98%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$4,918,646	7.55%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$3,210,682	4.93%
PHOENIX INSURANCE COMPANY	25623	\$2,024,381	3.11%
FEDERAL INSURANCE COMPANY	20281	\$1,999,477	3.07%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,376,061	2.11%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$1,321,713	2.03%
WESTPORT INSURANCE CORPORATION	39845	\$1,133,870	1.74%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Burglary and Theft

Total Premiums: \$10,657,864

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$1,550,923	14.55%
FEDERAL INSURANCE COMPANY	20281	\$1,362,748	12.79%
CUMIS INSURANCE SOCIETY, INC.	10847	\$1,237,717	11.61%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$789,329	7.41%
ALLIED WORLD REINSURANCE COMPANY	22730	\$695,064	6.52%
UNITED CASUALTY INSURANCE COMPANY OF AMERICA	11142	\$599,673	5.63%
HARTFORD FIRE INSURANCE COMPANY	19682	\$543,105	5.10%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$429,221	4.03%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$313,070	2.94%
HANOVER INSURANCE COMPANY (THE)	22292	\$289,829	2.72%

### Line of Business: Commercial Auto No-Fault (Personal Injury Protection)

Total Premiums: \$63,979,158

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$24,824,710	38.80%
INTEGON NATIONAL INSURANCE COMPANY	29742	\$2,875,771	4.49%
ARCH INSURANCE COMPANY	11150	\$2,499,672	3.91%
AUTO-OWNERS INSURANCE COMPANY	18988	\$2,371,935	3.71%
ALLSTATE INSURANCE COMPANY	19232	\$2,282,947	3.57%
UNITED AUTOMOBILE INSURANCE COMPANY	35319	\$1,604,576	2.51%
VICTORIA SELECT INSURANCE COMPANY	10105	\$1,401,913	2.19%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$1,355,082	2.12%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$1,340,560	2.10%
INFINITY AUTO INSURANCE COMPANY	11738	\$1,039,693	1.63%

### Line of Business: Commercial Auto Physical Damage

Total Premiums: \$241,191,387

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$32,595,497	13.51%
AUTO-OWNERS INSURANCE COMPANY	18988	\$13,777,733	5.71%
ALLSTATE INSURANCE COMPANY	19232	\$12,761,272	5.29%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$6,355,891	2.64%
WESTFIELD INSURANCE COMPANY	24112	\$5,930,267	2.46%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$4,982,557	2.07%
NATIONAL TRUST INSURANCE COMPANY	20141	\$4,729,885	1.96%
AMERISURE INSURANCE COMPANY	19488	\$4,580,078	1.90%
NORTHLAND INSURANCE COMPANY	24015	\$4,095,031	1.70%
OWNERS INSURANCE COMPANY	32700	\$3,612,321	1.50%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Commercial Multiple Peril (Liability Portion)

Total Premiums: \$504,124,443

Company Name	NAIC Code	Florida Premiums	Market Share
PHILADELPHIA INDEMNITY INSURANCE COMPANY	18058	\$40,724,237	8.08%
OLD DOMINION INSURANCE COMPANY	40231	\$22,252,635	4.41%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$15,965,654	3.17%
FEDERAL INSURANCE COMPANY	20281	\$15,272,263	3.03%
WESTFIELD INSURANCE COMPANY	24112	\$15,143,964	3.00%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$13,736,676	2.72%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$13,429,261	2.66%
SOUTHERN-OWNERS INSURANCE COMPANY	10190	\$12,531,691	2.49%
AMERICAN ECONOMY INSURANCE COMPANY	19690	\$9,697,998	1.92%
CHARTER OAK FIRE INSURANCE COMPANY	25615	\$7,527,674	1.49%

### Line of Business: Commercial Multiple Peril (Non-Liability Portion)

Total Premiums: \$1,279,697,496

Company Name	NAIC Code	Florida Premiums	Market Share
AMERICAN COASTAL INSURANCE COMPANY	12968	\$203,696,468	15.92%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$59,557,235	4.65%
AMERICAN CAPITAL ASSURANCE CORP.	12601	\$52,856,989	4.13%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$52,263,636	4.08%
OLD DOMINION INSURANCE COMPANY	40231	\$39,637,422	3.10%
ACE AMERICAN INSURANCE COMPANY	22667	\$29,855,958	2.33%
MARYLAND CASUALTY COMPANY	19356	\$28,132,998	2.20%
FIRST COMMUNITY INSURANCE COMPANY	13990	\$21,438,287	1.68%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$20,703,649	1.62%
AMERICAN STRATEGIC INSURANCE CORP.	10872	\$20,573,405	1.61%

### Line of Business: Credit

Total Premiums: \$261,624,465

Company Name	NAIC Code	Florida Premiums	Market Share
EULER HERMES AMERICAN CREDIT INDEMNITY COMPANY	20516	\$12,014,613	4.59%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$6,631,364	2.53%
OLD REPUBLIC INSURANCE COMPANY	24147	\$5,567,802	2.13%
CONTINENTAL CASUALTY COMPANY	20443	\$4,041,148	1.54%
EMPLOYERS FIRE INSURANCE COMPANY	20648	\$2,379,432	0.91%
BANKERS STANDARD INSURANCE COMPANY	18279	\$2,203,606	0.84%
BALBOA INSURANCE COMPANY	24813	\$2,062,236	0.79%
ARCH INSURANCE COMPANY	11150	\$2,041,666	0.78%
FIRST COLONIAL INSURANCE COMPANY	29980	\$1,781,889	0.68%
AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	28401	\$1,774,087	0.68%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Earthquake

Total Premiums: \$33,090,652

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS INDEMNITY COMPANY	25658	\$1,455,706	4.40%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$1,331,691	4.02%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$640,082	1.93%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$427,052	1.29%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$414,973	1.25%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$412,882	1.25%
MAXUM INDEMNITY COMPANY	26743	\$322,088	0.97%
WESTPORT INSURANCE CORPORATION	39845	\$317,693	0.96%
AMERICAN HOME ASSURANCE COMPANY	19380	\$216,214	0.65%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$205,634	0.62%

### Line of Business: Excess Workers' Compensation

Total Premiums: \$52,206,179

Company Name	NAIC Code	Florida Premiums	Market Share
LM INSURANCE CORPORATION	33600	\$13,654,332	26.15%
STAR INSURANCE COMPANY	18023	\$10,001,274	19.16%
SAFETY NATIONAL CASUALTY CORPORATION	15105	\$6,901,683	13.22%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$6,524,441	12.50%
ACE AMERICAN INSURANCE COMPANY	22667	\$6,102,238	11.69%
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	16608	\$3,143,408	6.02%
CASTLEPOINT NATIONAL INSURANCE COMPANY	40134	\$1,722,860	3.30%
ARCH INSURANCE COMPANY	11150	\$844,966	1.62%
UNITED STATES FIDELITY AND GUARANTY COMPANY	25887	\$721,360	1.38%
GREAT AMERICAN SPIRIT INSURANCE COMPANY	33723	\$569,704	1.09%

### Line of Business: Farmowners Multiple Peril

Total Premiums: \$25,386,532

Company Name	NAIC Code	Florida Premiums	Market Share
GREAT AMERICAN INSURANCE COMPANY	16691	\$5,124,734	20.19%
GREAT AMERICAN ASSURANCE COMPANY	26344	\$3,220,756	12.69%
TRAVELERS INDEMNITY COMPANY OF AMERICA	25666	\$3,091,627	12.18%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$2,417,919	9.52%
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	43575	\$2,102,496	8.28%
FCCI INSURANCE COMPANY	10178	\$1,828,483	7.20%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$1,244,277	4.90%
COTTON STATES MUTUAL INSURANCE COMPANY	20966	\$1,158,779	4.56%
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	25682	\$1,116,498	4.40%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$855,676	3.37%



# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Federal Flood

Total Premiums: \$912,737,382

Company Name	NAIC Code	Florida Premiums	Market Share
FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	11523	\$195,954,478	21.47%
ALLSTATE INSURANCE COMPANY	19232	\$97,024,034	10.63%
HARTFORD INSURANCE COMPANY OF THE MIDWEST	37478	\$88,662,559	9.71%
STATE FARM FIRE AND CASUALTY COMPANY	25143	\$80,151,541	8.78%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$56,939,018	6.24%
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	23779	\$47,163,829	5.17%
USAA GENERAL INDEMNITY COMPANY	18600	\$36,434,422	3.99%
AMERICAN STRATEGIC INSURANCE CORP.	10872	\$36,398,858	3.99%
SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	39926	\$35,579,408	3.90%
STANDARD FIRE INSURANCE COMPANY	19070	\$32,251,774	3.53%

### Line of Business: Fidelity

Total Premiums: \$53,239,369

Company Name	NAIC Code	Florida Premiums	Market Share
FEDERAL INSURANCE COMPANY	20281	\$8,961,463	16.83%
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$7,465,723	14.02%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$6,727,486	12.64%
HARTFORD FIRE INSURANCE COMPANY	19682	\$3,566,202	6.70%
CUMIS INSURANCE SOCIETY, INC.	10847	\$3,040,654	5.71%
GREAT AMERICAN INSURANCE COMPANY	16691	\$2,897,980	5.44%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$2,335,666	4.39%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,784,123	3.35%
OLD REPUBLIC SURETY COMPANY	40444	\$1,552,108	2.92%
CONTINENTAL INSURANCE COMPANY	35289	\$1,551,077	2.91%

### Line of Business: Financial Guaranty

Total Premiums: \$29,319,591

Company Name	NAIC Code	Florida Premiums	Market Share
ASSURED GUARANTY MUNICIPAL CORP.	18287	\$25,043,951	85.42%
ASSURED GUARANTY CORP.	30180	\$2,349,228	8.01%
AMBAC ASSURANCE CORPORATION	18708	\$940,617	3.21%
MBIA INSURANCE CORPORATION	12041	\$781,714	2.67%
ACA FINANCIAL GUARANTY CORPORATION	22896	\$197,850	0.67%
NATIONAL PUBLIC GUARANTEE CORP.	23825	\$1,000	0.00%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Fire

Total Premiums: \$1,679,679,433

Company Name	NAIC Code	Florida Premiums	Market Share
AMERICAN SECURITY INSURANCE COMPANY	42978	\$340,762,210	20.29%
BALBOA INSURANCE COMPANY	24813	\$247,327,778	14.72%
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$163,909,943	9.76%
AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	12841	\$34,666,912	2.06%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$32,649,542	1.94%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$28,541,325	1.70%
SOUTHERN FIDELITY INSURANCE COMPANY	10136	\$26,483,513	1.58%
SOUTHERN OAK INSURANCE COMPANY	12247	\$21,645,512	1.29%
FLORIDA FAMILY INSURANCE COMPANY	10688	\$20,308,157	1.21%
SECURITY FIRST INSURANCE COMPANY	10117	\$19,003,182	1.13%

### Line of Business: Homeowners Multiple Peril

Total Premiums: \$7,568,466,531

Company Name	NAIC Code	Florida Premiums	Market Share
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$1,156,647,315	15.28%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$980,590,404	12.96%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$603,334,906	7.97%
ST. JOHNS INSURANCE COMPANY, INC.	11844	\$248,124,870	3.28%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$221,075,163	2.92%
FLORIDA PENINSULA INSURANCE COMPANY	10132	\$179,228,009	2.37%
ROYAL PALM INSURANCE COMPANY	12538	\$147,859,244	1.95%
FEDERAL INSURANCE COMPANY	20281	\$138,344,759	1.83%
AMERICAN HOME ASSURANCE COMPANY	19380	\$137,667,154	1.82%
CASTLE KEY INSURANCE COMPANY	30511	\$135,302,913	1.79%

### Line of Business: Inland Marine

Total Premiums: \$782,730,085

Company Name	NAIC Code	Florida Premiums	Market Share
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$87,424,919	11.17%
CONTINENTAL CASUALTY COMPANY	20443	\$73,159,363	9.35%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$42,653,304	5.45%
FEDERAL INSURANCE COMPANY	20281	\$32,646,591	4.17%
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$27,717,557	3.54%
ASSURANCE COMPANY OF AMERICA	19305	\$24,356,403	3.11%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$23,504,606	3.00%
AMERICAN HOME ASSURANCE COMPANY	19380	\$21,489,101	2.75%
OLD REPUBLIC INSURANCE COMPANY	24147	\$20,424,466	2.61%
AGCS MARINE INSURANCE COMPANY	22837	\$19,685,501	2.51%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Medical Professional Liability

Total Premiums: \$567,291,986

Company Name	NAIC Code	Florida Premiums	Market Share
FIRST PROFESSIONALS INSURANCE COMPANY, INC	33383	\$116,184,713	20.48%
MAG MUTUAL INSURANCE COMPANY	42617	\$56,305,774	9.93%
DOCTORS' COMPANY, AN INTERINSURANCE EXCHANGE (THE)	34495	\$46,995,021	8.28%
FLORIDA DOCTORS INSURANCE COMPANY	12441	\$37,591,164	6.63%
PROASSURANCE CASUALTY COMPANY	38954	\$27,519,561	4.85%
MEDICAL PROTECTIVE COMPANY (THE)	11843	\$18,450,123	3.25%
CONTINENTAL CASUALTY COMPANY	20443	\$15,129,262	2.67%
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	20427	\$11,754,567	2.07%
HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	11966	\$8,835,638	1.56%
HEALTH CARE INDEMNITY, INC.	35904	\$8,297,495	1.46%

### Line of Business: Mortgage Guaranty

Total Premiums: \$319,124,065

Company Name	NAIC Code	Florida Premiums	Market Share
RADIAN GUARANTY, INC.	33790	\$65,744,756	20.60%
UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	15873	\$61,288,552	19.21%
MORTGAGE GUARANTY INSURANCE CORPORATION	29858	\$53,765,592	16.85%
PMI MORTGAGE INSURANCE CO.	27251	\$52,835,589	16.56%
GENWORTH MORTGAGE INSURANCE CORPORATION	38458	\$40,097,957	12.57%
REPUBLIC MORTGAGE INSURANCE COMPANY	28452	\$30,347,523	9.51%
TRIAD GUARANTY INSURANCE CORPORATION	24350	\$7,397,797	2.32%
CMG MORTGAGE INSURANCE COMPANY	40266	\$5,595,620	1.75%
GENWORTH RESIDENTIAL MORTGAGE INSURANCE CORPORATION OF NOR	29823	\$1,333,349	0.42%
UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	26999	\$701,245	0.22%

### Line of Business: Multiple Peril Crop

Total Premiums: \$86,758,484

Company Name	NAIC Code	Florida Premiums	Market Share
PRODUCERS AGRICULTURE INSURANCE COMPANY	34312	\$19,934,184	22.98%
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	20699	\$18,954,432	21.85%
AGRI GENERAL INSURANCE COMPANY	42757	\$16,221,393	18.70%
GUIDEONE MUTUAL INSURANCE COMPANY	15032	\$16,167,625	18.64%
GREAT AMERICAN INSURANCE COMPANY	16691	\$10,157,097	11.71%
FIREMAN'S FUND INSURANCE COMPANY	21873	\$2,549,896	2.94%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$1,759,567	2.03%
STATE FARM FIRE AND CASUALTY COMPANY	25143	\$566,023	0.65%
AUSTIN MUTUAL INSURANCE COMPANY	13412	\$243,923	0.28%
STONINGTON INSURANCE COMPANY	10340	\$71,305	0.08%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Ocean Marine

Total Premiums: \$272,056,094

Company Name	NAIC Code	Florida Premiums	Market Share
CONTINENTAL INSURANCE COMPANY	35289	\$35,002,157	12.87%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$24,287,879	8.93%
ST. PAUL FIRE & MARINE INSURANCE COMPANY	24767	\$23,378,891	8.59%
FEDERAL INSURANCE COMPANY	20281	\$21,402,859	7.87%
ACE AMERICAN INSURANCE COMPANY	22667	\$20,010,100	7.36%
SEVEN SEAS INSURANCE COMPANY, INC.	37672	\$16,112,817	5.92%
STARR INDEMNITY & LIABILITY COMPANY	38318	\$14,324,911	5.27%
NORTHERN ASSURANCE COMPANY OF AMERICA	38369	\$14,041,631	5.16%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$8,392,284	3.08%
AGCS MARINE INSURANCE COMPANY	22837	\$8,219,600	3.02%

### Line of Business: Other Commercial Auto Liability

Total Premiums: \$1,134,348,906

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$124,537,481	10.98%
AUTO-OWNERS INSURANCE COMPANY	18988	\$52,918,094	4.67%
ALLSTATE INSURANCE COMPANY	19232	\$35,740,745	3.15%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$27,383,361	2.41%
WESTFIELD INSURANCE COMPANY	24112	\$26,610,654	2.35%
EMPIRE FIRE AND MARINE INSURANCE COMPANY	21326	\$23,851,742	2.10%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$23,513,230	2.07%
NATIONAL TRUST INSURANCE COMPANY	20141	\$23,086,051	2.04%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$19,064,033	1.68%
AMERISURE INSURANCE COMPANY	19488	\$18,121,171	1.60%

### Line of Business: Other Liability

Total Premiums: \$2,364,871,521

Company Name	NAIC Code	Florida Premiums	Market Share
ACE AMERICAN INSURANCE COMPANY	22667	\$113,253,932	4.79%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$85,517,790	3.62%
FEDERAL INSURANCE COMPANY	20281	\$68,701,504	2.91%
CONTINENTAL CASUALTY COMPANY	20443	\$53,414,088	2.26%
CONTINENTAL INSURANCE COMPANY	35289	\$48,698,090	2.06%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$48,607,151	2.06%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$42,630,139	1.80%
SOUTHERN-OWNERS INSURANCE COMPANY	10190	\$35,109,905	1.48%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$35,052,326	1.48%
COMMERCE AND INDUSTRY INSURANCE COMPANY	19410	\$33,136,544	1.40%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Other Private Passenger Auto Liability

Total Premiums: \$6,487,360,594

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$1,409,182,090	21.72%
GEICO GENERAL INSURANCE COMPANY	35882	\$511,024,899	7.88%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$338,977,393	5.23%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$311,343,938	4.80%
ALLSTATE INSURANCE COMPANY	19232	\$280,042,679	4.32%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$275,707,061	4.25%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$229,565,057	3.54%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$216,491,551	3.34%
GEICO INDEMNITY COMPANY	22055	\$211,908,879	3.27%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$181,500,983	2.80%

### Line of Business: Private Passenger Auto No-Fault (Personal Injury Protect)

Total Premiums: \$2,424,114,004

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$363,908,723	15.01%
GEICO GENERAL INSURANCE COMPANY	35882	\$208,024,062	8.58%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$176,630,924	7.29%
GEICO INDEMNITY COMPANY	22055	\$175,148,042	7.23%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$107,566,430	4.44%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$97,706,699	4.03%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$94,237,031	3.89%
ALLSTATE INSURANCE COMPANY	19232	\$84,726,741	3.50%
DIRECT GENERAL INSURANCE COMPANY	42781	\$69,876,554	2.88%
UNITED AUTOMOBILE INSURANCE COMPANY	35319	\$68,598,273	2.83%

### Line of Business: Private Passenger Auto Physical Damage

Total Premiums: \$3,417,946,085

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$675,632,206	19.77%
GEICO GENERAL INSURANCE COMPANY	35882	\$344,081,273	10.07%
ALLSTATE INSURANCE COMPANY	19232	\$184,634,746	5.40%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$158,455,735	4.64%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$149,550,025	4.38%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$141,864,295	4.15%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$140,976,150	4.12%
GEICO INDEMNITY COMPANY	22055	\$137,936,911	4.04%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$123,576,821	3.62%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$114,117,667	3.34%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

### Line of Business: Products Liability

Total Premiums: \$131,458,203

Company Name	NAIC Code	Florida Premiums	Market Share
FEDERAL INSURANCE COMPANY	20281	\$8,180,274	6.22%
HARTFORD FIRE INSURANCE COMPANY	19682	\$5,173,236	3.94%
AMERISURE INSURANCE COMPANY	19488	\$4,664,822	3.55%
MID-CONTINENT CASUALTY COMPANY	23418	\$4,239,516	3.22%
NATIONAL TRUST INSURANCE COMPANY	20141	\$4,109,459	3.13%
ELECTRIC INSURANCE COMPANY	21261	\$3,973,383	3.02%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$3,090,515	2.35%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$3,019,731	2.30%
BENCHMARK INSURANCE COMPANY	41394	\$2,858,952	2.17%
AMERISURE MUTUAL INSURANCE COMPANY	23396	\$2,274,361	1.73%

### Line of Business: Surety

Total Premiums: \$266,064,427

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$46,288,364	17.40%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$26,823,571	10.08%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$18,756,005	7.05%
WESTERN SURETY COMPANY	13188	\$17,227,389	6.47%
SAFECO INSURANCE COMPANY OF AMERICA	24740	\$13,103,153	4.92%
FEDERAL INSURANCE COMPANY	20281	\$11,738,025	4.41%
HARTFORD FIRE INSURANCE COMPANY	19682	\$7,056,876	2.65%
GREAT AMERICAN INSURANCE COMPANY	16691	\$6,995,951	2.63%
INTERNATIONAL FIDELITY INSURANCE COMPANY	11592	\$6,654,103	2.50%
WESTCHESTER FIRE INSURANCE COMPANY	21121	\$5,668,517	2.13%

### Line of Business: Warranty

Total Premiums: \$263,147,918

Company Name	NAIC Code	Florida Premiums	Market Share
COURTESY INSURANCE COMPANY	26492	\$116,442,504	44.25%
NEW HAMPSHIRE INSURANCE COMPANY	23841	\$59,510,815	22.61%
MIC PROPERTY & CASUALTY INS. CORP.	38601	\$27,488,723	10.45%
LYNDON PROPERTY INSURANCE COMPANY	35769	\$10,632,425	4.04%
VIRGINIA SURETY COMPANY, INC.	40827	\$9,968,740	3.79%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$9,344,893	3.55%
TOYOTA MOTOR INSURANCE COMPANY	37621	\$9,320,842	3.54%
CONTINENTAL INSURANCE COMPANY	35289	\$5,239,436	1.99%
OLD UNITED CASUALTY COMPANY	37060	\$3,539,884	1.35%
DEALERS ASSURANCE COMPANY	16705	\$3,343,347	1.27%

# Top 10 Carriers by Line of Business - Calendar Year 2010

## Property and Casualty

Pursuant to Sec. 624.313(1)(f), F.S.

Line of Business: **Workers' Compensation**

Total Premiums: **\$1,594,860,594**

Company Name	NAIC Code	Florida Premiums	Market Share
BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	10701	\$196,133,778	12.30%
FCCI INSURANCE COMPANY	10178	\$101,021,707	6.33%
ZENITH INSURANCE COMPANY	13269	\$78,301,776	4.91%
TWIN CITY FIRE INSURANCE COMPANY	29459	\$65,537,527	4.11%
RETAILFIRST INSURANCE COMPANY	10700	\$63,163,201	3.96%
FFVA MUTUAL INSURANCE COMPANY	10385	\$54,365,108	3.41%
TECHNOLOGY INSURANCE COMPANY	42376	\$47,848,556	3.00%
AMERISURE INSURANCE COMPANY	19488	\$38,576,086	2.42%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$32,314,262	2.03%
BRIDGEFIELD CASUALTY INSURANCE COMPANY	10335	\$30,245,716	1.90%

# Licensed Title Companies by Market Share for Calendar Year 2010

Pursuant to Sec. 624.313(1)(f), F.S.

## Title Insurance

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	\$200,862,543	\$701,180,946	28.65%
FIRST AMERICAN TITLE INSURANCE COMPANY	\$142,878,845		20.38%
CHICAGO TITLE INSURANCE COMPANY	\$119,627,473		17.06%
FIDELITY NATIONAL TITLE INSURANCE COMPANY	\$80,017,837		11.41%
STEWART TITLE GUARANTY COMPANY	\$61,593,402		8.78%
COMMONWEALTH LAND TITLE INSURANCE COMPANY	\$33,396,548		4.76%
WESTCOR LAND TITLE INSURANCE COMPANY	\$26,851,195		3.83%
TITLE RESOURCES GUARANTY COMPANY	\$11,959,793		1.71%
NATIONAL TITLE INSURANCE OF NEW YORK INC.	\$10,772,483		1.54%
NORTH AMERICAN TITLE INSURANCE COMPANY	\$3,908,708		0.56%
COMMERCE TITLE INSURANCE COMPANY	\$3,327,381		0.47%
K.E.L. TITLE INSURANCE GROUP, INC.	\$2,505,233		0.36%
ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	\$1,824,351		0.26%
WFG NATIONAL TITLE INSURANCE COMPANY	\$746,664		0.11%
SOUTHERN TITLE INSURANCE CORPORATION	\$382,101		0.05%
ENTITLE INSURANCE COMPANY	\$312,183		0.04%
INVESTORS TITLE INSURANCE COMPANY	\$214,206		0.03%



# Top 25 Carriers by Line of Business for Calendar Year 2010 Life and Health

Pursuant to Sec. 624.313(1)(f), F.S.

## Line of Business: Accident and Health

Sum of Florida Premium: **\$38,270,192,382**

Company Name	NAIC Code	Florida Premiums	Market Share
BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	98167	\$6,209,697,855	16.23%
UNITEDHEALTHCARE INSURANCE COMPANY	79413	\$4,990,854,135	13.04%
HUMANA MEDICAL PLAN, INC.	95270	\$4,834,356,722	12.63%
AETNA HEALTH INC.	95088	\$1,640,928,866	4.29%
WELLCARE OF FLORIDA, INC.	95081	\$1,248,097,832	3.26%
AVMED, INC.	95263	\$1,247,526,101	3.26%
UNITEDHEALTHCARE OF FLORIDA, INC.	95264	\$1,076,536,107	2.81%
CAREPLUS HEALTH PLANS, INC.	95092	\$1,032,764,016	2.70%
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	62308	\$795,690,186	2.08%
COVENTRY HEALTH CARE OF FLORIDA, INC.	95114	\$790,488,431	2.07%
AETNA LIFE INSURANCE COMPANY	60054	\$606,172,929	1.58%
CAPITAL HEALTH PLAN, INC.	95112	\$578,434,463	1.51%
AMERIGROUP FLORIDA, INC.	95093	\$562,983,628	1.47%
HUMANA INSURANCE COMPANY	73288	\$562,783,847	1.47%
HEALTHSPRING OF FLORIDA, INC	11532	\$541,091,172	1.41%
HEALTH OPTIONS, INC.	95089	\$486,741,696	1.27%
FREEDOM HEALTH, INC.	10119	\$473,143,463	1.24%
PREFERRED CARE PARTNERS, INC.	11176	\$431,755,027	1.13%
COVENTRY SUMMIT HEALTH PLAN, INC.	10771	\$408,774,354	1.07%
MEDICA HEALTHCARE PLANS, INC.	12155	\$395,161,923	1.03%
NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	95123	\$390,091,814	1.02%
HEALTHSEAS OF FLORIDA, INC.	52631	\$381,219,179	1.00%
HEALTH FIRST HEALTH PLANS, INC.	95019	\$364,491,756	0.95%
UNIVERSAL HEALTH CARE, INC.	11574	\$338,909,336	0.89%
GOLDEN RULE INSURANCE COMPANY	62286	\$324,424,845	0.85%

## Line of Business: Annuity Consideration

Sum of Florida Premium: **\$16,014,210,888**

Company Name	NAIC Code	Florida Premiums	Market Share
PRUCO LIFE INSURANCE COMPANY	79227	\$1,239,169,360	7.74%
JACKSON NATIONAL LIFE INSURANCE COMPANY	65056	\$1,211,111,896	7.56%
METLIFE INVESTORS USA INSURANCE COMPANY	61050	\$1,029,904,457	6.43%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	65676	\$928,321,482	5.80%
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	90611	\$847,532,769	5.29%
VARIABLE ANNUITY LIFE INSURANCE COMPANY	70238	\$735,279,778	4.59%

# Top 25 Carriers by Line of Business for Calendar Year 2010 Life and Health

Pursuant to Sec. 624.313(1)(f), F.S.

AVIVA LIFE AND ANNUITY COMPANY	61689	\$612,698,650	3.83%
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	92738	\$529,361,100	3.31%
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	91596	\$509,809,205	3.18%
AXA EQUITABLE LIFE INSURANCE COMPANY	62944	\$480,629,339	3.00%
RIVERSOURCE LIFE INSURANCE COMPANY	65005	\$458,660,262	2.86%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$419,394,979	2.62%
TRANSAMERICA LIFE INSURANCE COMPANY	86231	\$408,538,542	2.55%
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	86630	\$401,593,096	2.51%
TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	69345	\$349,936,833	2.19%
SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	79065	\$314,325,408	1.96%
ING LIFE INSURANCE AND ANNUITY COMPANY	86509	\$293,567,572	1.83%
PACIFIC LIFE INSURANCE COMPANY	67466	\$275,425,666	1.72%
WESTERN NATIONAL LIFE INSURANCE COMPANY	70432	\$212,722,047	1.33%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	65838	\$202,242,612	1.26%
GREAT AMERICAN LIFE INSURANCE COMPANY	63312	\$195,124,618	1.22%
PROTECTIVE LIFE INSURANCE COMPANY	68136	\$180,059,080	1.12%
MIDLAND NATIONAL LIFE INSURANCE COMPANY	66044	\$178,584,776	1.12%
SUNAMERICA ANNUITY AND LIFE ASSURANCE COMPANY	60941	\$175,230,642	1.09%
RELIASTAR LIFE INSURANCE COMPANY	67105	\$172,415,172	1.08%

## Line of Business: Deposit Type Fund

Sum of Florida Premium: **\$1,129,645,670**

Company Name	NAIC Code	Florida Premiums	Market Share
PRINCIPAL LIFE INSURANCE COMPANY	61271	\$388,860,824	34.42%
HARTFORD LIFE INSURANCE COMPANY	88072	\$313,216,835	27.73%
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	93629	\$76,400,752	6.76%
UNITED OF OMAHA LIFE INSURANCE COMPANY	69868	\$43,141,634	3.82%
KNIGHTS OF COLUMBUS	58033	\$41,011,936	3.63%
PHOENIX LIFE INSURANCE COMPANY	67814	\$33,389,109	2.96%
OM FINANCIAL LIFE INSURANCE COMPANY	63274	\$26,455,951	2.34%
AVIVA LIFE AND ANNUITY COMPANY	61689	\$23,526,756	2.08%
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	91596	\$15,463,416	1.37%
SYMETRA LIFE INSURANCE COMPANY	68608	\$10,880,509	0.96%
CUNA MUTUAL INSURANCE SOCIETY	62626	\$10,679,795	0.95%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	68241	\$10,569,986	0.94%
PRESIDENTIAL LIFE INSURANCE COMPANY	68039	\$8,407,847	0.74%
EMPLOYEES LIFE COMPANY (MUTUAL)	84174	\$7,217,625	0.64%
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	66974	\$7,024,200	0.62%
AMERICAN NATIONAL INSURANCE COMPANY	60739	\$6,924,230	0.61%

# Top 25 Carriers by Line of Business for Calendar Year 2010 Life and Health

Pursuant to Sec. 624.313(1)(f), F.S.

GENWORTH LIFE INSURANCE COMPANY	70025	\$6,840,776	0.61%
TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	69345	\$6,624,601	0.59%
UNION CENTRAL LIFE INSURANCE COMPANY (THE)	80837	\$5,330,560	0.47%
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	84824	\$5,138,627	0.45%
PENN MUTUAL LIFE INSURANCE COMPANY	67644	\$4,923,565	0.44%
AMERICAN GENERAL LIFE INSURANCE COMPANY	60488	\$4,398,079	0.39%
EQUITRUST LIFE INSURANCE COMPANY	62510	\$4,186,708	0.37%
USAA LIFE INSURANCE COMPANY	69663	\$3,972,461	0.35%
INTEGRITY LIFE INSURANCE COMPANY	74780	\$3,790,757	0.34%

## Line of Business: Life

Sum of Florida Premium: **\$7,712,690,885**

Company Name	NAIC Code	Florida Premiums	Market Share
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	67091	\$469,053,990	6.08%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	65676	\$431,153,917	5.59%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$420,821,090	5.46%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	65838	\$398,448,698	5.17%
TRANSAMERICA LIFE INSURANCE COMPANY	86231	\$298,372,389	3.87%
NEW YORK LIFE INSURANCE COMPANY	66915	\$237,125,418	3.07%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	68241	\$235,057,552	3.05%
STATE FARM LIFE INSURANCE COMPANY	69108	\$198,559,422	2.57%
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	65935	\$189,791,800	2.46%
AXA EQUITABLE LIFE INSURANCE COMPANY	62944	\$174,907,906	2.27%
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	64246	\$170,586,779	2.21%
AMERICAN GENERAL LIFE INSURANCE COMPANY	60488	\$156,460,387	2.03%
PACIFIC LIFE INSURANCE COMPANY	67466	\$141,601,331	1.84%
LINCOLN BENEFIT LIFE COMPANY	65595	\$125,941,416	1.63%
PRUCO LIFE INSURANCE COMPANY	79227	\$125,112,482	1.62%
PRIMERICA LIFE INSURANCE COMPANY	65919	\$120,109,515	1.56%
MINNESOTA LIFE INSURANCE COMPANY	66168	\$117,477,853	1.52%
SUN LIFE ASSURANCE COMPANY OF CANADA	80802	\$112,545,174	1.46%
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	91596	\$105,167,446	1.36%
METLIFE INVESTORS USA INSURANCE COMPANY	61050	\$99,078,101	1.28%
PROTECTIVE LIFE INSURANCE COMPANY	68136	\$97,769,751	1.27%
RELIASTAR LIFE INSURANCE COMPANY	67105	\$93,430,482	1.21%
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	71153	\$92,214,725	1.20%
PRINCIPAL LIFE INSURANCE COMPANY	61271	\$90,467,728	1.17%
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	68322	\$86,998,979	1.13%

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
<b>FRATERNAL</b>			<b>Total Direct Business</b>		<b>\$354,687,750</b>
1 BAPTIST LIFE ASSOCIATION	Foreign	\$31,716,414	\$31,208,862	\$507,552	\$434,380
2 CATHOLIC ASSOCIATION OF FORESTERS	Foreign	\$13,168,125	\$6,789,226	\$6,378,899	\$4,631
3 CATHOLIC FINANCIAL LIFE	Foreign	\$1,196,641,433	\$1,170,541,485	\$26,099,948	\$105,954
4 CATHOLIC HOLY FAMILY SOCIETY	Foreign	\$101,889,816	\$93,178,449	\$8,711,367	\$1,141,225
5 CATHOLIC LIFE INSURANCE	Foreign	\$851,337,726	\$790,778,288	\$60,559,438	\$106,142
6 CROATIAN FRATERNAL UNION OF AMERICA	Foreign	\$358,188,929	\$342,337,770	\$15,851,159	\$56,840
7 CSA FRATERNAL LIFE	Foreign	\$118,392,872	\$115,449,959	\$2,942,913	\$246,713
8 EVERENCE ASSOCIATION, INC.	Foreign	\$381,924,709	\$303,778,388	\$78,146,321	\$1,595,451
9 FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE U.S.A.	Foreign	\$635,734,091	\$547,216,178	\$88,517,916	\$502,985
10 FIRST CATHOLIC SLOVAK UNION OF THE UNITED STATES OF AMERIC	Foreign	\$272,289,975	\$254,770,111	\$17,519,864	\$20,266
11 GLEANER LIFE INSURANCE SOCIETY	Foreign	\$1,318,516,136	\$1,235,416,085	\$83,100,051	\$12,330,558
12 GREATER BENEFICIAL UNION OF PITTSBURGH	Foreign	\$760,141,992	\$724,688,759	\$35,453,233	\$4,897,037
13 GREEK CATHOLIC UNION OF THE USA	Foreign	\$810,809,677	\$789,356,323	\$21,453,354	\$2,917,388
14 HUNGARIAN REFORMED FEDERATION OF AMERICA	Foreign	\$16,870,698	\$15,488,081	\$1,382,614	\$3,333
15 INDEPENDENT ORDER OF FORESTERS	Alien	\$3,108,391,895	\$2,829,918,742	\$278,473,153	\$16,007,321
16 KNIGHTS OF COLUMBUS	Foreign	\$16,861,960,910	\$15,132,007,737	\$1,729,953,173	\$65,358,337
17 LOYAL CHRISTIAN BENEFIT ASSOCIATION	Foreign	\$167,397,009	\$163,194,328	\$4,202,681	\$183,564
18 LUSO-AMERICAN LIFE INSURANCE SOCIETY	Foreign	\$81,448,215	\$74,991,879	\$6,456,337	\$0
19 MODERN WOODMEN OF AMERICA	Foreign	\$10,144,269,324	\$8,915,847,408	\$1,228,421,916	\$42,397,414
20 NAT'L SLOVAK SOCIETY OF THE UNITED STATES OF AMER.	Foreign	\$513,755,840	\$503,216,251	\$10,539,589	\$9,132,961

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 ORDER OF UNITED COMMERCIAL TRAVELERS OF AMERICA (THE)	Foreign	\$23,014,973	\$11,038,584	\$11,976,389	\$5,575,192
22 POLISH NATIONAL ALLIANCE OF THE US OF NA	Foreign	\$446,322,672	\$418,880,443	\$27,442,229	\$361,371
23 POLISH NATIONAL UNION OF AMERICA	Foreign	\$25,247,317	\$24,660,985	\$586,331	\$17,736
24 POLISH ROMAN CATHOLIC UNION OF AMERICA	Foreign	\$187,483,364	\$183,851,989	\$3,631,375	\$233,483
25 POLISH WOMEN'S ALLIANCE OF AMERICA	Foreign	\$55,428,712	\$54,643,185	\$785,527	\$15
26 ROYAL NEIGHBORS OF AMERICA	Foreign	\$765,792,458	\$537,381,785	\$228,410,673	\$4,028,467
27 SLOVENE NATIONAL BENEFIT SOCIETY	Foreign	\$178,251,763	\$172,261,179	\$5,990,584	\$168,031
28 SONS OF NORWAY	Foreign	\$312,244,794	\$304,219,711	\$8,025,083	\$886,061
29 SUPREME COUNCIL OF THE ROYAL ARCANUM	Foreign	\$86,251,186	\$72,224,915	\$14,026,271	\$147,784
30 THRIVENT FINANCIAL FOR LUTHERANS	Foreign	\$59,224,749,903	\$55,129,173,287	\$4,095,576,616	\$122,517,030
31 TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA	Foreign	\$11,006,611	\$1,449,916	\$9,556,695	\$1,971
32 UKRAINIAN NATIONAL ASSOCIATION, INC.	Foreign	\$152,348,164	\$147,842,913	\$4,505,252	\$23,725,180
33 WILLIAM PENN ASSOCIATION	Foreign	\$223,257,327	\$203,718,563	\$19,538,764	\$2,305,616
34 WOMAN'S LIFE INSURANCE SOCIETY	Foreign	\$186,505,144	\$158,433,218	\$28,071,927	\$36,405
35 WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY/OMAHA WOOD	Foreign	\$8,570,567,800	\$7,671,064,644	\$899,503,156	\$37,115,538
36 WOODMEN OF THE WORLD/ASSURED LIFE ASSOCIATION	Foreign	\$56,483,875	\$44,724,713	\$11,759,162	\$42,197
37 WORKMEN'S BENEFIT FUND OF THE USA	Foreign	\$34,996,062	\$34,325,631	\$670,431	\$83,173

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
					<b>Total Direct Business</b>
					<b>\$26,579,967,853</b>
<b>HEALTH</b>					
1 ACCENDO INSURANCE COMPANY	Foreign	\$110,958,013	\$43,602,373	\$67,355,640	\$112,878,231
2 AETNA HEALTH INC.	Domestic	\$341,962,842	\$194,815,390	\$147,147,452	\$1,640,928,866
3 AETNA HEALTH INSURANCE COMPANY	Foreign	\$52,194,632	\$26,122,000	\$26,072,632	\$0
4 AHF MCO OF FLORIDA, INC.	Domestic	\$7,258,689	\$5,341,033	\$1,917,656	\$18,423,172
5 AMERICAN SPECIALTY HEALTH INSURANCE COMPANY	Foreign	\$8,366,731	\$708,095	\$7,658,636	\$0
6 AMERIGROUP FLORIDA, INC.	Domestic	\$154,020,622	\$88,951,546	\$65,069,076	\$562,983,628
7 AMFIRST INSURANCE COMPANY	Foreign	\$15,493,272	\$5,004,682	\$10,488,590	\$263,781
8 AVMED, INC.	Domestic	\$371,054,993	\$182,435,680	\$188,619,313	\$1,247,526,101
9 BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	Domestic	\$5,402,614,458	\$2,757,920,987	\$2,644,693,471	\$6,209,697,855
10 BUPA INSURANCE COMPANY	Domestic	\$136,268,537	\$101,622,866	\$34,645,671	\$13,009
11 BUPA INSURANCE LIMITED COMPANY	Alien	\$51,520,685	\$0	\$51,520,685	\$0
12 CAPITAL HEALTH PLAN, INC.	Domestic	\$351,688,311	\$85,484,759	\$266,203,552	\$578,434,463
13 CAREPLUS HEALTH PLANS, INC.	Domestic	\$303,499,477	\$212,211,877	\$91,287,600	\$1,032,764,016
14 CIGNA DENTAL HEALTH OF FLORIDA, INC.	Domestic	\$6,610,756	\$1,576,768	\$5,033,988	\$35,270,359
15 CIGNA HEALTHCARE OF FLORIDA, INC.	Domestic	\$10,980,560	\$1,931,212	\$9,049,348	\$12,528,345
16 CITRUS HEALTH CARE, INC.	Domestic	\$52,314,239	\$26,976,171	\$25,338,069	\$240,401,637
17 COMPBENEFITS COMPANY	Domestic	\$30,638,355	\$13,867,965	\$16,770,390	\$115,560,929
18 COVENTRY HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$711,799,800	\$314,903,333	\$396,896,470	\$36,800,956
19 COVENTRY HEALTH CARE OF FLORIDA, INC.	Domestic	\$152,843,060	\$113,128,822	\$39,714,238	\$790,488,431
20 COVENTRY HEALTH PLAN OF FLORIDA, INC.	Domestic	\$93,013,912	\$55,603,448	\$37,410,464	\$278,914,400

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 COVENTRY SUMMIT HEALTH PLAN, INC.	Domestic	\$85,546,976	\$68,433,953	\$17,113,023	\$408,774,354
22 DELTA DENTAL INSURANCE COMPANY	Foreign	\$111,636,051	\$59,917,657	\$51,718,394	\$108,906,061
23 DENTAL BENEFIT PROVIDERS OF ILLINOIS, INC.	Foreign	\$2,528,022	\$688,299	\$1,839,723	\$2,299,575
24 DENTAL CONCERN, INC., THE	Foreign	\$7,624,594	\$3,859,968	\$3,764,626	\$92,095
25 DENTEGRA INSURANCE COMPANY	Foreign	\$29,714,336	\$13,246,739	\$16,467,597	\$0
26 EMPLOYER CHOICE INSURANCE COMPANY, INC.	Domestic	\$4,844,058	\$15,062	\$4,828,996	\$0
27 ENVISION INSURANCE COMPANY	Foreign	\$97,007,010	\$77,678,538	\$19,328,472	\$39,508,428
28 FIRST MEDICAL HEALTH PLAN OF FLORIDA, INC.	Domestic	\$1,070,837	\$347,523	\$723,314	\$0
29 FLORIDA HEALTH CARE PLAN, INC.	Domestic	\$81,422,428	\$31,710,761	\$49,711,667	\$297,217,153
30 FREEDOM HEALTH, INC.	Domestic	\$82,693,224	\$67,386,395	\$15,306,829	\$473,143,463
31 HCSC INSURANCE SERVICES COMPANY	Foreign	\$157,080,527	\$58,740,468	\$98,340,059	\$209,403
32 HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE C	Foreign	\$12,718,574,391	\$4,925,038,007	\$7,793,536,383	\$91,605,031
33 HEALTH FIRST HEALTH PLANS, INC.	Domestic	\$84,812,843	\$40,586,015	\$44,226,827	\$364,491,756
34 HEALTH OPTIONS, INC.	Domestic	\$291,677,630	\$94,088,222	\$197,589,408	\$486,741,696
35 HEALTHEASE OF FLORIDA, INC.	Domestic	\$174,711,958	\$137,400,435	\$37,311,523	\$381,219,179
36 HEALTHSPRING OF FLORIDA, INC	Domestic	\$59,876,232	\$33,375,891	\$26,500,342	\$541,091,172
37 HEALTHSUN HEALTH PLANS, INC.	Domestic	\$12,926,019	\$8,348,096	\$4,577,923	\$69,164,270
38 HEALTHY PALM BEACHES, INC.	Domestic	\$25,297,977	\$7,500,967	\$17,797,010	\$39,295,647
39 HUMANA ADVANTAGECARE PLAN, INC.	Domestic	\$38,938,685	\$18,120,662	\$20,818,023	\$99,987,976
40 HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$168,795,307	\$70,993,204	\$97,802,103	\$281,168,915
41 HUMANA MEDICAL PLAN, INC.	Domestic	\$1,586,979,737	\$1,139,517,078	\$447,462,659	\$4,834,356,722

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 MEDCO CONTAINMENT LIFE INSURANCE COMPANY	Foreign	\$260,085,594	\$121,536,461	\$138,549,133	\$17,680,702
43 MEDICA HEALTH PLANS OF FLORIDA, INC.	Domestic	\$7,245,935	\$5,284,619	\$1,961,316	\$18,286,201
44 MEDICA HEALTHCARE PLANS, INC.	Domestic	\$51,044,185	\$44,342,802	\$6,701,383	\$395,161,923
45 MEMBERS HEALTH INSURANCE COMPANY	Foreign	\$28,939,997	\$48,704	\$28,891,293	\$0
46 MOLINA HEALTHCARE OF FLORIDA, INC.	Domestic	\$47,588,040	\$37,890,191	\$9,697,849	\$170,683,383
47 NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	Domestic	\$123,829,629	\$69,684,801	\$54,144,828	\$390,091,814
48 ONENATION INSURANCE COMPANY	Foreign	\$78,409,346	\$310,358	\$78,098,988	\$6,075
49 OPTIMUM HEALTHCARE, INC.	Domestic	\$25,505,027	\$18,965,996	\$6,539,031	\$111,987,391
50 PHYSICIANS UNITED PLAN, INC.	Domestic	\$17,504,571	\$14,012,630	\$3,491,941	\$132,172,295
51 PREFERRED CARE PARTNERS, INC.	Domestic	\$74,910,763	\$43,739,389	\$31,171,374	\$431,755,027
52 PREFERRED MEDICAL PLAN, INC.	Domestic	\$37,145,871	\$24,820,312	\$12,325,559	\$113,831,893
53 PREMIER ACCESS INSURANCE COMPANY	Foreign	\$50,951,377	\$13,762,488	\$37,188,889	\$0
54 QCC INSURANCE COMPANY	Foreign	\$1,323,602,302	\$551,222,518	\$772,379,784	\$0
55 QUALITY HEALTH PLANS, INC.	Domestic	\$44,884,780	\$39,167,120	\$5,717,660	\$157,451,252
56 RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$40,499,430	\$17,625,636	\$22,873,794	\$2,482,135
57 SAFEGUARD HEALTH PLANS, INC.	Domestic	\$6,809,319	\$3,992,346	\$2,816,973	\$17,755,726
58 SILVERSCRIPT INSURANCE COMPANY	Foreign	\$361,971,473	\$222,333,553	\$139,637,920	\$13,596,372
59 SIMPLY HEALTHCARE PLANS, INC.	Domestic	\$16,316,355	\$8,783,381	\$7,532,974	\$15,869,680
60 STERLING LIFE INSURANCE COMPANY	Foreign	\$271,998,657	\$123,961,122	\$148,037,535	\$4,418,376
61 SUNSHINE STATE HEALTH PLAN, INC.	Domestic	\$116,762,853	\$93,363,101	\$23,399,753	\$284,514,162
62 TOTAL HEALTH CHOICE, INC.	Domestic	\$6,291,880	\$4,332,177	\$1,959,703	\$48,730,199



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	<b>Domiciliary</b>	<b>Admitted Assets</b>	<b>Total Liabilities</b>	<b>Capital and Surplus</b>	<b>Direct Florida Business</b>
63 UNITED CONCORDIA DENTAL PLANS OF FLORIDA, INC.	Domestic	\$209,848	\$1,141	\$208,707	\$2,059
64 UNITED CONCORDIA INSURANCE COMPANY	Foreign	\$55,745,541	\$21,399,334	\$34,346,207	\$19,757,530
65 UNITEDHEALTHCARE OF FLORIDA, INC.	Domestic	\$335,343,471	\$182,003,233	\$153,340,238	\$1,076,536,107
66 UNIVERSAL HEALTH CARE INSURANCE COMPANY, INC.	Domestic	\$71,686,161	\$15,430,964	\$56,255,197	\$56,268,359
67 UNIVERSAL HEALTH CARE, INC.	Domestic	\$77,780,802	\$44,634,694	\$33,146,108	\$338,909,336
68 VISION SERVICE PLAN INSURANCE COMPANY	Foreign	\$53,633,999	\$13,803,826	\$39,830,173	\$32,769,039
69 WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	Foreign	\$141,111,109	\$80,422,452	\$60,688,657	\$172
70 WELLCARE OF FLORIDA, INC.	Domestic	\$342,741,961	\$269,098,848	\$73,643,113	\$1,248,097,832
71 WELLCARE PRESCRIPTION INSURANCE, INC.	Domestic	\$189,635,748	\$67,659,672	\$121,976,076	\$48,001,738

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
<b>LIFE &amp; HEALTH (ANNUITY)</b>			<b>Total Direct Business</b>	<b>\$39,560,787,284</b>	
1 4 EVER LIFE INSURANCE COMPANY	Foreign	\$174,475,410	\$96,718,391	\$77,757,019	\$377,634
2 5 STAR LIFE INSURANCE COMPANY	Foreign	\$202,943,444	\$150,154,482	\$52,788,962	\$10,579,271
3 AAA LIFE INSURANCE COMPANY	Foreign	\$437,929,085	\$354,208,880	\$83,720,205	\$24,153,879
4 ABILITY INSURANCE COMPANY	Foreign	\$214,112,790	\$181,150,340	\$32,962,450	\$1,209,259
5 ACACIA LIFE INSURANCE COMPANY	Foreign	\$1,534,906,376	\$1,201,935,588	\$332,970,787	\$7,655,002
6 ACE LIFE INSURANCE COMPANY	Foreign	\$38,909,351	\$23,395,575	\$15,513,776	\$0
7 ADMIRAL LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$11,992,072	\$2,737,019	\$9,255,053	\$45,149
8 AETNA LIFE INSURANCE COMPANY	Foreign	\$21,237,425,146	\$17,055,047,213	\$4,182,377,933	\$651,694,025
9 ALFA LIFE INSURANCE CORPORATION	Foreign	\$1,185,502,687	\$995,430,817	\$190,071,870	\$4,788
10 ALL SAVERS INSURANCE COMPANY	Foreign	\$7,822,501	\$3,266,580	\$4,555,922	\$205
11 ALLIANZ LIFE AND ANNUITY COMPANY	Foreign	\$16,701,048	\$5,332,158	\$11,368,890	\$0
12 ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$84,464,206,882	\$79,869,019,158	\$4,595,187,724	\$886,948,751
13 ALLSTATE ASSURANCE COMPANY	Foreign	\$11,228,640	\$1,526,931	\$9,701,708	\$0
14 ALLSTATE LIFE INSURANCE COMPANY	Foreign	\$58,763,010,092	\$55,423,872,993	\$3,339,137,098	\$62,166,881
15 AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	Domestic	\$626,532,264	\$538,462,927	\$88,069,337	\$17,091,105
16 AMERICAN CAPITOL INSURANCE COMPANY	Foreign	\$72,222,752	\$61,288,304	\$10,934,448	\$50,426
17 AMERICAN CONTINENTAL INSURANCE COMPANY	Foreign	\$61,338,959	\$22,693,477	\$38,645,482	\$233,807
18 AMERICAN CREDITORS LIFE INSURANCE COMPANY	Foreign	\$17,171,518	\$5,941,681	\$11,229,837	\$0
19 AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	Foreign	\$21,125,501,127	\$19,724,816,152	\$1,400,684,975	\$530,465,228
20 AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	Foreign	\$89,723,267,205	\$82,983,481,502	\$6,739,785,703	\$296,059,650

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 AMERICAN FIDELITY ASSURANCE COMPANY	Foreign	\$3,780,923,579	\$3,493,702,682	\$287,220,897	\$20,358,192
22 AMERICAN FIDELITY LIFE INSURANCE COMPANY	Domestic	\$460,658,456	\$389,967,906	\$70,690,550	\$1,239,707
23 AMERICAN GENERAL ASSURANCE COMPANY	Foreign	\$190,306,648	\$84,254,067	\$106,052,581	\$5,258,558
24 AMERICAN GENERAL LIFE & ACCIDENT INSURANCE COMPANY	Foreign	\$9,636,966,660	\$8,796,214,533	\$840,752,127	\$78,951,486
25 AMERICAN GENERAL LIFE INSURANCE COMPANY	Foreign	\$41,582,692,391	\$34,970,607,351	\$6,612,085,040	\$219,915,270
26 AMERICAN GENERAL LIFE INSURANCE COMPANY OF DELAWARE	Foreign	\$9,399,343,910	\$8,746,661,230	\$652,682,680	\$15,990,885
27 AMERICAN HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$1,129,273,545	\$850,862,643	\$278,410,902	\$3,967,049
28 AMERICAN HERITAGE LIFE INSURANCE COMPANY	Domestic	\$1,518,380,626	\$1,263,358,531	\$255,022,095	\$101,582,521
29 AMERICAN HOME LIFE INSURANCE COMPANY (THE)	Foreign	\$198,785,678	\$183,185,343	\$15,600,335	\$341,935
30 AMERICAN INCOME LIFE INSURANCE COMPANY	Foreign	\$2,136,407,531	\$1,936,335,115	\$200,072,416	\$23,764,084
31 AMERICAN MATURITY LIFE INSURANCE COMPANY	Foreign	\$62,002,925	\$15,111,356	\$46,891,569	\$75,810
32 AMERICAN MEDICAL AND LIFE INSURANCE COMPANY	Foreign	\$21,548,456	\$12,032,202	\$9,516,254	\$6,512,330
33 AMERICAN MEDICAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$69,961,613	\$28,057,440	\$41,904,173	\$19,556,438
34 AMERICAN MEMORIAL LIFE INSURANCE COMPANY	Foreign	\$2,107,922,905	\$1,999,602,183	\$108,320,722	\$4,690,586
35 AMERICAN MODERN LIFE INSURANCE COMPANY	Foreign	\$62,645,477	\$41,502,847	\$21,142,630	\$9,660
36 AMERICAN NATIONAL INSURANCE COMPANY	Foreign	\$16,438,191,243	\$14,484,042,187	\$1,954,149,056	\$187,697,340
37 AMERICAN NATIONAL LIFE INS. CO. OF TEXAS	Foreign	\$124,515,244	\$95,974,065	\$28,541,179	\$1,520,804
38 AMERICAN PHOENIX LIFE AND REASSURANCE COMPANY	Foreign	\$19,632,716	\$4,844,192	\$14,788,524	\$0
39 AMERICAN PIONEER LIFE INSURANCE COMPANY	Domestic	\$78,124,352	\$58,283,898	\$19,840,454	\$55,771,228
40 AMERICAN PUBLIC LIFE INSURANCE COMPANY	Foreign	\$77,968,553	\$59,477,520	\$18,491,033	\$677,680
41 AMERICAN REPUBLIC INSURANCE COMPANY	Foreign	\$537,807,917	\$272,926,908	\$264,881,009	\$9,866,533

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 AMERICAN RETIREMENT LIFE INSURANCE COMPANY	Foreign	\$6,375,253	\$847,638	\$5,527,615	\$590
43 AMERICAN UNITED LIFE INSURANCE COMPANY	Foreign	\$16,537,474,423	\$15,725,259,540	\$812,214,883	\$57,477,113
44 AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	Foreign	\$394,618,694	\$336,661,236	\$57,957,458	\$2,959,766
45 AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$3,628,279,596	\$3,275,665,377	\$352,614,219	\$48,112,517
46 AMERITAS LIFE INSURANCE CORP.	Foreign	\$7,124,569,433	\$5,793,692,846	\$1,330,876,587	\$46,831,667
47 AMICA LIFE INSURANCE COMPANY	Foreign	\$1,024,041,508	\$838,342,386	\$185,699,122	\$5,609,784
48 ANNUITY INVESTORS LIFE INSURANCE COMPANY	Foreign	\$2,440,028,453	\$2,298,016,313	\$142,012,140	\$20,879,376
49 ANTHEM LIFE INSURANCE COMPANY	Foreign	\$326,137,295	\$254,673,781	\$71,463,514	\$377,013
50 ASSURITY LIFE INSURANCE COMPANY	Foreign	\$2,326,324,504	\$2,069,441,015	\$256,883,486	\$9,657,777
51 ATLANTA LIFE INSURANCE COMPANY	Foreign	\$100,551,378	\$90,540,152	\$10,011,226	\$125,092
52 ATLANTIC COAST LIFE INSURANCE COMPANY	Foreign	\$85,279,721	\$71,241,317	\$14,038,404	\$1,545
53 AURORA NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$2,902,446,704	\$2,560,506,429	\$341,940,275	\$1,992,502
54 AUTO-OWNERS LIFE INSURANCE COMPANY	Foreign	\$2,735,645,659	\$2,484,770,218	\$250,875,441	\$20,041,903
55 AVIVA LIFE AND ANNUITY COMPANY	Foreign	\$45,603,044,481	\$43,246,970,523	\$2,356,073,958	\$707,269,119
56 AVIVA LIFE AND ANNUITY COMPANY OF NEW YORK	Foreign	\$1,542,386,605	\$1,434,259,711	\$108,126,894	\$3,194,173
57 AXA EQUITABLE LIFE AND ANNUITY COMPANY	Foreign	\$520,606,883	\$458,744,888	\$61,861,995	\$1,946,746
58 AXA EQUITABLE LIFE INSURANCE COMPANY	Foreign	\$135,726,109,289	\$131,924,824,045	\$3,801,285,244	\$676,784,672
59 BALBOA LIFE INSURANCE COMPANY	Foreign	\$47,655,211	\$10,927,738	\$36,727,473	\$506,134
60 BALTIMORE LIFE INSURANCE COMPANY	Foreign	\$917,858,483	\$846,157,460	\$71,701,023	\$6,406,474
61 BANKERS FIDELITY LIFE INSURANCE COMPANY	Foreign	\$117,937,707	\$86,064,020	\$31,873,687	\$1,979,066
62 BANKERS LIFE AND CASUALTY COMPANY	Foreign	\$13,753,678,780	\$12,979,002,509	\$774,676,271	\$221,195,469

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
63 BANKERS LIFE INSURANCE COMPANY	Domestic	\$37,523,106	\$21,366,496	\$16,156,609	\$2,118,967
64 BANNER LIFE INSURANCE COMPANY	Foreign	\$1,918,462,877	\$1,242,986,794	\$675,476,083	\$46,021,849
65 BENEFICIAL LIFE INSURANCE COMPANY	Foreign	\$3,325,327,998	\$2,817,595,679	\$507,732,319	\$432,239
66 BERKLEY LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$31,495,524	\$5,047,200	\$26,448,324	\$50,915
67 BERKSHIRE HATHAWAY LIFE INSURANCE CO. OF NEBRASKA	Foreign	\$8,413,268,236	\$6,860,012,922	\$1,553,255,314	\$0
68 BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$2,814,669,327	\$2,320,894,330	\$493,774,997	\$19,445,035
69 BEST LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$13,327,057	\$4,943,943	\$8,383,114	\$277,782
70 BEST MERIDIAN INSURANCE COMPANY	Domestic	\$200,140,544	\$161,130,547	\$39,010,001	\$448,995
71 BOSTON MUTUAL LIFE INSURANCE COMPANY	Foreign	\$1,048,910,375	\$930,127,030	\$118,783,345	\$5,225,661
72 BROKERS NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$25,395,006	\$9,237,746	\$16,157,260	\$1,538,019
73 C.M. LIFE INSURANCE COMPANY	Foreign	\$8,427,843,165	\$7,590,656,649	\$837,186,516	\$51,954,114
74 CANADA LIFE ASSURANCE COMPANY (US BUSINESS OF THE)	Alien	\$4,276,285,451	\$4,138,795,454	\$137,489,997	\$3,882,128
75 CELTIC INSURANCE COMPANY	Foreign	\$56,954,884	\$36,239,662	\$20,715,222	\$16,539,759
76 CENTRAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$78,642,070	\$70,942,764	\$7,699,305	\$21,578
77 CENTRAL STATES HEALTH & LIFE COMPANY OF OMAHA	Foreign	\$331,408,787	\$229,126,154	\$102,282,633	\$8,980,293
78 CENTRAL UNITED LIFE INSURANCE COMPANY	Foreign	\$321,772,192	\$267,916,714	\$53,855,478	\$1,273,335
79 CENTRE LIFE INSURANCE COMPANY	Foreign	\$1,841,168,658	\$1,752,017,467	\$89,151,198	\$990,129
80 CENTURION LIFE INSURANCE COMPANY	Foreign	\$1,965,144,273	\$898,701,610	\$1,066,442,663	\$14,805
81 CHARTER NATIONAL LIFE INSURANCE COMPANY	Foreign	\$149,329,347	\$138,734,878	\$10,594,469	\$27,400
82 CHEROKEE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$26,261,307	\$12,321,505	\$13,939,802	\$323,627
83 CHESAPEAKE LIFE INSURANCE COMPANY	Foreign	\$60,608,217	\$15,883,049	\$44,725,168	\$2,284,139

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
84 CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	Foreign	\$83,159,236	\$50,360,350	\$32,798,886	\$142,599
85 CHURCH LIFE INSURANCE CORPORATION	Foreign	\$237,131,939	\$198,198,216	\$38,933,723	\$2,572,421
86 CIGNA HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$65,219,530	\$14,222,576	\$50,996,954	\$10,683,319
87 CINCINNATI LIFE INSURANCE COMPANY (THE)	Foreign	\$3,165,185,490	\$2,862,222,335	\$302,963,155	\$11,735,535
88 CITIZENS NATIONAL LIFE INSURANCE COMPANY	Foreign	\$12,153,871	\$10,015,862	\$2,138,009	\$8,974
89 CITIZENS SECURITY LIFE INSURANCE COMPANY	Foreign	\$26,085,055	\$14,557,546	\$11,527,509	\$418,103
90 COLONIAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$4,561,590	\$4,793	\$4,556,797	\$0
91 COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$2,300,052,819	\$1,808,314,556	\$491,738,263	\$95,059,938
92 COLONIAL PENN LIFE INSURANCE COMPANY	Foreign	\$733,759,228	\$660,494,799	\$73,264,429	\$14,025,573
93 COLORADO BANKERS LIFE INSURANCE COMPANY	Foreign	\$182,985,021	\$165,133,700	\$17,851,321	\$4,369,260
94 COLUMBIAN LIFE INSURANCE COMPANY	Foreign	\$256,293,925	\$236,761,604	\$19,532,321	\$9,393,952
95 COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$914,520,478	\$826,115,700	\$88,404,778	\$2,259,387
96 COLUMBUS LIFE INSURANCE COMPANY	Foreign	\$2,916,264,107	\$2,657,734,292	\$258,529,815	\$21,424,805
97 COMBINED INSURANCE COMPANY OF AMERICA	Foreign	\$2,543,794,461	\$1,802,130,459	\$741,664,002	\$26,139,974
98 COMBINED LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$381,621,753	\$320,962,322	\$60,659,431	\$817,485
99 COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY	Foreign	\$32,684,902	\$25,779,889	\$6,905,012	\$80,893
100 COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	Foreign	\$6,755,658,499	\$6,344,045,527	\$411,612,972	\$13,247,185
101 COMPANION LIFE INSURANCE COMPANY	Foreign	\$160,085,492	\$68,266,379	\$91,819,114	\$23,800,527
102 COMPBENEFITS INSURANCE COMPANY	Foreign	\$49,887,284	\$14,222,082	\$35,665,202	\$39,698,478
103 CONGRESS LIFE INSURANCE COMPANY	Foreign	\$13,321,836	\$734,288	\$12,587,547	\$0
104 CONNECTICUT GENERAL LIFE INSURANCE COMPANY	Foreign	\$20,055,457,384	\$17,040,952,884	\$3,014,504,500	\$816,671,090

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
105 CONSECO LIFE INSURANCE COMPANY	Foreign	\$4,272,809,236	\$4,169,157,742	\$103,651,495	\$17,478,062
106 CONSTITUTION LIFE INSURANCE COMPANY	Foreign	\$62,944,599	\$25,712,693	\$37,231,906	\$6,333,567
107 CONSUMERS LIFE INSURANCE COMPANY	Foreign	\$31,902,802	\$18,272,267	\$13,630,535	\$0
108 CONTINENTAL AMERICAN INSURANCE COMPANY	Foreign	\$116,795,676	\$84,164,484	\$32,631,192	\$4,626,371
109 CONTINENTAL ASSURANCE COMPANY	Foreign	\$3,235,385,255	\$2,737,784,592	\$497,600,663	\$2,530,880
110 CONTINENTAL GENERAL INSURANCE COMPANY	Foreign	\$216,269,233	\$179,748,054	\$36,521,179	\$15,476,158
111 CONTINENTAL LIFE INS. CO. OF BRENTWOOD, TENNESSEE	Foreign	\$143,867,260	\$84,877,650	\$58,989,610	\$14,414,771
112 COTTON STATES LIFE INSURANCE COMPANY	Foreign	\$306,223,207	\$263,330,768	\$42,892,439	\$4,963,945
113 COUNTRY INVESTORS LIFE ASSURANCE COMPANY	Foreign	\$244,929,901	\$84,775,592	\$160,154,308	\$370,184
114 COUNTRY LIFE INSURANCE COMPANY	Foreign	\$8,576,560,872	\$7,591,211,615	\$985,349,257	\$2,975,445
115 CROWN LIFE INSURANCE COMPANY	Alien	\$298,099,593	\$265,846,820	\$32,252,773	\$2,230,619
116 CSI LIFE INSURANCE COMPANY	Foreign	\$17,533,733	\$4,641,938	\$12,891,795	\$45,093
117 CUNA MUTUAL INSURANCE SOCIETY	Foreign	\$13,330,405,751	\$11,975,589,106	\$1,354,816,645	\$111,830,464
118 DELAWARE AMERICAN LIFE INSURANCE COMPANY	Foreign	\$86,090,789	\$56,673,576	\$29,417,213	\$228,740
119 DIRECT GENERAL LIFE INSURANCE COMPANY	Foreign	\$26,793,399	\$11,956,971	\$14,836,428	\$6,178,353
120 DIRECT LIFE INSURANCE COMPANY	Foreign	\$3,621,833	\$47,086	\$3,574,747	(\$30)
121 EAGLE LIFE INSURANCE COMPANY	Foreign	\$51,756,691	\$44,207,318	\$7,549,373	\$0
122 EDUCATORS LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$339,139,863	\$15,369,545	\$323,770,317	\$0
123 EMC NATIONAL LIFE COMPANY	Foreign	\$1,024,754,005	\$948,878,609	\$75,875,396	\$3,134,603
124 EMPLOYEES LIFE COMPANY (MUTUAL)	Foreign	\$384,835,117	\$359,815,331	\$25,019,786	\$43,702,859
125 EMPLOYERS REASSURANCE CORPORATION	Foreign	\$10,205,206,072	\$9,513,188,330	\$692,017,742	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
126 EPIC LIFE INSURANCE COMPANY	Foreign	\$51,534,641	\$25,656,601	\$25,878,040	\$0
127 EQUITRUST LIFE INSURANCE COMPANY	Foreign	\$7,360,738,230	\$6,909,246,090	\$451,492,140	\$40,670,830
128 FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$431,934,801	\$383,603,666	\$48,331,135	\$1,644,337
129 FAMILY LIFE INSURANCE COMPANY	Foreign	\$130,287,481	\$100,970,107	\$29,317,374	\$664,470
130 FAMILY SERVICE LIFE INSURANCE COMPANY	Foreign	\$442,348,465	\$404,623,445	\$37,725,020	\$864
131 FARMERS NEW WORLD LIFE INSURANCE COMPANY	Foreign	\$6,858,768,936	\$6,187,234,547	\$671,534,389	\$3,673,316
132 FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	Foreign	\$220,021,491	\$197,584,776	\$22,436,715	\$1,835,762
133 FEDERATED LIFE INSURANCE COMPANY	Foreign	\$1,099,178,719	\$851,670,216	\$247,508,503	\$7,998,241
134 FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	Foreign	\$16,672,983,973	\$15,933,684,409	\$739,299,564	\$139,470,896
135 FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE CO	Foreign	\$480,524,498	\$284,161,821	\$196,362,677	\$7,088,738
136 FIDELITY SECURITY LIFE INSURANCE COMPANY	Foreign	\$664,364,827	\$554,945,918	\$109,418,909	\$30,375,625
137 FINANCIAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$53,459,191	\$35,897,561	\$17,561,630	\$23,735
138 FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$1,479,570,559	\$1,290,569,799	\$189,000,760	\$991,345
139 FIRST CONTINENTAL LIFE & ACCIDENT INSURANCE CO	Foreign	\$4,920,035	\$3,231,062	\$1,688,973	\$0
140 FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	Foreign	\$592,366,635	\$263,069,781	\$329,296,854	\$80,269,537
141 FIRST INVESTORS LIFE INSURANCE COMPANY	Foreign	\$1,152,919,698	\$1,124,444,909	\$28,474,789	\$5,881,008
142 FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	Foreign	\$1,894,354,076	\$1,689,407,779	\$204,946,297	\$8,777,422
143 FLORIDA COMBINED LIFE INSURANCE COMPANY	Domestic	\$32,947,500	\$11,438,561	\$21,508,939	\$97,023,908
144 FORETHOUGHT LIFE INSURANCE COMPANY	Foreign	\$4,939,549,746	\$4,522,207,642	\$417,342,104	\$70,583,449
145 FORT DEARBORN LIFE INSURANCE COMPANY	Foreign	\$3,077,217,147	\$2,625,719,994	\$451,497,153	\$8,018,970
146 FREEDOM LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$31,423,839	\$17,461,334	\$13,962,505	\$17,244,924



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
147 FUNERAL DIRECTORS LIFE INSURANCE COMPANY	Foreign	\$714,454,659	\$648,458,557	\$65,996,102	\$1,687,986
148 GARDEN STATE LIFE INSURANCE COMPANY	Foreign	\$101,184,959	\$76,579,188	\$24,605,771	\$3,307,764
149 GENERAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$11,178,237,934	\$10,234,264,625	\$943,973,309	\$29,909,293
150 GENERAL FIDELITY LIFE INSURANCE COMPANY	Foreign	\$228,401,664	\$43,741,249	\$184,660,415	(\$1,434)
151 GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$25,149,350,551	\$23,372,755,234	\$1,776,595,317	\$204,556,898
152 GENWORTH LIFE INSURANCE COMPANY	Foreign	\$33,585,118,972	\$30,601,566,325	\$2,983,552,647	\$172,262,023
153 GENWORTH LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$7,432,015,788	\$6,882,881,047	\$549,134,741	\$7,156,102
154 GERBER LIFE INSURANCE COMPANY	Foreign	\$1,901,133,895	\$1,688,091,278	\$213,042,617	\$15,132,273
155 GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$3,029,553,612	\$2,610,978,611	\$418,575,001	\$38,502,028
156 GOLDEN RULE INSURANCE COMPANY	Foreign	\$694,018,764	\$389,221,413	\$304,797,351	\$328,787,987
157 GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	Foreign	\$821,198,032	\$729,149,963	\$92,048,069	\$6,119,439
158 GREAT AMERICAN LIFE ASSURANCE COMPANY	Foreign	\$18,988,618	\$11,034,467	\$7,954,151	\$0
159 GREAT AMERICAN LIFE INSURANCE COMPANY	Foreign	\$11,470,510,707	\$10,479,654,780	\$990,855,927	\$202,499,017
160 GREAT SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$248,157,004	\$212,337,006	\$35,819,998	\$5,804,011
161 GREAT WEST LIFE ASSURANCE COMPANY	Foreign	\$99,934,585	\$80,653,213	\$19,281,372	\$2,385,750
162 GREAT WESTERN INSURANCE COMPANY	Foreign	\$494,789,375	\$456,327,762	\$38,461,612	\$5,051,166
163 GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	Foreign	\$45,091,623,668	\$43,931,966,818	\$1,159,656,850	\$219,745,182
164 GUARANTEE TRUST LIFE INSURANCE COMPANY	Foreign	\$257,985,483	\$217,843,005	\$40,142,478	\$9,822,521
165 GUARANTY INCOME LIFE INSURANCE COMPANY	Foreign	\$492,027,969	\$470,923,992	\$21,103,977	\$6,064,315
166 GUARDIAN INSURANCE & ANNUITY COMPANY, INC.	Foreign	\$10,072,538,662	\$9,831,359,037	\$241,179,625	\$87,030,541
167 GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$33,178,003,056	\$28,747,042,839	\$4,430,960,217	\$312,191,467

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
168 GULF GUARANTY LIFE INSURANCE COMPANY	Foreign	\$18,387,814	\$8,854,740	\$9,533,074	\$0
169 HARLEYSVILLE LIFE INSURANCE COMPANY	Foreign	\$375,881,769	\$356,402,383	\$19,479,386	\$748,851
170 HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$14,950,730,841	\$8,373,651,433	\$6,577,079,408	\$243,051,542
171 HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$73,626,921,220	\$69,564,382,116	\$4,062,539,104	\$142,963,408
172 HARTFORD LIFE INSURANCE COMPANY	Foreign	\$148,900,298,076	\$143,068,772,089	\$5,831,525,987	\$533,027,949
173 HCC LIFE INSURANCE COMPANY	Foreign	\$608,334,420	\$217,997,143	\$390,337,277	\$12,780,772
174 HEALTH NET LIFE INSURANCE COMPANY	Foreign	\$680,510,059	\$266,019,860	\$414,490,199	\$30,568,764
175 HEALTHMARKETS INSURANCE COMPANY	Foreign	\$8,952,363	\$34,387	\$8,917,976	\$0
176 HEARTLAND NATIONAL LIFE INSURANCE COMPANY	Foreign	\$6,289,270	\$2,453,906	\$3,835,364	\$325
177 HERITAGE LIFE INSURANCE COMPANY	Foreign	\$9,075,793	\$1,050,298	\$8,025,495	\$0
178 HERITAGE UNION LIFE INSURANCE COMPANY	Foreign	\$6,448,226	\$199,745	\$6,248,481	\$189,896
179 HM LIFE INSURANCE COMPANY	Foreign	\$415,173,191	\$226,015,069	\$189,158,122	\$13,013,492
180 HOMESTEADERS LIFE COMPANY	Foreign	\$1,937,096,043	\$1,830,655,449	\$106,440,594	\$8,398,513
181 HORACE MANN LIFE INSURANCE COMPANY	Foreign	\$5,554,461,199	\$5,231,598,338	\$322,862,861	\$15,704,350
182 HOUSEHOLD LIFE INSURANCE COMPANY	Foreign	\$769,222,180	\$387,092,921	\$382,129,259	\$5,812,673
183 HUMANA INSURANCE COMPANY	Foreign	\$4,864,669,884	\$2,258,103,827	\$2,606,566,057	\$564,202,691
184 HUMANADENTAL INSURANCE COMPANY	Foreign	\$102,033,952	\$39,356,317	\$62,677,635	\$24,690,858
185 IA AMERICAN LIFE INSURANCE COMPANY	Foreign	\$171,851,033	\$98,268,693	\$73,582,341	\$59,451
186 IDEALIFE INSURANCE COMPANY	Foreign	\$19,362,114	\$4,961,636	\$14,400,478	\$1,309,993
187 ILLINOIS MUTUAL LIFE INSURANCE COMPANY	Foreign	\$1,211,616,881	\$1,107,564,857	\$104,052,024	\$8,567,053
188 INDEPENDENCE LIFE AND ANNUITY COMPANY	Foreign	\$126,461,240	\$67,882,678	\$58,578,562	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
189 INDIVIDUAL ASSURANCE CO., LIFE, HEALTH & ACCIDENT	Foreign	\$44,746,383	\$34,446,175	\$10,300,208	\$14,116
190 ING LIFE INSURANCE AND ANNUITY COMPANY	Foreign	\$68,943,230,012	\$67,275,899,622	\$1,667,330,390	\$325,423,282
191 ING USA ANNUITY AND LIFE INSURANCE COMPANY	Foreign	\$73,377,046,115	\$71,652,350,258	\$1,724,695,857	\$134,633,681
192 INTEGRITY LIFE INSURANCE COMPANY	Foreign	\$5,909,710,570	\$5,380,500,550	\$529,210,020	\$37,357,709
193 INTRAMERICA LIFE INSURANCE COMPANY	Foreign	\$32,856,397	\$23,640,669	\$9,215,728	\$101,061
194 INVESTORS CONSOLIDATED INSURANCE COMPANY	Foreign	\$15,864,296	\$8,615,254	\$7,249,042	\$5,627
195 INVESTORS HERITAGE LIFE INSURANCE COMPANY	Foreign	\$350,542,778	\$331,150,020	\$19,392,760	\$472,218
196 INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$741,147,425	\$699,478,590	\$41,668,835	\$1,288,925
197 JACKSON NATIONAL LIFE INSURANCE COMPANY	Foreign	\$93,805,042,592	\$89,443,112,886	\$4,361,929,706	\$1,252,391,880
198 JEFFERSON NATIONAL LIFE INSURANCE COMPANY	Foreign	\$1,768,474,341	\$1,737,160,220	\$31,314,121	\$12,585,120
199 JMIC LIFE INSURANCE COMPANY	Domestic	\$33,825,833	\$11,243,575	\$22,582,258	(\$233,930)
200 JOHN ALDEN LIFE INSURANCE COMPANY	Foreign	\$472,426,896	\$371,706,837	\$100,720,059	\$9,084,625
201 JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	Foreign	\$7,615,641,218	\$7,153,795,449	\$461,845,769	\$9,359,891
202 JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	Foreign	\$214,163,190,328	\$208,986,516,551	\$5,176,673,777	\$1,475,565,395
203 KANAWHA INSURANCE COMPANY	Foreign	\$1,109,036,432	\$1,028,203,608	\$80,832,824	\$19,902,594
204 KANSAS CITY LIFE INSURANCE COMPANY	Foreign	\$3,235,013,314	\$2,912,554,213	\$322,459,103	\$18,021,836
205 LAFAYETTE LIFE INSURANCE COMPANY	Foreign	\$2,598,700,309	\$2,486,660,149	\$112,040,160	\$30,668,951
206 LIBERTY BANKERS LIFE INSURANCE COMPANY	Foreign	\$1,113,571,855	\$1,027,706,378	\$85,865,477	\$21,500,379
207 LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	Foreign	\$14,160,737,501	\$13,523,084,107	\$637,653,394	\$38,214,397
208 LIBERTY LIFE INSURANCE COMPANY	Foreign	\$4,995,353,912	\$4,717,390,447	\$277,963,465	\$110,950,184
209 LIBERTY NATIONAL LIFE INSURANCE COMPANY	Foreign	\$6,954,204,736	\$6,001,014,083	\$953,190,653	\$81,531,458

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
210 LIFE INSURANCE COMPANY OF ALABAMA	Foreign	\$96,594,996	\$73,767,855	\$22,827,141	\$477,872
211 LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$5,815,739,495	\$4,973,997,428	\$841,742,067	\$92,198,540
212 LIFE INSURANCE COMPANY OF THE SOUTHWEST	Foreign	\$9,165,314,382	\$8,613,838,106	\$551,476,276	\$145,990,488
213 LIFE OF THE SOUTH INSURANCE COMPANY	Foreign	\$58,407,152	\$43,101,219	\$15,305,933	(\$1,504,185)
214 LIFESECURE INSURANCE COMPANY	Foreign	\$119,182,743	\$105,723,435	\$13,459,308	\$967,419
215 LINCOLN BENEFIT LIFE COMPANY	Foreign	\$2,396,597,118	\$2,085,766,867	\$310,830,251	\$177,717,929
216 LINCOLN HERITAGE LIFE INSURANCE COMPANY	Foreign	\$762,114,501	\$661,569,690	\$100,544,811	\$13,920,854
217 LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	Foreign	\$9,910,887,444	\$9,116,828,499	\$794,058,945	\$6,735,797
218 LINCOLN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$158,433,198,169	\$151,967,630,703	\$6,465,567,466	\$1,475,071,023
219 LONDON LIFE REINSURANCE COMPANY	Foreign	\$515,576,240	\$443,934,430	\$71,641,810	\$36,554
220 LONGEVITY INSURANCE COMPANY	Foreign	\$8,317,847	\$8,440	\$8,309,407	\$12,260
221 LOYAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$452,928,452	\$415,044,506	\$37,883,946	\$1,945,266
222 MADISON NATIONAL LIFE INSURANCE COMPANY INC.	Foreign	\$801,707,676	\$627,536,306	\$174,171,370	\$3,328,647
223 MAGNA INSURANCE COMPANY	Foreign	\$25,481,559	\$12,788,289	\$12,693,270	\$125,770
224 MANHATTAN LIFE INSURANCE COMPANY	Foreign	\$343,724,953	\$304,176,399	\$39,548,554	\$1,070,296
225 MANHATTAN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$207,765,435	\$191,517,783	\$16,247,652	\$1,778,957
226 MARQUETTE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$8,744,430	\$3,401,566	\$5,342,864	(\$6,553)
227 MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	Foreign	\$129,290,315,834	\$118,937,915,367	\$10,352,400,467	\$869,697,053
228 MEDAMERICA INSURANCE COMPANY OF FLORIDA	Domestic	\$14,046,913	\$10,708,075	\$3,338,835	\$2,912,197
229 MEDICO INSURANCE COMPANY	Foreign	\$102,627,357	\$65,721,578	\$36,905,780	\$21,012,400
230 MEGA LIFE & HEALTH INSURANCE COMPANY	Foreign	\$590,842,165	\$299,068,882	\$291,773,283	\$24,039,938

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
231 MEMBERS LIFE INSURANCE COMPANY	Foreign	\$55,567,597	\$31,096,519	\$24,471,076	\$66,728
232 MERIT LIFE INSURANCE CO.	Foreign	\$646,278,361	\$305,052,794	\$341,225,567	\$2,712,639
233 METLIFE INSURANCE COMPANY OF CONNECTICUT	Foreign	\$68,696,975,461	\$63,592,122,635	\$5,104,852,826	\$95,913,395
234 METLIFE INVESTORS INSURANCE COMPANY	Foreign	\$13,065,144,443	\$12,566,559,716	\$498,584,727	\$28,897,363
235 METLIFE INVESTORS USA INSURANCE COMPANY	Foreign	\$54,153,056,314	\$52,698,974,881	\$1,454,081,433	\$1,130,729,585
236 METROPOLITAN LIFE INSURANCE COMPANY	Foreign	\$316,204,246,915	\$302,986,842,621	\$13,217,404,294	\$1,195,863,644
237 METROPOLITAN TOWER LIFE INSURANCE COMPANY	Foreign	\$4,953,820,850	\$4,149,306,363	\$804,514,487	\$11,651,081
238 MIDLAND NATIONAL LIFE INSURANCE COMPANY	Foreign	\$28,627,802,353	\$26,988,077,760	\$1,639,724,593	\$226,932,032
239 MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TN	Foreign	\$177,238,360	\$81,272,567	\$95,965,793	\$22,024,323
240 MIDWESTERN UNITED LIFE INSURANCE COMPANY	Foreign	\$241,335,133	\$130,190,161	\$111,144,972	\$215,080
241 MINNESOTA LIFE INSURANCE COMPANY	Foreign	\$25,492,612,253	\$23,553,397,301	\$1,939,214,952	\$227,154,443
242 MML BAY STATE LIFE INSURANCE COMPANY	Foreign	\$4,413,236,997	\$4,261,269,914	\$151,967,083	\$2,998,335
243 MOLINA HEALTHCARE INSURANCE COMPANY	Foreign	\$8,952,399	\$318,480	\$8,633,919	\$47,059
244 MONITOR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$7,709,573	\$3,742,661	\$3,966,915	\$26,427
245 MONUMENTAL LIFE INSURANCE COMPANY	Foreign	\$32,851,172,044	\$31,676,748,890	\$1,174,423,154	\$126,813,849
246 MONY LIFE INSURANCE COMPANY	Foreign	\$8,795,001,814	\$8,227,780,752	\$567,221,062	\$15,815,705
247 MONY LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$4,122,366,099	\$3,894,500,727	\$227,865,372	\$20,625,635
248 MOTORISTS LIFE INSURANCE COMPANY	Foreign	\$387,956,782	\$338,270,135	\$49,686,646	\$1,424,506
249 MTL INSURANCE COMPANY	Foreign	\$1,509,262,084	\$1,412,851,981	\$96,410,103	\$5,180,651
250 MUTUAL OF AMERICA LIFE INSURANCE COMPANY	Foreign	\$13,656,895,024	\$12,822,247,297	\$834,647,727	\$94,484,675
251 MUTUAL OF OMAHA INSURANCE COMPANY	Foreign	\$5,239,903,732	\$2,659,064,754	\$2,580,838,978	\$58,995,029

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
252 MUTUAL SAVINGS LIFE INSURANCE COMPANY	Foreign	\$438,492,353	\$405,068,606	\$33,423,747	\$211,252
253 NALIC LIFE INSURANCE COMPANY (PUERTO RICO)	Foreign	\$142,759,260	\$130,450,590	\$12,308,670	\$550,648
254 NATIONAL BENEFIT LIFE INSURANCE COMPANY	Foreign	\$479,321,614	\$316,072,378	\$163,249,236	\$3,583,528
255 NATIONAL GUARDIAN LIFE INSURANCE COMPANY	Foreign	\$2,043,181,390	\$1,846,816,237	\$196,365,153	\$19,731,353
256 NATIONAL INTEGRITY LIFE INSURANCE COMPANY	Foreign	\$4,830,605,377	\$4,578,620,270	\$251,985,107	\$3,697,363
257 NATIONAL LIFE INSURANCE COMPANY	Foreign	\$8,656,523,804	\$7,520,346,624	\$1,136,177,180	\$32,777,625
258 NATIONAL SECURITY INSURANCE COMPANY	Foreign	\$46,014,956	\$35,995,984	\$10,018,972	\$109,318
259 NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE CO.	Foreign	\$309,357,588	\$264,877,594	\$44,479,994	\$1,116,228
260 NATIONAL WESTERN LIFE INSURANCE COMPANY	Foreign	\$7,782,947,712	\$6,904,496,638	\$878,451,074	\$155,098,655
261 NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$5,431,244,774	\$5,144,032,326	\$287,212,448	\$33,241,459
262 NATIONWIDE LIFE INSURANCE COMPANY	Foreign	\$95,838,821,062	\$92,153,303,186	\$3,685,517,876	\$871,096,843
263 NEW ENGLAND LIFE INSURANCE COMPANY	Foreign	\$11,085,508,825	\$10,493,512,146	\$591,996,679	\$52,008,764
264 NEW ERA LIFE INSURANCE COMPANY	Foreign	\$344,289,169	\$296,070,296	\$48,218,873	\$3,083,047
265 NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$58,461,176	\$49,548,310	\$8,912,866	\$0
266 NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	Foreign	\$97,717,131,064	\$92,292,865,888	\$5,424,265,176	\$630,440,067
267 NEW YORK LIFE INSURANCE COMPANY	Foreign	\$122,007,530,370	\$107,290,683,935	\$14,716,846,435	\$271,209,521
268 NIPPON LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$167,903,024	\$46,621,493	\$121,281,531	\$49,080
269 NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	Foreign	\$10,363,207,918	\$9,596,233,547	\$766,974,372	\$208,158,106
270 NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	Foreign	\$926,197,529	\$776,549,312	\$149,648,217	\$12,517,487
271 NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$179,289,365,990	\$164,904,133,968	\$14,385,232,022	\$598,647,169
272 NYLIFE INSURANCE COMPANY OF ARIZONA	Foreign	\$195,310,297	\$137,111,706	\$58,198,591	\$4,635,034

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
273 OCCIDENTAL LIFE INSURANCE COMPANY OF N CAROLINA	Foreign	\$265,912,652	\$230,302,808	\$35,609,844	\$2,163,074
274 OHIO NATIONAL LIFE ASSURANCE CORPORATION	Foreign	\$3,169,590,594	\$2,918,413,310	\$251,177,285	\$24,459,596
275 OHIO NATIONAL LIFE INSURANCE COMPANY	Foreign	\$17,968,158,037	\$17,107,457,137	\$860,700,900	\$143,084,535
276 OHIO STATE LIFE INSURANCE COMPANY (THE)	Foreign	\$11,603,430	\$2,499,014	\$9,104,416	\$3,368,671
277 OLD AMERICAN INSURANCE COMPANY	Foreign	\$240,041,431	\$221,644,676	\$18,396,760	\$1,447,251
278 OLD REPUBLIC LIFE INSURANCE COMPANY	Foreign	\$149,125,188	\$108,491,081	\$40,634,107	\$1,505,396
279 OLD UNITED LIFE INSURANCE COMPANY	Foreign	\$75,897,030	\$34,135,209	\$41,761,821	\$15,901
280 OM FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$16,386,057,523	\$15,483,939,380	\$902,118,143	\$155,404,430
281 OXFORD LIFE INSURANCE COMPANY	Foreign	\$572,311,637	\$445,489,810	\$126,821,827	\$4,253,640
282 OZARK NATIONAL LIFE INSURANCE COMPANY	Foreign	\$669,043,716	\$554,163,594	\$114,880,122	\$527,625
283 PACIFIC LIFE & ANNUITY COMPANY	Foreign	\$4,285,374,239	\$3,861,425,877	\$423,948,362	\$3,705,005
284 PACIFIC LIFE INSURANCE COMPANY	Foreign	\$98,780,897,669	\$92,914,208,696	\$5,866,688,974	\$417,378,411
285 PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$848,314,792	\$170,685,500	\$677,629,292	\$2,443,306
286 PAN-AMERICAN ASSURANCE COMPANY	Foreign	\$20,894,317	\$5,508,983	\$15,385,333	\$5,149,978
287 PAN-AMERICAN ASSURANCE COMPANY INTERNATIONAL, INC.	Alien	\$1,564,671	\$32,983	\$1,531,688	\$0
288 PAN-AMERICAN LIFE INSURANCE COMPANY	Foreign	\$1,487,680,007	\$1,230,932,873	\$256,747,134	\$10,027,437
289 PARK AVENUE LIFE INSURANCE COMPANY	Foreign	\$319,723,309	\$254,827,224	\$64,896,084	\$54,206
290 PARKER CENTENNIAL ASSURANCE COMPANY	Foreign	\$73,004,485	\$30,563,620	\$42,440,866	\$0
291 PAUL REVERE LIFE INSURANCE COMPANY	Foreign	\$4,678,402,839	\$4,258,900,381	\$419,502,458	\$17,951,005
292 PAUL REVERE VARIABLE ANNUITY INSURANCE COMPANY	Foreign	\$51,632,397	\$16,552,408	\$35,079,989	\$238,785
293 PENN INSURANCE AND ANNUITY COMPANY	Foreign	\$1,275,848,716	\$1,170,728,301	\$105,120,415	\$7,796,451

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
294 PENN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$12,217,488,051	\$10,696,556,336	\$1,520,931,715	\$88,975,635
295 PENNSYLVANIA LIFE INSURANCE COMPANY	Foreign	\$789,283,812	\$520,415,636	\$268,868,176	\$154,939,499
296 PERICO LIFE INSURANCE COMPANY	Foreign	\$70,757,582	\$20,359,312	\$50,398,270	\$748,550
297 PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	Foreign	\$190,802,744	\$168,731,651	\$22,071,093	\$3,664,721
298 PHILADELPHIA FINANCIAL LIFE ASSURANCE COMPANY	Foreign	\$3,722,802,974	\$3,694,397,238	\$28,405,735	\$23,126
299 PHL VARIABLE INSURANCE COMPANY	Foreign	\$4,778,696,110	\$4,502,998,449	\$275,697,661	\$74,249,188
300 PHOENIX LIFE AND ANNUITY COMPANY	Foreign	\$50,016,131	\$26,875,802	\$23,140,329	\$931,533
301 PHOENIX LIFE INSURANCE COMPANY	Foreign	\$14,425,706,152	\$13,767,248,683	\$658,457,469	\$61,877,761
302 PHYSICIANS LIFE INSURANCE COMPANY	Foreign	\$1,257,469,499	\$1,151,347,634	\$106,121,865	\$7,383,740
303 PHYSICIANS MUTUAL INSURANCE COMPANY	Foreign	\$1,641,087,536	\$816,517,486	\$824,570,050	\$6,914,775
304 PIONEER AMERICAN INSURANCE COMPANY	Foreign	\$52,593,265	\$45,374,282	\$7,218,983	\$378,527
305 PIONEER MUTUAL LIFE INSURANCE COMPANY	Foreign	\$477,521,124	\$441,986,338	\$35,534,786	\$446,597
306 PIONEER SECURITY LIFE INSURANCE COMPANY	Foreign	\$96,662,966	\$19,413,691	\$77,249,275	\$522,759
307 PRESIDENTIAL LIFE INSURANCE COMPANY	Foreign	\$3,627,334,894	\$3,354,303,512	\$273,031,382	\$22,413,997
308 PRIMERICA LIFE INSURANCE COMPANY	Foreign	\$1,777,592,447	\$1,147,750,163	\$629,842,285	\$120,261,471
309 PRINCIPAL LIFE INSURANCE COMPANY	Foreign	\$122,004,241,392	\$117,626,479,613	\$4,377,761,779	\$651,812,663
310 PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	Foreign	\$43,141,932	\$21,082,153	\$22,059,779	\$9,890,572
311 PROFESSIONAL INSURANCE COMPANY	Foreign	\$105,524,325	\$76,096,213	\$29,428,112	\$12,831,342
312 PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$1,067,998,022	\$985,806,135	\$82,191,887	\$611,093
313 PROTECTIVE LIFE INSURANCE COMPANY	Foreign	\$28,616,444,355	\$25,994,869,488	\$2,621,574,867	\$288,424,739
314 PROVIDENT AMERICAN LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$18,315,655	\$5,564,604	\$12,751,051	\$111,289



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
315 PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$8,271,622,452	\$7,616,990,948	\$654,631,504	\$85,283,216
316 PRUCO LIFE INSURANCE COMPANY	Foreign	\$46,231,559,417	\$45,013,274,220	\$1,218,285,197	\$1,365,777,039
317 PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	Foreign	\$54,688,168,180	\$53,752,272,154	\$935,896,026	\$404,473,097
318 PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	Foreign	\$233,140,797,926	\$224,776,562,489	\$8,364,235,437	\$436,435,621
319 PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	Foreign	\$65,837,762,245	\$64,558,924,990	\$1,278,837,255	\$78,784,284
320 PYRAMID LIFE INSURANCE COMPANY (THE)	Foreign	\$477,222,801	\$238,174,052	\$239,048,749	\$25,375,759
321 REASSURE AMERICA LIFE INSURANCE COMPANY	Foreign	\$15,742,673,608	\$15,093,530,060	\$649,143,548	\$59,236,201
322 RELIABLE LIFE INSURANCE COMPANY	Foreign	\$21,514,088	\$9,114,517	\$12,399,572	\$21,786
323 RELIANCE STANDARD LIFE INSURANCE COMPANY	Foreign	\$4,193,818,934	\$3,663,256,099	\$530,562,835	\$87,259,372
324 RELIASTAR LIFE INSURANCE COMPANY	Foreign	\$20,811,446,503	\$18,733,298,962	\$2,078,147,541	\$304,801,721
325 RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$3,364,508,651	\$3,044,312,515	\$320,196,136	\$7,274,410
326 RESERVE NATIONAL INSURANCE COMPANY	Foreign	\$109,280,877	\$59,103,757	\$50,177,121	\$984,034
327 RESOURCE LIFE INSURANCE COMPANY	Foreign	\$47,436,374	\$33,318,226	\$14,118,148	(\$234,000)
328 RGA REINSURANCE COMPANY	Foreign	\$15,327,946,275	\$13,799,059,399	\$1,528,886,876	\$0
329 RIVERSOURCE LIFE INSURANCE COMPANY	Foreign	\$88,873,794,906	\$85,138,378,701	\$3,735,416,205	\$535,666,709
330 S.USA LIFE INSURANCE COMPANY, INC.	Foreign	\$13,617,365	\$4,811,721	\$8,805,644	\$204,301
331 SAFEHEALTH LIFE INSURANCE COMPANY	Foreign	\$17,541,241	\$2,684,340	\$14,856,901	\$702,704
332 SAGICOR LIFE INSURANCE COMPANY	Foreign	\$791,969,942	\$745,645,386	\$46,324,556	\$7,984,855
333 SAVINGS BANK LIFE INSURANCE COMPANY OF MASSACHUSETTS (T	Foreign	\$2,562,923,342	\$2,403,679,418	\$159,243,924	\$5,584,343
334 SEARS LIFE INSURANCE COMPANY	Foreign	\$88,975,597	\$23,504,463	\$65,471,135	\$1,622,294
335 SECURIAN LIFE INSURANCE COMPANY	Foreign	\$155,220,496	\$25,556,457	\$129,664,039	\$263,616

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
336 SECURITY BENEFIT LIFE INSURANCE COMPANY	Foreign	\$9,921,640,380	\$9,306,537,650	\$615,102,730	\$12,632,276
337 SECURITY LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$91,504,938	\$69,921,089	\$21,583,850	\$505,641
338 SECURITY LIFE OF DENVER INSURANCE COMPANY	Foreign	\$19,251,314,679	\$17,794,275,352	\$1,457,039,327	\$78,553,737
339 SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$2,497,363,798	\$2,381,157,833	\$116,205,965	\$14,484,406
340 SECURITY NATIONAL LIFE INSURANCE COMPANY	Foreign	\$370,387,379	\$349,225,541	\$21,161,838	\$2,333,229
341 SEECCHANGE HEALTH INSURANCE COMPANY	Foreign	\$6,045,629	\$45,580	\$6,000,049	\$0
342 SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA	Foreign	\$3,317,023,144	\$3,139,708,226	\$177,314,918	\$18,163,261
343 SENIOR LIFE INSURANCE COMPANY	Foreign	\$35,251,266	\$25,527,995	\$9,723,271	\$714,180
344 SENTINEL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$33,579,989	\$26,766,479	\$6,813,510	\$160
345 SENTRY LIFE INSURANCE COMPANY	Foreign	\$3,732,027,113	\$3,456,381,141	\$275,645,973	\$6,744,045
346 SETTLERS LIFE INSURANCE COMPANY	Foreign	\$373,044,138	\$313,057,202	\$59,986,936	\$494,422
347 SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	Foreign	\$11,182,012,746	\$9,400,047,149	\$1,781,965,597	\$53,829,576
348 SOUTHERN LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$93,535,792	\$61,360,480	\$32,175,312	\$0
349 SOUTHLAND NATIONAL INSURANCE CORPORATION	Foreign	\$183,667,751	\$173,874,298	\$9,793,456	\$610,974
350 STANDARD INSURANCE COMPANY	Foreign	\$15,616,840,023	\$14,445,326,207	\$1,171,513,816	\$155,264,433
351 STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$512,939,868	\$290,413,169	\$222,526,699	\$9,471,375
352 STANDARD LIFE AND CASUALTY INSURANCE COMPANY	Foreign	\$22,906,200	\$18,097,046	\$4,809,154	\$69,674
353 STANDARD SECURITY LIFE INSURANCE CO. OF NEW YORK	Foreign	\$363,526,431	\$254,261,995	\$109,264,436	\$5,221,239
354 STARMOUNT LIFE INSURANCE COMPANY	Foreign	\$37,472,626	\$20,694,000	\$16,778,626	\$1,521,011
355 STATE FARM LIFE INSURANCE COMPANY	Foreign	\$50,996,175,901	\$44,793,729,452	\$6,202,446,449	\$229,535,256
356 STATE LIFE INSURANCE COMPANY	Foreign	\$3,646,681,091	\$3,424,998,536	\$221,682,555	\$28,352,903

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
357 STATE MUTUAL INSURANCE COMPANY	Foreign	\$383,450,176	\$357,675,973	\$25,774,203	\$6,979,843
358 STERLING INVESTORS LIFE INSURANCE COMPANY	Foreign	\$18,550,294	\$11,158,752	\$7,391,543	\$1,257,916
359 STONEBRIDGE LIFE INSURANCE COMPANY	Foreign	\$2,157,569,217	\$1,789,036,607	\$368,532,610	\$28,132,720
360 SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	Foreign	\$65,728,255	\$23,445,063	\$42,283,192	\$17,450,376
361 SUN LIFE ASSURANCE COMPANY OF CANADA	Alien	\$16,039,271,041	\$15,148,496,272	\$890,774,769	\$168,895,451
362 SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	Foreign	\$48,259,078,119	\$46,379,221,849	\$1,879,856,270	\$326,466,401
363 SUNAMERICA ANNUITY AND LIFE ASSURANCE COMPANY	Foreign	\$27,022,463,021	\$26,188,388,895	\$834,074,126	\$177,828,804
364 SUNAMERICA LIFE INSURANCE COMPANY	Foreign	\$17,333,204,313	\$13,435,381,305	\$3,897,823,008	\$3,601,487
365 SUNSET LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$392,216,305	\$357,955,340	\$34,260,968	\$246,675
366 SURETY LIFE INSURANCE COMPANY	Foreign	\$12,526,919	\$617,958	\$11,908,962	\$2,241,167
367 SWISS RE LIFE & HEALTH AMERICA INC.	Foreign	\$10,408,879,385	\$8,787,606,646	\$1,621,272,739	\$0
368 SYMETRA LIFE INSURANCE COMPANY	Foreign	\$23,192,365,853	\$21,440,060,953	\$1,752,304,900	\$229,341,278
369 SYMETRA NATIONAL LIFE INSURANCE COMPANY	Foreign	\$17,136,479	\$6,385,341	\$10,751,138	\$12,620
370 TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	Foreign	\$214,544,169,119	\$189,388,404,961	\$25,155,764,158	\$368,113,470
371 TEXAS LIFE INSURANCE COMPANY	Foreign	\$779,597,826	\$726,532,120	\$53,065,706	\$5,249,142
372 THRIVENT LIFE INSURANCE COMPANY	Foreign	\$3,182,806,483	\$3,010,793,089	\$172,013,394	\$5,047,823
373 TIAA-CREF LIFE INSURANCE COMPANY	Foreign	\$3,570,994,624	\$3,200,413,334	\$370,581,290	\$18,983,382
374 TIME INSURANCE COMPANY	Foreign	\$748,260,818	\$473,791,837	\$274,468,981	\$80,361,401
375 TRANS WORLD ASSURANCE COMPANY	Foreign	\$342,090,968	\$270,063,211	\$72,027,757	\$548,531
376 TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	Foreign	\$11,139,705,511	\$10,326,563,120	\$813,142,391	\$7,358,808
377 TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$24,312,485,405	\$23,517,817,917	\$794,667,488	\$858,130,175

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
378 TRANSAMERICA LIFE INSURANCE COMPANY	Foreign	\$106,886,675,813	\$102,588,552,026	\$4,298,123,787	\$816,253,637
379 TRANS-OCEANIC LIFE INSURANCE COMPANY	Foreign	\$38,067,448	\$24,410,667	\$13,656,781	\$4,191
380 TRUASSURE INSURANCE COMPANY	Foreign	\$5,566,989	\$334,999	\$5,231,990	\$478
381 TRUSTMARK INSURANCE COMPANY	Foreign	\$1,234,273,138	\$996,482,487	\$237,790,651	\$35,528,799
382 TRUSTMARK LIFE INSURANCE COMPANY	Foreign	\$360,015,467	\$182,996,689	\$177,018,778	\$209,909
383 U.S. FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$621,287,891	\$550,305,284	\$70,982,607	\$14,680,701
384 UBS LIFE INSURANCE COMPANY USA	Foreign	\$44,072,176	\$6,897,791	\$37,174,385	\$0
385 ULLICO LIFE INSURANCE COMPANY	Foreign	\$14,658,829	\$3,965,027	\$10,693,802	\$13,081
386 UNICARE LIFE & HEALTH INSURANCE COMPANY	Foreign	\$971,857,383	\$802,952,657	\$168,904,725	\$42,141,895
387 UNIFIED LIFE INSURANCE COMPANY	Foreign	\$147,643,787	\$133,843,167	\$13,800,620	\$283,857
388 UNIMERICA INSURANCE COMPANY	Foreign	\$264,232,349	\$131,171,544	\$133,060,805	\$3,834,124
389 UNION BANKERS INSURANCE COMPANY	Foreign	\$68,867,886	\$28,438,147	\$40,429,739	\$2,244,110
390 UNION CENTRAL LIFE INSURANCE COMPANY (THE)	Foreign	\$6,925,943,166	\$6,525,544,260	\$400,398,906	\$39,443,017
391 UNION FIDELITY LIFE INSURANCE COMPANY	Foreign	\$18,522,530,948	\$18,083,614,980	\$438,915,968	\$3,252,376
392 UNION LABOR LIFE INSURANCE COMPANY	Foreign	\$3,928,789,251	\$3,835,410,678	\$93,378,573	\$1,913,231
393 UNION NATIONAL LIFE INSURANCE COMPANY	Foreign	\$16,267,577	\$3,660,691	\$12,606,886	\$11,232
394 UNION SECURITY INSURANCE COMPANY	Foreign	\$5,529,400,728	\$5,079,786,066	\$449,614,662	\$76,779,824
395 UNITED AMERICAN INSURANCE COMPANY	Foreign	\$1,698,071,608	\$1,431,870,922	\$266,200,686	\$112,161,316
396 UNITED HOME LIFE INSURANCE COMPANY	Foreign	\$63,596,745	\$46,959,066	\$16,637,679	\$1,994,083
397 UNITED INSURANCE COMPANY OF AMERICA	Foreign	\$3,387,913,267	\$2,982,457,457	\$405,455,810	\$22,119,583
398 UNITED INVESTORS LIFE INSURANCE COMPANY	Foreign	\$1,594,526,975	\$1,408,080,957	\$186,446,018	\$4,950,978

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
399 UNITED LIFE INSURANCE COMPANY	Foreign	\$1,554,036,238	\$1,395,657,300	\$158,378,938	\$957,055
400 UNITED OF OMAHA LIFE INSURANCE COMPANY	Foreign	\$15,119,798,408	\$13,909,619,189	\$1,210,179,219	\$211,368,642
401 UNITED PROSPERITY LIFE INSURANCE COMPANY	Foreign	\$4,142,652	\$150,132	\$3,992,520	\$0
402 UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	Foreign	\$115,360,107	\$96,106,487	\$19,253,616	\$3,362,116
403 UNITED STATES LIFE INSURANCE COMPANY IN CITY OF NY	Foreign	\$11,591,715,992	\$10,424,269,339	\$1,167,446,653	\$36,302,320
404 UNITED TEACHER ASSOCIATES INSURANCE COMPANY	Foreign	\$771,956,870	\$702,877,027	\$69,079,843	\$13,783,284
405 UNITED WORLD LIFE INSURANCE COMPANY	Foreign	\$101,016,096	\$55,645,223	\$45,370,873	\$17,588,032
406 UNITEDHEALTHCARE INSURANCE COMPANY	Foreign	\$13,677,425,307	\$9,655,463,484	\$4,021,961,822	\$4,999,260,422
407 UNITY FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$105,975,897	\$95,795,867	\$10,180,030	\$5,652,847
408 UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	Foreign	\$272,524,420	\$242,081,540	\$30,442,880	\$418,281
409 UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY	Foreign	\$240,393,486	\$173,367,270	\$67,026,216	\$882,949
410 UNUM LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$17,822,750,751	\$16,283,123,409	\$1,539,627,342	\$172,976,412
411 USAA DIRECT LIFE INSURANCE COMPANY	Foreign	\$9,240,141	\$144,844	\$9,095,297	\$75
412 USAA LIFE INSURANCE COMPANY	Foreign	\$16,815,590,641	\$15,330,083,060	\$1,485,507,581	\$207,733,147
413 USABLE LIFE	Foreign	\$334,173,239	\$196,701,669	\$137,471,570	\$0
414 VANTIS LIFE INSURANCE COMPANY	Foreign	\$898,680,968	\$827,624,464	\$71,056,504	\$796,178
415 VARIABLE ANNUITY LIFE INSURANCE COMPANY	Foreign	\$63,975,360,196	\$60,175,076,536	\$3,800,283,660	\$735,279,778
416 VISTA LIFE INSURANCE COMPANY	Foreign	\$40,437,180	\$727,688	\$39,709,492	\$0
417 WASHINGTON NATIONAL INSURANCE COMPANY	Foreign	\$4,911,662,535	\$4,419,862,519	\$491,800,016	\$35,913,084
418 WEST COAST LIFE INSURANCE COMPANY	Foreign	\$3,827,235,297	\$3,183,137,243	\$644,098,054	\$50,280,475
419 WESTERN AND SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$8,484,076,858	\$4,950,470,715	\$3,533,606,143	\$12,568,720

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
420 WESTERN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$44,568,634,203	\$41,059,789,555	\$3,508,844,648	\$212,970,977
421 WESTERN RESERVE LIFE ASSURANCE COMPANY OF OHIO	Foreign	\$9,497,886,339	\$8,986,621,846	\$511,264,493	\$23,995,611
422 WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	Foreign	\$11,725,339,580	\$10,693,006,148	\$1,032,333,432	\$33,150,112
423 WESTWARD LIFE INSURANCE COMPANY	Foreign	\$10,023,862	\$1,885,503	\$8,138,359	\$0
424 WILLIAM PENN LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$1,097,314,253	\$953,656,892	\$143,657,361	\$8,524,412
425 WILTON REASSURANCE LIFE COMPANY OF NEW YORK	Foreign	\$1,199,634,337	\$1,100,983,465	\$98,650,873	\$3,465,525
426 WORLD CORP INSURANCE COMPANY	Foreign	\$23,308,315	\$662,329	\$22,645,986	\$6,691
427 WORLD INSURANCE COMPANY	Foreign	\$275,063,491	\$160,907,805	\$114,155,686	\$7,267,732
428 XL LIFE INSURANCE AND ANNUITY COMPANY	Foreign	\$7,541,503	\$552,255	\$6,989,248	(\$25)
429 ZALE LIFE INSURANCE COMPANY	Foreign	\$10,709,892	\$2,388,719	\$8,321,173	\$130,791
430 ZURICH AMERICAN LIFE INSURANCE COMPANY	Foreign	\$13,208,145,900	\$13,023,984,494	\$184,161,406	\$4,695,365

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

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source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
<b>PROPERTY &amp; CASUALTY</b>			<b>Total Direct Business</b>	<b>\$30,546,245,179</b>		
1	21ST CENTURY CENTENNIAL INSURANCE COMPANY	Foreign	\$556,682,298	\$129,151,944	\$427,530,354	\$93,287,090
2	21ST CENTURY INDEMNITY INSURANCE COMPANY	Foreign	\$53,830,652	\$13,041,098	\$40,789,554	\$9,445,982
3	21ST CENTURY INSURANCE COMPANY OF CALIFORNIA	Foreign	\$985,807,919	\$137,838,989	\$847,968,930	(\$7,796)
4	21ST CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$27,472,272	\$6,430,953	\$21,041,319	\$170,589
5	21ST CENTURY NORTH AMERICA INSURANCE COMPANY	Foreign	\$699,204,790	\$239,743,048	\$459,461,742	\$42,860,076
6	21ST CENTURY PREFERRED INSURANCE COMPANY	Foreign	\$48,347,575	\$12,949,353	\$35,398,222	\$11,993,936
7	21ST CENTURY PREMIER INSURANCE COMPANY	Foreign	\$263,893,860	\$63,942,444	\$199,951,416	(\$19,239)
8	21ST CENTURY SECURITY INSURANCE COMPANY	Foreign	\$219,012,094	\$51,643,513	\$167,368,581	\$17,788,026
9	ACA FINANCIAL GUARANTY CORPORATION	Foreign	\$464,795,669	\$357,594,553	\$107,201,116	\$197,850
10	ACA HOME INSURANCE CORP.	Domestic	\$18,688,024	\$2,979,659	\$15,708,365	\$9,070,069
11	ACCEPTANCE INDEMNITY INSURANCE COMPANY	Foreign	\$141,863,230	\$57,420,450	\$84,442,780	\$4,065,978
12	ACCESS INSURANCE COMPANY	Foreign	\$115,965,745	\$89,224,963	\$26,740,780	\$61,124
13	ACCIDENT FUND GENERAL INSURANCE COMPANY	Foreign	\$119,516,918	\$85,180,042	\$34,336,876	\$48,799
14	ACCIDENT FUND INSURANCE COMPANY OF AMERICA	Foreign	\$2,198,999,096	\$1,550,779,835	\$648,219,261	\$852,888
15	ACCIDENT FUND NATIONAL INSURANCE COMPANY	Foreign	\$194,897,313	\$142,354,329	\$52,542,984	\$219,553
16	ACCIDENT INSURANCE COMPANY, INC.	Foreign	\$35,207,322	\$22,109,418	\$13,097,904	\$3,530,932
17	ACCREDITED SURETY AND CASUALTY COMPANY, INC.	Domestic	\$23,382,529	\$6,092,825	\$17,289,704	\$1,115,898
18	ACE AMERICAN INSURANCE COMPANY	Foreign	\$10,033,274,749	\$8,061,772,539	\$1,971,502,210	\$226,442,703
19	ACE FIRE UNDERWRITERS INSURANCE COMPANY	Foreign	\$98,578,317	\$32,419,928	\$66,158,389	\$2,153,311
20	ACE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$58,575,544	\$3,710,006	\$54,865,538	\$9,004,090

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 ACE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$6,082,919,926	\$4,299,874,119	\$1,783,045,807	\$32,205,145
22 ACIG INSURANCE COMPANY	Foreign	\$325,813,822	\$238,477,448	\$87,336,376	\$109,206
23 ACSTAR INSURANCE COMPANY	Foreign	\$78,365,651	\$48,199,835	\$30,165,816	\$175,811
24 ADDISON INSURANCE COMPANY	Foreign	\$76,461,231	\$44,300,783	\$32,160,448	\$7,820,028
25 ADVANTAGE WORKERS COMPENSATION INSURANCE COMPANY	Foreign	\$132,689,055	\$65,844,653	\$66,844,402	\$97,698
26 AEGIS SECURITY INSURANCE COMPANY	Foreign	\$77,392,008	\$35,244,808	\$42,147,200	\$1,470,557
27 AETNA INSURANCE COMPANY OF CONNECTICUT	Foreign	\$30,877,245	\$13,332,947	\$17,544,298	\$1,574,852
28 AFFILIATED FM INSURANCE COMPANY	Foreign	\$1,915,425,380	\$982,063,530	\$933,361,850	\$27,961,788
29 AFFIRMATIVE INSURANCE COMPANY	Foreign	\$380,173,858	\$295,054,477	\$85,119,377	\$1,169,066
30 AGCS MARINE INSURANCE COMPANY	Foreign	\$749,568,487	\$628,791,888	\$120,776,599	\$45,931,790
31 AGENCY INSURANCE COMPANY OF MARYLAND, INC.	Foreign	\$66,137,229	\$40,785,901	\$25,351,328	\$7,119,128
32 AGIC, INC.	Domestic	\$11,172,760	\$5,310,805	\$5,861,955	\$4,725,175
33 AGRI GENERAL INSURANCE COMPANY	Foreign	\$938,183,662	\$163,482,829	\$774,700,833	\$16,221,393
34 AIU INSURANCE COMPANY	Foreign	\$2,830,367,828	\$2,024,412,567	\$805,955,261	(\$85,129)
35 ALAMANCE INSURANCE COMPANY	Foreign	\$440,910,462	\$126,753,275	\$314,157,187	\$0
36 ALASKA NATIONAL INSURANCE COMPANY	Foreign	\$677,515,727	\$405,889,853	\$271,625,874	\$41,923
37 ALEA NORTH AMERICA INSURANCE COMPANY	Foreign	\$211,837,330	\$108,097,795	\$103,739,535	\$0
38 ALLEGHENY CASUALTY COMPANY	Foreign	\$29,820,622	\$12,180,051	\$17,640,572	\$2,114,412
39 ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	Foreign	\$5,483,790,879	\$1,846,766,242	\$3,637,024,637	\$18,311,657
40 ALLIED EASTERN INDEMNITY COMPANY	Foreign	\$28,571,957	\$20,175,335	\$8,396,622	\$2,265
41 ALLIED PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$127,196,188	\$64,665,663	\$62,530,525	\$128,192,451



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 ALLIED WORLD NATIONAL ASSURANCE COMPANY	Foreign	\$252,973,571	\$137,295,039	\$115,678,532	\$5,535,085
43 ALLIED WORLD REINSURANCE COMPANY	Foreign	\$949,826,084	\$183,776,676	\$766,049,408	\$1,024,666
44 ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	Foreign	\$26,324,054	\$42,732	\$26,281,322	\$25,332,005
45 ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	Foreign	\$91,625,053	\$992,359	\$90,632,694	\$468,444,928
46 ALLSTATE INDEMNITY COMPANY	Foreign	\$146,290,450	\$3,438,992	\$142,851,459	\$168,036,055
47 ALLSTATE INSURANCE COMPANY	Foreign	\$40,786,140,291	\$25,402,325,178	\$15,383,815,113	\$709,272,476
48 ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$167,605,601	\$3,162,179	\$164,443,422	\$541,520,426
49 ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$35,012,375	\$22,398,159	\$12,614,216	\$10,315,805
50 ALTERRA AMERICA INSURANCE COMPANY	Foreign	\$126,686,255	\$14,915,745	\$111,770,510	\$10,396,151
51 ALTERRA REINSURANCE USA INC.	Foreign	\$1,058,733,348	\$397,303,963	\$661,429,385	\$0
52 AMBAC ASSURANCE CORPORATION	Foreign	\$7,940,034,635	\$6,913,114,454	\$1,026,920,181	\$940,617
53 AMERICA FIRST INSURANCE COMPANY	Foreign	\$13,344,582	\$803,793	\$12,540,789	\$0
54 AMERICAN ALTERNATIVE INSURANCE CORPORATION	Foreign	\$404,034,063	\$257,805,793	\$146,228,270	\$42,255,388
55 AMERICAN AUTOMOBILE INSURANCE COMPANY	Foreign	\$378,569,837	\$226,479,591	\$152,090,246	\$44,914,765
56 AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	Domestic	\$1,251,344,626	\$849,711,006	\$401,633,620	\$107,706,856
57 AMERICAN CAPITAL ASSURANCE CORP.	Domestic	\$105,919,092	\$46,142,429	\$59,776,663	\$52,857,758
58 AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	Foreign	\$125,092,360	\$36,995	\$125,055,365	\$42,012,824
59 AMERICAN COASTAL INSURANCE COMPANY	Domestic	\$207,673,650	\$98,823,433	\$108,850,217	\$203,696,468
60 AMERICAN COLONIAL INSURANCE COMPANY	Domestic	\$10,374,914	\$317,522	\$10,057,392	\$48,469
61 AMERICAN COMMERCE INSURANCE COMPANY	Foreign	\$360,787,857	\$224,626,825	\$136,161,032	\$2,048,743
62 AMERICAN COMPENSATION INSURANCE COMPANY	Foreign	\$110,107,551	\$60,874,194	\$49,233,357	\$76,773

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
63 AMERICAN CONTRACTORS INDEMNITY COMPANY	Foreign	\$347,555,007	\$279,400,665	\$68,154,342	\$880,390
64 AMERICAN ECONOMY INSURANCE COMPANY	Foreign	\$1,256,663,965	\$1,020,377,724	\$236,286,241	\$31,904,390
65 AMERICAN EMPIRE INSURANCE COMPANY	Foreign	\$38,005,944	\$13,777,195	\$24,228,749	\$0
66 AMERICAN EQUITY SPECIALTY INSURANCE COMPANY	Foreign	\$77,935,627	\$47,488,311	\$30,447,316	\$0
67 AMERICAN FAMILY HOME INSURANCE COMPANY	Domestic	\$502,086,867	\$333,895,478	\$168,191,390	\$1,048,057
68 AMERICAN FEDERATION INSURANCE COMPANY	Foreign	\$16,992,367	\$1,116,856	\$15,875,511	\$3,656,904
69 AMERICAN FIRE AND CASUALTY COMPANY	Foreign	\$173,018,676	\$128,662,689	\$44,355,987	\$7,254,822
70 AMERICAN FUJI FIRE AND MARINE INSURANCE COMPANY	Foreign	\$96,940,523	\$25,030,499	\$71,910,024	\$0
71 AMERICAN GENERAL PROPERTY INSURANCE COMPANY	Foreign	\$36,806,803	\$16,023,615	\$20,783,188	\$0
72 AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	Foreign	\$236,754,135	\$68,987,620	\$167,766,514	\$91,267,260
73 AMERICAN HEALTHCARE INDEMNITY COMPANY	Foreign	\$218,717,604	\$103,523,289	\$115,194,316	\$0
74 AMERICAN HOME ASSURANCE COMPANY	Foreign	\$26,416,595,410	\$19,743,496,608	\$6,673,098,802	\$180,000,944
75 AMERICAN INDEPENDENT INSURANCE COMPANY	Foreign	\$74,187,889	\$38,581,464	\$35,606,425	\$3,395
76 AMERICAN INSURANCE COMPANY (THE)	Foreign	\$1,254,926,443	\$944,852,739	\$310,073,704	\$16,319,391
77 AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	Domestic	\$104,443,999	\$81,701,024	\$22,742,975	\$105,055,536
78 AMERICAN INTERSTATE INSURANCE COMPANY	Foreign	\$915,425,720	\$595,037,659	\$320,388,061	\$6,582,410
79 AMERICAN MERCURY INSURANCE COMPANY	Foreign	\$322,069,548	\$214,781,960	\$107,287,588	\$15,404,966
80 AMERICAN MODERN HOME INSURANCE COMPANY	Foreign	\$1,067,238,802	\$716,813,135	\$350,425,667	\$6,457,091
81 AMERICAN MODERN INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$24,001,354	\$16,111,438	\$7,889,917	\$5,952,530
82 AMERICAN MODERN SELECT INSURANCE COMPANY	Foreign	\$157,951,333	\$129,488,564	\$28,462,769	\$0
83 AMERICAN NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$115,577,766	\$53,795,767	\$61,781,999	\$213,217

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
84 AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	Foreign	\$1,068,882,523	\$686,504,364	\$382,378,159	\$6,269,448
85 AMERICAN PET INSURANCE COMPANY	Foreign	\$11,219,872	\$1,691,591	\$9,528,281	\$445,282
86 AMERICAN PLATINUM PROPERTY AND CASUALTY INSURANCE COMP	Domestic	\$12,077,945	\$826,216	\$11,251,729	\$0
87 AMERICAN RELIABLE INSURANCE COMPANY	Foreign	\$303,152,194	\$202,564,178	\$100,588,016	\$13,944,421
88 AMERICAN ROAD INSURANCE COMPANY (THE)	Foreign	\$528,549,413	\$254,131,328	\$274,418,084	\$6,002,115
89 AMERICAN SAFETY CASUALTY INSURANCE COMPANY	Foreign	\$187,193,563	\$108,056,161	\$79,137,402	\$7,573,657
90 AMERICAN SECURITY INSURANCE COMPANY	Foreign	\$1,738,063,572	\$1,064,056,331	\$674,007,241	\$531,797,428
91 AMERICAN SENTINEL INSURANCE COMPANY	Foreign	\$23,876,746	\$11,208,898	\$12,667,848	\$0
92 AMERICAN SERVICE INSURANCE COMPANY	Foreign	\$152,460,845	\$116,631,668	\$35,829,177	\$99
93 AMERICAN SOUTHERN HOME INSURANCE COMPANY	Domestic	\$120,234,452	\$88,075,220	\$32,159,233	\$35,333,175
94 AMERICAN SOUTHERN INSURANCE COMPANY	Foreign	\$98,106,892	\$59,390,364	\$38,716,528	\$5,459,209
95 AMERICAN STATES INSURANCE COMPANY	Foreign	\$1,734,629,076	\$1,404,604,957	\$330,024,119	\$43,741,138
96 AMERICAN STATES PREFERRED INSURANCE COMPANY	Foreign	\$187,098,362	\$151,958,812	\$35,139,550	\$0
97 AMERICAN STRATEGIC INSURANCE CORP.	Domestic	\$393,096,699	\$230,231,018	\$162,865,681	\$147,266,170
98 AMERICAN SUMMIT INSURANCE COMPANY	Foreign	\$37,801,375	\$12,585,331	\$25,216,044	\$0
99 AMERICAN SURETY COMPANY	Foreign	\$13,504,931	\$2,655,048	\$10,849,883	\$803,832
100 AMERICAN TRADITIONS INSURANCE COMPANY	Domestic	\$35,265,403	\$26,608,846	\$8,656,557	\$44,533,531
101 AMERICAN ZURICH INSURANCE COMPANY	Foreign	\$227,310,189	\$79,547,480	\$147,762,709	\$38,884,730
102 AMERICAS INSURANCE COMPANY	Foreign	\$8,749,053	\$4,262,171	\$4,486,882	\$0
103 AMERIN GUARANTY CORPORATION	Foreign	\$17,142,436	\$68,041	\$17,074,395	\$0
104 AMERISURE INSURANCE COMPANY	Foreign	\$640,831,294	\$440,861,147	\$199,970,147	\$81,618,037

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
105 AMERISURE MUTUAL INSURANCE COMPANY	Foreign	\$1,756,100,663	\$1,082,749,886	\$673,350,777	\$43,627,989
106 AMERISURE PARTNERS INSURANCE COMPANY	Foreign	\$57,339,454	\$46,631,018	\$10,708,436	\$0
107 AMERITRUST INSURANCE CORPORATION	Foreign	\$92,162,666	\$71,585,205	\$20,577,461	\$1,221,161
108 AMEX ASSURANCE COMPANY	Foreign	\$266,947,280	\$60,433,745	\$206,513,535	\$21,796,167
109 AMGUARD INSURANCE COMPANY	Foreign	\$314,124,166	\$232,520,266	\$81,603,900	\$767,396
110 AMICA MUTUAL INSURANCE COMPANY	Foreign	\$4,089,088,711	\$1,748,759,459	\$2,340,329,252	\$122,182,675
111 ANCHOR GENERAL INSURANCE COMPANY	Foreign	\$84,505,460	\$63,007,761	\$21,497,699	\$0
112 ANESTHESIOLOGISTS PROFESSIONAL ASSURANCE COMPANY	Domestic	\$70,501,184	\$43,239,267	\$27,261,917	\$7,302,659
113 ARAG INSURANCE COMPANY	Foreign	\$54,023,280	\$15,223,714	\$38,799,566	\$6,722,542
114 ARCH INDEMNITY INSURANCE COMPANY	Foreign	\$24,911,971	\$2,318,699	\$22,593,272	\$0
115 ARCH INSURANCE COMPANY	Foreign	\$1,928,002,645	\$1,312,219,778	\$615,782,867	\$54,611,755
116 ARCH REINSURANCE COMPANY	Foreign	\$1,207,564,150	\$336,963,819	\$870,600,331	\$0
117 ARGONAUT GREAT CENTRAL INSURANCE COMPANY	Foreign	\$70,458,211	\$10,844,781	\$59,613,431	\$723,662
118 ARGONAUT INSURANCE COMPANY	Foreign	\$1,383,260,093	\$1,004,373,999	\$378,886,095	\$4,937,619
119 ARGONAUT-MIDWEST INSURANCE COMPANY	Foreign	\$43,098,072	\$18,516,142	\$24,581,930	\$2,605,781
120 ARGONAUT-SOUTHWEST INSURANCE COMPANY	Foreign	\$18,204,380	\$2,186,761	\$16,017,619	\$0
121 ARGUS FIRE & CASUALTY INSURANCE COMPANY	Domestic	\$37,472,621	\$31,610,494	\$5,862,127	\$29,449,670
122 ARK ROYAL INSURANCE COMPANY	Domestic	\$30,499,109	\$19,444,021	\$11,055,088	\$43,141,923
123 ARMED FORCES INSURANCE EXCHANGE	Foreign	\$145,410,876	\$80,126,815	\$65,284,061	\$9,186,436
124 ARROWOOD INDEMNITY COMPANY	Foreign	\$1,975,021,565	\$1,653,839,282	\$321,182,283	(\$24,025)
125 ARTISAN AND TRUCKERS CASUALTY COMPANY	Foreign	\$114,578,005	\$80,340,370	\$34,237,635	\$18,214,226

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
126 ASCENDANT COMMERCIAL INSURANCE, INC.	Domestic	\$31,360,480	\$24,794,833	\$6,565,647	\$23,273,567
127 ASI ASSURANCE CORP.	Domestic	\$94,139,992	\$59,144,468	\$34,995,524	\$128,772,089
128 ASI PREFERRED INSURANCE CORP.	Domestic	\$36,302,435	\$21,893,940	\$14,408,495	\$71,699,126
129 ASPEN AMERICAN INSURANCE COMPANY	Foreign	\$73,076,797	\$5,106,272	\$67,970,525	\$0
130 ASSOCIATED INDEMNITY CORPORATION	Foreign	\$170,114,372	\$92,578,012	\$77,536,360	\$10,819,973
131 ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	Domestic	\$166,530,613	\$108,139,161	\$58,391,452	\$9,170,519
132 ASSOCIATION CASUALTY INSURANCE COMPANY	Foreign	\$45,329,731	\$25,444,814	\$19,884,917	\$668,859
133 ASSOCIATION INSURANCE COMPANY	Foreign	\$69,183,522	\$41,528,007	\$27,655,515	\$3,908,462
134 ASSURANCE COMPANY OF AMERICA	Foreign	\$39,766,463	\$20,294,026	\$19,472,438	\$38,028,100
135 ASSURANCEAMERICA INSURANCE COMPANY	Foreign	\$69,551,037	\$57,407,543	\$12,143,492	\$26,505,606
136 ASSURED GUARANTY CORP.	Foreign	\$2,999,582,652	\$2,145,462,694	\$854,119,958	\$2,349,228
137 ASSURED GUARANTY MUNICIPAL CORP.	Foreign	\$4,237,316,485	\$3,310,277,327	\$927,039,158	\$25,043,951
138 ATHENA ASSURANCE COMPANY	Foreign	\$196,727,097	\$136,528,081	\$60,199,016	(\$60)
139 ATLANTIC BONDING COMPANY, INC. D/B/A ATLANTIC MD BONDING C	Foreign	\$12,290,965	\$2,115,182	\$10,175,783	\$45,577
140 ATLANTIC SPECIALTY INSURANCE COMPANY	Foreign	\$59,147,371	\$11,829,921	\$47,317,450	\$1,214,538
141 ATRADIUS TRADE CREDIT INSURANCE, INC.	Foreign	\$98,053,427	\$40,652,293	\$57,401,134	\$941,071
142 AUSTIN MUTUAL INSURANCE COMPANY	Foreign	\$147,408,126	\$98,261,925	\$49,146,201	\$243,923
143 AUTO CLUB INSURANCE COMPANY OF FLORIDA	Domestic	\$95,894,047	\$54,497,560	\$41,396,487	\$68,773,915
144 AUTO CLUB SOUTH INSURANCE COMPANY	Domestic	\$85,017,457	\$46,653,390	\$38,364,067	\$60,341,984
145 AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CT	Foreign	\$978,820,852	\$671,333,176	\$307,487,676	\$71,578
146 AUTO-OWNERS INSURANCE COMPANY	Foreign	\$9,853,959,091	\$3,772,712,410	\$6,081,246,681	\$138,407,928

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
147 AVATAR PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$16,994,983	\$3,869,842	\$13,125,141	\$12,055,738
148 AVMCO INSURANCE COMPANY	Foreign	\$115,385,854	\$44,789,373	\$70,596,481	\$2,027,418
149 AXA ART INSURANCE CORPORATION	Foreign	\$46,708,874	\$16,889,878	\$29,818,996	\$1,845,442
150 AXA INSURANCE COMPANY	Foreign	\$182,671,819	\$68,573,527	\$114,098,292	\$2,985,560
151 AXA RE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$24,106,986	\$3,973,721	\$20,133,265	\$0
152 AXIS INSURANCE COMPANY	Foreign	\$868,717,874	\$397,511,414	\$471,206,460	\$18,704,154
153 AXIS REINSURANCE COMPANY	Foreign	\$2,135,382,571	\$1,465,412,942	\$669,969,629	\$7,671,054
154 AXIS SPECIALTY INSURANCE COMPANY	Foreign	\$176,983,221	\$60,013,574	\$116,969,647	(\$2,091)
155 BALBOA INSURANCE COMPANY	Foreign	\$2,743,472,642	\$1,351,513,892	\$1,391,958,750	\$503,260,453
156 BANKERS INSURANCE COMPANY	Domestic	\$119,974,759	\$74,840,525	\$45,134,234	\$12,618,956
157 BANKERS STANDARD FIRE AND MARINE COMPANY	Foreign	\$152,976,636	\$88,498,473	\$64,478,163	\$0
158 BANKERS STANDARD INSURANCE COMPANY	Foreign	\$359,409,065	\$205,622,179	\$153,786,886	\$2,178,331
159 BAR PLAN MUTUAL INSURANCE COMPANY (THE)	Foreign	\$56,080,248	\$33,831,527	\$22,248,721	\$32,682
160 BCS INSURANCE COMPANY	Foreign	\$217,904,472	\$75,859,169	\$142,045,303	\$9,299,708
161 BEAZLEY INSURANCE COMPANY, INC.	Foreign	\$232,326,588	\$116,231,639	\$116,094,949	\$9,752,569
162 BENCHMARK INSURANCE COMPANY	Foreign	\$93,710,928	\$50,859,756	\$42,851,172	\$3,651,018
163 BERKLEY ASSURANCE COMPANY	Domestic	\$21,526,607	\$1,156	\$21,525,451	(\$72,814)
164 BERKLEY INSURANCE COMPANY	Foreign	\$7,517,455,064	\$4,893,763,414	\$2,623,691,650	\$0
165 BERKLEY REGIONAL INSURANCE COMPANY	Foreign	\$2,687,601,246	\$1,997,719,784	\$689,881,462	\$4,391,195
166 BERKSHIRE HATHAWAY ASSURANCE CORPORATION	Foreign	\$1,681,619,354	\$662,774,934	\$1,018,844,422	\$0
167 BITUMINOUS CASUALTY CORPORATION	Foreign	\$717,199,724	\$460,572,851	\$256,626,873	\$6,500,474

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
168 BITUMINOUS FIRE AND MARINE INSURANCE COMPANY	Foreign	\$464,186,438	\$323,282,424	\$140,904,014	\$6,050,027
169 BOND SAFEGUARD INSURANCE COMPANY	Foreign	\$75,352,555	\$50,517,472	\$24,835,083	\$1,021,725
170 BRIDGEFIELD CASUALTY INSURANCE COMPANY	Domestic	\$73,412,848	\$28,881,373	\$44,531,475	\$30,245,716
171 BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	Domestic	\$129,196,583	\$22,842,969	\$106,353,614	\$196,133,778
172 BRISTOL WEST INSURANCE COMPANY	Foreign	\$209,186,034	\$165,945,578	\$43,240,456	\$4,048,846
173 BROTHERHOOD MUTUAL INSURANCE COMPANY	Foreign	\$337,779,296	\$188,143,698	\$149,635,598	\$152,545
174 BUSINESSFIRST INSURANCE COMPANY	Domestic	\$34,042,939	\$21,462,624	\$12,580,315	\$13,780,497
175 C.P.A. INSURANCE COMPANY	Foreign	\$8,281,500	\$995,624	\$7,285,876	\$5,137
176 CALIFORNIA CASUALTY INDEMNITY EXCHANGE	Foreign	\$566,612,457	\$226,414,898	\$340,197,559	\$0
177 CALIFORNIA CASUALTY INSURANCE COMPANY	Foreign	\$122,465,155	\$30,774,887	\$91,690,268	\$15,555,612
178 CAMICO MUTUAL INSURANCE COMPANY	Foreign	\$130,885,445	\$95,828,657	\$35,056,788	\$1,172,289
179 CAMPMED CASUALTY & INDEMNITY COMPANY, INC. OF MARYLAND	Foreign	\$19,046,645	\$769,628	\$18,277,017	\$3,117,463
180 CANAL INSURANCE COMPANY	Foreign	\$912,118,547	\$502,907,529	\$409,211,018	\$7,644,982
181 CAPACITY INSURANCE COMPANY	Domestic	\$7,883,428	\$2,652,129	\$5,231,299	\$4,211,448
182 CAPITAL ASSURANCE COMPANY, INC.	Domestic	\$26,878,336	\$10,269,404	\$16,608,930	\$0
183 CAPITOL INDEMNITY CORPORATION	Foreign	\$431,445,199	\$244,271,252	\$187,173,947	\$734,799
184 CAPITOL PREFERRED INSURANCE COMPANY, INC.	Domestic	\$36,755,752	\$24,061,889	\$12,693,863	\$54,824,331
185 CAROLINA CASUALTY INSURANCE COMPANY	Foreign	\$249,097,832	\$55,289,057	\$193,808,775	\$13,165,987
186 CASTLE KEY INDEMNITY COMPANY	Foreign	\$17,743,886	\$3,124,103	\$14,619,783	\$97,093,645
187 CASTLE KEY INSURANCE COMPANY	Foreign	\$346,832,457	\$210,612,682	\$136,219,774	\$145,690,320
188 CASTLEPOINT FLORIDA INSURANCE COMPANY	Domestic	\$33,349,596	\$24,703,189	\$8,646,407	\$37,667,189

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
189 CASTLEPOINT NATIONAL INSURANCE COMPANY	Foreign	\$446,731,017	\$331,788,989	\$114,942,028	\$30,772,408
190 CATERPILLAR INSURANCE COMPANY	Foreign	\$401,807,674	\$260,853,286	\$140,954,388	\$3,756,417
191 CATLIN INSURANCE COMPANY, INC.	Foreign	\$175,366,421	\$116,903,590	\$58,462,831	\$17,132,857
192 CENSTAT CASUALTY COMPANY	Foreign	\$14,775,306	\$2,223,740	\$12,551,566	\$0
193 CENTRAL STATES INDEMNITY COMPANY OF OMAHA	Foreign	\$272,918,755	\$37,706,451	\$235,212,304	\$1,722,807
194 CENTRE INSURANCE COMPANY	Foreign	\$139,481,260	\$85,014,900	\$54,466,359	\$0
195 CENTURION CASUALTY COMPANY	Foreign	\$467,885,575	\$57,407,614	\$410,477,961	\$0
196 CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$529,851,410	\$205,449,674	\$324,401,736	\$556,613
197 CHARTER OAK FIRE INSURANCE COMPANY	Foreign	\$926,536,476	\$691,268,752	\$235,267,725	\$70,337,123
198 CHARTIS CASUALTY COMPANY	Foreign	\$41,208,936	\$356,365	\$40,852,574	\$643,324
199 CHARTIS PROPERTY CASUALTY COMPANY	Foreign	\$4,407,693,450	\$2,714,083,471	\$1,693,609,979	\$26,694,412
200 CHEROKEE INSURANCE COMPANY	Foreign	\$263,954,970	\$144,439,215	\$119,515,755	\$237,279
201 CHICAGO INSURANCE COMPANY	Foreign	\$187,569,663	\$132,629,750	\$54,939,913	\$6,018,723
202 CHRYSLER INSURANCE COMPANY	Foreign	\$216,043,987	\$83,271,129	\$132,772,858	\$1,178,189
203 CHUBB INDEMNITY INSURANCE COMPANY	Foreign	\$292,556,553	\$193,618,313	\$98,938,240	\$3,105,467
204 CHUBB NATIONAL INSURANCE COMPANY	Foreign	\$228,022,616	\$129,371,310	\$98,651,306	\$87,595
205 CHURCH INSURANCE COMPANY	Foreign	\$40,626,441	\$19,992,473	\$20,633,968	\$0
206 CHURCH MUTUAL INSURANCE COMPANY	Foreign	\$1,224,061,198	\$810,359,039	\$413,702,158	\$14,077,774
207 CIM INSURANCE CORPORATION	Foreign	\$17,345,000	\$973,880	\$16,371,120	(\$78)
208 CINCINNATI CASUALTY COMPANY	Foreign	\$293,228,034	\$24,685,052	\$268,542,982	\$417,743
209 CINCINNATI INDEMNITY COMPANY	Foreign	\$76,859,227	\$6,749,975	\$70,109,253	\$271,918



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
210 CINCINNATI INSURANCE COMPANY	Foreign	\$9,343,031,687	\$5,565,799,153	\$3,777,232,534	\$80,926,195
211 CLARENDON NATIONAL INSURANCE COMPANY	Foreign	\$741,108,232	\$471,422,857	\$269,685,375	(\$27,936)
212 CLARENDON SELECT INSURANCE COMPANY	Domestic	\$13,536,379	\$237,535	\$13,298,844	\$0
213 CMG MORTGAGE ASSURANCE COMPANY	Foreign	\$15,113,564	\$1,879,300	\$13,234,264	\$765
214 CMG MORTGAGE INSURANCE COMPANY	Foreign	\$392,627,164	\$287,156,717	\$105,470,447	\$5,595,620
215 COFACE NORTH AMERICA INSURANCE COMPANY	Foreign	\$109,742,633	\$59,976,816	\$49,765,817	\$592,627
216 COLONIAL AMERICAN CASUALTY AND SURETY COMPANY	Foreign	\$25,710,070	\$2,138,434	\$23,571,636	\$284,484
217 COLONIAL SURETY COMPANY	Foreign	\$39,996,512	\$19,787,167	\$20,209,346	\$361,754
218 COLONY NATIONAL INSURANCE COMPANY	Foreign	\$138,983,311	\$47,926,518	\$91,056,792	\$0
219 COLONY SPECIALTY INSURANCE COMPANY	Foreign	\$123,526,783	\$45,381,049	\$78,145,734	\$1,655,694
220 COLORADO CASUALTY INSURANCE COMPANY	Foreign	\$24,878,515	\$3,015,764	\$21,862,751	\$0
221 COLUMBIA INSURANCE COMPANY	Foreign	\$12,952,033,893	\$4,090,344,646	\$8,861,689,249	\$0
222 COMMERCE AND INDUSTRY INSURANCE COMPANY	Foreign	\$8,311,479,736	\$6,424,524,414	\$1,886,955,322	\$96,788,709
223 COMMERCIAL CASUALTY INSURANCE COMPANY	Foreign	\$142,007,702	\$69,567,648	\$72,440,054	\$0
224 COMMERCIAL GUARANTY INSURANCE COMPANY	Foreign	\$33,522,716	\$164,804	\$33,357,912	\$0
225 COMMONWEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$40,925,085	\$16,744,177	\$24,180,908	\$28,222
226 COMP OPTIONS INSURANCE COMPANY, INC.	Domestic	\$54,810,468	\$33,706,637	\$21,103,829	\$25,705,316
227 COMPANION PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$564,713,047	\$348,181,737	\$216,531,310	\$29,317,489
228 COMPUTER INSURANCE COMPANY	Foreign	\$25,754,943	\$1,092,525	\$24,662,418	\$0
229 COMPWEST INSURANCE COMPANY	Foreign	\$223,564,734	\$128,660,798	\$94,903,936	\$0
230 CONSOLIDATED INSURANCE COMPANY	Foreign	\$26,590,364	\$2,376,162	\$24,214,202	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
231 CONSTITUTION INSURANCE COMPANY	Foreign	\$12,628,760	\$341,050	\$12,287,710	\$0
232 CONTINENTAL CASUALTY COMPANY	Foreign	\$39,595,457,933	\$29,774,261,520	\$9,821,196,413	\$235,402,048
233 CONTINENTAL HERITAGE INSURANCE COMPANY	Domestic	\$7,736,006	\$1,381,179	\$6,354,827	\$643,746
234 CONTINENTAL INDEMNITY COMPANY	Foreign	\$60,759,560	\$37,857,498	\$22,902,063	\$1,511,211
235 CONTINENTAL INSURANCE COMPANY	Foreign	\$2,658,211,607	\$1,511,695,067	\$1,146,516,540	\$101,113,297
236 CONTRACTORS BONDING & INSURANCE COMPANY	Foreign	\$215,373,202	\$103,450,520	\$111,922,682	\$1,521,917
237 COOPERATIVA DE SEGUROS MULTIPLES DE PUERTO RICO, INC.	Foreign	\$472,313,181	\$275,287,076	\$197,026,105	\$10,772,462
238 CORNERSTONE NATIONAL INSURANCE COMPANY	Foreign	\$56,622,421	\$42,287,405	\$14,335,016	\$924,677
239 CORNHUSKER CASUALTY COMPANY	Foreign	\$804,952,006	\$140,077,894	\$664,874,112	\$51,976
240 COTTON STATES MUTUAL INSURANCE COMPANY	Foreign	\$244,819,827	\$181,571,678	\$63,248,149	\$45,704,589
241 COUNTRY CASUALTY INSURANCE COMPANY	Foreign	\$75,289,048	\$11,550,515	\$63,738,533	\$0
242 COUNTRY MUTUAL INSURANCE COMPANY	Foreign	\$3,726,195,722	\$2,088,161,676	\$1,638,034,046	\$0
243 COUNTRY PREFERRED INSURANCE COMPANY	Foreign	\$113,697,779	\$95,987,063	\$17,710,716	\$0
244 COURTESY INSURANCE COMPANY	Domestic	\$490,348,502	\$287,988,530	\$202,359,973	\$129,216,505
245 CRANBROOK INSURANCE COMPANY	Foreign	\$36,833,172	\$16,516,156	\$20,317,016	\$30,747
246 CRUM & FORSTER INDEMNITY COMPANY	Foreign	\$36,026,832	\$21,305,300	\$14,721,532	\$1,314,900
247 CUMIS INSURANCE SOCIETY, INC.	Foreign	\$1,529,389,382	\$1,059,023,055	\$470,366,326	\$13,226,163
248 CYPRESS PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$85,859,228	\$52,246,937	\$33,612,292	\$68,667,921
249 DAILY UNDERWRITERS OF AMERICA	Foreign	\$36,931,203	\$14,611,835	\$22,319,368	\$2,982,717
250 DAIRYLAND INSURANCE COMPANY	Foreign	\$1,125,562,567	\$659,148,959	\$466,413,608	\$14,969,964
251 DAKOTA TRUCK UNDERWRITERS	Foreign	\$86,450,750	\$57,299,732	\$29,151,018	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
252 DARWIN NATIONAL ASSURANCE COMPANY	Foreign	\$683,425,870	\$378,029,091	\$305,396,779	\$9,482,360
253 DEALERS ASSURANCE COMPANY	Foreign	\$64,044,670	\$24,458,579	\$39,586,091	\$3,343,347
254 DEERBROOK INSURANCE COMPANY	Foreign	\$23,533,496	\$144,092	\$23,389,403	\$551,227
255 DEERFIELD INSURANCE COMPANY	Foreign	\$69,932,005	\$20,917,930	\$49,014,075	\$2,845
256 DEPOSITORS INSURANCE COMPANY	Foreign	\$69,322,598	\$34,602,794	\$34,719,804	\$149,315,948
257 DEVELOPERS SURETY AND INDEMNITY COMPANY	Foreign	\$130,666,333	\$48,201,711	\$82,464,622	\$3,752,531
258 DIAMOND STATE INSURANCE COMPANY	Foreign	\$176,157,996	\$64,189,527	\$111,968,469	\$5,697,086
259 DIRECT GENERAL INSURANCE COMPANY	Foreign	\$310,182,490	\$204,883,684	\$105,298,806	\$142,111,311
260 DIRECT NATIONAL INSURANCE COMPANY	Foreign	\$22,105,856	\$15,092,069	\$7,013,787	\$0
261 DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$196,915,595	\$134,755,368	\$62,160,226	\$5,938,785
262 DOCTORS' COMPANY, AN INTERINSURANCE EXCHANGE (THE)	Foreign	\$2,564,018,937	\$1,322,781,986	\$1,241,236,952	\$46,995,021
263 EASTERN ALLIANCE INSURANCE COMPANY	Foreign	\$146,679,193	\$99,207,978	\$47,471,215	\$88,382
264 EASTERN ATLANTIC INSURANCE COMPANY	Foreign	\$52,402,521	\$19,163,616	\$33,238,905	\$0
265 EASTGUARD INSURANCE COMPANY	Foreign	\$90,673,399	\$64,127,319	\$26,546,080	\$11,335,157
266 ECONOMY FIRE AND CASUALTY COMPANY	Foreign	\$423,523,062	\$73,170,717	\$350,352,345	\$1
267 ECONOMY PREFERRED INSURANCE COMPANY	Foreign	\$9,643,674	\$402,149	\$9,241,525	\$0
268 ECONOMY PREMIER ASSURANCE COMPANY	Foreign	\$91,360,193	\$52,396,704	\$38,963,489	\$2,332,695
269 EDISON INSURANCE COMPANY	Domestic	\$16,095,071	\$12,003,474	\$4,091,596	\$30,274,639
270 ELECTRIC INSURANCE COMPANY	Foreign	\$1,406,629,655	\$958,863,085	\$447,766,570	\$22,864,974
271 EMC PROPERTY & CASUALTY COMPANY	Foreign	\$135,935,880	\$69,536,519	\$66,399,361	\$61,971
272 EMPIRE FIRE AND MARINE INSURANCE COMPANY	Foreign	\$87,575,798	\$34,410,943	\$53,164,854	\$28,211,772

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
273 EMPLOYERS ASSURANCE COMPANY	Domestic	\$419,117,584	\$326,946,491	\$92,171,093	\$1,433,597
274 EMPLOYERS COMPENSATION INSURANCE COMPANY	Foreign	\$1,216,119,450	\$916,708,596	\$299,410,854	\$650,643
275 EMPLOYERS FIRE INSURANCE COMPANY	Foreign	\$88,191,301	\$30,084,858	\$58,106,443	\$7,677,898
276 EMPLOYERS INSURANCE COMPANY OF NEVADA	Foreign	\$1,757,464,161	\$1,458,211,777	\$299,252,384	\$0
277 EMPLOYERS INSURANCE COMPANY OF WAUSAU	Foreign	\$3,682,403,162	\$2,371,862,040	\$1,310,541,122	\$13,045,910
278 EMPLOYERS MUTUAL CASUALTY COMPANY	Foreign	\$2,174,979,541	\$1,246,012,846	\$928,966,695	\$1,578,867
279 EMPLOYERS PREFERRED INSURANCE COMPANY	Domestic	\$415,896,329	\$260,887,164	\$155,009,166	\$9,895,386
280 ENCOMPASS FLORIDIAN INDEMNITY COMPANY	Foreign	\$6,168,773	\$213,782	\$5,954,992	\$2,686,587
281 ENCOMPASS FLORIDIAN INSURANCE COMPANY	Foreign	\$6,415,164	\$460,045	\$5,955,119	\$4,858,803
282 ENCOMPASS INDEMNITY COMPANY	Foreign	\$24,315,921	\$558,340	\$23,757,581	\$13,664,628
283 ENCOMPASS INSURANCE COMPANY OF AMERICA	Foreign	\$20,608,462	\$233,305	\$20,375,158	\$0
284 EQUITY INSURANCE COMPANY	Foreign	\$67,498,966	\$38,858,448	\$28,640,518	\$28,007,778
285 ESSENT GUARANTY, INC.,	Foreign	\$166,842,567	\$6,573,901	\$160,268,666	\$1,111
286 ESSENTIA INSURANCE COMPANY	Foreign	\$47,720,586	\$16,159,949	\$31,560,637	\$9,549,596
287 ESURANCE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$125,983,981	\$80,870,947	\$45,113,034	\$0
288 ESURANCE INSURANCE COMPANY	Foreign	\$616,425,751	\$348,116,387	\$268,309,363	\$119,912,262
289 EULER HERMES AMERICAN CREDIT INDEMNITY COMPANY	Foreign	\$379,889,251	\$222,287,671	\$157,601,580	\$12,014,613
290 EVEREST NATIONAL INSURANCE COMPANY	Foreign	\$447,684,562	\$296,658,724	\$151,025,838	\$17,374,959
291 EVEREST REINSURANCE COMPANY	Foreign	\$8,178,775,245	\$5,651,256,498	\$2,527,518,747	\$0
292 EVERGREEN NATIONAL INDEMNITY COMPANY	Foreign	\$47,510,017	\$15,030,339	\$32,479,678	\$1,412,309
293 EVERSPAN FINANCIAL GUARANTEE CORP.	Foreign	\$201,490,198	\$24,482,407	\$177,007,791	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
294 EXCELSIOR INSURANCE COMPANY	Foreign	\$51,781,068	\$3,295,195	\$48,485,873	\$0
295 EXCESS SHARE INSURANCE CORPORATION	Foreign	\$54,850,680	\$34,496,081	\$20,354,599	\$52,932
296 EXECUTIVE INSURANCE COMPANY	Foreign	\$3,418,914	\$27,306	\$3,391,608	\$0
297 EXECUTIVE RISK INDEMNITY INC.	Foreign	\$2,838,519,398	\$1,726,745,529	\$1,111,773,869	\$12,334,828
298 EXPLORER INSURANCE COMPANY	Foreign	\$171,988,727	\$127,763,550	\$44,225,177	\$18,886,670
299 FACTORY MUTUAL INSURANCE COMPANY	Foreign	\$11,028,837,894	\$4,066,928,859	\$6,961,909,035	\$117,288,280
300 FAIRFIELD INSURANCE COMPANY	Foreign	\$23,197,161	\$4,325,238	\$18,871,923	\$0
301 FAIRMONT PREMIER INSURANCE COMPANY	Foreign	\$215,175,095	\$27,101,501	\$188,073,594	\$0
302 FAIRMONT SPECIALTY INSURANCE COMPANY	Foreign	\$235,297,646	\$94,958,302	\$140,339,344	\$81
303 FARMERS INSURANCE EXCHANGE	Foreign	\$15,066,753,344	\$11,387,960,359	\$3,678,792,984	\$74
304 FARMERS MUTUAL HAIL INSURANCE COMPANY OF IOWA	Foreign	\$488,213,496	\$152,933,072	\$335,280,425	\$0
305 FARMINGTON CASUALTY COMPANY	Foreign	\$982,098,550	\$698,688,664	\$283,409,885	\$28,254
306 FARMLAND MUTUAL INSURANCE COMPANY	Foreign	\$385,921,232	\$223,190,275	\$162,730,957	\$477,046
307 FCCI ADVANTAGE INSURANCE COMPANY	Domestic	\$6,345,995	\$579,735	\$5,766,260	\$4,979,901
308 FCCI COMMERCIAL INSURANCE COMPANY	Domestic	\$12,899,183	(\$3,146,867)	\$16,046,050	\$56,569,727
309 FCCI INSURANCE COMPANY	Domestic	\$1,526,885,520	\$1,047,766,120	\$479,119,400	\$127,424,216
310 FEDERAL INSURANCE COMPANY	Foreign	\$31,062,634,346	\$16,745,371,046	\$14,317,263,300	\$390,299,392
311 FEDERATED MUTUAL INSURANCE COMPANY	Foreign	\$4,019,352,730	\$1,828,414,476	\$2,190,938,254	\$26,326,135
312 FEDERATED NATIONAL INSURANCE COMPANY	Domestic	\$68,372,378	\$46,442,537	\$21,929,841	\$11,961,910
313 FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	Foreign	\$383,327,811	\$266,884,558	\$116,443,253	\$6,924,957
314 FEDERATED SERVICE INSURANCE COMPANY	Foreign	\$366,775,411	\$205,586,216	\$161,189,194	\$688,226

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
315 FFVA MUTUAL INSURANCE COMPANY	Domestic	\$275,417,981	\$152,675,615	\$122,742,366	\$54,365,108
316 FHM INSURANCE COMPANY	Domestic	\$113,903,556	\$51,577,556	\$62,326,000	\$25,334,469
317 FIDELITY AND DEPOSIT COMPANY OF MARYLAND	Foreign	\$236,535,096	\$43,266,777	\$193,268,319	\$33,274,090
318 FIDELITY AND GUARANTY INSURANCE COMPANY	Foreign	\$46,794,487	\$27,628,471	\$19,166,016	\$5,840,979
319 FIDELITY AND GUARANTY INSURANCE UNDERWRITERS INC.	Foreign	\$180,975,279	\$79,867,760	\$101,107,519	\$5,604
320 FIDELITY FIRE & CASUALTY COMPANY	Domestic	\$36,911,012	\$25,806,750	\$11,104,261	\$55,778,856
321 FIDELITY FIRST INSURANCE COMPANY	Foreign	\$7,741,704	\$272,352	\$7,469,352	\$0
322 FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	Foreign	\$37,490,051	\$12,812,936	\$24,677,115	\$195,954,478
323 FIDELITY NATIONAL INSURANCE COMPANY	Foreign	\$284,355,944	\$140,047,088	\$144,308,856	\$1,442,907
324 FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPA	Foreign	\$109,917,225	\$8,835,211	\$101,082,014	\$14,044,322
325 FINANCIAL AMERICAN PROPERTY AND CASUALTY INSURANCE COMP	Foreign	\$9,674,954	\$712,558	\$8,962,396	\$0
326 FINANCIAL CASUALTY & SURETY, INC.	Foreign	\$19,737,294	\$9,569,143	\$10,168,151	\$365,770
327 FIRE INSURANCE EXCHANGE	Foreign	\$2,200,428,263	\$1,491,567,237	\$708,861,026	\$0
328 FIREMAN'S FUND INSURANCE COMPANY	Foreign	\$9,385,263,745	\$6,655,517,187	\$2,729,746,558	\$70,436,365
329 FIRST ACCEPTANCE INSURANCE COMPANY, INC.	Foreign	\$203,377,834	\$84,230,916	\$119,146,918	\$19,841,515
330 FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$85,951,544	\$44,171,210	\$41,780,334	\$1,708,582
331 FIRST COLONIAL INSURANCE COMPANY	Domestic	\$312,039,450	\$171,934,074	\$140,105,377	\$1,387,474
332 FIRST COMMUNITY INSURANCE COMPANY	Domestic	\$73,460,254	\$56,650,364	\$16,809,890	\$86,414,904
333 FIRST FINANCIAL INSURANCE COMPANY	Foreign	\$518,212,632	\$162,059,427	\$356,153,205	\$38,759
334 FIRST FLORIDIAN AUTO AND HOME INSURANCE COMPANY	Domestic	\$307,052,305	\$112,202,653	\$194,849,651	\$104,105,393
335 FIRST GUARD INSURANCE COMPANY	Foreign	\$15,630,272	\$500,269	\$15,130,003	\$360,775

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
336 FIRST HOME INSURANCE COMPANY	Domestic	\$29,676,184	\$19,964,842	\$9,711,342	\$26,594,780
337 FIRST LIBERTY INSURANCE CORPORATION (THE)	Foreign	\$52,963,974	\$29,313,356	\$23,650,618	\$72,963,125
338 FIRST NATIONAL INSURANCE COMPANY OF AMERICA	Foreign	\$206,301,824	\$160,276,511	\$46,025,313	\$14,750,108
339 FIRST NONPROFIT INSURANCE COMPANY	Foreign	\$136,856,405	\$84,430,339	\$52,426,066	\$158,986
340 FIRST PROFESSIONALS INSURANCE COMPANY, INC	Domestic	\$577,521,334	\$346,935,773	\$230,585,561	\$116,630,842
341 FIRST PROTECTIVE INSURANCE COMPANY	Domestic	\$61,077,857	\$45,576,069	\$15,501,787	\$96,205,405
342 FIRST SEALORD SURETY, INC.	Foreign	\$12,060,162	\$1,424,544	\$10,635,619	\$4,033,747
343 FLORIDA DOCTORS INSURANCE COMPANY	Domestic	\$90,046,320	\$72,987,226	\$17,059,094	\$37,591,164
344 FLORIDA FAMILY INSURANCE COMPANY	Domestic	\$64,286,030	\$42,697,611	\$21,588,419	\$96,142,040
345 FLORIDA FARM BUREAU CASUALTY INSURANCE COMPANY	Domestic	\$438,675,793	\$237,014,046	\$201,661,747	\$95,026,987
346 FLORIDA FARM BUREAU GENERAL INSURANCE COMPANY	Domestic	\$8,888,629	\$180,725	\$8,707,904	\$173,239,356
347 FLORIDA LAWYERS MUTUAL INSURANCE COMPANY	Domestic	\$62,559,196	\$32,993,328	\$29,565,868	\$11,744,151
348 FLORIDA PENINSULA INSURANCE COMPANY	Domestic	\$195,204,705	\$141,835,760	\$53,368,945	\$179,271,627
349 FLORISTS' INSURANCE COMPANY	Foreign	\$9,656,102	\$1,381,476	\$8,274,626	\$944,386
350 FLORISTS' MUTUAL INSURANCE COMPANY	Foreign	\$158,387,242	\$108,188,417	\$50,198,825	\$1,910,576
351 FOREMOST INSURANCE COMPANY	Foreign	\$1,537,338,303	\$638,050,675	\$899,287,628	\$64,628,718
352 FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$43,149,364	\$26,675,113	\$16,474,251	\$31,238,614
353 FOREMOST SIGNATURE INSURANCE COMPANY	Foreign	\$53,920,497	\$34,890,992	\$19,029,505	\$1,962,925
354 FORTRESS INSURANCE COMPANY	Foreign	\$53,806,938	\$31,743,024	\$22,063,914	\$2,651,819
355 FRANK WINSTON CRUM INSURANCE, INC.	Domestic	\$52,449,183	\$37,756,476	\$14,692,707	\$4,628,461
356 FRANKENMUTH MUTUAL INSURANCE COMPANY	Foreign	\$927,032,985	\$543,711,417	\$383,321,569	\$78,978

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
357 FREEDOM SPECIALTY INSURANCE COMPANY	Foreign	\$10,509,895	\$1,546,225	\$8,963,670	\$0
358 GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$568,426,764	\$409,931,103	\$158,495,661	\$39,221,625
359 GATEWAY INSURANCE COMPANY	Foreign	\$48,739,608	\$31,896,502	\$16,843,106	\$3,395,584
360 GEICO CASUALTY COMPANY	Foreign	\$830,585,393	\$463,898,290	\$366,687,103	\$43,730,526
361 GEICO GENERAL INSURANCE COMPANY	Foreign	\$173,566,617	\$70,411,229	\$103,155,388	\$1,063,130,509
362 GEICO INDEMNITY COMPANY	Foreign	\$5,813,793,083	\$3,541,511,805	\$2,272,281,278	\$525,000,887
363 GENERAL CASUALTY COMPANY OF WISCONSIN	Foreign	\$965,071,847	\$441,729,625	\$523,342,222	\$580,916
364 GENERAL FIDELITY INSURANCE COMPANY	Foreign	\$682,954,407	\$402,401,690	\$280,552,717	\$340,046
365 GENERAL INSURANCE COMPANY OF AMERICA	Foreign	\$2,079,615,242	\$1,670,004,095	\$409,611,147	\$16,264,463
366 GENERAL REINSURANCE CORPORATION	Foreign	\$14,388,773,992	\$5,069,329,794	\$9,319,444,198	\$0
367 GENERAL SECURITY NATIONAL INSURANCE COMPANY	Foreign	\$299,336,315	\$185,096,375	\$114,239,940	\$0
368 GENERAL STAR NATIONAL INSURANCE COMPANY	Foreign	\$279,972,856	\$105,949,045	\$174,023,811	\$1,698,541
369 GENERALI - U. S. BRANCH	Foreign	\$54,937,542	\$29,418,933	\$25,518,609	\$4,195,947
370 GENESIS INSURANCE COMPANY	Foreign	\$188,470,233	\$77,964,701	\$110,505,532	\$1,105,842
371 GENWORTH FINANCIAL ASSURANCE CORPORATION	Foreign	\$33,736,144	\$13,388,022	\$20,348,122	\$0
372 GENWORTH HOME EQUITY INSURANCE CORPORATION	Foreign	\$12,156,930	\$142,801	\$12,014,129	\$0
373 GENWORTH MORTGAGE INSURANCE CORPORATION	Foreign	\$2,655,367,619	\$1,916,067,437	\$739,300,182	\$40,097,957
374 GENWORTH MORTGAGE INSURANCE CORPORATION OF NORTH CAR	Foreign	\$485,096,854	\$351,392,417	\$133,704,437	\$522
375 GENWORTH RESIDENTIAL MORTGAGE ASSURANCE CORPORATION	Foreign	\$30,051,893	\$4,432,954	\$25,618,939	\$6,566
376 GENWORTH RESIDENTIAL MORTGAGE INSURANCE CORPORATION O	Foreign	\$217,056,985	\$103,360,517	\$113,696,468	\$1,333,349
377 GEORGIA CASUALTY AND SURETY COMPANY	Foreign	\$38,601,133	\$19,177,046	\$19,424,087	\$746,660



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
378 GMAC INSURANCE COMPANY ONLINE, INC.	Foreign	\$43,910,959	\$34,811,517	\$9,099,442	\$18,665,874
379 GOVERNMENT EMPLOYEES INSURANCE COMPANY	Foreign	\$16,462,921,016	\$9,998,454,830	\$6,464,466,186	\$379,339,078
380 GRAMERCY INSURANCE COMPANY	Foreign	\$49,788,120	\$33,767,225	\$16,020,895	\$5,123,781
381 GRANADA INSURANCE COMPANY	Domestic	\$28,223,390	\$18,770,654	\$9,452,786	\$18,069,776
382 GRANITE STATE INSURANCE COMPANY	Foreign	\$38,993,091	\$1,598,583	\$37,394,508	\$17,492,341
383 GRAPHIC ARTS MUTUAL INSURANCE COMPANY	Foreign	\$133,775,462	\$84,833,967	\$48,941,495	\$155,957
384 GRAY INSURANCE COMPANY (THE)	Foreign	\$318,089,107	\$210,114,028	\$107,975,079	\$1,764,211
385 GREAT AMERICAN ALLIANCE INSURANCE COMPANY	Foreign	\$29,299,873	\$26,178	\$29,273,695	\$1,652,081
386 GREAT AMERICAN ASSURANCE COMPANY	Foreign	\$17,685,220	\$16,402	\$17,668,818	\$27,359,754
387 GREAT AMERICAN CASUALTY INSURANCE COMPANY	Foreign	\$12,790,558	\$14,613	\$12,775,945	\$0
388 GREAT AMERICAN CONTEMPORARY INSURANCE COMPANY	Foreign	\$10,834,443	\$600	\$10,833,843	\$0
389 GREAT AMERICAN INSURANCE COMPANY	Foreign	\$4,934,095,986	\$3,457,813,993	\$1,476,281,993	\$49,973,774
390 GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	Foreign	\$62,467,893	\$6,050	\$62,461,843	\$34,011,712
391 GREAT AMERICAN SECURITY INSURANCE COMPANY	Foreign	\$18,322,750	\$1,700	\$18,321,050	\$0
392 GREAT AMERICAN SPIRIT INSURANCE COMPANY	Foreign	\$20,189,854	\$7,529	\$20,182,325	\$580,919
393 GREAT DIVIDE INSURANCE COMPANY	Foreign	\$191,798,576	\$123,252,892	\$68,545,683	\$6,238,340
394 GREAT NORTHERN INSURANCE COMPANY	Foreign	\$1,574,764,630	\$1,115,512,235	\$459,252,395	\$16,859,126
395 GREAT NORTHWEST INSURANCE COMPANY	Foreign	\$17,346,354	\$13,389,507	\$3,956,847	\$0
396 GREAT WEST CASUALTY COMPANY	Foreign	\$1,571,927,943	\$1,073,096,533	\$498,831,410	\$7,435,331
397 GREENWICH INSURANCE COMPANY	Foreign	\$919,712,089	\$467,156,106	\$452,555,983	\$10,435,803
398 GUARANTEE COMPANY OF NORTH AMERICA USA (THE)	Foreign	\$196,815,927	\$64,291,357	\$132,524,570	\$2,365,322

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
399 GUARANTEE INSURANCE COMPANY	Domestic	\$164,083,428	\$138,883,638	\$25,199,790	\$23,029,553
400 GUIDEONE AMERICA INSURANCE COMPANY	Foreign	\$13,785,195	\$4,132,259	\$9,652,936	\$385,948
401 GUIDEONE ELITE INSURANCE COMPANY	Foreign	\$26,737,470	\$7,375,700	\$19,361,770	\$20,901,534
402 GUIDEONE MUTUAL INSURANCE COMPANY	Foreign	\$1,047,237,809	\$635,959,247	\$411,278,562	\$27,589,955
403 GUIDEONE SPECIALTY MUTUAL INSURANCE COMPANY	Foreign	\$232,013,588	\$148,844,178	\$83,169,410	\$2,413,342
404 GULFSTREAM PROPERTY AND CASUALTY INSURANCE COMPANY	Domestic	\$68,614,732	\$53,001,661	\$15,613,071	\$66,369,231
405 HALLMARK INSURANCE COMPANY	Foreign	\$221,560,920	\$148,735,524	\$72,825,396	\$19,268,810
406 HANOVER AMERICAN INSURANCE COMPANY (THE)	Foreign	\$26,277,237	\$25,756	\$26,251,481	\$13,714,954
407 HANOVER INSURANCE COMPANY (THE)	Foreign	\$5,253,510,000	\$3,510,712,181	\$1,742,797,819	\$31,461,479
408 HARBOR SPECIALTY INSURANCE COMPANY	Foreign	\$61,864,858	\$22,032,459	\$39,832,399	\$0
409 HARCO NATIONAL INSURANCE COMPANY	Foreign	\$317,945,317	\$171,187,606	\$146,757,712	\$2,698,417
410 HARLEYSVILLE INSURANCE COMPANY	Foreign	\$142,516,613	\$107,898,794	\$34,617,819	\$404,325
411 HARLEYSVILLE MUTUAL INSURANCE COMPANY	Foreign	\$1,505,482,498	\$601,089,122	\$904,393,376	\$26,375,271
412 HARLEYSVILLE PREFERRED INSURANCE COMPANY	Foreign	\$743,481,896	\$567,479,090	\$176,002,806	\$7,336
413 HARLEYSVILLE WORCESTER INSURANCE COMPANY	Foreign	\$562,669,275	\$424,233,240	\$138,436,035	\$4,907
414 HARLEYSVILLE-ATLANTIC INSURANCE COMPANY	Foreign	\$208,524,774	\$153,356,594	\$55,168,180	\$206,720
415 HARTFORD ACCIDENT AND INDEMNITY COMPANY	Foreign	\$10,744,489,681	\$7,561,533,222	\$3,182,956,459	\$8,553,440
416 HARTFORD CASUALTY INSURANCE COMPANY	Foreign	\$2,215,649,544	\$1,244,003,437	\$971,646,107	\$47,431,207
417 HARTFORD FIRE INSURANCE COMPANY	Foreign	\$25,075,746,594	\$11,116,889,543	\$13,958,857,051	\$68,494,349
418 HARTFORD INSURANCE COMPANY OF THE MIDWEST	Foreign	\$422,690,728	\$113,097,916	\$309,592,812	\$224,276,276
419 HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$170,428,694	\$113,381,177	\$57,047,517	\$14,132,394

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
420 HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	Foreign	\$1,340,556,826	\$685,915,604	\$654,641,222	\$8,006,804
421 HARTFORD STEAM BOILER INSPECTION AND INSURANCE CO. OF CT	Foreign	\$97,742,064	\$53,993,217	\$43,748,847	\$1,753
422 HARTFORD UNDERWRITERS INSURANCE COMPANY	Foreign	\$1,546,527,084	\$904,523,088	\$642,003,995	\$106,744,092
423 HDI-GERLING AMERICA INSURANCE COMPANY	Foreign	\$223,482,769	\$116,623,445	\$106,859,327	\$3,966,129
424 HEALTH CARE INDEMNITY, INC.	Foreign	\$851,968,051	\$609,061,577	\$242,906,474	\$8,297,495
425 HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	Domestic	\$43,962,385	\$23,267,143	\$20,695,242	\$8,835,638
426 HERITAGE CASUALTY INSURANCE COMPANY	Foreign	\$82,097,207	\$15,583,247	\$66,513,960	\$300,808
427 HERITAGE INDEMNITY COMPANY	Foreign	\$199,192,479	\$114,526,029	\$84,666,450	\$1,831,480
428 HIGHMARK CASUALTY INSURANCE COMPANY.	Foreign	\$226,361,477	\$114,730,050	\$111,631,427	\$0
429 HILLSTAR INSURANCE COMPANY	Foreign	\$7,061,305	\$952,320	\$6,108,985	\$0
430 HISCOX INSURANCE COMPANY INC.	Foreign	\$67,630,365	\$12,545,323	\$55,085,042	\$489,337
431 HOMEOWNERS CHOICE PROPERTY & CASUALTY INSURANCE COMPA	Domestic	\$105,569,858	\$74,423,096	\$31,146,762	\$116,063,121
432 HOMESITE INSURANCE COMPANY	Foreign	\$170,249,284	\$120,703,011	\$49,546,273	\$0
433 HOMESITE INSURANCE COMPANY OF FLORIDA	Domestic	\$11,727,607	\$2,771,777	\$8,955,830	\$2,273,112
434 HOMEWISE INSURANCE COMPANY, INC.	Domestic	\$43,438,321	\$24,638,533	\$18,799,788	\$128,332,164
435 HOMEWISE PREFERRED INSURANCE COMPANY	Domestic	\$20,558,453	\$16,242,012	\$4,316,441	\$6,120,565
436 HORACE MANN INSURANCE COMPANY	Foreign	\$370,753,622	\$215,885,564	\$154,868,058	\$18,633,144
437 HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$220,873,658	\$129,764,827	\$91,108,831	\$0
438 HOUSING AUTHORITY PROPERTY INSURANCE, A MUTUAL COMPANY	Foreign	\$163,620,301	\$55,284,346	\$108,335,955	\$600,259
439 HOUSING ENTERPRISE INSURANCE COMPANY, INC.	Foreign	\$42,669,416	\$17,174,784	\$25,494,632	\$0
440 HOUSTON GENERAL INSURANCE COMPANY	Foreign	\$32,994,072	\$15,650,122	\$17,343,950	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
441 HUDSON INSURANCE COMPANY	Foreign	\$667,930,697	\$297,026,685	\$370,904,012	\$5,480,009
442 IDS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$982,620,143	\$571,277,557	\$411,342,586	\$40,085,992
443 ILLINOIS NATIONAL INSURANCE COMPANY	Foreign	\$66,127,136	\$1,925,543	\$64,201,593	\$41,589,244
444 IMPERIAL FIRE AND CASUALTY INSURANCE COMPANY	Foreign	\$89,545,214	\$57,616,336	\$31,928,878	\$22,266,973
445 IMPERIUM INSURANCE COMPANY	Foreign	\$666,802,976	\$446,737,308	\$220,065,668	\$9,693,268
446 INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$394,593,927	\$251,429,827	\$143,164,100	\$27,890,258
447 INDEPENDENCE AMERICAN INSURANCE COMPANY	Foreign	\$72,503,156	\$25,111,077	\$47,392,079	\$2,015,913
448 INDIANA INSURANCE COMPANY	Foreign	\$1,079,894,455	\$866,939,621	\$212,954,834	\$0
449 INDIANA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign	\$98,183,293	\$65,680,317	\$32,502,976	\$113,567
450 INFINITY ASSURANCE INSURANCE COMPANY	Foreign	\$6,801,487	\$970,419	\$5,831,068	\$12,452,431
451 INFINITY AUTO INSURANCE COMPANY	Foreign	\$11,301,849	\$1,403,502	\$9,898,347	\$120,529,383
452 INFINITY CASUALTY INSURANCE COMPANY	Foreign	\$7,937,486	\$1,088,019	\$6,849,467	\$110,994
453 INFINITY INDEMNITY INSURANCE COMPANY	Foreign	\$6,578,970	\$970,201	\$5,608,769	\$30,769,891
454 INFINITY INSURANCE COMPANY	Foreign	\$1,419,419,432	\$944,067,715	\$475,351,717	\$760,467
455 INFINITY PREMIER INSURANCE COMPANY	Foreign	\$6,691,001	\$971,966	\$5,719,035	\$4,454
456 INFINITY SAFEGUARD INSURANCE COMPANY	Foreign	\$6,286,137	\$990,970	\$5,295,167	\$0
457 INFINITY SECURITY INSURANCE COMPANY	Foreign	\$7,481,976	\$970,810	\$6,511,166	\$0
458 INFINITY SELECT INSURANCE COMPANY	Foreign	\$6,900,144	\$971,930	\$5,928,214	\$293,201
459 INFINITY SPECIALTY INSURANCE COMPANY	Foreign	\$8,865,986	\$972,065	\$7,893,921	\$72,159
460 INFINITY STANDARD INSURANCE COMPANY	Foreign	\$8,770,673	\$980,647	\$7,790,026	(\$36,050)
461 INSURA PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$28,181,882	\$1,135,590	\$27,046,292	\$167,525

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
462 INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$811,425,093	\$507,688,941	\$303,736,152	\$2,681,162
463 INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	Foreign	\$4,641,718,607	\$2,570,792,115	\$2,070,926,492	\$60,346,959
464 INSURANCE COMPANY OF THE WEST	Foreign	\$869,868,636	\$494,825,985	\$375,042,651	\$5,469,437
465 INTEGON CASUALTY INSURANCE COMPANY	Foreign	\$50,214,582	\$38,580,876	\$11,633,706	\$0
466 INTEGON GENERAL INSURANCE CORPORATION	Foreign	\$171,614,511	\$136,619,874	\$34,994,637	\$4,534,541
467 INTEGON INDEMNITY CORPORATION	Foreign	\$297,966,289	\$245,733,348	\$52,232,941	\$40,089,330
468 INTEGON NATIONAL INSURANCE COMPANY	Foreign	\$254,648,393	\$187,841,394	\$66,806,999	\$16,257,784
469 INTEGON PREFERRED INSURANCE COMPANY	Foreign	\$48,266,330	\$36,527,276	\$11,739,054	\$0
470 INTERNATIONAL FIDELITY INSURANCE COMPANY	Foreign	\$229,995,658	\$135,294,626	\$94,701,032	\$6,654,103
471 INTREPID INSURANCE COMPANY	Foreign	\$29,382,529	\$1,948,299	\$27,434,230	(\$281,946)
472 IRONSHORE INDEMNITY INC.	Foreign	\$155,543,411	\$61,780,782	\$93,762,629	\$1,986,614
473 JEFFERSON INSURANCE COMPANY	Foreign	\$27,951,045	\$9,108,301	\$18,842,744	\$21,792,273
474 JEWELERS MUTUAL INSURANCE COMPANY	Foreign	\$237,335,990	\$91,131,694	\$146,204,297	\$12,441,509
475 JOHN DEERE INSURANCE COMPANY	Foreign	\$38,473,000	\$10,005,589	\$28,467,411	\$25,379
476 KEMPER INDEPENDENCE INSURANCE COMPANY	Foreign	\$116,835,074	\$88,824,278	\$28,010,797	\$0
477 KEY RISK INSURANCE COMPANY	Foreign	\$59,986,562	\$32,386,743	\$27,599,819	\$262,230
478 KINGSWAY AMIGO INSURANCE COMPANY	Domestic	\$92,942,227	\$72,256,764	\$20,685,463	\$70,456,560
479 LAKEVIEW INSURANCE COMPANY	Domestic	\$25,983,931	\$14,080,773	\$11,903,158	\$0
480 LANCER INSURANCE COMPANY	Foreign	\$501,375,059	\$345,050,389	\$156,324,670	\$6,619,582
481 LAURIER INDEMNITY COMPANY	Foreign	\$7,572,751	\$9,487	\$7,563,264	\$0
482 LEXINGTON NATIONAL INSURANCE CORPORATION	Foreign	\$55,409,913	\$36,390,570	\$19,019,343	\$1,886,721

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

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source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
483 LEXON INSURANCE COMPANY	Foreign	\$121,249,655	\$81,888,909	\$39,360,746	\$2,777,628
484 LIBERTY AMERICAN INSURANCE COMPANY	Domestic	\$30,337,895	\$1,398,674	\$28,939,221	\$0
485 LIBERTY AMERICAN SELECT INSURANCE COMPANY	Domestic	\$27,875,596	\$1,741,045	\$26,134,551	\$8,560,110
486 LIBERTY INSURANCE CORPORATION	Foreign	\$1,421,193,156	\$1,145,022,495	\$276,170,661	\$35,981,090
487 LIBERTY INSURANCE UNDERWRITERS INC.	Foreign	\$180,715,683	\$81,546,319	\$99,169,364	\$8,998,089
488 LIBERTY MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,825,276,385	\$3,620,920,193	\$1,204,356,192	\$305,321,207
489 LIBERTY MUTUAL INSURANCE COMPANY	Foreign	\$36,701,548,343	\$22,938,257,314	\$13,763,291,029	\$294,348,719
490 LIBERTY MUTUAL MID-ATLANTIC INSURANCE COMPANY	Foreign	\$18,701,242	\$2,690,044	\$16,011,198	\$0
491 LILLIAN ASSURANCE GROUP, INC.	Domestic	\$10,814,881	\$192,250	\$10,622,631	\$0
492 LION INSURANCE COMPANY	Domestic	\$260,329,262	\$198,299,068	\$62,030,194	\$9,798,006
493 LM GENERAL INSURANCE COMPANY	Foreign	\$35,251,832	\$28,554,174	\$6,697,658	\$0
494 LM INSURANCE CORPORATION	Foreign	\$254,910,628	\$110,362,069	\$144,548,559	\$16,601,146
495 LM PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$91,584,444	\$55,737,272	\$35,847,172	\$7,704
496 LUMBERMEN'S UNDERWRITING ALLIANCE	Foreign	\$339,438,606	\$251,391,905	\$88,046,701	\$7,257,846
497 LYNDON PROPERTY INSURANCE COMPANY	Foreign	\$389,289,163	\$203,954,493	\$185,334,670	\$11,916,220
498 LYNDON SOUTHERN INSURANCE COMPANY	Foreign	\$44,654,493	\$29,334,377	\$15,320,116	\$14,845,201
499 MACHINERY INS. INC., AN ASSESSABLE MUTUAL INSURER	Domestic	\$2,567,750	\$247,303	\$2,320,447	\$217,667
500 MADISON INSURANCE COMPANY	Foreign	\$15,935,035	\$11,393,951	\$4,541,084	\$5,649,327
501 MAG MUTUAL INSURANCE COMPANY	Foreign	\$1,480,735,959	\$939,407,030	\$541,328,929	\$56,885,578
502 MAIDEN REINSURANCE COMPANY	Foreign	\$925,603,158	\$662,879,201	\$262,723,957	\$0
503 MAIN STREET AMERICA ASSURANCE COMPANY	Domestic	\$41,083,890	\$9,172,424	\$31,911,466	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
504 MAIN STREET AMERICA PROTECTION INSURANCE COMPANY	Domestic	\$11,692,903	\$25,700	\$11,667,203	\$0
505 MAINE EMPLOYERS' MUTUAL INSURANCE COMPANY	Foreign	\$694,328,161	\$408,431,221	\$285,896,940	\$0
506 MAJESTIC INSURANCE COMPANY	Foreign	\$295,372,450	\$237,430,846	\$57,941,604	\$318,847
507 MANUFACTURERS ALLIANCE INSURANCE COMPANY	Foreign	\$177,552,041	\$106,125,500	\$71,426,541	\$2,199,113
508 MAPFRE INSURANCE COMPANY OF FLORIDA	Domestic	\$79,496,863	\$46,456,221	\$33,040,642	\$31,762,105
509 MARKEL AMERICAN INSURANCE COMPANY	Foreign	\$497,163,964	\$368,450,186	\$128,713,778	\$12,041,742
510 MARKEL INSURANCE COMPANY	Foreign	\$732,491,366	\$538,415,490	\$194,075,876	\$12,684,919
511 MARYLAND CASUALTY COMPANY	Foreign	\$155,065,485	\$25,783,457	\$129,282,028	\$36,985,715
512 MASSACHUSETTS BAY INSURANCE COMPANY	Foreign	\$53,612,317	\$353,485	\$53,258,832	\$11,240,435
513 MAXUM CASUALTY INSURANCE COMPANY	Foreign	\$17,043,126	\$3,328,084	\$13,715,042	\$230,678
514 MBIA INSURANCE CORPORATION	Foreign	\$3,458,449,732	\$2,383,747,572	\$1,074,702,160	\$781,714
515 MEDICAL MUTUAL INSURANCE COMPANY OF NORTH CAROLINA	Foreign	\$521,693,805	\$288,543,698	\$233,150,107	\$0
516 MEDICAL PROTECTIVE COMPANY (THE)	Foreign	\$2,271,164,453	\$1,515,456,998	\$755,707,455	\$18,450,123
517 MEDMAL DIRECT INSURANCE COMPANY	Domestic	\$6,134,267	\$1,133,062	\$5,001,205	\$1,141,316
518 MEDMARC CASUALTY INSURANCE COMPANY	Foreign	\$95,659,639	\$56,238,687	\$39,420,952	\$4,980,520
519 MEMIC INDEMNITY COMPANY	Foreign	\$163,605,837	\$100,470,823	\$63,135,014	\$74,879
520 MENDOTA INSURANCE COMPANY	Foreign	\$121,951,223	\$95,306,899	\$26,644,325	\$26,075,705
521 MERASTAR INSURANCE COMPANY	Foreign	\$40,381,200	\$25,577,501	\$14,803,699	\$4,126,666
522 MERCHANTS BONDING COMPANY (MUTUAL)	Foreign	\$98,642,269	\$33,151,121	\$65,491,148	\$4,014,805
523 MERCURY CASUALTY COMPANY	Foreign	\$2,353,322,234	\$1,377,357,606	\$975,964,627	\$0
524 MERCURY INDEMNITY COMPANY OF AMERICA	Domestic	\$46,473,240	\$12,313,793	\$34,159,447	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
525 MERCURY INSURANCE COMPANY OF FLORIDA	Domestic	\$59,829,099	\$21,989,172	\$37,839,927	\$170,633,791
526 MERIDIAN CITIZENS MUTUAL INSURANCE COMPANY	Foreign	\$27,886,129	\$18,583,534	\$9,302,595	\$0
527 MERIDIAN SECURITY INSURANCE COMPANY	Foreign	\$80,479,174	\$47,860,837	\$32,618,337	\$0
528 MERITPLAN INSURANCE COMPANY	Foreign	\$244,982,372	\$110,550,667	\$134,431,705	(\$36,768)
529 METROPOLITAN CASUALTY INSURANCE COMPANY	Foreign	\$46,909,545	\$401,677	\$46,507,868	\$146,609,538
530 METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE CO	Foreign	\$28,378,579	\$346,479	\$28,032,100	\$0
531 METROPOLITAN GENERAL INSURANCE COMPANY	Foreign	\$31,563,257	\$795,488	\$30,767,769	\$9,324,949
532 METROPOLITAN GROUP PROPERTY AND CASUALTY INS. CO.	Foreign	\$394,430,456	\$86,388,674	\$308,041,782	\$59,773
533 METROPOLITAN PROPERTY AND CASUALTY INSURANCE CO	Foreign	\$4,900,892,670	\$3,055,570,489	\$1,845,322,181	\$7,058,282
534 MGA INSURANCE COMPANY, INC.	Foreign	\$209,097,824	\$110,006,269	\$99,091,555	\$88,624,246
535 MGIC ASSURANCE CORPORATION	Foreign	\$10,317,906	\$513,946	\$9,803,960	\$0
536 MGIC INDEMNITY CORPORATION	Foreign	\$230,200,076	\$484,312	\$229,715,764	\$7,121
537 MIC GENERAL INSURANCE CORPORATION	Foreign	\$54,112,127	\$41,702,988	\$12,409,139	(\$294,530)
538 MIC PROPERTY & CASUALTY INS. CORP.	Foreign	\$127,688,091	\$75,545,733	\$52,142,358	\$28,874,505
539 MICHIGAN COMMERCIAL INSURANCE MUTUAL	Foreign	\$108,487,866	\$75,689,380	\$32,798,486	\$8,477,231
540 MID-CENTURY INSURANCE COMPANY	Foreign	\$3,667,148,205	\$2,830,489,124	\$836,659,080	\$183,223
541 MID-CONTINENT CASUALTY COMPANY	Foreign	\$619,326,802	\$401,901,193	\$217,425,609	\$19,751,836
542 MIDDLESEX INSURANCE COMPANY	Foreign	\$617,583,877	\$379,264,712	\$238,319,165	\$3,268,276
543 MIDWEST EMPLOYERS CASUALTY COMPANY	Foreign	\$326,009,281	\$185,895,859	\$140,113,421	\$6,758,245
544 MINNESOTA LAWYERS MUTUAL INSURANCE COMPANY	Foreign	\$126,151,677	\$73,426,352	\$52,725,325	\$0
545 MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	Foreign	\$744,761,856	\$469,579,030	\$275,182,826	\$3,852,766



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
546 MITSUI SUMITOMO INSURANCE USA INC.	Foreign	\$109,165,089	\$52,710,132	\$56,454,957	\$1,730,599
547 MODERN SERVICE INSURANCE COMPANY	Foreign	\$26,744,489	\$825,479	\$25,919,010	\$0
548 MODERN USA INSURANCE COMPANY	Domestic	\$27,071,797	\$17,229,972	\$9,841,825	\$30,321,696
549 MONTGOMERY MUTUAL INSURANCE COMPANY	Foreign	\$48,290,043	\$3,463,303	\$44,826,740	\$0
550 MORTGAGE GUARANTY INSURANCE CORPORATION	Foreign	\$6,508,900,558	\$4,799,851,634	\$1,709,048,924	\$53,765,592
551 MOTORS INSURANCE CORPORATION	Foreign	\$3,406,839,253	\$1,999,984,269	\$1,406,854,984	\$3,190,664
552 MUNICH REINSURANCE AMERICA, INC.	Foreign	\$17,411,367,921	\$13,021,068,733	\$4,390,299,189	\$0
553 MUNICIPAL AND INFRASTRUCTURE ASSURANCE CORPORATION	Foreign	\$75,146,631	\$51,321	\$75,095,310	\$0
554 NATIONAL AMERICAN INSURANCE COMPANY	Foreign	\$148,071,937	\$92,605,595	\$55,466,342	\$138,246
555 NATIONAL AMERICAN INSURANCE COMPANY OF CALIFORNIA	Foreign	\$45,226,964	\$34,298,849	\$10,928,116	\$8,600
556 NATIONAL CASUALTY COMPANY	Foreign	\$162,230,302	\$47,044,074	\$115,186,228	\$29,107,408
557 NATIONAL CONTINENTAL INSURANCE COMPANY	Foreign	\$254,008,889	\$203,109,809	\$50,899,080	\$0
558 NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	Foreign	\$265,212,427	\$192,902,062	\$72,310,366	\$7,042
559 NATIONAL FIRE AND INDEMNITY EXCHANGE	Foreign	\$12,140,148	\$6,906,913	\$5,233,235	\$881,102
560 NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	Foreign	\$137,688,510	\$25,456,314	\$112,232,197	\$16,647,368
561 NATIONAL GENERAL ASSURANCE COMPANY	Foreign	\$65,321,436	\$43,656,674	\$21,664,762	\$17,234,426
562 NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$137,314,213	\$86,249,490	\$51,064,723	\$163,133
563 NATIONAL GROUP INSURANCE COMPANY	Domestic	\$9,137,931	\$2,627,145	\$6,510,786	\$22,873,703
564 NATIONAL INDEMNITY COMPANY	Foreign	\$111,644,977,716	\$43,207,923,401	\$68,437,054,315	\$2,746
565 NATIONAL INDEMNITY COMPANY OF THE SOUTH	Domestic	\$189,170,414	\$67,484,620	\$121,685,794	\$9,455,970
566 NATIONAL INSURANCE ASSOCIATION, A RECIPROCAL	Foreign	\$12,373,770	\$116,981	\$12,256,789	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
567 NATIONAL INTERSTATE INSURANCE COMPANY	Foreign	\$799,563,212	\$525,916,352	\$273,646,860	\$17,488,513
568 NATIONAL LIABILITY AND FIRE INSURANCE COMPANY	Foreign	\$1,206,088,259	\$574,952,325	\$631,135,934	\$7,930,848
569 NATIONAL PUBLIC GUARANTEE CORP.	Foreign	\$7,289,955,528	\$6,382,235,984	\$907,719,544	\$1,000
570 NATIONAL REINSURANCE CORPORATION	Foreign	\$413,507,725	\$130,117,999	\$283,389,726	\$0
571 NATIONAL SECURITY FIRE & CASUALTY COMPANY	Foreign	\$68,814,171	\$38,293,153	\$30,521,017	\$90,975
572 NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$33,115,004	\$14,996,635	\$18,118,369	\$16,709,811
573 NATIONAL SURETY CORPORATION	Foreign	\$482,066,645	\$346,210,013	\$135,856,632	\$15,446,273
574 NATIONAL TRUST INSURANCE COMPANY	Foreign	\$31,120,239	(\$2,735,864)	\$33,856,103	\$51,310,100
575 NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	Foreign	\$32,248,074,408	\$19,507,258,897	\$12,740,815,511	\$236,216,351
576 NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	Foreign	\$59,025,999	\$47,222,206	\$11,803,793	\$0
577 NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	Foreign	\$179,698,587	\$117,163,022	\$62,535,565	\$2,393,921
578 NATIONWIDE ASSURANCE COMPANY	Foreign	\$61,265,910	\$3,072,266	\$58,193,644	(\$257)
579 NATIONWIDE GENERAL INSURANCE COMPANY	Foreign	\$56,172,926	\$34,986,373	\$21,186,553	(\$11,466)
580 NATIONWIDE INSURANCE COMPANY OF AMERICA	Foreign	\$261,649,895	\$162,042,093	\$99,607,802	\$21,441,874
581 NATIONWIDE INSURANCE COMPANY OF FLORIDA	Foreign	\$393,492,048	\$125,578,419	\$267,913,629	\$89,946,240
582 NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,356,900,677	\$2,130,944,152	\$2,225,956,525	\$66,908,913
583 NATIONWIDE MUTUAL INSURANCE COMPANY	Foreign	\$28,204,640,921	\$17,618,496,282	\$10,586,144,639	\$32,144,728
584 NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$170,447,235	\$118,917,964	\$51,529,271	\$6,559,639
585 NAVIGATORS INSURANCE COMPANY	Foreign	\$1,823,743,709	\$1,136,824,347	\$686,919,362	\$17,356,733
586 NCMIC INSURANCE COMPANY	Foreign	\$539,090,272	\$356,750,238	\$182,340,034	\$4,320,957
587 NEW ENGLAND INSURANCE COMPANY	Foreign	\$318,759,588	\$11,950,517	\$306,809,071	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
588 NEW HAMPSHIRE INSURANCE COMPANY	Foreign	\$3,534,440,637	\$2,519,103,583	\$1,015,337,054	\$134,709,365
589 NEW YORK MARINE AND GENERAL INSURANCE COMPANY	Foreign	\$622,200,835	\$436,716,525	\$185,484,310	\$6,966,954
590 NGM INSURANCE COMPANY	Domestic	\$2,010,409,468	\$1,248,409,089	\$762,000,379	\$2,542,640
591 NIPPONKOA INSURANCE COMPANY, LIMITED (US BRANCH)	Foreign	\$235,664,396	\$147,328,804	\$88,335,592	\$29,946
592 NORGUARD INSURANCE COMPANY	Foreign	\$413,303,605	\$297,023,704	\$116,279,901	\$2,439,115
593 NORMANDY HARBOR INSURANCE COMPANY, INC.	Domestic	\$11,113,931	\$4,428,886	\$6,685,045	\$3,654,042
594 NORTH AMERICAN ELITE INSURANCE COMPANY	Foreign	\$46,354,100	\$12,270,026	\$34,084,074	\$0
595 NORTH AMERICAN SPECIALTY INSURANCE COMPANY	Foreign	\$472,982,553	\$156,243,359	\$316,739,194	\$3,646,566
596 NORTH POINTE INSURANCE COMPANY	Foreign	\$114,307,178	\$70,420,358	\$43,886,820	\$20,272,153
597 NORTH RIVER INSURANCE COMPANY	Foreign	\$880,495,501	\$480,637,342	\$399,858,159	\$13,732,378
598 NORTHBROOK INDEMNITY COMPANY	Foreign	\$38,296,280	\$211,242	\$38,085,038	\$412,913
599 NORTHERN ASSURANCE COMPANY OF AMERICA	Foreign	\$155,236,163	\$97,674,144	\$57,562,019	\$14,183,801
600 NORTHERN INSURANCE COMPANY OF NEW YORK	Foreign	\$44,047,995	\$13,811,168	\$30,236,827	\$10,068,011
601 NORTHLAND CASUALTY COMPANY	Foreign	\$103,159,912	\$68,347,705	\$34,812,206	\$0
602 NORTHLAND INSURANCE COMPANY	Foreign	\$1,183,720,070	\$611,077,567	\$572,642,503	\$23,281,821
603 NOVA CASUALTY COMPANY	Foreign	\$100,607,162	\$12,206,387	\$88,400,775	\$23,745,424
604 OCCIDENTAL FIRE AND CASUALTY COMPANY OF NC	Foreign	\$273,463,360	\$152,752,884	\$120,710,476	\$15,904,694
605 OCEAN HARBOR CASUALTY INSURANCE COMPANY	Domestic	\$107,821,050	\$68,985,214	\$38,835,836	\$57,674,148
606 ODYSSEY AMERICA REINSURANCE CORPORATION	Foreign	\$7,940,425,448	\$4,620,284,829	\$3,320,140,619	\$0
607 OHIO CASUALTY INSURANCE COMPANY	Foreign	\$4,842,037,189	\$3,724,882,476	\$1,117,154,713	\$19,402,784
608 OHIO FARMERS INSURANCE COMPANY	Foreign	\$1,661,104,519	\$278,205,565	\$1,382,898,954	\$180,246

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
609 OHIO INDEMNITY COMPANY	Foreign	\$98,304,313	\$53,102,172	\$45,202,141	\$1,364,392
610 OHIO SECURITY INSURANCE COMPANY	Foreign	\$20,003,169	\$5,688,142	\$14,315,027	(\$731,254)
611 OLD DOMINION INSURANCE COMPANY	Domestic	\$29,640,451	\$753,908	\$28,886,543	\$88,626,575
612 OLD REPUBLIC GENERAL INSURANCE CORPORATION	Foreign	\$1,127,300,949	\$824,599,052	\$302,701,897	\$6,772,625
613 OLD REPUBLIC INSURANCE COMPANY	Foreign	\$2,469,368,240	\$1,600,046,736	\$869,321,504	\$51,977,725
614 OLD REPUBLIC SECURITY ASSURANCE COMPANY	Foreign	\$53,430,656	\$13,581,174	\$39,849,482	\$0
615 OLD REPUBLIC SURETY COMPANY	Foreign	\$102,399,616	\$56,636,713	\$45,762,903	\$4,088,481
616 OLD UNITED CASUALTY COMPANY	Foreign	\$444,486,490	\$216,905,866	\$227,580,624	\$4,549,645
617 OLYMPUS INSURANCE COMPANY	Domestic	\$39,193,923	\$16,998,755	\$22,195,169	\$89,747,502
618 OMEGA INSURANCE COMPANY	Domestic	\$31,080,964	\$19,571,912	\$11,509,052	\$39,651,890
619 OMNI INDEMNITY COMPANY	Foreign	\$64,574,773	\$34,728,835	\$29,845,938	\$10,140,970
620 OMNI INSURANCE COMPANY	Foreign	\$181,883,365	\$93,164,762	\$88,718,603	\$116,331
621 ONEBEACON AMERICA INSURANCE COMPANY	Foreign	\$485,710,693	\$321,942,495	\$163,768,198	\$15,530,392
622 ONEBEACON INSURANCE COMPANY	Foreign	\$2,351,767,646	\$1,429,726,133	\$922,041,513	\$482,587
623 OWNERS INSURANCE COMPANY	Foreign	\$2,838,374,083	\$1,847,551,698	\$990,822,386	\$56,971,558
624 PACIFIC EMPLOYERS INSURANCE COMPANY	Foreign	\$2,747,755,018	\$1,769,944,298	\$977,810,720	\$1,101,209
625 PACIFIC INDEMNITY COMPANY	Foreign	\$6,207,721,710	\$3,783,579,441	\$2,424,142,269	\$33,168,071
626 PACIFIC SPECIALTY INSURANCE COMPANY	Foreign	\$283,467,264	\$129,693,407	\$153,773,856	\$997,430
627 PACO ASSURANCE COMPANY, INC.	Foreign	\$65,439,118	\$42,000,073	\$23,439,045	\$2,227,377
628 PALMETTO SURETY CORPORATION	Foreign	\$3,558,799	\$742,899	\$2,815,900	\$66,729
629 PARIS RE AMERICA INSURANCE COMPANY	Foreign	\$327,297,850	\$177,915,764	\$149,382,086	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
630 PARTNERRE INSURANCE COMPANY OF NEW YORK	Foreign	\$122,870,033	\$12,997,233	\$109,872,800	\$0
631 PATHFINDER INSURANCE COMPANY	Foreign	\$8,674,880	\$403,192	\$8,271,689	\$0
632 PATRIOT GENERAL INSURANCE COMPANY	Foreign	\$24,942,558	\$1,259,052	\$23,683,506	\$4,755,073
633 PEACHTREE CASUALTY INSURANCE COMPANY	Domestic	\$14,303,125	\$8,296,979	\$6,006,146	\$15,565,067
634 PEAK PROPERTY AND CASUALTY INSURANCE CORP.	Foreign	\$31,203,963	\$8,578,186	\$22,625,778	\$50,323,119
635 PEERLESS INDEMNITY INSURANCE COMPANY	Foreign	\$784,126,663	\$549,068,004	\$235,058,659	\$0
636 PEERLESS INSURANCE COMPANY	Foreign	\$7,420,492,899	\$5,642,817,569	\$1,777,675,330	\$45,570
637 PENINSULAR SURETY COMPANY	Domestic	\$2,914,956	\$231,010	\$2,683,946	\$1,234,452
638 PENN MILLERS INSURANCE COMPANY	Foreign	\$202,926,778	\$134,735,948	\$68,190,830	\$1,564,060
639 PENNSYLVANIA GENERAL INSURANCE COMPANY	Foreign	\$295,121,247	\$195,433,103	\$99,688,144	\$6,863
640 PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign	\$335,864,039	\$223,092,408	\$112,771,631	\$8,428,206
641 PENNSYLVANIA MANUFACTURERS' ASSOCIATION INS. CO.	Foreign	\$715,254,885	\$476,464,774	\$238,790,111	\$23,951,411
642 PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	Foreign	\$190,630,188	\$108,571,565	\$82,058,623	\$2,459,533
643 PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE CO	Foreign	\$1,126,921,544	\$639,773,221	\$487,148,323	\$393,891
644 PEOPLE'S TRUST INSURANCE COMPANY	Domestic	\$39,391,519	\$22,833,969	\$16,557,550	\$37,892,017
645 PERMANENT GENERAL ASSURANCE CORPORATION	Foreign	\$196,698,545	\$113,602,851	\$83,095,694	\$22,630,263
646 PETROLEUM CASUALTY COMPANY	Foreign	\$29,803,517	\$8,228,216	\$21,575,301	\$97,688
647 PHILADELPHIA INDEMNITY INSURANCE COMPANY	Foreign	\$5,004,480,183	\$3,198,178,637	\$1,806,301,546	\$109,986,854
648 PHOENIX INSURANCE COMPANY	Foreign	\$3,605,229,676	\$2,404,142,060	\$1,201,087,616	\$50,346,429
649 PHYSICIANS INSURANCE COMPANY	Domestic	\$18,547,862	\$10,363,436	\$8,184,426	\$7,995,296
650 PLANS' LIABILITY INSURANCE COMPANY	Foreign	\$84,047,718	\$31,087,474	\$52,960,244	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
651 PLATTE RIVER INSURANCE COMPANY	Foreign	\$152,718,678	\$112,022,141	\$40,696,537	\$3,337,466
652 PLAZA INSURANCE COMPANY	Foreign	\$28,917,350	\$17,852,657	\$11,064,693	\$716,383
653 PMI INSURANCE CO.	Foreign	\$349,210,807	\$331,642,967	\$17,567,840	\$0
654 PMI MORTGAGE ASSURANCE CO	Foreign	\$30,310,304	\$311,055	\$29,999,249	\$0
655 PMI MORTGAGE INSURANCE CO.	Foreign	\$3,132,212,478	\$2,392,735,378	\$739,477,100	\$52,835,589
656 PODIATRY INSURANCE COMPANY OF AMERICA	Foreign	\$301,001,656	\$218,986,693	\$82,014,963	\$6,912,543
657 PONCE DE LEON LTC RISK RETENTION GROUP, INC.	Domestic	\$18,726,842	\$10,104,392	\$8,622,451	\$5,596,976
658 PRAETORIAN INSURANCE COMPANY	Foreign	\$1,144,635,259	\$723,741,485	\$420,893,774	\$31,183,249
659 PREFERRED PROFESSIONAL INSURANCE COMPANY	Foreign	\$372,209,345	\$209,045,689	\$163,163,656	\$1,044,942
660 PREMIER GROUP INSURANCE COMPANY	Foreign	\$47,995,831	\$20,191,916	\$27,803,915	\$2,383,991
661 PREPARED INSURANCE COMPANY	Domestic	\$24,888,382	\$14,845,168	\$10,043,214	\$25,881,180
662 PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	Domestic	\$85,407,569	\$33,570,276	\$51,837,293	\$40,710,691
663 PROASSURANCE CASUALTY COMPANY	Foreign	\$1,125,097,382	\$732,719,943	\$392,377,439	\$27,519,561
664 PROASSURANCE INDEMNITY COMPANY, INC.	Foreign	\$1,703,770,398	\$1,131,064,083	\$572,706,315	\$35,573
665 PRODUCERS AGRICULTURE INSURANCE COMPANY	Foreign	\$755,845,574	\$707,950,004	\$47,895,570	\$19,978,940
666 PROFESSIONALS ADVOCATE INSURANCE COMPANY	Foreign	\$109,580,928	\$42,610,714	\$66,970,214	\$0
667 PROFESSIONALS DIRECT INSURANCE COMPANY	Foreign	\$20,819,861	\$1,379,332	\$19,440,529	\$3,201,611
668 PROGRESSIVE ADVANCED INSURANCE COMPANY	Foreign	\$245,128,528	\$151,515,756	\$93,612,772	\$0
669 PROGRESSIVE AMERICAN INSURANCE COMPANY	Foreign	\$296,802,310	\$179,473,148	\$117,329,162	\$673,755,748
670 PROGRESSIVE BAYSIDE INSURANCE COMPANY	Foreign	\$99,592,488	\$72,139,589	\$27,452,899	\$0
671 PROGRESSIVE CASUALTY INSURANCE COMPANY	Foreign	\$4,800,526,915	\$3,467,065,235	\$1,333,461,680	\$1,792,670

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
672 PROGRESSIVE EXPRESS INSURANCE COMPANY	Foreign	\$165,801,310	\$120,535,675	\$45,265,635	\$320,539,290
673 PROGRESSIVE SELECT INSURANCE COMPANY	Foreign	\$272,620,700	\$196,868,190	\$75,752,510	\$591,923,115
674 PROGRESSIVE SOUTHEASTERN INSURANCE COMPANY	Foreign	\$123,851,109	\$79,200,782	\$44,650,327	\$0
675 PROGRESSIVE SPECIALTY INSURANCE COMPANY	Foreign	\$1,275,310,314	\$474,957,472	\$800,352,842	\$0
676 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	Foreign	\$218,858,315	\$113,030,059	\$105,828,256	\$79,711,474
677 PROTECTIVE INSURANCE COMPANY	Foreign	\$620,605,581	\$255,511,962	\$365,093,619	\$3,235,379
678 PUBLIC SERVICE MUTUAL INSURANCE COMPANY	Foreign	\$614,170,299	\$370,584,327	\$243,585,972	\$71,639
679 PUTNAM REINSURANCE COMPANY	Foreign	\$693,479,973	\$466,850,671	\$226,629,302	\$0
680 QBE INSURANCE CORPORATION	Foreign	\$1,057,089,319	\$702,397,985	\$354,691,334	\$103,628,694
681 QBE REINSURANCE CORPORATION	Foreign	\$1,167,982,135	\$580,718,507	\$587,263,629	\$0
682 QUANTA INDEMNITY COMPANY	Foreign	\$122,272,618	\$64,747,846	\$57,524,772	\$0
683 R.V.I. NATIONAL INSURANCE COMPANY	Foreign	\$14,125,598	\$329,809	\$13,795,789	\$0
684 RADIAN ASSET ASSURANCE INC.	Foreign	\$2,188,565,460	\$1,139,936,540	\$1,048,628,920	\$0
685 RADIAN GUARANTY, INC.	Foreign	\$4,313,650,425	\$3,017,945,503	\$1,295,704,922	\$65,744,756
686 RANCHERS AND FARMERS INSURANCE COMPANY	Foreign	\$8,207,027	\$3,165,641	\$5,041,387	\$44,715
687 REGENT INSURANCE COMPANY	Foreign	\$179,179,905	\$133,600,348	\$45,579,557	\$974,089
688 REPUBLIC MORTGAGE INSURANCE COMPANY	Foreign	\$1,762,567,043	\$1,537,938,032	\$224,629,011	\$30,347,523
689 REPUBLIC MORTGAGE INSURANCE COMPANY OF FLORIDA	Domestic	\$49,219,536	\$39,313,439	\$9,906,097	\$0
690 REPUBLIC MORTGAGE INSURANCE COMPANY OF NORTH CAROLINA	Foreign	\$517,022,956	\$406,986,581	\$110,036,375	\$0
691 RESPONSE INSURANCE COMPANY	Foreign	\$82,816,430	\$7,882,837	\$74,933,593	\$3,455,342
692 RESPONSE WORLDWIDE DIRECT AUTO INSURANCE COMPANY	Foreign	\$30,448,752	\$3,925,296	\$26,523,456	\$9,742,856

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
693 RESPONSE WORLDWIDE INSURANCE COMPANY	Foreign	\$56,074,511	\$5,448,760	\$50,625,751	\$2,609,853
694 RESPONSIVE AUTO INSURANCE COMPANY (THE)	Domestic	\$14,929,862	\$9,154,112	\$5,775,750	\$13,091,980
695 RETAILFIRST INSURANCE COMPANY	Domestic	\$232,327,802	\$120,356,204	\$111,971,598	\$63,163,201
696 RIDER INSURANCE COMPANY	Foreign	\$44,280,649	\$27,814,217	\$16,466,432	\$0
697 RIVERPORT INSURANCE COMPANY	Foreign	\$106,407,703	\$63,959,582	\$42,448,121	\$1,539,802
698 RLI INDEMNITY COMPANY	Foreign	\$41,703,221	\$1,007,573	\$40,695,648	\$62,086
699 RLI INSURANCE COMPANY	Foreign	\$1,393,761,574	\$661,382,598	\$732,378,976	\$23,526,409
700 ROCHE SURETY AND CASUALTY COMPANY, INC.	Domestic	\$19,651,500	\$11,864,494	\$7,787,006	\$1,181,852
701 ROCKWOOD CASUALTY INSURANCE COMPANY	Foreign	\$239,112,071	\$155,146,569	\$83,965,502	(\$4,584)
702 ROYAL PALM INSURANCE COMPANY	Domestic	\$325,281,463	\$285,053,042	\$40,228,421	\$165,537,755
703 RSUI INDEMNITY COMPANY	Foreign	\$2,675,266,665	\$1,433,114,142	\$1,242,152,523	\$11,860,143
704 RURAL COMMUNITY INSURANCE COMPANY	Foreign	\$3,647,427,949	\$3,088,256,253	\$559,171,696	\$2,910,386
705 SAFE HARBOR INSURANCE COMPANY	Domestic	\$21,186,750	\$11,750,354	\$9,436,396	\$17,896,149
706 SAFECO INSURANCE COMPANY OF AMERICA	Foreign	\$3,837,984,130	\$2,993,078,301	\$844,905,829	\$20,034,236
707 SAFECO INSURANCE COMPANY OF ILLINOIS	Foreign	\$692,738,406	\$457,883,461	\$234,854,945	\$125,277,165
708 SAFECO INSURANCE COMPANY OF INDIANA	Foreign	\$27,242,156	\$13,477,607	\$13,764,549	\$0
709 SAFECO NATIONAL INSURANCE COMPANY	Foreign	\$68,943,551	\$3,205,341	\$65,738,210	\$0
710 SAFETY FIRST INSURANCE COMPANY	Foreign	\$15,826,880	\$2,596,274	\$13,230,606	\$181,599
711 SAFETY NATIONAL CASUALTY CORPORATION	Foreign	\$2,471,421,333	\$1,742,504,174	\$728,917,159	\$8,197,765
712 SAFEWAY INSURANCE COMPANY	Foreign	\$356,643,223	\$85,151,713	\$271,491,510	\$0
713 SAFEWAY PROPERTY INSURANCE COMPANY	Foreign	\$37,664,556	\$15,328,019	\$22,336,537	\$27,929,890



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
714 SAWGRASS MUTUAL INSURANCE COMPANY	Domestic	\$10,979,504	\$4,389,367	\$6,590,165	\$14,374,430
715 SCOTTSDALE INDEMNITY COMPANY	Foreign	\$50,325,030	\$16,372,686	\$33,952,344	\$7,361,972
716 SEABRIGHT INSURANCE COMPANY	Foreign	\$880,673,397	\$579,339,592	\$301,333,805	\$8,373,193
717 SEAWORTHY INSURANCE COMPANY	Foreign	\$61,972,944	\$31,232,954	\$30,739,990	\$3,849,368
718 SECURIAN CASUALTY COMPANY	Foreign	\$88,528,407	\$34,972,256	\$53,556,151	\$5,224,032
719 SECURITY FIRST INSURANCE COMPANY	Domestic	\$56,458,339	\$33,265,243	\$23,193,096	\$146,207,307
720 SECURITY NATIONAL INSURANCE COMPANY	Domestic	\$150,867,899	\$116,920,997	\$33,946,902	\$163,159,034
721 SELECT INSURANCE COMPANY	Foreign	\$67,192,404	\$2,395,754	\$64,796,650	\$0
722 SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$338,031,778	\$266,168,525	\$71,863,253	\$36,888,519
723 SENECA INSURANCE COMPANY, INC.	Foreign	\$384,646,890	\$202,562,466	\$182,084,424	\$2,382,464
724 SENTINEL INSURANCE COMPANY, LTD.	Foreign	\$199,002,752	\$67,860,415	\$131,142,336	\$38,796,061
725 SENTRY CASUALTY COMPANY	Foreign	\$176,506,841	\$108,738,402	\$67,768,439	\$757,275
726 SENTRY INSURANCE A MUTUAL COMPANY	Foreign	\$5,749,788,124	\$2,384,386,271	\$3,365,401,852	\$5,767,419
727 SENTRY SELECT INSURANCE COMPANY	Foreign	\$620,963,679	\$394,563,628	\$226,400,050	\$21,354,016
728 SERVICE INSURANCE COMPANY	Domestic	\$22,769,807	\$2,735,673	\$20,034,133	\$35,341,524
729 SEVEN SEAS INSURANCE COMPANY, INC.	Domestic	\$20,511,730	\$1,771,205	\$18,740,525	\$17,395,139
730 SFM MUTUAL INSURANCE COMPANY	Foreign	\$378,567,033	\$300,864,038	\$77,702,995	\$22,596
731 SHIELD INSURANCE COMPANY	Foreign	\$29,138,752	\$5,303,712	\$23,835,040	\$1,387,431
732 SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	Foreign	\$71,769,904	\$2,133,689	\$69,636,215	\$0
733 SOMPO JAPAN INSURANCE COMPANY OF AMERICA	Foreign	\$839,619,920	\$402,980,636	\$436,639,284	\$3,745,746
734 SOUTHERN EAGLE INSURANCE COMPANY	Domestic	\$18,659,267	\$9,896,263	\$8,763,004	\$7,025,223

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
735 SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY	Foreign	\$1,805,381,326	\$741,719,341	\$1,063,661,985	\$0
736 SOUTHERN FIDELITY INSURANCE COMPANY	Domestic	\$163,541,155	\$100,450,203	\$63,090,952	\$101,847,393
737 SOUTHERN INSURANCE COMPANY	Foreign	\$49,269,819	\$17,298,683	\$31,971,136	\$6,710,479
738 SOUTHERN OAK INSURANCE COMPANY	Domestic	\$64,775,777	\$46,069,126	\$18,706,651	\$80,654,882
739 SOUTHERN-OWNERS INSURANCE COMPANY	Foreign	\$456,388,410	\$295,425,749	\$160,962,661	\$189,286,898
740 SPARTA INSURANCE COMPANY	Foreign	\$439,377,090	\$188,557,217	\$250,819,873	\$12,905,350
741 ST. JOHNS INSURANCE COMPANY, INC.	Domestic	\$113,837,926	\$69,410,467	\$44,427,459	\$252,827,840
742 ST. PAUL FIRE & MARINE INSURANCE COMPANY	Foreign	\$18,356,919,227	\$12,536,050,944	\$5,820,868,283	\$68,663,713
743 ST. PAUL GUARDIAN INSURANCE COMPANY	Foreign	\$75,237,843	\$48,551,564	\$26,686,279	\$3,297,981
744 ST. PAUL MERCURY INSURANCE COMPANY	Foreign	\$401,668,931	\$261,496,939	\$140,171,991	\$14,557,514
745 ST. PAUL PROTECTIVE INSURANCE COMPANY	Foreign	\$506,229,491	\$271,830,116	\$234,399,376	\$286,302
746 STANDARD FIRE INSURANCE COMPANY	Foreign	\$3,522,928,723	\$2,330,114,002	\$1,192,814,721	\$34,459,501
747 STANDARD GUARANTY INSURANCE COMPANY	Foreign	\$175,657,472	\$87,248,813	\$88,408,659	\$142,937
748 STAR & SHIELD INSURANCE EXCHANGE	Domestic	\$14,190,942	\$7,099,331	\$7,091,613	\$10,232,198
749 STAR CASUALTY INSURANCE COMPANY	Domestic	\$18,946,144	\$10,317,753	\$8,628,391	\$14,594,229
750 STAR INSURANCE COMPANY	Foreign	\$795,227,573	\$568,875,916	\$226,351,657	\$31,968,240
751 STARNET INSURANCE COMPANY	Foreign	\$170,790,571	\$61,809,950	\$108,980,621	\$10,491,878
752 STARR INDEMNITY & LIABILITY COMPANY	Foreign	\$913,057,700	\$389,453,374	\$523,604,326	\$20,257,192
753 STATE AUTO FLORIDA INSURANCE COMPANY	Foreign	\$12,340,061	\$2,741,373	\$9,598,688	\$3,089,034
754 STATE AUTO NATIONAL INSURANCE COMPANY	Foreign	\$10,427,760	\$427,760	\$10,000,000	\$0
755 STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$2,001,082,862	\$1,428,303,885	\$572,778,977	\$1,604,039

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
756 STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	Foreign	\$1,929,317,615	\$895,968,197	\$1,033,349,418	\$1,073,187
757 STATE FARM FIRE AND CASUALTY COMPANY	Foreign	\$27,656,824,371	\$18,883,874,846	\$8,772,949,525	\$208,767,191
758 STATE FARM FLORIDA INSURANCE COMPANY	Domestic	\$1,763,135,605	\$1,435,784,352	\$327,351,253	\$1,140,535,824
759 STATE FARM GENERAL INSURANCE COMPANY	Foreign	\$5,294,008,653	\$2,815,228,293	\$2,478,780,360	\$580
760 STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	Foreign	\$106,988,005,370	\$45,765,913,311	\$61,222,092,059	\$2,557,548,224
761 STATE NATIONAL INSURANCE COMPANY INC.	Foreign	\$198,475,217	\$67,117,426	\$131,357,791	\$29,779,126
762 STONEBRIDGE CASUALTY INSURANCE COMPANY	Foreign	\$305,236,517	\$196,384,444	\$108,852,073	\$13,079,155
763 STONEWALL INSURANCE COMPANY	Foreign	\$95,108,846	\$27,538,781	\$67,570,065	\$0
764 STONINGTON INSURANCE COMPANY	Foreign	\$574,591,241	\$441,362,574	\$133,228,667	\$8,875,169
765 STRATFORD INSURANCE COMPANY	Foreign	\$173,840,982	\$107,744,260	\$66,096,722	\$0
766 SUN SURETY INSURANCE COMPANY	Foreign	\$13,340,481	\$7,170,915	\$6,169,566	\$18,137
767 SUNSHINE STATE INSURANCE COMPANY	Domestic	\$29,907,129	\$19,243,749	\$10,663,381	\$111,611,693
768 SUNZ INSURANCE COMPANY	Domestic	\$24,608,543	\$18,329,251	\$6,279,292	\$6,881,840
769 SURETEC INSURANCE COMPANY	Foreign	\$115,996,536	\$48,595,961	\$67,400,576	\$4,394,940
770 SWISS REINSURANCE AMERICA CORPORATION	Foreign	\$13,230,744,336	\$8,191,448,329	\$5,039,296,007	\$0
771 T.H.E. INSURANCE COMPANY	Foreign	\$163,840,517	\$111,925,682	\$51,914,835	\$7,784,094
772 TEACHERS INSURANCE COMPANY	Foreign	\$296,345,954	\$183,767,627	\$112,578,327	\$24,676,122
773 TECHNOLOGY INSURANCE COMPANY	Foreign	\$539,033,670	\$352,563,997	\$186,469,673	\$47,848,556
774 TEXAS GENERAL INDEMNITY COMPANY	Foreign	\$28,804,273	\$14,794,371	\$14,009,902	\$0
775 THE CAMDEN FIRE INSURANCE ASSOCIATION, INC.	Foreign	\$18,117,467	\$714,997	\$17,402,470	\$2,117,803
776 TIG INSURANCE COMPANY	Foreign	\$2,478,263,414	\$1,536,083,125	\$942,180,289	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
777 TITAN INDEMNITY COMPANY	Foreign	\$279,554,837	\$91,533,703	\$188,021,134	\$1,209,147
778 TITAN INSURANCE COMPANY	Foreign	\$126,954,236	\$17,045,914	\$109,908,322	\$0
779 TNUS INSURANCE COMPANY	Foreign	\$52,553,599	\$1,023,855	\$51,529,744	\$22,727
780 TOKIO MARINE AND NICHIDO FIRE INS. CO., LTD. (US BRANCH)	Foreign	\$1,609,583,691	\$977,292,972	\$632,290,719	\$18,094,506
781 TORUS NATIONAL INSURANCE COMPANY	Foreign	\$68,993,531	\$7,226,728	\$61,766,803	\$0
782 TOWER HILL PREFERRED INSURANCE COMPANY	Domestic	\$89,117,543	\$64,971,131	\$24,146,412	\$133,659,816
783 TOWER HILL PRIME INSURANCE COMPANY	Domestic	\$114,751,542	\$82,352,006	\$32,399,536	\$141,783,450
784 TOWER HILL SELECT INSURANCE COMPANY	Domestic	\$66,533,616	\$49,991,930	\$16,541,686	\$88,231,358
785 TOYOTA MOTOR INSURANCE COMPANY	Foreign	\$394,811,275	\$256,051,912	\$138,759,363	\$9,552,860
786 TRADERS INSURANCE COMPANY	Foreign	\$15,209,751	\$10,718,429	\$4,491,321	\$0
787 TRANS PACIFIC INSURANCE COMPANY	Foreign	\$67,242,330	\$19,610,153	\$47,632,177	\$721,307
788 TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	Foreign	\$214,737,816	\$123,584,097	\$91,153,719	\$1,861,986
789 TRANSPORTATION INSURANCE COMPANY	Foreign	\$82,688,499	\$384,294	\$82,304,205	\$13,748,204
790 TRAVCO INSURANCE COMPANY	Foreign	\$215,764,507	\$147,279,213	\$68,485,294	\$0
791 TRAVELERS CASUALTY AND SURETY COMPANY	Foreign	\$15,034,563,922	\$9,594,801,776	\$5,439,762,147	\$10,778,717
792 TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	Foreign	\$4,238,258,523	\$2,436,034,011	\$1,802,224,512	\$81,142,129
793 TRAVELERS CASUALTY COMPANY OF CONNECTICUT	Foreign	\$312,110,611	\$222,553,082	\$89,557,529	\$0
794 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$1,822,597,924	\$1,308,184,571	\$514,413,354	\$1,723
795 TRAVELERS COMMERCIAL CASUALTY COMPANY	Foreign	\$313,629,484	\$221,078,562	\$92,550,922	\$0
796 TRAVELERS COMMERCIAL INSURANCE COMPANY	Foreign	\$338,559,024	\$246,994,891	\$91,564,133	\$36,870,881
797 TRAVELERS HOME AND MARINE INSURANCE COMPANY(THE)	Foreign	\$380,497,214	\$304,114,924	\$76,382,289	\$203,388,184

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
798 TRAVELERS INDEMNITY COMPANY	Foreign	\$21,109,473,033	\$14,040,025,251	\$7,069,447,782	\$43,993,465
799 TRAVELERS INDEMNITY COMPANY OF AMERICA	Foreign	\$615,586,443	\$444,045,709	\$171,540,733	\$55,105,697
800 TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	Foreign	\$1,016,993,316	\$674,722,104	\$342,271,213	\$22,419,317
801 TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	Foreign	\$768,075,957	\$346,302,919	\$421,773,038	\$117,291,928
802 TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$225,601,054	\$156,481,600	\$69,119,454	\$0
803 TRIAD GUARANTY INSURANCE CORPORATION	Foreign	\$911,466,484	\$685,536,758	\$225,929,726	\$7,397,797
804 TRITON INSURANCE COMPANY	Foreign	\$677,678,477	\$366,316,883	\$311,361,594	\$1,511,101
805 TRIUMPHE CASUALTY COMPANY	Foreign	\$24,639,886	\$7,696,259	\$16,943,627	\$0
806 TRUCK INSURANCE EXCHANGE	Foreign	\$1,934,849,383	\$1,382,426,343	\$552,423,040	\$162,892
807 TWIN CITY FIRE INSURANCE COMPANY	Foreign	\$640,265,482	\$339,079,261	\$301,186,221	\$97,900,082
808 U.S. SPECIALTY INSURANCE COMPANY	Foreign	\$1,746,662,307	\$1,215,938,482	\$530,723,825	\$17,447,376
809 ULLICO CASUALTY COMPANY	Foreign	\$320,687,204	\$217,880,197	\$102,807,008	\$3,709,460
810 UNION AMERICAN INSURANCE COMPANY	Domestic	\$1,088,981	\$789,729	\$299,254	\$0
811 UNITED AUTOMOBILE INSURANCE COMPANY	Domestic	\$411,110,744	\$320,119,849	\$90,990,896	\$161,895,392
812 UNITED CASUALTY AND SURETY INSURANCE COMPANY	Foreign	\$10,239,899	\$6,113,125	\$4,126,774	\$7,802
813 UNITED CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$14,627,003	\$6,507,232	\$8,119,771	\$4,314,898
814 UNITED FINANCIAL CASUALTY COMPANY	Foreign	\$1,693,526,013	\$1,287,239,167	\$406,286,846	\$0
815 UNITED FIRE & INDEMNITY COMPANY	Foreign	\$41,503,095	\$25,734,337	\$15,768,758	\$4,044
816 UNITED FIRE AND CASUALTY COMPANY	Foreign	\$1,260,655,151	\$666,347,320	\$594,307,831	\$10,182,788
817 UNITED GUARANTY COMMERCIAL INSURANCE COMPANY OF NC	Foreign	\$244,476,934	\$199,096,824	\$45,380,110	\$0
818 UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	Foreign	\$411,123,908	\$278,521,082	\$132,602,826	\$701,245

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
819 UNITED GUARANTY RESIDENTIAL INS. COMPANY OF NC	Foreign	\$819,083,381	\$523,030,690	\$296,052,691	\$583,068
820 UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	Foreign	\$2,661,941,516	\$1,428,616,128	\$1,233,325,388	\$61,288,552
821 UNITED NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$86,688,270	\$25,911,588	\$60,776,682	\$109
822 UNITED PROPERTY & CASUALTY INSURANCE COMPANY, INC.	Domestic	\$133,156,327	\$84,661,353	\$48,494,974	\$154,488,185
823 UNITED SERVICES AUTOMOBILE ASSOCIATION	Foreign	\$22,709,411,365	\$6,791,910,708	\$15,917,500,657	\$612,417,176
824 UNITED STATES FIDELITY AND GUARANTY COMPANY	Foreign	\$4,599,086,294	\$2,141,137,360	\$2,457,948,934	\$1,111,801
825 UNITED STATES FIRE INSURANCE COMPANY	Foreign	\$2,511,795,130	\$1,610,606,897	\$901,188,233	\$22,449,041
826 UNITED STATES LIABILITY INSURANCE COMPANY	Foreign	\$552,368,481	\$194,964,900	\$357,403,579	\$13,348,915
827 UNITED STATES SURETY COMPANY	Foreign	\$60,367,730	\$28,255,329	\$32,112,401	\$103,042
828 UNITED WISCONSIN INSURANCE COMPANY	Foreign	\$335,295,904	\$264,921,604	\$70,374,300	\$18,770
829 UNITRIN AUTO AND HOME INSURANCE COMPANY	Foreign	\$127,423,021	\$99,332,871	\$28,090,150	\$0
830 UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	Foreign	\$27,702,859	\$17,163,401	\$10,539,457	\$19,480,299
831 UNIVERSAL FIRE & CASUALTY INSURANCE COMPANY	Foreign	\$10,249,369	\$4,000,002	\$6,249,367	\$213,752
832 UNIVERSAL INSURANCE COMPANY	Foreign	\$708,861,512	\$463,511,469	\$245,350,043	\$0
833 UNIVERSAL INSURANCE COMPANY OF NORTH AMERICA	Domestic	\$149,267,331	\$106,942,017	\$42,325,314	\$129,002,841
834 UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$444,569,153	\$328,642,953	\$115,926,200	\$653,278,759
835 UNIVERSAL SPECIALTY INSURANCE COMPANY	Domestic	\$12,695,299	\$4,239,379	\$8,455,920	(\$16,261)
836 UNIVERSAL SURETY OF AMERICA	Foreign	\$24,337,198	\$9,951,505	\$14,385,693	\$911,780
837 UNIVERSAL UNDERWRITERS INSURANCE COMPANY	Foreign	\$385,755,195	\$42,035,777	\$343,719,417	\$49,186,194
838 UPPER HUDSON NATIONAL INSURANCE COMPANY	Foreign	\$7,194,712	\$1,099,603	\$6,095,109	\$0
839 USAA CASUALTY INSURANCE COMPANY	Foreign	\$7,241,899,683	\$3,581,128,076	\$3,660,771,607	\$389,957,507

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
840 USAA GENERAL INDEMNITY COMPANY	Foreign	\$803,117,118	\$523,832,068	\$279,285,050	\$81,877,736
841 USPLATE GLASS INSURANCE COMPANY	Foreign	\$20,621,607	\$5,074,208	\$15,547,399	\$10,761,318
842 UTICA MUTUAL INSURANCE COMPANY	Foreign	\$2,284,500,980	\$1,517,447,419	\$767,053,561	\$605,356
843 VALIANT INSURANCE COMPANY	Foreign	\$84,981,971	\$30,753,876	\$54,228,095	\$591,911
844 VALLEY FORGE INSURANCE COMPANY	Foreign	\$68,001,213	\$39,777	\$67,961,436	\$22,711,453
845 VANLINER INSURANCE COMPANY	Foreign	\$462,714,083	\$356,378,382	\$106,335,701	\$6,732,399
846 VICTORIA AUTOMOBILE INSURANCE COMPANY	Foreign	\$12,583,600	\$4,050,725	\$8,532,875	\$0
847 VICTORIA FIRE & CASUALTY COMPANY	Foreign	\$217,846,167	\$151,222,197	\$66,623,970	\$314,067
848 VICTORIA SELECT INSURANCE COMPANY	Foreign	\$31,069,163	\$23,212,782	\$7,856,381	\$20,335,189
849 VIGILANT INSURANCE COMPANY	Foreign	\$422,391,673	\$209,745,505	\$212,646,168	\$13,687,109
850 VININGS INSURANCE COMPANY	Foreign	\$53,774,224	\$36,267,470	\$17,506,754	\$7,392,068
851 VIRGINIA SURETY COMPANY, INC.	Foreign	\$1,009,071,724	\$715,015,367	\$294,056,357	\$12,540,378
852 WARNER INSURANCE COMPANY	Foreign	\$39,325,118	\$6,457,190	\$32,867,928	\$178,213
853 WARRANTY UNDERWRITERS INSURANCE COMPANY	Foreign	\$43,702,965	\$38,319,083	\$5,383,882	\$0
854 WASHINGTON INTERNATIONAL INSURANCE COMPANY	Foreign	\$117,475,838	\$56,751,920	\$60,723,918	\$4,699,888
855 WAUSAU BUSINESS INSURANCE COMPANY	Foreign	\$199,828,528	\$142,730,559	\$57,097,969	\$17,718,391
856 WAUSAU UNDERWRITERS INSURANCE COMPANY	Foreign	\$270,685,842	\$170,866,948	\$99,818,894	\$28,762,677
857 WESCO INSURANCE COMPANY	Foreign	\$234,686,559	\$173,743,966	\$60,942,593	\$5,176,757
858 WEST AMERICAN INSURANCE COMPANY	Foreign	\$347,377,994	\$112,432,488	\$234,945,506	\$7,251,468
859 WESTCHESTER FIRE INSURANCE COMPANY	Foreign	\$57,135,046	\$20,118,240	\$37,016,806	\$0
860 WESTERN GENERAL INSURANCE COMPANY	Foreign	\$67,836,901	\$35,555,870	\$32,281,031	\$99,458

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
861 WESTERN SURETY COMPANY	Foreign	\$1,481,291,531	\$655,652,853	\$825,638,678	\$18,758,664
862 WESTFIELD INSURANCE COMPANY	Foreign	\$2,231,574,723	\$1,485,235,662	\$746,339,061	\$83,724,879
863 WESTFIELD NATIONAL INS. COMPANY	Foreign	\$489,254,573	\$296,095,044	\$193,159,529	\$7,172
864 WESTPORT INSURANCE CORPORATION	Foreign	\$5,784,689,464	\$4,108,569,431	\$1,676,120,033	\$45,001,822
865 WILLIAMSBURG NATIONAL INSURANCE COMPANY	Foreign	\$114,434,150	\$91,412,734	\$23,021,416	\$0
866 WINDHAVEN INSURANCE COMPANY	Domestic	\$17,812,174	\$12,613,172	\$5,199,002	\$23,769,605
867 WORK FIRST CASUALTY COMPANY	Foreign	\$40,283,670	\$29,961,639	\$10,322,031	\$357,290
868 WORKMEN'S AUTO INSURANCE COMPANY	Foreign	\$61,713,521	\$39,439,947	\$22,273,574	\$12,761,953
869 WRM AMERICA INDEMNITY COMPANY, INC	Foreign	\$56,250,324	\$4,578,265	\$51,672,060	\$0
870 XL INSURANCE AMERICA, INC.	Foreign	\$674,094,240	\$428,797,875	\$245,296,365	\$9,080,806
871 XL REINSURANCE AMERICA INC.	Foreign	\$5,218,962,173	\$2,945,251,670	\$2,273,710,503	\$0
872 XL SPECIALTY INSURANCE COMPANY	Foreign	\$498,918,153	\$320,168,786	\$178,749,367	\$46,657,283
873 YEL CO. INSURANCE	Domestic	\$12,089,844	\$4,078,812	\$8,011,032	\$1,198,076
874 YOSEMITE INSURANCE COMPANY	Foreign	\$373,964,395	\$84,817,135	\$289,147,260	\$1,065,419
875 ZALE INDEMNITY COMPANY	Foreign	\$20,659,042	\$7,462,225	\$13,196,817	\$409,372
876 ZENITH INSURANCE COMPANY	Foreign	\$1,703,545,873	\$1,013,391,735	\$690,154,139	\$78,301,776
877 ZURICH AMERICAN INSURANCE COMPANY	Foreign	\$29,420,388,445	\$22,046,223,864	\$7,374,164,582	\$203,527,703
878 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	Foreign	\$46,511,886	\$9,168,852	\$37,343,034	(\$2,259,898)



# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2010

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



TITLE	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
			Total Direct Business	\$701,180,946	
1 ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	Foreign	\$9,648,390	\$5,064,372	\$4,584,018	\$1,824,351
2 AMERICAN GUARANTY TITLE INSURANCE COMPANY	Foreign	\$16,035,610	\$3,967,047	\$12,068,563	\$0
3 CHICAGO TITLE INSURANCE COMPANY	Foreign	\$1,887,886,838	\$1,246,001,911	\$641,884,927	\$119,627,473
4 COMMERCE TITLE INSURANCE COMPANY	Foreign	\$17,712,377	\$9,808,775	\$7,903,602	\$3,327,381
5 COMMONWEALTH LAND TITLE INSURANCE COMPANY	Foreign	\$615,675,531	\$401,842,255	\$213,833,276	\$33,396,548
6 ENTITLE INSURANCE COMPANY	Foreign	\$14,177,798	\$8,145,565	\$6,032,233	\$312,183
7 FIDELITY NATIONAL TITLE INSURANCE COMPANY	Foreign	\$1,326,417,510	\$1,090,145,020	\$236,272,490	\$80,017,837
8 FIRST AMERICAN TITLE INSURANCE COMPANY	Foreign	\$2,238,425,503	\$1,383,802,527	\$854,622,976	\$142,878,845
9 INVESTORS TITLE INSURANCE COMPANY	Foreign	\$105,862,923	\$58,074,463	\$47,788,460	\$214,206
10 K.E.L. TITLE INSURANCE GROUP, INC.	Domestic	\$3,043,124	\$790,081	\$2,253,043	\$2,505,233
11 NATIONAL INVESTORS TITLE INSURANCE COMPANY	Foreign	\$6,572,444	\$971,125	\$5,601,319	\$0
12 NATIONAL TITLE INSURANCE OF NEW YORK INC.	Foreign	\$57,780,753	\$39,049,598	\$18,731,155	\$10,772,483
13 NORTH AMERICAN TITLE INSURANCE COMPANY	Foreign	\$74,327,396	\$28,050,973	\$46,276,423	\$3,908,708
14 OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	Foreign	\$674,680,222	\$473,673,722	\$201,006,500	\$200,862,543
15 SOUTHERN TITLE INSURANCE CORPORATION	Foreign	\$23,747,153	\$16,966,982	\$6,780,171	\$382,101
16 STEWART TITLE GUARANTY COMPANY	Foreign	\$901,268,313	\$531,757,324	\$369,510,989	\$61,593,402
17 TITLE RESOURCES GUARANTY COMPANY	Foreign	\$40,544,965	\$18,746,461	\$21,798,504	\$11,959,793
18 UNITED GENERAL TITLE INSURANCE COMPANY	Foreign	\$15,538,041	\$3,772,445	\$11,765,597	\$0
19 WESTCOR LAND TITLE INSURANCE COMPANY	Foreign	\$33,245,068	\$20,159,683	\$13,085,385	\$26,851,195
20 WFG NATIONAL TITLE INSURANCE COMPANY	Foreign	\$15,776,017	\$5,571,020	\$10,204,997	\$746,664

# COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2010

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
<b>LIFE AND HEALTH INSURER</b>						
AMERICAN INTERNATIONAL LIFE ASSURANCE CO. OF NY	FOREIGN	12/31/2010	SURRENDERED	Merger into United States Life Insurance Company in the City of New York effective 12/31/2010.	\$6,580,291,394	\$5,980,653,877
CONSECO HEALTH INSURANCE COMPANY	FOREIGN	10/1/2010	SURRENDERED	Merger into Washington National Insurance Company effective 10/1/2010	\$2,614,252,578	\$2,459,779,153
CONSECO INSURANCE COMPANY	FOREIGN	10/1/2010	SURRENDERED	Merger into Washington National Insurance Company effective 10/1/2010	\$713,371,993	\$570,642,177
EASTERN LIFE AND HEALTH INSURANCE COMPANY	FOREIGN	6/21/2010	SURRENDERED	Merger into Security Life Insurance Company of American	\$49,746,702	\$19,970,113
NATIONAL STATES INSURANCE COMPANY	FOREIGN	5/24/2010	SUSPENDED	In Liquidation Proceedings-No financial filings since 3/31/10.	\$58,837,932	\$57,034,835
PHILADELPHIA-UNITED LIFE INSURANCE COMPANY	FOREIGN	12/31/2010	SURRENDERED	Merged into Baltimore Life Insurance Company.	\$47,788,602	\$39,906,500
<b>HEALTH MAINTENANCE ORGANIZATIONS</b>						
AMERICA'S HEALTH CHOICE MEDICAL PLANS, INC.	DOMESTIC	12/23/2010	SURRENDERED	America's Health Choice was liquidated by DFS Rehabilitation and Liquidation.	N/A	N/A
FIRST MEDICAL HEALTH PLAN OF FLORIDA, INC.	DOMESTIC	11/4/2010	SUSPENDED	First Medical Health Plan of Florida's contract with CMS was not renewed for 2010. Thus First Medical Health Plan no longer has any membership as of 1/1/2010 and indicated that it wished to wind down its business and surrender its certificate of authority once a sufficient claim runout period has elapsed and it has satisfied its liabilities.	\$1,070,837	\$347,523
PHYSICIANS HEALTH CHOICE OF FLORIDA, INC.	DOMESTIC	12/31/2010	SURRENDERED	Physicians Health Choice surrendered its certificate of authority and executed a Guaranty Agreement with affiliate Citrus Health Care in which all existing and future liabilities of Physicians Health Choice are guaranteed by Citrus Health Care.	N/A	N/A
TOTAL HEALTH CHOICE, INC.	DOMESTIC	4/30/2010	SUSPENDED	The shareholders of Total Health Choice, Inc., were unable to satisfy a surplus deficiency on 12/31/09. They decided to sell off their Medicaid line of business and agreed that their certificate of authority will remain suspended until all commercial claims have been paid before it will be surrendered.	\$6,291,880	\$4,332,177
<b>OTHER HEALTH CARE AUTHORITY CATEGORIES</b>						
CARENET DISCOUNT MEDICAL PLAN INC.	DOMESTIC	4/30/2010	SURRENDERED	Carenet Discount Medical Plan decided to voluntarily exit the DMPO business. Members were notified by mail prior to April 1, 2010. No new members were enrolled after April 1, 2010. Members who paid dues beyond April received refunds. An affidavit certifying Carenet has no outstanding liabilities to members was provided.	N/A	N/A
<b>PROPERTY AND CASUALTY INSURERS</b>						
AMERICAN STATES PREFERRED INSURANCE COMPANY	FOREIGN	8/4/2010	SURRENDERED	No business in Florida	\$211,573,408	\$168,070,002
ATLANTIC MUTUAL INSURANCE COMPANY	FOREIGN	4/13/2010	SURRENDERED	Company placed in receivership in state of domicile	\$205,447,319	\$230,553,824
AUDUBON INSURANCE COMPANY	FOREIGN	10/7/2010	SURRENDERED	Merged into National Union Fire Insurance Company	\$55,163,827	\$6,076,600
AZTEC INSURANCE COMPANY	DOMESTIC	11/8/2010	SURRENDERED	Completed runoff. No business remaining	\$9,053,541	\$6,250
CUMBERLAND CASUALTY AND SURETY COMPANY	DOMESTIC	1/10/2010	SURRENDERED	Receivership surrendered	\$5,351,871	\$8,131,432
ENCOMPASS INSURANCE COMPANY OF AMERICA	FOREIGN	7/27/2010	SURRENDERED	No business in Florida	\$21,708,239	\$611,887

# COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2010

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
EXECUTIVE INSURANCE COMPANY	FOREIGN	3/8/2010	SUSPENDED	Below surplus requirements	\$3,241,056	\$41,995
FLORIDA SELECT INSURANCE COMPANY	DOMESTIC	11/5/2010	SURRENDERED	Receivership surrendered	\$4,518,048	\$5,622,581
HILLCREST INSURANCE COMPANY	DOMESTIC	5/27/2010	SURRENDERED	Merged with Tower Hill Preferred	\$27,584,762	\$17,757,580
HOMEWISE PREFERRED INSURANCE COMPANY	DOMESTIC	9/2/2010	SUSPENDED	Placed into runoff then receivership status	\$11,011,030	\$10,993,293
MAGNOLIA INSURANCE COMPANY	DOMESTIC	4/28/2010	REVOKED	Placed into receivership status	\$101,303,252	\$84,893,671
NEW AMERICA INSURANCE COMPANY	DOMESTIC	11/5/2010	SURRENDERED	Receivership surrendered	\$543,921	\$217,577
NORTHERN CAPITAL INSURANCE COMPANY	DOMESTIC	5/1/2010	REVOKED	Liquidated	\$65,238,120	\$64,077,343
PEGASUS INSURANCE COMPANY, INC.	FOREIGN	10/6/2010	REVOKED	Company placed in receivership in state of domicile	\$10,619,598	\$4,196,997
REDLAND INSURANCE COMPANY	FOREIGN	5/3/2010	SURRENDERED	Merged with Praetorian Insurance Company	\$161,889,812	\$91,097,855
SAFECO INSURANCE COMPANY OF INDIANA	FOREIGN	8/4/2010	SURRENDERED	No business in Florida	\$45,904,236	\$32,367,286
SUPERIOR GUARANTY INSURANCE COMPANY	DOMESTIC	12/1/2010	SURRENDERED	Receivership surrendered	\$7,004,936	\$645,232
SUPERIOR INSURANCE COMPANY	DOMESTIC	12/1/2010	SURRENDERED	Receivership surrendered	\$4,979,256	\$8,663,236
TRIAD GUARANTY INSURANCE CORPORATION	FOREIGN	9/5/2010	REVOKED	COA expired by operation of law pursuant to 624.421(3)	\$958,373,739	\$803,186,639
<b>PREMIUM FINANCE COMPANY</b>						
CHARLESTON PREMIUM FINANCE COMPANY	FOREIGN	11/30/2010	SURRENDERED	Company surrendered	\$3,279,954	\$1,398,073
MAG PREMIUM FINANCE COMPANY	DOMESTIC	8/3/2010	SURRENDERED	Company surrendered	\$175,972	\$0
<b>RISK PURCHASING GROUP</b>						
(NONE)						
<b>RISK RETENTION GROUP</b>						
TRANSURANCE RISK RETENTION GROUP, INC.	FOREIGN	3/8/2010	REVOKED	Company placed in liquidation by state of domicile	\$17,449,759	\$14,703,438
<b>THIRD PARTY ADMINISTRATORS</b>						
(NONE)						
<b>TITLE INSURANCE</b>						
LAWYERS TITLE INSURANCE CORPORATION	FOREIGN	9/10/2010	SURRENDERED	Merged into United Capital Title	\$658,403,570	\$577,542,834
SECURITY UNION TITLE INSURANCE COMPANY	FOREIGN	9/10/2010	SURRENDERED	Merged into Chicago Title Insurance Company	\$88,945,650	\$45,518,980
TICOR TITLE INSURANCE COMPANY	FOREIGN	9/10/2010	SURRENDERED	Merged into Chicago Title Insurance Company	\$241,942,163	\$187,912,234
TICOR TITLE INSURANCE COMPANY OF FLORIDA	FOREIGN	9/10/2010	SURRENDERED	Merged into Chicago Title Insurance Company	\$119,069,501	\$78,174,354
UNITED CAPITAL TITLE INSURANCE COMPANY TITLE INSURANCE	FOREIGN	9/10/2010	SURRENDERED	Merged into Fidelity National Title	\$38,948,352	\$22,746,046
<b>DONOR ANNUITIES</b>						
32ND DEGREE MASONIC LEARNING CENTERS FOR CHILDREN, INC.	FOREIGN	12/2/2010	INACTIVE	Voluntary Surrender	N/A	N/A
ASSOCIATION FOR RETARDED CITIZENS OF FLORIDA, INC.	DOMESTIC	12/3/2010	INACTIVE	Voluntary Surrender	N/A	N/A
BELEN JESUIT PREPARATORY SCHOOL	DOMESTIC	2/15/2010	INACTIVE	Voluntary Surrender	N/A	N/A
GIVE KIDS THE WORLD TRUST, INC.	DOMESTIC	12/15/2010	INACTIVE	Voluntary Surrender	N/A	N/A
MAYS MISSION FOR THE HANDICAPPED, INC.	FOREIGN	11/8/2010	INACTIVE	Voluntary Surrender	N/A	N/A
MIDDLEBURY SECURITIES LLC	FOREIGN	12/1/2010	INACTIVE	Voluntary Surrender	N/A	N/A
<b>REMAINING AUTHORITY CATEGORIES</b>						
CENTURY SERVICE SYSTEMS, INC.	DOMESTIC	11/5/2010	SURRENDERED	Placed into receivership status	\$908,615	\$525,694
COMMERCIAL INSURANCE ALLIANCE, A RECIPROCAL INSURANCE COMPANY	DOMESTIC	2/25/2010	SURRENDERED	Company surrendered	\$973,884	\$616,265
COX HEATING & AIR CONDITIONING, INC.	DOMESTIC	11/16/2010	SURRENDERED	Placed into runoff	\$2,226,015	\$1,424,703

## COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2010

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
FIRST AMERICAN HOME WARRANTY CORP.	DOMESTIC	10/11/2010	SURRENDERED	Company received Home Warranty Association license	\$324,436	\$0
RELIANCE HOME WARRANTY, INC.	DOMESTIC	11/3/2010	SURRENDERED	Company surrendered	\$143,976	\$7,545
RETAILFIRST INSURANCE COMPANY	DOMESTIC	11/10/2010	SURRENDERED	Converted to a stock insurer and renamed RetailFirst Insurance Company	\$232,327,802	\$111,971,598
UTILIPRO SERVICES FLORIDA, LLC	FOREIGN	11/18/2010	SURRENDERED	Company surrendered	no statement on file	no statement on file

# Consumer Complaint Ratios for CY2010

as submitted by FL-DFS to NAIC Complaint Database (CDS)



Pursuant to 624.313(i), F.S.

Rule 69O-142.002 of the Florida Administrative Code implements Section 624.313, F.S., which requires the Office to publish complaint ratios for the 10 largest insurers or insurer groups by line of insurance for each insurer or insurer group that has one percent or more of the market share. Although this rule does not apply to private passenger automobile insurance, this report does provide a summary of this coverage.

For purposes of this complaint index reporting:

**“Complaint Share”** is the number of complaints received by the Office relative to the insurance industry expressed as a percentage.

**“Complaint”** is any written communication by an insured or named beneficiary expressing dissatisfaction with an insurance entity over which the Office has regulatory authority. This does not include complaints against an incorrect entity; complaints against companies providing administrative services for self-funded benefit plans; complaints for properly filed or approved rates; suspected fraudulent claim complaints; and complaints that are duplicative or frivolous. The Office extracts these numbers from the NAIC database; the NAIC receives the data from the Department of Financial Services, and standardizes the definition of complaints across 50 states.

**“Market Share”** is the company’s direct written premium relative to the industry for a given line of insurance. The report expresses this ratio as a percentage.

**“Premiums”** are consideration paid to an insurer for the issuance and delivery of any binder or policy of insurance or annuity written directly to the consumer.

**“Complaint Index”** is a ratio derived by dividing a company’s complaint share by its market share.

1. A complaint index of greater than 1.00 indicates the company’s complaint share is disproportionately higher than its market share for a specific line of insurance.
2. A complaint index of less than 1.00 indicates the company’s complaint share is disproportionately lower than its market share for a specific line of insurance.

Complaints Year: 2010 Total Complaints for Index: 334  
Policy Type: Accident and Health (Group)  
Premiums Year: 2010 Total Premiums for Index: \$15,142,109,700  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	34789	21st Century Centennial Ins Co	0.000%	0	0.001%	\$529
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.001%	\$33,500
0.0000	80985	4 Ever Life Ins Co	0.000%	0	0.002%	\$237,374
0.0000	77879	5 Star Life Ins Co	0.000%	0	0.000%	(\$98)
0.0000	71854	AAA Life Ins Co	0.000%	0	0.060%	\$9,056,804
0.0000	95093	AMERIGROUP FL INC	0.300%	1	0.000%	\$0
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.058%	\$8,706,607
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.001%	\$106,216
0.0000	78700	Aetna Hlth & Life Ins Co	0.599%	2	0.000%	\$0
0.1827	95088	Aetna Hlth Inc FL Corp	1.797%	6	9.832%	\$1,488,680,144
0.0000	72052	Aetna Hlth Ins Co	1.498%	5	0.000%	\$0
1.6551	60054	Aetna Life Ins Co	4.192%	14	2.533%	\$383,478,940
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.001%	\$74,341
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.001%	\$10,281
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.029%	\$4,276,447
0.0000	19720	American Alt Ins Corp	0.000%	0	0.001%	\$120,462
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.001%	\$149,655
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.004%	\$530,587
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.001%	\$102,733
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.073%	\$10,932,649
0.0000	68373	American Gen Assur Co	0.000%	0	0.025%	\$3,642,060
0.0000	60488	American Gen Life Ins Co	0.000%	0	0.003%	\$430,859
0.0000	66842	American Gen Life Ins Co of DE	0.000%	0	0.030%	\$4,533,801
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.152%	\$22,908,981
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.001%	\$40,837
0.0000	19380	American Home Assur Co	0.000%	0	0.001%	\$1,786
0.0000	60577	American Income Life Ins Co	0.000%	0	0.002%	\$293,871
27.8480	81418	American Medical & Life Ins Co	1.198%	4	0.044%	\$6,511,884
2.3217	97179	American Medical Security Life Ins C	0.300%	1	0.129%	\$19,527,346
0.0000	60739	American Natl Ins Co	0.000%	0	0.001%	\$116,529
0.0000	71773	American Natl Life Ins Co Of TX	0.000%	0	0.004%	\$565,554
0.0000	60763	American Pioneer Life Ins Co	0.000%	0	0.108%	\$16,256,177
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.001%	\$101,961
0.0000	60801	American Public Life Ins Co	0.000%	0	0.003%	\$306,838
0.0000	60836	American Republic Ins Co	0.000%	0	0.052%	\$7,746,593
0.0000	60895	American United Life Ins Co	0.000%	0	0.024%	\$3,560,305
2.3227	61301	Ameritas Life Ins Corp	0.300%	1	0.129%	\$19,518,401
0.0000	27928	Amex Assur Co	0.000%	0	0.072%	\$10,890,645
0.0000	61069	Anthem Life Ins Co	0.300%	1	0.000%	\$0
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.003%	\$427,625
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.001%	\$13,231
0.2538	95263	AvMed Inc	1.498%	5	5.900%	\$893,338,133
0.0000	12316	Avalon Hlthcare Inc	0.300%	1	0.000%	\$0
0.0000	37273	Axis Ins Co	0.000%	0	0.001%	\$460
1.6245	98167	BCBS Of FL	29.342%	98	18.062%	\$2,734,870,061
0.0000	38245	BCS Ins Co	0.000%	0	0.060%	\$8,982,941
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.002%	\$174,701
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.001%	\$3,569
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.001%	\$1,089
3.4939	61263	Bankers Life & Cas Co	0.300%	1	0.086%	\$12,975,718

Complaints Year: 2010 Total Complaints for Index: 334  
Policy Type: Accident and Health (Group)  
Premiums Year: 2010 Total Premiums for Index: \$15,142,109,700  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	64890	Berkley Life & Hlth Ins Co	0.000%	0	0.001%	\$49,896
0.0000	90638	Best Life & Hlth Ins Co	0.000%	0	0.002%	\$269,390
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.008%	\$1,088,373
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.010%	\$1,437,954
0.1979	95112	Capital Hlth Plan Inc	0.599%	2	3.026%	\$458,189,912
0.0000	10472	Capitol Ind Corp	0.000%	0	0.001%	\$2,275
0.0000	80799	Celtic Ins Co	0.000%	0	0.058%	\$8,667,328
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.001%	\$49,412
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.009%	\$1,254,123
0.0000	34274	Central States Ind Co Of Omaha	0.000%	0	0.001%	\$72,496
0.0000	61883	Central United Life Ins Co	0.000%	0	0.001%	\$53,875
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.001%	\$11,164
0.0000	67369	Cigna Hlth & Life Ins Co	0.000%	0	0.061%	\$9,197,654
7.2373	95136	Cigna Hlthcare of FL Inc	0.599%	2	0.083%	\$12,528,345
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.001%	\$47,770
0.0000	62049	Colonial Life & Accident Ins Co	0.000%	0	0.010%	\$1,480,943
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.001%	\$3,783
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.001%	\$18,471
0.0000	76023	Columbian Life Ins Co	0.000%	0	0.001%	\$16,263
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.058%	\$8,645,226
0.0000	81426	Commercial Travelers Mut Ins Co	0.000%	0	0.001%	\$44,918
0.0000	77828	Companion Life Ins Co	0.000%	0	0.156%	\$23,483,861
0.0000	52015	Compbenefits Co	1.198%	4	0.000%	\$0
3.4268	60984	Compbenefits Ins Co	0.899%	3	0.263%	\$39,689,629
1.2440	62308	Connecticut Gen Life Ins Co	5.689%	19	4.573%	\$692,437,291
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.001%	\$11,650
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.023%	\$3,462,120
0.0000	20443	Continental Cas Co	0.000%	0	0.050%	\$7,486,202
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.013%	\$1,907,867
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.001%	\$71,803
0.0000	62553	Country Life Ins Co	0.000%	0	0.001%	\$2,538
2.7571	81973	Coventry Hlth & Life Ins Co	0.599%	2	0.218%	\$32,887,196
0.3444	95114	Coventry Hlth Care of FL Inc	1.498%	5	4.348%	\$658,230,147
725.4239	95266	Coventry Hlth Plan of FL Inc	1.498%	5	0.003%	\$312,477
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.041%	\$6,075,357
0.0000	52053	DENTAL BENEFIT PROVIDERS OF IL INC	0.300%	1	0.000%	\$0
0.0000	99767	Dallas Gen Life Ins Co	0.000%	0	0.001%	\$31,809
0.0000	81396	Delta Dental Ins Co	1.498%	5	0.000%	\$0
0.0000	20281	Federal Ins Co	0.000%	0	0.050%	\$7,456,547
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.001%	\$6,146
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.137%	\$20,657,116
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.001%	\$435
0.0000	60033	First Ameritas Life Ins Corp of NY	0.000%	0	0.002%	\$177,135
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.001%	\$32,964
0.0000	90328	First Hlth Life & Hlth Ins Co	0.000%	0	0.009%	\$1,331,000
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.001%	\$32,146
1.3366	76031	Florida Combined Life Ins Co Inc	0.599%	2	0.448%	\$67,836,206
0.0000	13567	Florida Hlth Care Plan Inc	0.000%	0	1.006%	\$152,225,919
0.0000	71129	Fort Dearborn Life Ins Co	0.000%	0	0.004%	\$586,247
2.7930	62324	Freedom Life Ins Co Of Amer	0.300%	1	0.108%	\$16,231,721

Complaints Year: 2010 Total Complaints for Index: 334  
Policy Type: Accident and Health (Group)  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	63657	Garden State Life Ins Co	0.000%	0	0.001%	\$4,073
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.001%	\$960
0.0000	70025	Genworth Life Ins Co	0.000%	0	0.035%	\$5,285,249
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.001%	\$2,160
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.011%	\$1,625,874
0.8575	62286	Golden Rule Ins Co	1.797%	6	2.096%	\$317,234,704
0.0000	22063	Government Employees Ins Co	0.000%	0	0.001%	\$8,668
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.002%	\$197,065
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.001%	\$5,061
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.002%	\$247,572
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	0.118%	\$17,740,226
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.017%	\$2,572,926
0.3576	64246	Guardian Life Ins Co Of Amer	0.300%	1	0.838%	\$126,771,090
0.0000	92711	HCC Life Ins Co	0.000%	0	0.043%	\$6,379,648
0.0000	93440	HM Life Ins Co	0.000%	0	0.086%	\$13,013,492
0.0000	19682	Hartford Fire In Co	0.000%	0	0.001%	\$2,211
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	1.117%	\$168,989,204
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.070%	\$10,560,394
0.0000	70670	Health Care Serv Corp A Mut Legal Re	0.000%	0	0.523%	\$79,095,404
0.0000	95019	Health First Hlth Plans Inc	0.000%	0	0.713%	\$107,876,807
0.0000	66141	Health Net Life Ins Co	0.000%	0	0.001%	\$54,895
0.6515	95089	Health Options Inc	1.198%	4	1.839%	\$278,364,819
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.001%	\$64,195
0.0000	93777	Household Life Ins Co	0.000%	0	0.001%	\$261
0.0000	42374	Houston Cas Co	0.000%	0	0.004%	\$517,392
3.4783	69671	Humana Hlth Ins Co Of FL Inc	2.396%	8	0.689%	\$104,272,258
24.0869	73288	Humana Ins Co	0.599%	2	0.025%	\$3,764,344
0.3742	95270	Humana Medical Plan Inc	1.797%	6	4.801%	\$726,952,755
2.2699	70580	Humanadental Ins Co	0.300%	1	0.132%	\$19,972,568
0.0000	35408	Imperium Ins Co	0.000%	0	0.006%	\$766,007
0.0000	26581	Independence Amer Ins Co	0.000%	0	0.014%	\$2,015,913
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	0.000%	(\$2,442)
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.039%	\$5,791,411
0.0000	93610	John Hancock Life & Hlth Ins Co	0.000%	0	0.001%	\$147,594
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	0.089%	\$13,382,773
0.0000	65110	Kanawha Ins Co	0.000%	0	0.022%	\$3,188,167
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.006%	\$835,473
2.4989	65315	Liberty Life Assur Co Of Boston	0.300%	1	0.120%	\$18,142,451
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.008%	\$1,093,411
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.001%	\$148,370
0.0000	65498	Life Ins Co Of N Amer	0.000%	0	0.375%	\$56,733,677
0.0000	81132	Life of Amer Ins Co	0.000%	0	0.001%	\$552
0.0000	65676	Lincoln Natl Life Ins Co	0.000%	0	0.729%	\$110,314,491
0.0000	76694	London Life Reins Co	0.000%	0	0.001%	\$36,554
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.001%	\$8,275
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.008%	\$1,201,362
0.0000	61018	Magna Ins Co	0.000%	0	0.001%	\$59
0.0000	65870	Manhattan Life Ins Co	0.000%	0	0.001%	\$62
3319.4697	38970	Markel Ins Co	0.599%	2	0.001%	\$27,315
0.0000	12967	MedAmerica Ins Co of FL	0.000%	0	0.001%	\$61,336



Complaints Year: 2010 Total Complaints for Index: 334  
Policy Type: Accident and Health (Group)  
Premiums Year: 2010 Total Premiums for Index: \$15,142,109,700  
States selected for Index: FL  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
20.6483	12756	Medica Hlth Plans of FL Inc	0.599%	2	0.030%	\$4,391,216
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.150%	\$22,688,434
0.0000	86126	Members Life Ins Co	0.000%	0	0.001%	\$121
0.7225	65978	Metropolitan Life Ins Co	1.198%	4	1.658%	\$251,002,745
2.1944	66087	Mid West Natl Life Ins Co Of TN	0.300%	1	0.137%	\$20,659,817
0.0000	66044	Midland Natl Life Ins Co	0.000%	0	0.001%	\$7,022
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.028%	\$4,211,947
1.4497	66281	Monumental Life Ins Co	0.300%	1	0.207%	\$31,272,930
0.0000	66370	Mony Life Ins Co	0.000%	0	0.001%	\$97,274
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.001%	\$93,400
0.0000	71412	Mutual Of Omaha Ins Co	0.000%	0	0.031%	\$4,564,692
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.001%	\$40,698
0.0000	11991	National Cas Co	0.000%	0	0.001%	\$61,830
0.0000	98205	National Found Life Ins Co	0.000%	0	0.001%	\$38,109
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.043%	\$6,369,211
0.0000	82538	National Hlth Ins Co	0.000%	0	0.002%	\$213,072
1.1737	19445	National Union Fire Ins Co Of Pitts	0.300%	1	0.256%	\$38,625,238
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.032%	\$4,780,892
0.2324	95123	Neighborhood Hlth Partnership Inc	0.599%	2	2.577%	\$390,091,814
0.0000	91626	New England Life Ins Co	0.000%	0	0.001%	\$6,361
0.0000	66915	New York Life Ins Co	0.000%	0	0.117%	\$17,668,458
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.001%	\$1,007
0.0000	67091	Northwestern Mut Life Ins Co	0.000%	0	0.063%	\$9,394,566
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.003%	\$356,168
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.034%	\$5,040,441
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.001%	\$29,013
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.008%	\$1,146,496
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.054%	\$8,157,166
0.0000	67598	Paul Revere Life Ins Co	0.000%	0	0.006%	\$843,337
0.0000	85561	Perico Life Ins Co	0.000%	0	0.005%	\$745,449
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.001%	\$5,974
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.001%	\$52,962
0.0000	10775	Physicians United Plan Inc	0.300%	1	0.000%	\$0
35.0373	95271	Preferred Medical Plan Inc	0.599%	2	0.018%	\$2,587,852
0.0000	68039	Primerical Life Ins Co	0.000%	0	0.002%	\$155,592
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.001%	\$18,073
0.0000	61271	Principal Life Ins Co	0.000%	0	0.393%	\$59,455,052
0.0000	68136	Protective Life Ins Co	0.000%	0	0.003%	\$450,839
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.005%	\$619,728
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.001%	\$538
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.368%	\$55,672,201
0.0000	95126	Public Hlth Trust of Dade Cnty	0.000%	0	0.341%	\$51,617,015
0.0000	39217	QBE Ins Corp	0.000%	0	0.014%	\$2,060,868
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.001%	\$10,881
0.0000	68381	Reliance Standard Life Ins Co	0.000%	0	0.248%	\$37,435,781
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.256%	\$38,763,482
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.007%	\$1,030,782
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.001%	\$49,428
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.005%	\$653,522
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.001%	\$7,316

Complaints Year: 2010 Total Complaints for Index: 334

Policy Type: Accident and Health (Group)

Premiums Year: 2010 Total Premiums for Index: \$15,142,109,700

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	52009	SAFEGUARD HLTH PLANS INC	0.300%	1	0.000%	\$0
0.0000	79014	Safehealth Life Ins Co	0.000%	0	0.005%	\$702,704
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.001%	\$1,463
0.0000	69914	Sears Life Ins Co	0.000%	0	0.008%	\$1,145,674
0.0000	93742	Securian Life Ins Co	0.000%	0	0.001%	\$74,997
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.003%	\$430,531
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.001%	\$105,456
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.001%	\$85
0.0000	76325	Senior Hlth Ins Co of PA	0.000%	0	0.002%	\$301,470
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.001%	\$124,908
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.010%	\$1,405,482
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.001%	\$29,214
0.0000	68845	Shenandoah Life Ins Co	0.000%	0	0.008%	\$1,149,073
0.0000	69019	Standard Ins Co	0.000%	0	0.375%	\$56,761,566
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.004%	\$578,718
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.001%	\$44,052
0.0000	69078	Standard Security Life Ins Co Of NY	0.000%	0	0.035%	\$5,170,699
0.0000	68985	Starmount Life Ins Co	0.000%	0	0.001%	\$4,459
0.0000	40045	Starnet Ins Co	0.000%	0	0.012%	\$1,679,434
0.0000	38318	Starr Ind & Liab Co	0.000%	0	0.008%	\$1,183,624
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	0.109%	\$16,446,575
0.0000	26387	Steadfast Ins Co	0.000%	0	0.001%	\$29,644
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.001%	\$116
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.104%	\$15,628,629
0.0000	80926	Sun Life & Hlth Ins Co	0.000%	0	0.094%	\$14,125,067
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.284%	\$42,993,587
0.7160	69477	Time Ins Co	0.300%	1	0.419%	\$63,316,402
0.0000	95134	Total Hlth Choice Inc	0.000%	0	0.026%	\$3,909,847
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.011%	\$1,634,169
0.0000	86231	Transamerica Life Ins Co	0.000%	0	0.104%	\$15,698,500
0.0000	61425	Trustmark Ins Co	0.000%	0	0.006%	\$802,216
0.0000	62863	Trustmark Life Ins Co	0.000%	0	0.001%	\$57,665
0.0000	80705	US Br Great West Life Assur Co	0.000%	0	0.010%	\$1,394,558
0.0000	80802	US Br SunLife Assur Co Of Canada	0.000%	0	0.373%	\$56,336,241
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.001%	\$51,188
0.0000	29599	US Specialty Ins Co	0.000%	0	0.006%	\$772,592
0.0000	69663	USAA Life Ins Co	0.000%	0	0.001%	\$11,833
0.0000	80314	Unicare Life & Hlth Ins Co	0.000%	0	0.008%	\$1,099,074
0.0000	91529	Unimerica Ins Co	0.000%	0	0.026%	\$3,805,001
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.004%	\$494,802
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.003%	\$339,155
0.0000	70408	Union Security Ins Co	0.000%	0	0.325%	\$49,130,379
0.0000	52020	Unitd Concordia Dental Plans of FL I	0.300%	1	0.000%	\$0
7.9986	92916	United Amer Ins Co	0.300%	1	0.038%	\$5,667,921
0.0000	60318	United Hlthcare Ins Co Of IL	0.300%	1	0.000%	\$0
0.8108	95264	United Hlthcare of FL Inc	2.396%	8	2.955%	\$447,331,406
0.0000	69973	United Life Ins Co	0.000%	0	0.001%	\$990
0.0000	69868	United Of Omaha Life Ins Co	0.000%	0	0.139%	\$21,026,832
0.0000	21113	United States Fire Ins Co	0.000%	0	0.031%	\$4,577,934
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.112%	\$16,940,357

Complaints Year: 2010 Total Complaints for Index: 334  
**Policy Type: Accident and Health (Group)**  
 Premiums Year: 2010 Total Premiums for Index: \$15,142,109,700  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.002%	\$158,942
1.2613	79413	UnitedHealthcare Ins Co	24.851%	83	19.702%	\$2,983,257,108
0.0000	62235	Unum Life Ins Co Of Amer	0.000%	0	0.680%	\$102,913,985
0.0000	70319	Washington Natl Ins Co	0.000%	0	0.012%	\$1,712,949

Complaints Year 2010 Total Complaints for Index 385  
**Policy Type: Accident and Health (Individual)**  
 Premiums Year: 2010 Total Premiums for Index: \$3,675,831,734  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	34789	21st Century Centennial Ins Co	0.000%	0	0.001%	\$529
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.001%	\$3,852
0.0000	71854	AAA Life Ins Co	0.000%	0	0.002%	\$43,585
1.5881	35963	AF&L Ins Co	0.260%	1	0.164%	\$6,012,000
0.0993	95093	AMERIGROUP FL INC	0.260%	1	2.616%	\$96,145,382
0.0000	62944	AXA Equitable Life Ins Co	0.000%	0	0.196%	\$7,173,585
0.0000	71471	Ability Ins Co	0.000%	0	0.030%	\$1,097,682
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.001%	\$798
0.0000	71390	Admiral Life Ins Co of Amer	0.000%	0	0.002%	\$45,149
0.1607	95088	Aetna Hlth Inc FL Corp	0.520%	2	3.233%	\$118,821,363
0.0000	72052	Aetna Hlth Ins Co	1.039%	4	0.000%	\$0
2.8307	60054	Aetna Life Ins Co	1.559%	6	0.551%	\$20,237,396
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.306%	\$11,213,926
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.003%	\$82,602
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.003%	\$95,063
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.002%	\$68,381
0.0000	19720	American Alt Ins Corp	0.000%	0	0.070%	\$2,547,102
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.003%	\$103,907
100.5616	60275	American Bankers Life Assur Co Of FL	0.260%	1	0.003%	\$94,943
0.0000	20427	American Cas Co Of Reading PA	0.000%	0	0.001%	\$279
0.0000	60305	American Comm Mut Ins Co	0.000%	0	0.004%	\$119,126
0.0000	12321	American Continental Ins Co	0.000%	0	0.007%	\$233,807
0.1346	60380	American Family Life Assur Co of Col	1.039%	4	7.720%	\$283,748,148
2.7032	60410	American Fidelity Assur Co	0.260%	1	0.097%	\$3,532,022
0.0000	60429	American Fidelity Life Ins Co	0.260%	1	0.000%	\$0
1.4533	66672	American Gen Life & Acc Ins Co	0.260%	1	0.179%	\$6,569,528
7.7788	60488	American Gen Life Ins Co	0.520%	2	0.067%	\$2,454,786
0.0000	66842	American Gen Life Ins Co of DE	0.000%	0	0.028%	\$1,019,135
1.0244	60534	American Heritage Life Ins Co	1.559%	6	1.522%	\$55,920,741
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.001%	\$4,172
0.0000	19380	American Home Assur Co	0.000%	0	0.001%	\$36,357
0.0000	60542	American Home Life Ins Co	0.000%	0	0.001%	\$75
0.0000	60577	American Income Life Ins Co	0.000%	0	0.087%	\$3,196,542
0.0000	81418	American Medical & Life Ins Co	0.520%	2	0.000%	\$0
0.0000	97179	American Medical Security Life Ins C	0.000%	0	0.001%	\$2,284
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.001%	\$256
0.0000	60739	American Natl Ins Co	0.000%	0	0.008%	\$276,347
12.3436	71773	American Natl Life Ins Co Of TX	0.260%	1	0.022%	\$773,485
0.5155	60763	American Pioneer Life Ins Co	0.520%	2	1.008%	\$37,040,417
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.032%	\$1,156,890
0.0000	60801	American Public Life Ins Co	0.000%	0	0.009%	\$326,440
0.0000	67679	American Republic Corp Ins Co	0.000%	0	0.003%	\$78,776
0.0000	60836	American Republic Ins Co	0.000%	0	0.040%	\$1,449,570
0.0000	19704	American States Ins Co	0.000%	0	0.001%	\$34,663
0.0000	60895	American United Life Ins Co	0.000%	0	0.004%	\$129,360
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.001%	\$17,962
0.0000	27928	Amex Assur Co	0.000%	0	0.001%	\$2,840
0.0000	61069	Anthem Life Ins Co	0.000%	0	0.001%	\$126
0.0000	24678	Arrowood Ind Co	0.000%	0	0.001%	\$329

Complaints Year 2010 Total Complaints for Index 385  
**Policy Type: Accident and Health (Individual)**  
 Premiums Year: 2010 Total Premiums for Index: \$3,675,831,734  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11558	AssuranceAmerica Ins Co	0.000%	0	0.006%	\$215,585
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.070%	\$2,547,396
0.0000	61093	Atlanta Life Ins Co	0.000%	0	0.001%	\$10,801
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.001%	\$12,254
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.017%	\$592,072
5.9405	95263	AvMed Inc	0.780%	3	0.132%	\$4,821,612
19.8907	12316	Avalon Hlthcare Inc	7.013%	27	0.353%	\$12,960,084
0.0000	61689	Aviva Life & Ann Co	0.000%	0	0.016%	\$574,894
0.0000	63932	Aviva Life & Ann Co of NY	0.000%	0	0.001%	\$7,613
1.0522	98167	BCBS Of FL	27.013%	104	25.673%	\$943,685,332
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.002%	\$59,231
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.002%	\$53,419
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.030%	\$1,090,255
0.0000	33162	Bankers Ins Co	0.000%	0	0.003%	\$87,558
0.5018	61263	Bankers Life & Cas Co	1.559%	6	3.106%	\$114,162,612
75.2379	81043	Bankers Life Ins Co	0.520%	2	0.007%	\$253,798
0.0000	94250	Banner Life Ins Co	0.000%	0	0.001%	\$1,177
0.0000	71714	Berkshire Life Ins Co of Amer	0.000%	0	0.505%	\$18,561,854
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.010%	\$362,321
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.003%	\$87,388
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.001%	\$17,089
0.0000	95092	CarePlus Hlth Plans Inc	0.780%	3	0.000%	\$0
1.2157	80799	Celtic Ins Co	0.260%	1	0.214%	\$7,853,608
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.001%	\$24,616
0.0000	61735	Central Security Life Ins Co	0.000%	0	0.001%	\$2,967
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.108%	\$3,969,423
0.0000	34274	Central States Ind Co Of Omaha	0.000%	0	0.001%	\$6,368
17.9351	61883	Central United Life Ins Co	0.520%	2	0.029%	\$1,064,686
0.0000	80896	Centre Life Ins Co	0.000%	0	0.027%	\$990,129
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.001%	\$29,622
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.004%	\$142,063
0.0000	52021	Cigna Dental Hlth of FL Inc	0.260%	1	0.000%	\$0
0.0000	67369	Cigna Hlth & Life Ins Co	0.520%	2	0.000%	\$0
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.001%	\$1,522
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.005%	\$176,100
0.0000	82082	Citizens Natl Life Ins Co	0.000%	0	0.001%	\$7,750
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.001%	\$8,225
21.7019	11836	Citrus Hlth Care Inc	0.520%	2	0.024%	\$879,889
0.3888	62049	Colonial Life & Accident Ins Co	0.780%	3	2.005%	\$73,675,275
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.111%	\$4,079,085
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.003%	\$78,367
0.0000	76023	Columbian Life Ins Co	0.000%	0	0.001%	\$1,132
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.001%	\$3,391
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.001%	\$19,892
0.6924	62146	Combined Ins Co Of Amer	0.260%	1	0.376%	\$13,790,293
0.0000	78697	Combined Life Ins Co Of NY	0.000%	0	0.018%	\$644,497
0.0000	81426	Commercial Travelers Mut Ins Co	0.000%	0	0.001%	\$35,975
0.0000	84824	Commonwealth Ann & Life Ins Co	0.000%	0	0.020%	\$712,994
0.0000	52015	Compbenefits Co	1.819%	7	0.000%	\$0

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
76380.9192	60984	Compbenefits Ins Co	0.260%	1	0.001%	\$125
1.0447	62308	Connecticut Gen Life Ins Co	2.338%	9	2.238%	\$82,253,015
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.027%	\$964,290
0.0000	62359	Constitution Life Ins Co	0.000%	0	0.149%	\$5,447,435
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.003%	\$102,291
0.0000	62413	Continental Assur Co	0.000%	0	0.004%	\$119,536
0.6975	20443	Continental Cas Co	0.520%	2	0.745%	\$27,375,390
0.7246	71404	Continental Gen Ins Co	0.260%	1	0.359%	\$13,177,333
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.382%	\$14,018,446
0.0000	62553	Country Life Ins Co	0.000%	0	0.026%	\$927,548
9.7580	81973	Coventry Hlth & Life Ins Co	1.039%	4	0.107%	\$3,913,760
0.0000	95114	Coventry Hlth Care of FL Inc	1.559%	6	0.000%	\$0
0.0000	95266	Coventry Hlth Plan of FL Inc	0.000%	0	2.289%	\$84,127,820
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.130%	\$4,757,324
0.0000	99767	Dallas Gen Life Ins Co	0.000%	0	0.001%	\$3,287
0.0000	81396	Delta Dental Ins Co	0.260%	1	0.000%	\$0
0.0000	73474	Dentegra Ins Co	0.260%	1	0.000%	\$0
0.0000	62928	EMC Natl Life Co	0.000%	0	0.023%	\$840,548
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.007%	\$236,923
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.001%	\$165
0.0000	24384	Fairmont Specialty Ins Co	0.260%	1	0.000%	\$0
0.0000	77968	Family Heritage Life Ins Co Of Amer	0.000%	0	0.045%	\$1,634,678
0.0000	63053	Family Life Ins Co	0.000%	0	0.001%	\$13,369
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.001%	\$14,161
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.001%	\$4,550
0.0000	20281	Federal Ins Co	0.000%	0	0.002%	\$46,555
0.0000	63223	Federal Life Ins Co	0.000%	0	0.001%	\$24,569
0.0000	63258	Federated Life Ins Co	0.000%	0	0.028%	\$994,520
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.001%	\$1,737
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.107%	\$3,928,589
0.0000	10336	First Acceptance Ins Co Inc	0.520%	2	0.000%	\$0
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.001%	\$24,682
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.001%	\$230
0.0000	90328	First Hlth Life & Hlth Ins Co	0.260%	1	0.000%	\$0
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.001%	\$914
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.001%	\$18,015
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.073%	\$2,656,601
0.0000	76031	Florida Combined Life Ins Co Inc	1.559%	6	0.000%	\$0
0.0000	10119	Freedom Hlth Inc	1.299%	5	0.000%	\$0
27.2986	62324	Freedom Life Ins Co Of Amer	0.260%	1	0.010%	\$349,748
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.020%	\$700,887
0.0000	38962	Genesis Ins Co	0.000%	0	0.007%	\$244,042
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.101%	\$3,711,581
0.0931	70025	Genworth Life Ins Co	0.260%	1	2.792%	\$102,609,269
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.143%	\$5,255,125
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.024%	\$847,314
0.0000	91472	Globe Life & Accident Ins Co	0.000%	0	0.058%	\$2,127,882
9.2951	62286	Golden Rule Ins Co	1.819%	7	0.196%	\$7,190,141
0.0000	22063	Government Employees Ins Co	0.000%	0	0.001%	\$4,603

Complaints Year 2010 Total Complaints for Index 385  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.001%	\$3,025
0.0000	71218	Grange Life Ins Co	0.000%	0	0.001%	\$4,358
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.033%	\$1,181,392
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.001%	\$1,933
4.2444	64211	Guarantee Trust Life Ins Co	0.520%	2	0.123%	\$4,498,958
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.005%	\$169,911
0.0000	64246	Guardian Life Ins Co Of Amer	0.000%	0	0.358%	\$13,123,251
0.0000	92711	HCC Life Ins Co	0.000%	0	0.174%	\$6,379,593
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.001%	\$143
0.0000	22357	Hartford Accident & Ind Co	0.260%	1	0.000%	\$0
5760.2503	70815	Hartford Life & Accident Ins Co	1.039%	4	0.001%	\$6,630
0.0000	71153	Hartford Life & Ann Ins Co	0.000%	0	0.002%	\$40,236
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.001%	\$14,881
0.0000	70670	Health Care Serv Corp A Mut Legal Re	0.000%	0	0.056%	\$2,028,343
0.0000	95089	Health Options Inc	0.000%	0	0.590%	\$21,683,203
0.0000	92908	HealthMarkets Ins Co	0.260%	1	0.000%	\$0
0.0000	52631	Healthease of FL Inc	0.000%	0	0.478%	\$17,563,945
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.004%	\$142,040
0.0000	93777	Household Life Ins Co	0.260%	1	0.000%	\$0
0.0000	10126	Humana AdvantageCare Plan	0.780%	3	0.000%	\$0
0.9293	69671	Humana Hlth Ins Co Of FL Inc	3.897%	15	4.193%	\$154,106,653
8.4007	73288	Humana Ins Co	1.039%	4	0.124%	\$4,546,132
22.6660	95270	Humana Medical Plan Inc	1.039%	4	0.046%	\$1,684,926
8.9987	70580	Humanadental Ins Co	1.039%	4	0.116%	\$4,244,007
0.0000	91693	IA Amer Life Ins Co	0.000%	0	0.001%	\$3,523
0.0000	80942	ING USA Ann & Life Ins Co	0.000%	0	0.001%	\$2,171
0.0000	97764	Idealife Ins Co	0.000%	0	0.034%	\$1,224,343
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.138%	\$5,060,384
0.0000	35408	Imperium Ins Co	0.000%	0	0.015%	\$547,639
0.0000	86509	Ing Life Ins & Ann Co	0.000%	0	0.002%	\$40,318
0.0000	64831	Intramerica Life Ins Co	0.000%	0	0.001%	\$471
0.0000	85189	Investors Consolidated Ins Co	0.000%	0	0.001%	\$551
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.001%	\$1,177
0.0000	63487	Investors Life Ins Co N Amer	0.000%	0	0.001%	\$2,135
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.033%	\$1,188,139
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.003%	\$96,785
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.040%	\$1,435,533
1.0603	93610	John Hancock Life & Hlth Ins Co	0.260%	1	0.245%	\$9,004,699
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	2.766%	\$101,636,937
0.0000	86375	John Hancock Life Ins Co of NY	0.000%	0	0.003%	\$84,595
0.0000	65110	Kanawha Ins Co	0.000%	0	0.419%	\$15,380,086
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.001%	\$12,728
0.0000	65242	Lafayette Life Ins Co	0.000%	0	0.001%	\$24,375
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.001%	\$10,805
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.006%	\$190,777
0.0000	23043	Liberty Mut Ins Co	0.000%	0	0.001%	\$3,359
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.369%	\$13,552,376
0.0000	65412	Life Ins Co Of AL	0.000%	0	0.011%	\$399,165
0.0000	78140	Life Ins Co Of Boston & NY	0.000%	0	0.001%	\$487

Complaints Year 2010 Total Complaints for Index 385  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
257.9553	65498	Life Ins Co Of N Amer	0.780%	3	0.004%	\$111,038
0.0000	65528	Life Ins Co Of The Southwest	0.000%	0	0.001%	\$389
0.0000	97691	Life Of The South Ins Co	0.000%	0	0.001%	\$154
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.014%	\$481,770
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	0.210%	\$7,696,171
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.180%	\$6,612,178
0.0000	62057	Lincoln Life & Ann Co of NY	0.000%	0	0.001%	\$6,826
3.6158	65676	Lincoln Natl Life Ins Co	0.520%	2	0.144%	\$5,281,133
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.019%	\$678,113
0.0000	22977	Lumbermens Mut Cas Co	0.000%	0	0.001%	\$2,785
0.0000	66427	MTL Ins Co	0.000%	0	0.002%	\$45,652
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.001%	\$1,564
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.005%	\$162,669
2.6044	38970	Markel Ins Co	0.260%	1	0.100%	\$3,665,978
0.0000	71072	Marquette Natl Life Ins Co	0.000%	0	0.001%	\$16,884
0.0000	65935	Massachusetts Mut Life Ins Co	0.000%	0	0.616%	\$22,612,990
0.0000	12967	MedAmerica Ins Co of FL	0.000%	0	0.078%	\$2,850,861
0.0000	12756	Medica Hlth Plans of FL Inc	0.000%	0	0.077%	\$2,825,416
0.0000	12155	Medica HlthCare Plans Inc	0.260%	1	0.000%	\$0
0.0000	31119	Medico Ins Co	0.000%	0	0.572%	\$20,996,901
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.019%	\$689,262
0.0000	65951	Merit Life Ins Co	0.000%	0	0.009%	\$301,295
0.4189	87726	Metlife Ins Co of CT	0.260%	1	0.621%	\$22,795,027
0.2947	65978	Metropolitan Life Ins Co	0.520%	2	1.763%	\$64,801,091
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.001%	\$34,752
0.0000	66044	Midland Natl Life Ins Co	0.000%	0	0.001%	\$1,024
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.001%	\$2,524
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.066%	\$2,411,089
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.001%	\$202
0.0000	66265	Monarch Life Ins Co	0.000%	0	0.047%	\$1,696,500
0.0000	81442	Monitor Life Ins Co Of NY	0.000%	0	0.001%	\$298
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.244%	\$8,962,396
0.0000	66370	Mony Life Ins Co	0.000%	0	0.076%	\$2,769,873
0.7016	71412	Mutual Of Omaha Ins Co	1.039%	4	1.481%	\$54,430,337
0.0000	66397	Mutual Savings Life Ins Co	0.000%	0	0.001%	\$35,471
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.001%	\$25,979
0.0000	11991	National Cas Co	0.000%	0	0.001%	\$10,659
0.0000	98205	National Found Life Ins Co	0.000%	0	0.009%	\$316,136
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.002%	\$37,342
0.0000	82538	National Hlth Ins Co	0.000%	0	0.003%	\$109,990
0.0000	20052	National Liab & Fire Ins Co	0.260%	1	0.000%	\$0
0.0000	66680	National Life Ins Co	0.000%	0	0.059%	\$2,163,472
0.0000	72087	National Life Ins Co	0.000%	0	0.001%	\$1,401
0.0000	60593	National States Ins Co	1.039%	4	0.000%	\$0
0.0000	87963	National Teachers Assoc Life Ins Co	0.000%	0	0.030%	\$1,096,532
44.4862	19445	National Union Fire Ins Co Of Pitts	1.819%	7	0.041%	\$1,502,338
0.0000	66850	National Western Life Ins Co	0.000%	0	0.001%	\$3,514
0.0000	92657	Nationwide Life & Ann Ins Co	0.000%	0	0.001%	\$736
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.011%	\$402,623



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 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	91626	New England Life Ins Co	0.000%	0	0.006%	\$219,318
0.0000	78743	New Era Life Ins Co	0.000%	0	0.084%	\$3,064,104
0.7990	66915	New York Life Ins Co	0.260%	1	0.326%	\$11,949,010
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.001%	\$3,866
0.0000	68349	North Amer Ins Co	0.000%	0	0.002%	\$41,613
0.0000	67032	North Carolina Mut Life Ins Co	0.000%	0	0.001%	\$218
0.0000	69000	Northwestern Long Term Care Ins Co	0.000%	0	0.341%	\$12,517,487
0.0000	67091	Northwestern Mut Life Ins Co	0.000%	0	1.385%	\$50,885,664
0.0000	11977	Northwestern Natl Ins Co Seg Acct	0.000%	0	0.002%	\$49,902
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.002%	\$68,153
0.0000	89206	Ohio Natl Life Assur Corp	0.000%	0	0.024%	\$875,129
0.0000	67172	Ohio Natl Life Ins Co	0.000%	0	0.022%	\$772,721
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.001%	\$3,339
0.0000	67199	Old Amer Ins Co	0.000%	0	0.007%	\$251,816
0.0000	24147	Old Republic Ins Co	0.000%	0	0.022%	\$782,945
0.0000	20621	OneBeacon Amer Ins Co	0.260%	1	0.000%	\$0
0.0000	12259	Optimum Hlthcare Inc	0.520%	2	0.000%	\$0
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.068%	\$2,484,227
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.001%	\$2,067
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.027%	\$986,295
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.022%	\$791,102
0.0000	67598	Paul Revere Life Ins Co	0.000%	0	0.449%	\$16,496,381
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.009%	\$312,558
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.039%	\$1,431,880
0.0000	67660	Pennsylvania Life Ins Co	0.000%	0	0.033%	\$1,204,051
0.0000	85561	Perico Life Ins Co	0.000%	0	0.001%	\$3,101
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.100%	\$3,643,208
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.007%	\$223,430
0.0000	72125	Physicians Life Ins Co	0.000%	0	0.008%	\$259,323
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.187%	\$6,861,813
0.0000	10775	Physicians United Plan Inc	0.520%	2	0.000%	\$0
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.001%	\$199
0.3179	95271	Preferred Medical Plan Inc	0.520%	2	1.635%	\$60,065,954
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.002%	\$54,017
0.4707	61271	Principal Life Ins Co	0.260%	1	0.552%	\$20,282,729
0.8754	68047	Professional Ins Co	0.260%	1	0.297%	\$10,906,735
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.001%	\$1,510
0.0000	68136	Protective Life Ins Co	0.000%	0	0.229%	\$8,410,416
0.0000	67903	Provident Amer Life & Hlth Ins Co	0.000%	0	0.003%	\$109,191
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	1.684%	\$61,877,404
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.042%	\$1,520,718
3.3473	68241	Prudential Ins Co Of Amer	0.780%	3	0.233%	\$8,556,963
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.075%	\$2,746,955
0.0000	11519	Quality Hlth Plans	0.260%	1	0.000%	\$0
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.129%	\$4,738,233
0.0000	68357	Reliable Life Ins Co	0.000%	0	0.001%	\$355
2707.3912	68381	Reliance Standard Life Ins Co	1.039%	4	0.001%	\$14,106
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.001%	\$35,743
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.007%	\$248,240

Complaints Year 2010 Total Complaints for Index 385  
**Policy Type: Accident and Health (Individual)**  
 Premiums Year: 2010 Total Premiums for Index: \$3,675,831,734  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.025%	\$916,669
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.555%	\$20,380,705
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.022%	\$786,233
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.001%	\$4,881
0.0000	79014	Safehealth Life Ins Co	0.260%	1	0.000%	\$0
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.001%	\$576
0.0000	69914	Sears Life Ins Co	0.000%	0	0.001%	\$5,145
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.001%	\$4,324
0.0000	68713	Security Life Of Denver Ins Co	0.000%	0	0.001%	\$17,983
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.002%	\$63,478
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.001%	\$11,457
0.0000	60076	Security Plan Life Ins Co	0.000%	0	0.001%	\$2,705
0.0000	76759	Senior Amer Life Ins Co	0.000%	0	0.021%	\$747,740
6.4143	76325	Senior Hlth Ins Co of PA	3.117%	12	0.486%	\$17,861,790
0.0000	68802	Sentinel Security Life Ins Co	0.000%	0	0.001%	\$582
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.001%	\$667
0.0000	68829	Sentry Life Ins Co Of NY	0.000%	0	0.001%	\$64
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.001%	\$4,455
0.0000	68845	Shenandoah Life Ins Co	0.000%	0	0.032%	\$1,143,689
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.031%	\$1,136,216
1.1608	69019	Standard Ins Co	0.260%	1	0.224%	\$8,224,821
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.232%	\$8,518,843
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.001%	\$1,959
0.0000	69051	Standard Life Ins Co Of IN	0.000%	0	0.001%	\$986
1266.5979	69078	Standard Security Life Ins Co Of NY	0.260%	1	0.001%	\$7,538
0.0000	68985	Starmount Life Ins Co	0.000%	0	0.001%	\$19,989
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.001%	\$1,012
0.1580	25178	State Farm Mut Auto Ins Co	0.260%	1	1.645%	\$60,438,419
0.0000	69116	State Life Ins Co	0.000%	0	0.026%	\$933,560
0.0000	69132	State Mut Ins Co	0.000%	0	0.134%	\$4,903,620
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.029%	\$1,054,604
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.001%	\$381
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.071%	\$2,578,657
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.001%	\$5,318
0.0000	69310	Surety Life Ins Co	0.000%	0	0.001%	\$14,321
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.001%	\$13,060
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.026%	\$930,245
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	0.029%	\$1,057,255
0.0000	69353	Teachers Protective Mut Life Ins Co	0.000%	0	0.001%	\$221
1.3452	69477	Time Ins Co	0.520%	2	0.387%	\$14,195,301
0.0000	95134	Total Hlth Choice Inc	0.000%	0	0.380%	\$13,953,856
0.0000	69523	Trans Oceanic Life Ins Co	0.000%	0	0.001%	\$4,191
42.7981	70688	Transamerica Financial Life Ins Co	0.260%	1	0.007%	\$223,085
0.5158	86231	Transamerica Life Ins Co	0.260%	1	0.504%	\$18,509,314
0.0000	41211	Triton Ins Co	0.000%	0	0.001%	\$1,144
0.0000	92525	TruAssure Ins Co	0.000%	0	0.001%	\$478
0.0000	61425	Trustmark Ins Co	0.000%	0	0.259%	\$9,516,590
0.0000	80705	US Br Great West Life Assur Co	0.000%	0	0.004%	\$145,576
54247.8119	80802	US Br SunLife Assur Co Of Canada	0.260%	1	0.001%	\$176

Complaints Year 2010 Total Complaints for Index 385  
**Policy Type: Accident and Health (Individual)**  
 Premiums Year: 2010 Total Premiums for Index: \$3,675,831,734  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.001%	\$25,346
0.0000	80675	US Business of Crown Life Ins Co	0.000%	0	0.006%	\$185,218
0.0000	69663	USAA Life Ins Co	0.000%	0	0.458%	\$16,803,013
0.0000	37893	Ullico Cas Co	0.000%	0	0.004%	\$128,975
0.0000	80314	Unicare Life & Hlth Ins Co	0.000%	0	0.001%	\$7,321

Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	71854	AAA Life Ins Co	0.000%	0	0.015%	\$2,059,632
1.1708	62944	AXA Equitable Life Ins Co	2.942%	1	2.513%	\$350,301,175
0.0000	71471	Ability Ins Co	0.000%	0	0.001%	\$10,000
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.002%	\$206,962
1.9357	90611	Allianz Life Ins Co Of N Amer	11.765%	4	6.078%	\$847,532,768
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.037%	\$5,048,422
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.105%	\$14,590,793
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.004%	\$533,511
0.0000	68594	American Amicable Life Ins Co Of TX	0.000%	0	0.001%	\$58,863
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.001%	\$9,709
0.0000	60291	American Capitol Ins Co	0.000%	0	0.001%	\$359
0.7748	92738	American Equity Invest Life Ins Co	2.942%	1	3.797%	\$529,361,100
0.0000	11135	American Equity Investment Life Ins	0.000%	0	0.002%	\$198,632
0.0000	60399	American Family Life Ins Co	0.000%	0	0.001%	\$5,824
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.003%	\$319,651
0.0000	60429	American Fidelity Life Ins Co	0.000%	0	0.001%	\$89,998
0.0000	66672	American Gen Life & Acc Ins Co	0.000%	0	0.044%	\$6,111,455
0.0000	60488	American Gen Life Ins Co	0.000%	0	0.403%	\$56,171,159
0.0000	66842	American Gen Life Ins Co of DE	0.000%	0	0.014%	\$1,950,000
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.001%	\$93,465
0.0000	60542	American Home Life Ins Co	0.000%	0	0.001%	\$44,789
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.004%	\$450,658
0.0000	60739	American Natl Ins Co	0.000%	0	0.993%	\$138,453,341
0.0000	60763	American Pioneer Life Ins Co	0.000%	0	0.001%	\$72,938
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.001%	\$150
0.0000	88366	American Retirement Life Ins Co	0.000%	0	0.001%	\$590
0.0000	60895	American United Life Ins Co	0.000%	0	0.028%	\$3,779,242
0.0000	61999	Americo Fin Life & Ann Ins Co	0.000%	0	0.179%	\$24,958,668
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.079%	\$10,893,135
0.0000	72222	Amica Life Ins Co	0.000%	0	0.014%	\$1,901,311
20.6838	93661	Annuity Investors Life Ins Co	2.942%	1	0.143%	\$19,829,153
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.003%	\$365,069
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.001%	\$20,000
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.100%	\$13,913,723
1.3392	61689	Aviva Life & Ann Co	5.883%	2	4.393%	\$612,522,217
0.0000	63932	Aviva Life & Ann Co of NY	0.000%	0	0.001%	\$5,100
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.001%	\$20,400
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.001%	\$380
5.7442	61263	Bankers Life & Cas Co	2.942%	1	0.513%	\$71,401,089
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.014%	\$1,865,661
0.0000	94250	Banner Life Ins Co	0.000%	0	0.001%	\$7,480
0.0000	61395	Beneficial Life Ins Co	0.000%	0	0.001%	\$105,985
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.001%	\$1,531
0.0000	93432	CM Life Ins Co	0.000%	0	0.127%	\$17,610,947
0.0000	61581	Capitol Life Ins Co	0.000%	0	0.001%	\$30,000
0.0000	61883	Central United Life Ins Co	0.000%	0	0.001%	\$9,477
0.0000	61808	Charter Natl Life Ins Co	0.000%	0	0.001%	\$27,400
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.001%	\$1,185
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.001%	\$50
0.0000	61875	Church Life Ins Corp	0.000%	0	0.006%	\$731,932
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.043%	\$5,969,007

Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	62049	Colonial Life & Accident Ins Co	0.000%	0	0.001%	\$542
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.006%	\$699,310
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.001%	\$28,634
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.033%	\$4,494,181
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.001%	\$150
113.3246	84824	Commonwealth Ann & Life Ins Co	5.883%	2	0.052%	\$7,238,354
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.001%	\$73,567
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.002%	\$142,640
0.0000	11804	Conseco Life Ins Co of TX	0.000%	0	0.001%	\$50
0.0000	62359	Constitution Life Ins Co	0.000%	0	0.001%	\$3,492
0.0000	62413	Continental Assur Co	0.000%	0	0.001%	\$4,680
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.001%	\$31,962
0.0000	62537	Cotton States Life Ins Co	0.000%	0	0.001%	\$11,400
0.0000	94218	Country Investors Life Assur Co	0.000%	0	0.002%	\$176,599
0.0000	62553	Country Life Ins Co	0.000%	0	0.001%	\$1,350
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.211%	\$29,314,805
0.0000	62928	EMC Natl Life Co	0.000%	0	0.010%	\$1,360,255
0.0000	84174	Employees Life Co Mut	0.000%	0	0.262%	\$36,455,248
0.0000	62510	Equitrust Life Ins Co	0.000%	0	0.256%	\$35,664,431
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.005%	\$632,460
0.0000	63053	Family Life Ins Co	0.000%	0	0.001%	\$2,400
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.001%	\$80,102
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.006%	\$794,645
0.0000	63223	Federal Life Ins Co	0.000%	0	0.001%	\$4,685
0.0000	63258	Federated Life Ins Co	0.000%	0	0.019%	\$2,557,754
13.8215	63274	Fidelity & Guar Life Ins Co	8.824%	3	0.639%	\$89,022,596
0.0000	93696	Fidelity Investments Life Ins Co	0.000%	0	0.995%	\$138,615,374
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.003%	\$297,604
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.000%	(\$43,767)
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.001%	\$594
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.030%	\$4,065,919
0.0000	60992	First Metlife Investors Ins Co	0.000%	0	0.006%	\$748,172
0.0000	67652	First Penn Pacific Life Ins Co	0.000%	0	0.001%	\$1,900
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.064%	\$8,820,190
0.0000	91642	Forethought Life Ins Co	0.000%	0	0.460%	\$64,074,768
0.0000	71129	Fort Dearborn Life Ins Co	0.000%	0	0.035%	\$4,831,842
0.0000	99775	Funeral Directors Life Ins Co	0.000%	0	0.005%	\$681,306
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.003%	\$289,361
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.861%	\$120,002,083
12.4677	70025	Genworth Life Ins Co	2.942%	1	0.236%	\$32,896,417
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.005%	\$572,086
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.001%	\$20,100
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.001%	\$33,849
0.0000	71218	Grange Life Ins Co	0.000%	0	0.002%	\$185,000
0.0000	63312	Great Amer Life Ins Co	0.000%	0	1.382%	\$192,624,090
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.001%	\$36,819
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	0.075%	\$10,320,480
0.0000	71480	Great Western Ins Co	0.000%	0	0.001%	\$54,485
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.001%	\$18,832
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.038%	\$5,165,320
6.1535	78778	Guardian Ins & Ann Co Inc	2.942%	1	0.478%	\$66,652,192

Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	64246	Guardian Life Ins Co Of Amer	0.000%	0	0.012%	\$1,665,020
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.003%	\$309,260
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	0.001%	\$10
0.0000	71153	Hartford Life & Ann Ins Co	0.000%	0	0.053%	\$7,255,747
9.7943	88072	Hartford Life Ins Co	2.942%	1	0.301%	\$41,875,583
0.0000	62421	Heritage Union Life Ins Co	0.000%	0	0.001%	\$3,500
0.0000	64505	Homesteaders Life Co	0.000%	0	0.001%	\$88,436
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.059%	\$8,155,043
0.0000	70580	Humanadental Ins Co	0.000%	0	0.001%	\$77,055
0.0000	91693	IA Amer Life Ins Co	0.000%	0	0.001%	\$240
9.4813	80942	ING USA Ann & Life Ins Co	8.824%	3	0.931%	\$129,774,366
0.0000	97764	Idealife Ins Co	0.000%	0	0.001%	\$5,308
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.002%	\$153,746
0.0000	84514	Industrial Alliance Pacific Ins & Fi	0.000%	0	0.002%	\$213,366
0.0000	86509	Ing Life Ins & Ann Co	0.000%	0	0.066%	\$9,174,797
0.0000	74780	Integrity Life Ins Co	0.000%	0	0.241%	\$33,523,149
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.001%	\$107,875
0.0000	64939	Investors Ins Corp	0.000%	0	0.029%	\$3,980,706
0.0000	63487	Investors Life Ins Co N Amer	0.000%	0	0.001%	\$4,561
0.3423	65056	Jackson Natl Life Ins Co	2.942%	1	8.592%	\$1,198,057,507
0.0000	60140	Jackson Natl Life Ins Co Of NY	0.000%	0	0.055%	\$7,556,763
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.078%	\$10,825,355
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.002%	\$217,122
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	1.444%	\$201,295,128
0.0000	86375	John Hancock Life Ins Co of NY	0.000%	0	0.017%	\$2,269,830
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.079%	\$10,973,124
0.0000	65242	Lafayette Life Ins Co	0.000%	0	0.114%	\$15,882,277
0.0000	68543	Liberty Bankers Life Ins Co	0.000%	0	0.135%	\$18,718,461
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.020%	\$2,766,776
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.732%	\$101,956,376
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.113%	\$15,672,409
6.5341	65528	Life Ins Co Of The Southwest	5.883%	2	0.901%	\$125,538,120
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.001%	\$4,800
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	0.309%	\$43,045,143
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.002%	\$173,500
0.0000	62057	Lincoln Life & Ann Co of NY	0.000%	0	0.022%	\$3,010,598
0.0000	65676	Lincoln Natl Life Ins Co	0.000%	0	5.670%	\$790,563,244
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.004%	\$486,079
0.0000	66427	MTL Ins Co	0.000%	0	0.003%	\$317,178
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.004%	\$555,506
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.001%	\$4,882
0.0000	65935	Massachusetts Mut Life Ins Co	0.000%	0	0.766%	\$106,706,103
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.001%	\$45,954
0.0000	93513	MetLife Investors Ins Co	0.000%	0	0.207%	\$28,732,464
0.0000	61050	MetLife Investors USA Ins Co	0.000%	0	7.128%	\$993,948,941
0.0000	87726	Metlife Ins Co of CT	0.000%	0	0.173%	\$24,059,639
1.0499	65978	Metropolitan Life Ins Co	2.942%	1	2.802%	\$390,658,979
0.0000	97136	Metropolitan Tower Life Ins Co	0.000%	0	0.002%	\$149,588
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.001%	\$21,911
0.0000	66044	Midland Natl Life Ins Co	0.000%	0	1.277%	\$177,947,920
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.001%	\$90,177

Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.302%	\$42,074,683
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.001%	\$705
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.285%	\$39,626,749
0.0000	66370	Mony Life Ins Co	0.000%	0	0.001%	\$21,050
0.0000	78077	Mony Life Ins Co Of Amer	0.000%	0	0.011%	\$1,405,726
0.0000	66311	Motorists Life Ins Co	0.000%	0	0.004%	\$436,416
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.002%	\$243,949
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.003%	\$281,281
0.0000	75264	National Integrity Life Ins Co	0.000%	0	0.027%	\$3,697,363
0.0000	66680	National Life Ins Co	0.000%	0	0.032%	\$4,338,821
0.0000	85472	National Security Life & Ann Co	0.000%	0	0.001%	\$100,000
3.4891	66850	National Western Life Ins Co	2.942%	1	0.843%	\$117,551,203
11.9949	66869	Nationwide Life Ins Co	2.942%	1	0.246%	\$34,192,927
0.0000	91626	New England Life Ins Co	0.000%	0	0.241%	\$33,493,848
0.0000	78743	New Era Life Ins Co	0.000%	0	0.001%	\$600
0.0000	91596	New York Life Ins & Ann Corp	0.000%	0	3.536%	\$492,960,230
0.0000	66915	New York Life Ins Co	0.000%	0	0.012%	\$1,638,407
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	1.211%	\$168,845,851
0.0000	67059	North Coast Life Ins Co	0.000%	0	0.001%	\$525
0.0000	67091	Northwestern Mut Life Ins Co	0.000%	0	0.475%	\$66,204,479
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.003%	\$378,688
0.0000	89206	Ohio Natl Life Assur Corp	0.000%	0	0.001%	\$648
0.0000	67172	Ohio Natl Life Ins Co	0.000%	0	0.928%	\$129,337,199
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.001%	\$6,846
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.001%	\$212
0.0000	93548	PHL Variable Ins Co	0.000%	0	0.397%	\$55,326,343
0.0000	97268	Pacific Life & Ann Co	0.000%	0	0.025%	\$3,423,540
0.0000	67466	Pacific Life Ins Co	0.000%	0	1.975%	\$275,397,785
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.001%	\$19,613
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.001%	\$41,955
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.089%	\$12,381,875
0.0000	67660	Pennsylvania Life Ins Co	0.000%	0	0.001%	\$3,801
0.0000	60232	Philadelphia Financial Life Assur Co	0.000%	0	0.001%	\$10,000
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.001%	\$138,951
0.0000	67873	Pioneer Amer Ins Co	0.000%	0	0.001%	\$2,882
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.001%	\$2,250
0.0000	67946	Pioneer Security Life Ins Co	0.000%	0	0.001%	\$1,447
0.0000	68039	Presidential Life Ins Co	0.000%	0	0.090%	\$12,544,692
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.001%	\$79,866
0.0000	61271	Principal Life Ins Co	0.000%	0	0.655%	\$91,227,572
0.0000	68047	Professional Ins Co	0.000%	0	0.001%	\$4,122
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.003%	\$364,874
0.0000	68136	Protective Life Ins Co	0.000%	0	1.291%	\$179,955,080
0.0000	89006	Protective Life Ins Co of NY	0.000%	0	0.003%	\$301,648
0.0000	79227	Pruco Life Ins Co	0.000%	0	8.887%	\$1,239,169,360
1.0483	86630	Prudential Ann Life Assur Corp	2.942%	1	2.806%	\$391,263,084
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.065%	\$8,953,161
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.001%	\$680
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.002%	\$261,186
36.1838	68381	Reliance Standard Life Ins Co	5.883%	2	0.163%	\$22,669,914
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.950%	\$132,358,889

Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.001%	\$19,395
0.9236	65005	RiverSource Life Ins Co	2.942%	1	3.185%	\$444,090,294
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.027%	\$3,691,998
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.025%	\$3,373,134
0.0000	68675	Security Benefit Life Ins Co	0.000%	0	0.068%	\$9,429,161
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.001%	\$1,337
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.019%	\$2,640,462
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.004%	\$445,659
0.0000	60076	Security Plan Life Ins Co	0.000%	0	0.001%	\$9,571
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.001%	\$47,677
0.0000	68829	Sentry Life Ins Co Of NY	0.000%	0	0.001%	\$12,000
0.0000	97241	Settlers Life Ins Co	0.000%	0	0.001%	\$18,475
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.001%	\$3,010
0.0000	68845	Shenandoah Life Ins Co	2.942%	1	0.000%	(\$321,223)
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.150%	\$20,895,389
0.0000	79057	Southland Natl Ins Corp	0.000%	0	0.001%	\$422
0.0000	69019	Standard Ins Co	0.000%	0	0.166%	\$23,117,283
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.001%	\$99,607
0.0000	69094	State Farm Life & Accident Asr Co	0.000%	0	0.001%	\$139,181
0.0000	69108	State Farm Life Ins Co	0.000%	0	0.218%	\$30,275,413
0.0000	69116	State Life Ins Co	0.000%	0	0.086%	\$11,860,813
0.0000	69132	State Mut Ins Co	0.000%	0	0.001%	\$56,069
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.001%	\$2,275
0.0000	79065	Sun Life Assur Co Of Canada US	0.000%	0	0.000%	(\$574,497)
0.0000	72664	Sun Life Ins & Ann Co of NY	0.000%	0	0.019%	\$2,524,633
0.0000	60941	SunAmerica Ann & Life Assur Co	0.000%	0	0.964%	\$134,373,561
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.022%	\$3,042,091
0.0000	69272	Sunset Life Ins Co Of Amer	0.000%	0	0.001%	\$1,694
0.0000	69310	Surety Life Ins Co	0.000%	0	0.001%	\$15,050
0.0000	68608	Symetra Life Ins Co	0.000%	0	1.145%	\$159,629,901
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.089%	\$12,283,284
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	1.880%	\$262,078,132
0.0000	69396	Texas Life Ins Co	0.000%	0	0.001%	\$120
0.0000	70435	The Savings Bank Life Ins Co Of MA	0.000%	0	0.006%	\$781,120
0.0000	97721	Thrivent Life Ins Co	0.000%	0	0.035%	\$4,847,478
0.0000	69477	Time Ins Co	0.000%	0	0.001%	\$59,305
0.0000	77674	Town & Country Life Ins Co	0.000%	0	0.001%	\$104
0.0000	69566	Trans World Assur Co	0.000%	0	0.001%	\$21,765
0.0000	79022	Transamerica Advisors Life Ins Co	0.000%	0	0.044%	\$6,121,388
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.027%	\$3,697,728
1.0068	86231	Transamerica Life Ins Co	2.942%	1	2.922%	\$407,382,969
0.0000	60227	Trinity Life Ins Co	0.000%	0	0.001%	\$1,000
0.0000	61425	Trustmark Ins Co	0.000%	0	0.001%	\$51,413
0.0000	80802	US Br SunLife Assur Co Of Canada	0.000%	0	0.001%	\$13,860
0.0000	80675	US Business of Crown Life Ins Co	0.000%	0	0.001%	\$750
0.0000	69663	USAA Life Ins Co	0.000%	0	0.940%	\$131,069,094
0.0000	60228	USAA Life Ins Co Of NY	0.000%	0	0.008%	\$989,924
0.0000	86371	Ullico Life Ins Co	0.000%	0	0.001%	\$9,000
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.001%	\$52
0.0000	80837	Union Central Life Ins Co	0.000%	0	0.044%	\$6,060,601
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.001%	\$600



Complaints Year: 2010 Total Complaints for Index: 34

Policy Type: Annuity (Individual)

Premiums Year: 2010 Total Premiums for Index: \$13,944,820,430

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	70408	Union Security Ins Co	0.000%	0	0.005%	\$569,398
0.0000	92916	United Amer Ins Co	0.000%	0	0.036%	\$4,925,149
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.003%	\$387,314
0.0000	87645	United Fidelity Life Ins Co	0.000%	0	0.001%	\$6,170
0.0000	69930	United Ins Co Of Amer	0.000%	0	0.001%	\$508
0.0000	94099	United Investors Life Ins Co	0.000%	0	0.001%	\$30,565
0.0000	69973	United Life Ins Co	0.000%	0	0.004%	\$451,096
0.0000	92703	United Natl Life Ins Co Of Amer	0.000%	0	0.001%	\$88
0.0000	69868	United Of Omaha Life Ins Co	0.000%	0	0.381%	\$53,026,468
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.007%	\$922,384
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.000%	(\$17)
0.0000	70114	Unity Mut Life Ins Co	0.000%	0	0.002%	\$203,304
0.0000	70130	Universal Guar Life Ins Co	0.000%	0	0.001%	\$5,049
0.0000	68632	Vantis Life Ins Co	0.000%	0	0.001%	\$63,612
0.0000	70238	Variable Ann Life Ins Co	0.000%	0	2.039%	\$284,201,565
0.0000	70319	Washington Natl Ins Co	0.000%	0	0.007%	\$863,304
0.0000	70335	West Coast Life Ins Co	0.000%	0	0.019%	\$2,638,267
0.0000	70483	Western & Southern Life Ins Co	0.000%	0	0.001%	\$1,010
1.9281	70432	Western Natl Life Ins Co	2.942%	1	1.526%	\$212,722,047
0.0000	91413	Western Reserve Life Assur Co of OH	0.000%	0	0.024%	\$3,320,929
0.0000	92622	Western Southern Life Assur Co	0.000%	0	0.171%	\$23,766,488
0.0000	77925	Western United Life Assur Co	0.000%	0	0.001%	\$9,970
0.0000	66230	William Penn Life Ins Co Of NY	0.000%	0	0.004%	\$442,691
0.0000	60704	Wilton Reassur Life Co of NY	0.000%	0	0.001%	\$83,302
0.0000	70629	World Ins Co	0.000%	0	0.001%	\$100,652
0.0000	90557	Zurich Amer Life Ins Co	0.000%	0	0.007%	\$919,603

Complaints Year: 2010 Total Complaints for Index: 36  
Policy Type: Commercial Property  
Premiums Year: 2010 Total Premiums for Index: \$2,340,605,006  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.001%	\$59
0.0000	22837	AGCS Marine Ins Co	0.000%	0	1.195%	\$27,955,068
0.0000	12833	AIX Specialty Ins Co	0.000%	0	0.140%	\$3,257,294
0.0000	12196	ASI Assur Corp	0.000%	0	0.014%	\$318,978
0.0000	11059	ASI Lloyds	0.000%	0	0.001%	\$1,251
0.0000	13142	ASI Preferred Ins Corp	0.000%	0	0.009%	\$204,859
0.0000	29530	AXA Art Ins Corp	0.000%	0	0.079%	\$1,845,442
0.0000	33022	AXA Ins Co	0.000%	0	0.025%	\$566,357
0.0000	20370	AXIS Reins Co	0.000%	0	0.208%	\$4,849,840
0.0000	26620	AXIS Surplus Ins Co	0.000%	0	0.037%	\$864,159
0.0000	22667	Ace Amer Ins Co	0.000%	0	2.411%	\$56,420,566
0.0000	20702	Ace Fire Underwriters Ins Co	0.000%	0	0.010%	\$216,177
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.023%	\$525,306
5671.3892	20699	Ace Prop & Cas Ins Co	2.778%	1	0.001%	\$11,464
0.0000	10324	Addison Ins Co	0.000%	0	0.016%	\$352,469
0.0000	24856	Admiral Ins Co	0.000%	0	0.001%	\$338
0.0000	39381	Adriatic Ins Co	0.000%	0	0.030%	\$681,035
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.001%	\$6,580
0.0000	36153	Aetna Ins Co of CT	0.000%	0	0.044%	\$1,023,301
0.0000	10014	Affiliated Fm Ins Co	0.000%	0	0.206%	\$4,809,203
0.0000	35300	Allianz Global Risks US Ins Co	0.000%	0	0.103%	\$2,389,946
0.0000	36420	Allianz Underwriters Ins Co	0.000%	0	0.033%	\$760,020
0.0000	42579	Allied Prop & Cas Ins Co	0.000%	0	0.133%	\$3,104,508
0.0000	19489	Allied World Assur Co US Inc	0.000%	0	0.035%	\$819,103
0.0000	19232	Allstate Ins Co	0.000%	0	0.023%	\$531,597
0.0000	17230	Allstate Prop & Cas Ins Co	0.000%	0	0.306%	\$7,147,157
0.0000	21296	Alterra Amer Ins Co	0.000%	0	0.256%	\$5,988,745
81.4261	33189	Alterra Excess & Surplus Ins Co	2.778%	1	0.035%	\$798,476
0.0000	19720	American Alt Ins Corp	0.000%	0	0.450%	\$10,527,337
0.0000	21849	American Automobile Ins Co	0.000%	0	0.186%	\$4,335,484
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.314%	\$7,327,608
0.0000	12601	American Capital Assur Corp	0.000%	0	2.259%	\$52,856,989
4.5659	20427	American Cas Co Of Reading PA	2.778%	1	0.609%	\$14,239,696
0.0000	12968	American Coastal Ins Co	0.000%	0	8.703%	\$203,696,468
0.0000	19690	American Economy Ins Co	0.000%	0	0.656%	\$15,343,540
0.0000	35351	American Empire Surplus Lines Ins Co	0.000%	0	0.033%	\$757,812
0.0000	23450	American Family Home Ins Co	0.000%	0	0.009%	\$200,945
0.0000	24066	American Fire & Cas Co	0.000%	0	0.045%	\$1,034,574
0.0000	26247	American Guar & Liab Ins	0.000%	0	0.207%	\$4,829,054
0.0000	19380	American Home Assur Co	0.000%	0	0.919%	\$21,489,101
0.0000	21857	American Ins Co	0.000%	0	0.307%	\$7,166,642
0.0000	23469	American Modern Home Ins Co	0.000%	0	0.151%	\$3,511,772
0.0000	12489	American Modern Surplus Lines Ins Co	0.000%	0	0.001%	\$1,101
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	0.031%	\$706,240
0.0000	12190	American Pet Ins Co	0.000%	0	0.020%	\$445,282
0.0000	19615	American Reliable Ins Co	0.000%	0	0.276%	\$6,441,851
0.0000	19631	American Road Ins Co	0.000%	0	0.011%	\$253,578
0.0000	39969	American Safety Cas Ins Co	0.000%	0	0.197%	\$4,589,375
0.0000	25433	American Safety Ind Co	0.000%	0	0.033%	\$769,946

Complaints Year: 2010 Total Complaints for Index: 36  
**Policy Type: Commercial Property**  
 Premiums Year: 2010 Total Premiums for Index: \$2,340,605,006  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	33103	American Safety Ins Co	0.000%	0	0.035%	\$818,477
0.0000	42978	American Security Ins Co	0.000%	0	0.001%	\$18,826
0.0000	41998	American Southern Home Ins Co	0.000%	0	0.088%	\$2,052,072
0.0000	10235	American Southern Ins Co	0.000%	0	0.037%	\$858,279
0.0000	19704	American States Ins Co	0.000%	0	0.620%	\$14,492,630
0.0000	10872	American Strategic Ins Corp	0.000%	0	0.886%	\$20,721,458
0.0000	12359	American Traditions Ins Co	0.000%	0	0.002%	\$37,776
41.5237	35912	American Western Home Ins Co	2.778%	1	0.067%	\$1,565,775
0.0000	40142	American Zurich Ins Co	0.000%	0	0.176%	\$4,116,170
0.0000	19488	Amerisure Ins Co	0.000%	0	0.066%	\$1,525,536
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.338%	\$7,889,225
0.0000	27928	Amex Assur Co	0.000%	0	0.466%	\$10,902,682
0.0000	19976	Amica Mut Ins Co	0.000%	0	0.053%	\$1,235,081
0.0000	10316	Appalachian Ins Co	0.000%	0	0.149%	\$3,482,954
0.0000	11150	Arch Ins Co	0.000%	0	0.133%	\$3,112,890
0.0000	21199	Arch Speciaity Ins Co	0.000%	0	0.032%	\$741,979
0.0000	19860	Argonaut Great Central Ins Co	0.000%	0	0.016%	\$356,180
0.0000	19801	Argonaut Ins Co	0.000%	0	0.060%	\$1,401,911
0.0000	19828	Argonaut Midwest Ins Co	0.000%	0	0.001%	\$1,210
0.0000	13038	Ark Royal Ins Co	0.000%	0	0.003%	\$61,442
0.0000	41459	Armed Forces Ins Exch	0.000%	0	0.033%	\$767,518
0.0000	10717	Aspen Specialty Ins Co	0.000%	0	0.164%	\$3,824,994
0.0000	21865	Associated Ind Corp	0.000%	0	0.237%	\$5,528,109
0.0000	35629	Association Cas Ins Co	0.000%	0	0.001%	\$5,022
0.0000	19305	Assurance Co Of Amer	0.000%	0	1.462%	\$34,208,894
0.0000	17159	Atain Specialty Ins Co	0.000%	0	0.002%	\$29,910
0.0000	42846	Atlantic Cas Ins Co	0.000%	0	0.011%	\$251,655
0.0000	27154	Atlantic Specialty Ins Co	0.000%	0	0.008%	\$169,311
0.0000	12813	Auto Club Ins Co of FL	0.000%	0	0.008%	\$181,057
26.4002	18988	Auto Owners Ins Co	2.778%	1	0.106%	\$2,462,736
0.0000	19062	Automobile Ins Co Of Hartford CT	0.000%	0	0.004%	\$71,578
0.0000	37273	Axis Ins Co	0.000%	0	0.055%	\$1,267,260
0.0000	38245	BCS Ins Co	0.000%	0	0.014%	\$316,767
0.0000	24813	Balboa Ins Co	0.000%	0	0.018%	\$414,871
0.0000	33162	Bankers Ins Co	0.000%	0	0.008%	\$179,324
0.0000	37540	Beazley Ins Co Inc	0.000%	0	0.112%	\$2,605,817
0.0000	20095	Bituminous Cas Corp	0.000%	0	0.032%	\$728,100
0.0000	20109	Bituminous Fire & Marine Ins Co	0.000%	0	0.011%	\$242,017
0.0000	13528	Brotherhood Mut Ins Co	0.000%	0	0.007%	\$145,703
0.0000	23620	Burlington Ins Co	0.000%	0	0.009%	\$188,221
0.0000	21946	Camden Fire Ins Assoc	0.000%	0	0.019%	\$434,483
0.0000	12260	Campmed Cas & Ind Co Inc MD	0.000%	0	0.001%	\$4,947
0.0000	10464	Canal Ins Co	0.000%	0	0.037%	\$857,301
0.0000	32930	Capacity Ins Co	0.000%	0	0.069%	\$1,592,826
0.0000	10472	Capitol Ind Corp	0.000%	0	0.001%	\$842
1341.1057	10328	Capitol Specialty Ins Corp	2.778%	1	0.003%	\$48,480
0.0000	10510	Carolina Cas Ins Co	0.000%	0	0.005%	\$116,929
0.0000	10835	Castle Key Ind Co	0.000%	0	0.035%	\$818,320
0.0000	30511	Castle Key Ins Co	0.000%	0	0.394%	\$9,209,769

Complaints Year: 2010 Total Complaints for Index: 36  
**Policy Type: Commercial Property**  
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 States selected for Index: FL  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	40134	Castlepoint Natl Ins Co	0.000%	0	0.009%	\$207,124
0.0000	11255	Caterpillar Ins Co	0.000%	0	0.008%	\$173,850
0.0000	19518	Catlin Ins Co	0.000%	0	0.141%	\$3,280,200
0.0000	15989	Catlin Specialty Ins Co	0.000%	0	0.030%	\$689,620
0.0000	34274	Central States Ind Co Of Omaha	0.000%	0	0.006%	\$125,544
7.6181	36951	Century Surety Co	2.778%	1	0.365%	\$8,534,508
0.0000	25615	Charter Oak Fire Ins Co	0.000%	0	0.610%	\$14,258,873
0.0000	19402	Chartis Prop Cas Co	0.000%	0	0.314%	\$7,346,701
3.6293	38989	Chubb Custom Ins Co	2.778%	1	0.766%	\$17,914,597
912.5294	10052	Chubb Natl Ins Co	2.778%	1	0.004%	\$71,249
0.0000	18767	Church Mut Ins Co	0.000%	0	0.345%	\$8,061,867
0.0000	28665	Cincinnati Cas Co	0.000%	0	0.001%	\$328
7.6514	10677	Cincinnati Ins Co	2.778%	1	0.364%	\$8,497,419
0.0000	10064	Citizens Prop Ins Corp	11.112%	4	0.000%	\$0
0.0000	34347	Colonial Amer Cas & Surety Co	0.000%	0	0.001%	\$9,907
0.0000	39993	Colony Ins Co	0.000%	0	0.242%	\$5,651,247
0.0000	31127	Columbia Cas Co	0.000%	0	0.118%	\$2,751,153
0.0000	19410	Commerce & Industry Ins Co	0.000%	0	0.013%	\$294,390
0.0000	10220	Commonwealth Ins Co Of Amer	0.000%	0	0.002%	\$28,222
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.439%	\$10,270,639
0.0000	13124	Companion Specialty Ins Co	0.000%	0	0.446%	\$10,420,785
0.0000	20443	Continental Cas Co	0.000%	0	3.452%	\$80,787,648
0.0000	35289	Continental Ins Co	0.000%	0	1.587%	\$37,140,409
0.0000	10499	Corepointe Ins Co	0.000%	0	0.001%	\$4,248
0.0000	20966	Cotton States Mut Ins Co	0.000%	0	0.011%	\$247,565
0.0000	31348	Crum & Forster Ind Co	0.000%	0	0.001%	\$6,554
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.194%	\$4,534,605
0.0000	10953	Cypress Prop & Cas Ins Co	0.000%	0	0.002%	\$25,705
0.0000	35483	Daily Underwriters Of Amer	0.000%	0	0.017%	\$391,470
0.0000	42587	Depositors Ins Co	0.000%	0	0.224%	\$5,224,963
32.8880	42048	Diamond State Ins Co	2.778%	1	0.085%	\$1,976,915
0.0000	36463	Discover Prop & Cas Ins Co	0.000%	0	0.004%	\$87,577
0.0000	21261	Electric Ins Co	0.000%	0	0.006%	\$132,568
0.0000	25186	Emc Prop & Cas Ins Co	0.000%	0	0.001%	\$625
0.0000	21326	Empire Fire & Marine Ins Co	0.000%	0	0.031%	\$718,859
0.0000	21334	Empire Ind Ins Co	0.000%	0	0.001%	\$31
0.0000	20648	Employers Fire Ins Co	0.000%	0	0.043%	\$1,003,371
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.041%	\$957,451
0.0000	21415	Employers Mut Cas Co	0.000%	0	0.003%	\$58,318
0.0000	41718	Endurance Amer Specialty Ins Co	0.000%	0	0.001%	\$10,818
0.0000	37915	Essentia Ins Co	0.000%	0	0.015%	\$344,071
0.0000	39020	Essex Ins Co	0.000%	0	0.394%	\$9,214,620
0.0000	35378	Evanston Ins Co	0.000%	0	0.038%	\$870,270
0.0000	10120	Everest Natl Ins Co	0.000%	0	0.006%	\$139,898
0.0000	12842	FCCI Advantage Ins Co	0.000%	0	0.045%	\$1,047,441
0.0000	33472	FCCI Commercial Ins Co	0.000%	0	0.332%	\$7,748,886
0.0000	10178	FCCI Ins Co	0.000%	0	0.127%	\$2,967,698
0.0000	21482	Factory Mut Ins Co	0.000%	0	1.005%	\$23,504,606
0.0000	13838	Farmland Mut Ins Co	0.000%	0	0.004%	\$83,429

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0.0000	20281	Federal Ins Co	0.000%	0	3.170%	\$74,196,343
0.0000	13935	Federated Mut Ins Co	0.000%	0	0.208%	\$4,849,891
0.0000	11118	Federated Rural Electric Ins Exch	0.000%	0	0.007%	\$153,396
0.0000	28304	Federated Serv Ins Co	0.000%	0	0.003%	\$61,606
0.0000	39306	Fidelity & Deposit Co Of MD	0.000%	0	0.060%	\$1,399,663
0.0000	16578	Fidelity Natl Prop & Cas Ins Co	0.000%	0	0.002%	\$26,873
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.629%	\$14,720,546
0.0000	39640	Firemans Fund Ins Co Of OH	0.000%	0	0.002%	\$35,477
0.0000	37710	First Amer Prop & Cas Ins Co	0.000%	0	0.001%	\$797
0.0000	29980	First Colonial Ins Co	0.000%	0	0.003%	\$53,751
0.0000	13990	First Community Ins Co	0.000%	0	0.931%	\$21,782,556
0.0000	10647	First Floridian Auto & Home Ins Co	0.000%	0	0.021%	\$470,989
0.0000	33588	First Liberty Ins Corp	0.000%	0	0.021%	\$480,430
0.0000	10657	First Mercury Ins Co	0.000%	0	0.001%	\$15,196
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.204%	\$4,752,714
0.0000	21817	Florida Farm Bur Gen Ins Co	0.000%	0	0.343%	\$8,026,395
0.0000	10132	Florida Peninsula Ins Co	0.000%	0	0.002%	\$43,618
0.0000	11185	Foremost Ins Co Grand Rapids MI	0.000%	0	0.004%	\$92,649
0.0000	10833	Gemini Ins Co	0.000%	0	0.032%	\$735,209
0.0000	24414	General Cas Co Of WI	0.000%	0	0.002%	\$38,758
0.0000	24732	General Ins Co Of Amer	0.000%	0	0.151%	\$3,513,595
2043.3328	37362	General Star Ind Co	2.778%	1	0.002%	\$31,819
0.0000	11231	Generali Us Branch	0.000%	0	0.128%	\$2,985,705
0.0000	11258	Georgia Cas & Surety Co	0.000%	0	0.001%	\$3,234
0.0000	25569	Gotham Ins Co	0.000%	0	0.001%	\$6,772
0.0000	43265	Gramercy Ins Co	0.000%	0	0.028%	\$651,781
0.0000	16870	Granada Ins Co	0.000%	0	0.175%	\$4,094,857
0.0000	23809	Granite State Ins Co	0.000%	0	0.095%	\$2,222,896
0.0000	25984	Graphic Arts Mut Ins Co	0.000%	0	0.001%	\$10,795
0.0000	26832	Great Amer Alliance Ins Co	0.000%	0	0.006%	\$120,155
0.0000	26344	Great Amer Assur Co	0.000%	0	0.256%	\$5,974,908
0.0000	37532	Great Amer E&S Ins Co	0.000%	0	0.001%	\$12,209
0.0000	16691	Great Amer Ins Co	0.000%	0	0.174%	\$4,054,031
2.3568	22136	Great Amer Ins Co of NY	2.778%	1	1.179%	\$27,587,114
0.0000	33723	Great Amer Spirit Ins Co	0.000%	0	0.001%	\$11,215
0.0000	25224	Great Divide Ins Co	0.000%	0	0.022%	\$501,272
0.0000	20303	Great Northern Ins Co	0.000%	0	0.238%	\$5,558,943
0.0000	11371	Great West Cas Co	0.000%	0	0.032%	\$742,740
0.0000	22322	Greenwich Ins Co	0.000%	0	0.018%	\$411,466
0.0000	42331	Guideone Amer Ins Co	0.000%	0	0.010%	\$234,013
0.0000	42803	Guideone Elite Ins Co	0.000%	0	0.644%	\$15,064,030
0.0000	15032	Guideone Mut Ins Co	0.000%	0	0.184%	\$4,305,008
0.0000	14559	Guideone Specialty Mut Ins Co	0.000%	0	0.075%	\$1,743,805
0.0000	12237	Gulfstream Prop & Cas Ins Co	0.000%	0	0.003%	\$47,913
0.0000	41343	HDI Gerling Amer Ins Co	0.000%	0	0.071%	\$1,638,538
0.0000	36064	Hanover Amer Ins Co	0.000%	0	0.100%	\$2,318,790
0.0000	22292	Hanover Ins Co	0.000%	0	0.604%	\$14,129,420
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.003%	\$69,444
0.0000	13382	Harleysville Atlantic Ins Co	0.000%	0	0.009%	\$196,176

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	23582	Harleysville Ins Co	0.000%	0	0.018%	\$404,325
0.0000	14168	Harleysville Mut Ins Co	0.000%	0	0.006%	\$121,750
0.0000	35696	Harleysville Preferred Ins Co	0.000%	0	0.001%	\$7,336
0.0000	26182	Harleysville Worcester Ins Co	0.000%	0	0.001%	\$4,907
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.015%	\$335,894
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.887%	\$20,756,134
3.7307	19682	Hartford Fire In Co	2.778%	1	0.745%	\$17,427,413
0.0000	37478	Hartford Ins Co Of The Midwest	0.000%	0	0.079%	\$1,844,274
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.244%	\$5,708,592
0.0000	11452	Hartford Steam Boil Inspec & Ins Co	0.000%	0	0.015%	\$350,425
0.0000	29890	Hartford Steam Boil Inspec Ins Co CT	0.000%	0	0.001%	\$2,450
0.0000	30104	Hartford Underwriters Ins Co	0.000%	0	0.043%	\$986,213
0.0000	32077	Heritage Cas Ins Co	0.000%	0	0.001%	\$46
356.8999	18376	Hermitage Ins Co	2.778%	1	0.008%	\$182,171
0.0000	10200	Hiscox Ins Co Inc	0.000%	0	0.010%	\$226,259
0.0000	10149	Homewise Ins Co	0.000%	0	0.007%	\$156,584
0.0000	22578	Horace Mann Ins Co	0.000%	0	0.001%	\$600
0.0000	42374	Houston Cas Co	0.000%	0	0.017%	\$381,081
0.0000	12936	Houston Specialty Ins Co	0.000%	0	0.001%	\$2,474
0.0000	25054	Hudson Ins Co	0.000%	0	0.004%	\$76,050
0.0000	37079	Hudson Specialty Ins Co	0.000%	0	0.057%	\$1,328,323
0.0000	29068	IDS Prop Cas Ins Co	0.000%	0	0.001%	\$2,132
0.0000	23817	Illinois Natl Ins Co	0.000%	0	0.033%	\$752,881
0.0000	27960	Illinois Union Ins Co	0.000%	0	0.157%	\$3,654,115
0.0000	35408	Imperium Ins Co	0.000%	0	0.007%	\$152,073
0.0000	43575	Indemnity Ins Co Of North Amer	0.000%	0	0.317%	\$7,414,481
0.0000	36940	Indian Harbor Ins Co	0.000%	0	0.037%	\$863,948
0.0000	14265	Indiana Lumbermens Mut Ins Co	0.000%	0	0.003%	\$52,119
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	0.039%	\$903,518
0.0000	27847	Insurance Co Of The West	0.000%	0	0.001%	\$18,882
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.113%	\$2,634,914
0.0000	22829	Interstate Fire & Cas Co	0.000%	0	0.001%	\$2,198
0.0000	23647	Ironshore Ind Inc	0.000%	0	0.001%	\$19,861
0.0000	12203	James River Ins Co	0.000%	0	0.001%	\$21,861
0.0000	14354	Jewelers Mut Ins Co	0.000%	0	0.503%	\$11,755,607
0.0000	21300	Kingsway Amigo Ins Co	2.778%	1	0.000%	\$0
0.0000	33600	LM Ins Corp	0.000%	0	0.007%	\$154,002
0.0000	26077	Lancer Ins Co	0.000%	0	0.017%	\$379,907
6.9503	33138	Landmark Amer Ins Co	2.778%	1	0.400%	\$9,354,543
3.3494	19437	Lexington Ins Co	2.778%	1	0.830%	\$19,411,400
0.0000	42404	Liberty Ins Corp	0.000%	0	0.001%	\$2,040
0.0000	19917	Liberty Ins Underwriters Inc	0.000%	0	0.005%	\$116,723
0.0000	23035	Liberty Mut Fire Ins Co	0.000%	0	0.132%	\$3,068,084
0.0000	23043	Liberty Mut Ins Co	0.000%	0	3.909%	\$91,482,860
0.0000	10725	Liberty Surplus Ins Corp	0.000%	0	0.005%	\$104,334
0.0000	33855	Lincoln Gen Ins Co	0.000%	0	0.001%	\$219
0.0000	23108	Lumbermens Underwriting Alliance	0.000%	0	0.004%	\$88,324
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.338%	\$7,900,096
0.0000	11066	MSA Ins Co	0.000%	0	0.346%	\$8,085,739

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37974	MT Hawley Ins Co	0.000%	0	0.008%	\$164,199
0.0000	33502	Machinery Ins Inc Assessable Mut Co	0.000%	0	0.001%	\$454
0.0000	37745	Maiden Specialty Ins Co	0.000%	0	0.003%	\$59,631
6.4900	34932	Mapfre Ins Co of Fl	2.778%	1	0.429%	\$10,018,074
0.0000	28932	Markel Amer Ins Co	0.000%	0	0.390%	\$9,111,999
0.0000	38970	Markel Ins Co	0.000%	0	0.125%	\$2,911,622
0.0000	19356	Maryland Cas Co	0.000%	0	1.208%	\$28,267,750
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.142%	\$3,320,746
0.0000	10784	Maxum Cas Ins Co	0.000%	0	0.001%	\$13,123
0.0000	26743	Maxum Ind Co	0.000%	0	0.010%	\$228,155
0.0000	31968	Merastar Ins Co	0.000%	0	0.001%	\$4,806
0.0000	40169	Metropolitan Cas Ins Co	0.000%	0	0.012%	\$267,834
0.0000	26298	Metropolitan Prop & Cas Ins Co	0.000%	0	0.011%	\$244,528
0.0000	23418	Mid Continent Cas Co	0.000%	0	0.016%	\$354,267
0.0000	23434	Middlesex Ins Co	0.000%	0	0.008%	\$164,605
0.0000	20362	Mitsui Sumitomo Ins Co of Amer	0.000%	0	0.042%	\$977,289
0.0000	22551	Mitsui Sumitomo Ins USA Inc	0.000%	0	0.006%	\$121,686
0.0000	12957	Modern USA Ins Co	0.000%	0	0.001%	\$16,726
0.0000	36838	Montpelier US Ins Co	0.000%	0	0.005%	\$104,076
0.0000	26522	Mount Vernon Fire Ins Co	0.000%	0	0.008%	\$185,711
0.0000	11991	National Cas Co	0.000%	0	0.090%	\$2,090,853
0.0000	16217	National Farmers Union Prop & Cas	0.000%	0	0.001%	\$390
0.0000	15679	National Fire & Ind Exch	0.000%	0	0.033%	\$759,294
0.0000	20079	National Fire & Marine Ins Co	0.000%	0	0.001%	\$8,904
0.0000	20478	National Fire Ins Co Of Hartford	0.000%	0	0.107%	\$2,485,991
7.9478	12216	National Grp Ins Co	2.778%	1	0.350%	\$8,180,486
0.0000	42137	National Ind Co Of The South	0.000%	0	0.021%	\$471,198
0.0000	32620	National Interstate Ins Co	0.000%	0	0.015%	\$350,182
31298.2056	20052	National Liab & Fire Ins Co	8.334%	3	0.001%	\$6,232
0.0000	12114	National Security Fire & Cas Co	0.000%	0	0.004%	\$90,975
0.0000	22608	National Specialty Ins Co	0.000%	0	0.036%	\$830,462
0.0000	21881	National Surety Corp	0.000%	0	0.254%	\$5,934,143
0.0000	20141	National Trust Ins Co	0.000%	0	0.034%	\$789,977
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	1.627%	\$38,069,596
0.0000	28223	Nationwide Agribusiness Ins Co	0.000%	0	0.008%	\$186,796
0.0000	25453	Nationwide Ins Co Of Amer	0.000%	0	0.204%	\$4,765,480
0.0000	10948	Nationwide Ins Co Of FL	0.000%	0	0.060%	\$1,382,085
0.0000	23779	Nationwide Mut Fire Ins Co	0.000%	0	0.329%	\$7,678,711
7.0243	23787	Nationwide Mut Ins Co	2.778%	1	0.396%	\$9,256,057
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.083%	\$1,925,926
0.0000	17370	Nautilus Ins Co	0.000%	0	0.008%	\$175,549
0.0000	42307	Navigators Ins Co	0.000%	0	0.388%	\$9,059,536
0.0000	36056	Navigators Specialty Ins Co	0.000%	0	0.105%	\$2,445,388
0.0000	23841	New Hampshire Ins Co	0.000%	0	0.519%	\$12,135,868
0.0000	16608	New York Marine & Gen Ins Co	0.000%	0	0.092%	\$2,148,043
0.0000	27073	Nipponkoa Ins Co Ltd US Br	0.000%	0	0.001%	\$7,496
0.0000	25038	North Amer Capacity Ins Co	0.000%	0	0.001%	\$3,163
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.058%	\$1,341,793
0.0000	27740	North Pointe Ins Co	0.000%	0	0.055%	\$1,274,850

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0.0000	21105	North River Ins Co	0.000%	0	0.010%	\$231,882
0.0000	38369	Northern Assur Co Of Amer	0.000%	0	0.606%	\$14,183,801
0.0000	19372	Northern Ins Co Of NY	0.000%	0	0.279%	\$6,510,146
0.0000	27987	Northfield Ins Co	0.000%	0	0.002%	\$27,260
0.0000	24015	Northland Ins Co	0.000%	0	0.113%	\$2,627,001
7.5685	42552	Nova Cas Co	2.778%	1	0.368%	\$8,590,429
0.0000	23248	Occidental Fire & Cas Co Of NC	0.000%	0	0.114%	\$2,661,063
0.0000	24074	Ohio Cas Ins Co	0.000%	0	0.115%	\$2,670,925
0.0000	26565	Ohio Ind Co	0.000%	0	0.005%	\$96,230
3.2731	40231	Old Dominion Ins Co	5.556%	2	1.698%	\$39,728,314
0.0000	24147	Old Republic Ins Co	0.000%	0	0.873%	\$20,424,466
0.0000	12954	Olympus Ins Co	0.000%	0	0.006%	\$131,037
0.0000	38644	Omega Ins Co	0.000%	0	0.008%	\$166,749
0.0000	12961	Omega US Ins Inc	0.000%	0	0.145%	\$3,378,939
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.060%	\$1,390,618
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.004%	\$73,367
0.0000	32700	Owners Ins Co	0.000%	0	0.063%	\$1,460,355
0.0000	22748	Pacific Employers Ins Co	0.000%	0	0.002%	\$46,094
0.0000	20346	Pacific Ind Co	0.000%	0	0.210%	\$4,914,567
0.0000	10046	Pacific Ins Co Ltd	0.000%	0	0.001%	\$17,994
0.0000	37850	Pacific Specialty Ins Co	0.000%	0	0.003%	\$67,421
0.0000	23442	Patriot Gen Ins Co	0.000%	0	0.008%	\$186,108
0.0000	32859	Penn Amer Ins Co	0.000%	0	0.134%	\$3,132,576
0.0000	14974	Pennsylvania Lumbermens Mut Ins	0.000%	0	0.008%	\$183,177
0.0000	12262	Pennsylvania Manufacturers Assoc Ins	0.000%	0	0.169%	\$3,936,521
0.0000	14990	Pennsylvania Natl Mut Cas Ins Co	0.000%	0	0.001%	\$419
0.0000	18058	Philadelphia Ind Ins Co	0.000%	0	0.829%	\$19,387,489
0.0000	23850	Philadelphia Ins Co	0.000%	0	0.012%	\$258,120
0.0000	25623	Phoenix Ins Co	0.000%	0	0.497%	\$11,627,946
0.0000	18619	Platte River Ins Co	0.000%	0	0.006%	\$121,577
0.0000	30945	Plaza Ins Co	0.000%	0	0.002%	\$41,062
0.0000	37257	Praetorian Ins Co	0.000%	0	0.183%	\$4,272,214
0.0000	12588	Prime Ins Co	0.000%	0	0.006%	\$130,807
0.0000	10786	Princeton Excess & Surplus Lines Ins	0.000%	0	1.246%	\$29,154,440
0.0000	12873	Privilege Underwriters Recp Exch	0.000%	0	0.094%	\$2,182,392
0.0000	21903	Procentury Ins Co	0.000%	0	0.002%	\$42,416
0.0000	24252	Progressive Amer Ins Co	0.000%	0	0.795%	\$18,606,106
0.0000	10193	Progressive Express Ins Co	0.000%	0	1.185%	\$27,717,557
0.0000	10192	Progressive Select Ins Co	0.000%	0	0.544%	\$12,716,368
0.0000	34690	Property & Cas Ins Co Of Hartford	0.000%	0	0.003%	\$64,906
0.0000	39217	QBE Ins Corp	0.000%	0	0.227%	\$5,311,942
0.0000	11515	QBE Specialty Ins Co	0.000%	0	1.557%	\$36,427,036
0.0000	13056	RLI Ins Co	0.000%	0	0.162%	\$3,789,479
0.0000	22314	RSUI Ind Co	0.000%	0	0.005%	\$100,505
0.0000	24449	Regent Ins Co	0.000%	0	0.018%	\$419,612
0.0000	36684	Riverport Ins Co	0.000%	0	0.001%	\$14,854
0.0000	28053	Rockhill Ins Co	0.000%	0	0.269%	\$6,272,969
0.0000	24740	Safeco Ins Co Of Amer	0.000%	0	0.142%	\$3,304,016
0.0000	17248	Safeway Prop Ins Co	0.000%	0	0.001%	\$2,435



Complaints Year: 2010 Total Complaints for Index: 36  
Policy Type: Commercial Property  
Premiums Year: 2010 Total Premiums for Index: \$2,340,605,006  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	40460	Sagamore Ins Co	0.000%	0	0.783%	\$18,320,389
0.0000	16551	Savers Prop & Cas Ins Co	0.000%	0	0.033%	\$758,115
0.0000	41297	Scottsdale Ins Co	0.000%	0	1.102%	\$25,773,016
0.0000	37923	Seaworthy Ins Co	0.000%	0	0.165%	\$3,849,368
0.0000	10054	Securian Cas Co	0.000%	0	0.224%	\$5,224,032
0.0000	39926	Selective Ins Co Of The Southeast	0.000%	0	0.001%	\$4,912
0.0000	10936	Seneca Ins Co Inc	0.000%	0	0.047%	\$1,086,624
0.0000	10729	Seneca Specialty Ins Co	0.000%	0	0.076%	\$1,778,749
0.0000	11000	Sentinel Ins Co Ltd	0.000%	0	0.012%	\$266,525
978.2259	24988	Sentry Ins A Mut Co	2.778%	1	0.003%	\$66,464
0.0000	21180	Sentry Select Ins Co	0.000%	0	0.100%	\$2,327,725
0.0000	36560	Service Ins Co	0.000%	0	0.246%	\$5,743,727
0.0000	37672	Seven Seas Ins Co Inc	0.000%	0	0.744%	\$17,395,139
0.0000	20974	Shield Ins Co	0.000%	0	0.001%	\$14,725
0.0000	11126	Sompo Japan Ins Co of Amer	0.000%	0	0.043%	\$1,003,081
0.0000	10136	Southern Fidelity Ins Co Inc	0.000%	0	0.001%	\$18,699
7.6546	10190	Southern Owners Ins Co	2.778%	1	0.363%	\$8,493,824
0.0000	20613	Sparta Ins Co	0.000%	0	0.038%	\$873,903
0.0000	11844	St Johns Ins Co Inc	0.000%	0	0.016%	\$357,443
0.0000	24767	St Paul Fire & Marine Ins Co	0.000%	0	1.098%	\$25,682,523
0.0000	24775	St Paul Guardian Ins Co	0.000%	0	0.004%	\$91,024
0.0000	24791	St Paul Mercury Ins Co	0.000%	0	0.002%	\$39,394
0.0000	30481	St Paul Surplus Lines Ins Co	0.000%	0	0.002%	\$25,832
0.0000	19070	Standard Fire Ins Co	0.000%	0	0.094%	\$2,181,845
0.0000	18023	Star Ins Co	0.000%	0	0.023%	\$538,138
0.0000	40045	Starnet Ins Co	0.000%	0	0.084%	\$1,960,988
0.0000	38318	Starr Ind & Liab Co	0.000%	0	0.613%	\$14,324,911
0.0000	11502	State Auto FL Ins Co	0.000%	0	0.033%	\$762,195
0.0000	25127	State Auto Prop & Cas Ins Co	0.000%	0	0.001%	\$3,454
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.001%	\$9,471
0.6850	10739	State Farm FL Ins Co	2.778%	1	4.056%	\$94,916,940
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.084%	\$1,958,783
0.0000	26387	Steadfast Ins Co	0.000%	0	2.337%	\$54,679,783
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.522%	\$12,213,945
0.0000	10340	Stonington Ins Co	0.000%	0	0.055%	\$1,264,460
0.0000	10860	Sunshine State Ins Co	0.000%	0	0.138%	\$3,229,751
0.0000	12866	T H E Ins Co	0.000%	0	0.026%	\$599,900
0.0000	22683	Teachers Ins Co	0.000%	0	0.005%	\$110,685
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.210%	\$4,910,148
0.0000	44776	Torus Specialty Ins Co	0.000%	0	0.008%	\$182,549
0.0000	29050	Tower Hill Preferred Ins Co	0.000%	0	0.015%	\$345,645
0.0000	11027	Tower Hill Prime Ins Co	0.000%	0	0.023%	\$518,654
0.0000	12011	Tower Hill Select Ins Co	0.000%	0	0.021%	\$478,022
0.0000	12538	Tower Hill Signature Ins Co	0.000%	0	0.035%	\$800,601
0.0000	44300	Tower Ins Co Of NY	0.000%	0	0.199%	\$4,647,742
0.0000	28886	Transguard Ins Co Of Amer Inc	0.000%	0	0.010%	\$212,394
0.0000	20494	Transportation Ins Co	0.000%	0	0.120%	\$2,800,756
0.0000	19046	Travelers Cas Ins Co Of Amer	0.000%	0	0.001%	\$1,125
0.0000	29696	Travelers Excess & Surplus Lines Co	0.000%	0	0.022%	\$504,728

Complaints Year: 2010 Total Complaints for Index: 36  
**Policy Type: Commercial Property**  
 Premiums Year: 2010 Total Premiums for Index: \$2,340,605,006  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	27998	Travelers Home & Marine Ins Co	0.000%	0	0.002%	\$30,761
0.0000	25658	Travelers Ind Co	0.000%	0	0.102%	\$2,376,524
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.159%	\$3,706,266
0.0000	25682	Travelers Ind Co Of CT	0.000%	0	0.193%	\$4,509,353
2.2793	25674	Travelers Prop Cas Co Of Amer	2.778%	1	1.219%	\$28,525,117
0.0000	37982	Tudor Ins Co	0.000%	0	0.002%	\$27,386
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.055%	\$1,270,721
0.0000	25968	USAA Cas Ins Co	0.000%	0	0.260%	\$6,077,774
0.0000	18600	USAA Gen Ind Co	0.000%	0	0.006%	\$136,057
0.0000	37893	Ullico Cas Co	0.000%	0	0.020%	\$454,173
0.0000	13021	United Fire & Cas Co	0.000%	0	0.016%	\$361,136
0.0000	19496	United Fire & Ind Co	0.000%	0	0.001%	\$1,817
98.0631	13064	United Natl Ins Co	2.778%	1	0.029%	\$663,010
0.0000	10969	United Prop & Cas Ins Co	0.000%	0	0.018%	\$406,116
0.0000	25941	United Serv Automobile Assn	0.000%	0	0.489%	\$11,433,243
0.0000	12537	United Specialty Ins Co	0.000%	0	0.044%	\$1,010,730
0.0000	25887	United States Fidelity & Guar Co	0.000%	0	0.004%	\$72,128
0.0000	21113	United States Fire Ins Co	0.000%	0	0.274%	\$6,404,860
0.0000	11986	Universal Ins Co of NA	0.000%	0	0.444%	\$10,381,953
0.0000	10861	Universal Prop & Cas Ins	0.000%	0	0.002%	\$43,618
0.0000	41181	Universal Underwriters Ins Co	0.000%	0	0.006%	\$126,803
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.001%	\$6,972
0.0000	26611	Valiant Ins Co	0.000%	0	0.002%	\$31,465
0.0000	20508	Valley Forge Ins Co	0.000%	0	0.072%	\$1,663,829
0.0000	21172	Vanliner Ins Co	0.000%	0	0.006%	\$133,949
0.0000	10815	Verlan Fire Ins Co MD	0.000%	0	0.001%	\$944
0.0000	20397	Vigilant Ins Co	0.000%	0	0.120%	\$2,786,770
0.0000	40428	Voyager Ind Ins Co	0.000%	0	0.351%	\$8,208,797
0.0000	26069	Wausau Business Ins Co	0.000%	0	0.009%	\$205,791
0.0000	26042	Wausau Underwriters Ins Co	0.000%	0	0.023%	\$530,380
0.0000	25011	Wesco Ins Co	0.000%	0	0.010%	\$233,293
0.0000	44393	West Amer Ins Co	0.000%	0	0.068%	\$1,573,761
0.0000	21121	Westchester Fire Ins Co	0.000%	0	0.009%	\$201,272
0.0000	10172	Westchester Surplus Lines Ins Co	0.000%	0	0.270%	\$6,316,650
0.0000	37150	Western Heritage Ins Co	0.000%	0	0.083%	\$1,920,346
0.0000	13196	Western World Ins Co	0.000%	0	0.021%	\$478,493
0.0000	24112	Westfield Ins Co	0.000%	0	0.679%	\$15,874,500
0.0000	39845	Westport Ins Corp	0.000%	0	0.002%	\$45,970
0.0000	13234	Wilshire Ins Co	0.000%	0	0.053%	\$1,237,199
0.0000	24554	XL Ins Amer Inc	0.000%	0	0.002%	\$40,314
0.0000	37885	XL Specialty Ins Co	0.000%	0	0.253%	\$5,917,782
0.0000	30325	Zale Ind Co	0.000%	0	0.017%	\$385,285
0.0000	16535	Zurich Amer Ins Co	0.000%	0	2.828%	\$66,173,786
0.0000	27855	Zurich Amer Ins Co Of IL	0.000%	0	0.057%	\$1,331,142

Complaints Year: 2010 Total Complaints for Index: 13  
Policy Type: Credit (Number of Policies)  
Premiums Year: 2010 Total Policies for Index: 779,789  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	10111	American Bankers Ins Co Of FL	15.385%	2	0.000%	0
2.1993	60275	American Bankers Life Assur Co Of FL	7.693%	1	3.498%	226,868
0.0000	68373	American Gen Assur Co	0.000%	0	0.243%	15,737
0.0000	60488	American Gen Life Ins Co	7.693%	1	0.000%	0
55.0646	60534	American Heritage Life Ins Co	7.693%	1	0.140%	9,061
19.4663	60518	American Hlth & Life Ins Co	7.693%	1	0.396%	25,631
0.0000	65811	American Modern Life Ins Co	0.000%	0	0.001%	58
0.0000	60739	American Natl Ins Co	0.000%	0	0.046%	2,955
0.0000	60895	American United Life Ins Co	0.000%	0	0.002%	123
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.117%	7,535
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.001%	52
23.1731	61751	Central States H & L Co Of Omaha	7.693%	1	0.332%	21,531
0.0000	34274	Central States Ind Co Of Omaha	15.385%	2	0.000%	0
0.0000	62383	Centurion Life Ins Co	0.000%	0	0.001%	46
0.0000	61824	Cherokee Natl Life Ins Co	0.000%	0	0.052%	3,358
0.0000	78174	Conseco Hlth Ins Co	7.693%	1	0.000%	0
4.9892	62626	Cuna Mut Ins Society	15.385%	2	3.084%	200,009
0.0000	71455	Finacial Amer Life Ins Co	0.000%	0	0.014%	898
0.0000	93521	General Fidelity Life Ins Co	0.000%	0	0.005%	310
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.044%	2,847
0.0000	93777	Household Life Ins Co	0.000%	0	0.241%	15,582
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.006%	381
111.5200	89958	JMIC Life Ins Co	7.693%	1	0.069%	4,474
0.0000	97691	Life Of The South Ins Co	0.000%	0	1.093%	70,889
0.0000	61018	Magna Ins Co	0.000%	0	0.034%	2,175
0.0000	65951	Merit Life Ins Co	0.000%	0	0.286%	18,487
0.0000	65978	Metropolitan Life Ins Co	0.000%	0	0.001%	56
0.0000	66168	Minnesota Life Ins Co	0.000%	0	1.490%	96,620
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.220%	14,238
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.004%	237
0.0000	76007	Old United Life Ins Co	0.000%	0	0.004%	216
0.0000	68136	Protective Life Ins Co	0.000%	0	0.029%	1,855
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.001%	1
0.0000	61506	Resource Life Ins Co	0.000%	0	0.074%	4,765
0.0000	93742	Securian Life Ins Co	0.000%	0	0.002%	80
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.221%	14,278
0.0000	86231	Transamerica Life Ins Co	0.000%	0	0.110%	7,086
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.003%	152
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.027%	1,708
0.0000	88080	XL Life Ins & Ann Co	0.000%	0	0.001%	41
0.0000	71323	Zale Life Ins Co	0.000%	0	0.146%	9,449

Complaints Year: 2010 Total Complaints for Index: 13  
Policy Type: Credit (Premium Amount)  
Premiums Year: 2010 Total Premiums for Index: \$292,806,826  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.301%	\$880,634
6.7931	10111	American Bankers Ins Co Of FL	15.385%	2	2.265%	\$6,631,364
6.1919	60275	American Bankers Life Assur Co Of FL	7.693%	1	1.243%	\$3,637,616
0.0000	68373	American Gen Assur Co	0.000%	0	0.226%	\$660,783
0.0000	60488	American Gen Life Ins Co	7.693%	1	0.000%	\$0
11.0608	60534	American Heritage Life Ins Co	7.693%	1	0.696%	\$2,036,346
9.4486	60518	American Hlth & Life Ins Co	7.693%	1	0.815%	\$2,383,800
0.0000	65811	American Modern Life Ins Co	0.000%	0	0.003%	\$7,695
0.0000	60739	American Natl Ins Co	0.000%	0	0.045%	\$129,699
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	0.606%	\$1,774,087
0.0000	19615	American Reliable Ins Co	0.000%	0	0.042%	\$121,733
0.0000	60836	American Republic Ins Co	0.000%	0	0.102%	\$297,095
0.0000	42978	American Security Ins Co	0.000%	0	0.365%	\$1,066,181
0.0000	60895	American United Life Ins Co	0.000%	0	0.000%	(\$2,572)
0.0000	11150	Arch Ins Co	0.000%	0	0.698%	\$2,041,666
0.0000	25422	Atradius Trade Credit Ins Co	0.000%	0	0.322%	\$941,071
0.0000	24813	Balboa Ins Co	0.000%	0	0.705%	\$2,062,236
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.010%	\$27,069
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.000%	(\$331)
0.0000	18279	Bankers Standard Ins Co	0.000%	0	0.753%	\$2,203,606
0.0000	34568	Centennial Cas Co	0.000%	0	0.169%	\$494,487
10.2628	61751	Central States H & L Co Of Omaha	7.693%	1	0.750%	\$2,194,688
0.0000	34274	Central States Ind Co Of Omaha	15.385%	2	0.000%	\$0
0.0000	62383	Centurion Life Ins Co	0.000%	0	0.006%	\$14,805
0.0000	61824	Cherokee Natl Life Ins Co	0.000%	0	0.115%	\$336,030
0.0000	31887	Coface N Amer Ins Co	0.000%	0	0.203%	\$592,627
0.0000	78174	Conseco Hlth Ins Co	7.693%	1	0.000%	\$0
0.0000	20443	Continental Cas Co	0.000%	0	1.381%	\$4,041,148
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.019%	\$53,179
3.4997	62626	Cuna Mut Ins Society	15.385%	2	4.397%	\$12,871,847
0.0000	20648	Employers Fire Ins Co	0.000%	0	0.813%	\$2,379,432
0.0000	20516	Euler Hermes Amer Credit Ind Co	0.000%	0	4.104%	\$12,014,613
0.0000	35378	Evanston Ins Co	0.000%	0	0.006%	\$17,539
0.0000	71455	Financial Amer Life Ins Co	0.000%	0	0.006%	\$17,448
0.0000	29980	First Colonial Ins Co	0.000%	0	0.609%	\$1,781,889
0.0000	93521	General Fidelity Life Ins Co	0.000%	0	0.000%	(\$1,434)
0.0000	16691	Great Amer Ins Co	0.000%	0	0.500%	\$1,463,036
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.092%	\$267,906
0.0000	93777	Household Life Ins Co	0.000%	0	0.779%	\$2,279,783
0.0000	42374	Houston Cas Co	0.000%	0	0.026%	\$74,063
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.000%	(\$2,033)
0.0000	89958	JMIC Life Ins Co	7.693%	1	0.000%	(\$100,946)
0.0000	97691	Life Of The South Ins Co	0.000%	0	0.000%	(\$2,867,176)
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.000%	(\$441)
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.067%	\$195,439
0.0000	61018	Magna Ins Co	0.000%	0	0.020%	\$58,028
0.0000	65951	Merit Life Ins Co	0.000%	0	0.454%	\$1,327,862
0.0000	65978	Metropolitan Life Ins Co	0.000%	0	0.001%	\$525
0.0000	66168	Minnesota Life Ins Co	0.000%	0	1.293%	\$3,784,632
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.040%	\$116,532
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.000%	(\$14,871)
0.0000	24147	Old Republic Ins Co	0.000%	0	1.902%	\$5,567,802
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.000%	(\$1,761)
0.0000	37060	Old United Cas Co	0.000%	0	0.123%	\$358,181

Complaints Year: 2010 Total Complaints for Index: 13  
Policy Type: Credit (Premium Amount)  
Premiums Year: 2010 Total Premiums for Index: \$292,806,826  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	76007	Old United Life Ins Co	0.000%	0	0.005%	\$12,540
0.0000	18139	Peak Prop & Cas Ins Corp	0.000%	0	0.000%	(\$1,708)
0.0000	68136	Protective Life Ins Co	0.000%	0	0.052%	\$150,232
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.001%	\$5
0.0000	11515	QBE Specialty Ins Co	0.000%	0	72.611%	\$212,608,944
0.0000	61506	Resource Life Ins Co	0.000%	0	0.000%	(\$100,475)
0.0000	41297	Scottsdale Ins Co	0.000%	0	0.001%	\$2,657
0.0000	93742	Securian Life Ins Co	0.000%	0	0.002%	\$4,879
0.0000	42986	Standard Guar Ins Co	0.000%	0	0.049%	\$142,937
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.160%	\$467,650
0.0000	26387	Steadfast Ins Co	0.000%	0	0.032%	\$91,683
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.036%	\$103,888
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.069%	\$199,300
0.0000	37621	Toyota Motor Ins Co	0.000%	0	0.009%	\$26,285
0.0000	86231	Transamerica Life Ins Co	0.000%	0	0.414%	\$1,210,174
0.0000	29599	US Specialty Ins Co	0.000%	0	0.029%	\$82,750
0.0000	16667	United Guar Residential Ins Co of NC	0.000%	0	0.200%	\$583,068
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.002%	\$4,786
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.000%	(\$37,204)
0.0000	40827	Virginia Surety Co Inc	0.000%	0	0.063%	\$182,620
0.0000	25011	Wesco Ins Co	0.000%	0	0.262%	\$764,342
0.0000	88080	XL Life Ins & Ann Co	0.000%	0	0.000%	(\$25)
0.0000	30325	Zale Ind Co	0.000%	0	0.009%	\$24,087
0.0000	71323	Zale Life Ins Co	0.000%	0	0.024%	\$68,774

Complaints Year: 2010 Total Complaints for Index: 3  
**Policy Type: Fidelity and Surety**  
Premiums Year: 2010 Total Premiums for Index: \$322,274,382  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
96.5021	26379	Accredited Surety & Cas Co Inc	33.334%	1	0.346%	\$1,113,186
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.001%	\$2,400
0.0000	22950	Acstar Ins Co	0.000%	0	0.055%	\$175,811
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.263%	\$844,759
0.0000	13285	Allegheny Cas Co	0.000%	0	0.657%	\$2,114,412
0.0000	42579	Allied Prop & Cas Ins Co	0.000%	0	0.045%	\$142,735
0.0000	19232	Allstate Ins Co	0.000%	0	0.005%	\$15,358
0.0000	19720	American Alt Ins Corp	0.000%	0	0.001%	\$1,143
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.246%	\$791,746
0.0000	20427	American Cas Co Of Reading PA	0.000%	0	0.026%	\$81,301
0.0000	10216	American Contractors Ind Co	0.000%	0	0.274%	\$880,390
0.0000	19690	American Economy Ins Co	0.000%	0	0.002%	\$3,346
0.0000	26247	American Guar & Liab Ins	0.000%	0	0.022%	\$70,156
0.0000	19380	American Home Assur Co	0.000%	0	0.391%	\$1,258,488
0.0000	21857	American Ins Co	0.000%	0	0.001%	\$353
0.0000	30562	American Manufacturers Mut Ins Co	0.000%	0	0.004%	\$12,801
0.0000	22918	American Motorists Ins Co	0.000%	0	0.003%	\$8,231
0.0000	39969	American Safety Cas Ins Co	0.000%	0	0.155%	\$498,379
0.0000	10235	American Southern Ins Co	0.000%	0	0.269%	\$866,430
0.0000	19704	American States Ins Co	0.000%	0	0.103%	\$328,750
0.0000	31380	American Surety Co	0.000%	0	0.250%	\$803,832
0.0000	40142	American Zurich Ins Co	0.000%	0	0.020%	\$64,177
0.0000	19488	Amerisure Ins Co	0.000%	0	0.001%	\$433
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.022%	\$68,998
0.0000	11150	Arch Ins Co	0.000%	0	1.380%	\$4,445,773
0.0000	21199	Arch Speciaity Ins Co	0.000%	0	0.001%	\$2,810
0.0000	19801	Argonaut Ins Co	0.000%	0	0.165%	\$530,769
0.0000	41114	Atlantic Bonding Co	0.000%	0	0.015%	\$45,577
0.0000	27154	Atlantic Specialty Ins Co	0.000%	0	0.001%	\$354
70.1814	18988	Auto Owners Ins Co	33.334%	1	0.475%	\$1,530,673
0.0000	37273	Axis Ins Co	0.000%	0	0.014%	\$43,000
0.0000	33162	Bankers Ins Co	0.000%	0	0.997%	\$3,211,665
0.0000	29580	Berkley Regional Ins Co	0.000%	0	1.364%	\$4,395,195
0.0000	27081	Bond Safeguard Ins Co	0.000%	0	0.318%	\$1,021,725
0.0000	12260	Campmed Cas & Ind Co Inc MD	0.000%	0	0.018%	\$56,750
0.0000	10472	Capitol Ind Corp	0.000%	0	0.115%	\$369,677
0.0000	10328	Capitol Specialty Ins Corp	0.000%	0	0.001%	\$1,710
0.0000	10510	Carolina Cas Ins Co	0.000%	0	0.056%	\$178,088
0.0000	25615	Charter Oak Fire Ins Co	0.000%	0	0.005%	\$16,054
0.0000	26883	Chartis Specialty Ins Co	0.000%	0	0.010%	\$30,095
0.0000	10642	Cherokee Ins Co	0.000%	0	0.001%	\$350
0.0000	38989	Chubb Custom Ins Co	0.000%	0	0.002%	\$5,339
0.0000	28665	Cincinnati Cas Co	0.000%	0	0.002%	\$4,695
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.504%	\$1,623,558
0.0000	34347	Colonial Amer Cas & Surety Co	0.000%	0	0.005%	\$14,924
0.0000	10758	Colonial Surety Co	0.000%	0	0.113%	\$361,755
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.315%	\$1,014,393
0.0000	20443	Continental Cas Co	0.000%	0	0.570%	\$1,834,492
0.0000	39551	Continental Heritage Ins Co	0.000%	0	0.200%	\$643,746

Complaints Year: 2010 Total Complaints for Index: 3  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2010 Total Premiums for Index: \$322,274,382  
 States selected for Index: FL  
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 Report Date: 11/18/2011  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	35289	Continental Ins Co	0.000%	0	0.762%	\$2,454,453
0.0000	37206	Contractors Bonding & Ins Co	0.000%	0	0.473%	\$1,521,917
0.0000	10499	Corepointe Ins Co	0.000%	0	0.058%	\$186,668
0.0000	26492	Courtesy Ins Co	0.000%	0	0.004%	\$10,333
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.954%	\$3,072,314
0.0000	16624	Darwin Natl Assur Co	0.000%	0	0.006%	\$17,298
0.0000	24319	Darwin Select Ins Co	0.000%	0	0.010%	\$31,660
0.0000	12718	Developers Surety & Ind Co	0.000%	0	1.165%	\$3,752,531
0.0000	21261	Electric Ins Co	0.000%	0	0.001%	\$1,172
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.005%	\$13,152
0.0000	21415	Employers Mut Cas Co	0.000%	0	0.023%	\$73,598
0.0000	12750	Evergreen Natl Ind Co	0.000%	0	0.439%	\$1,412,309
0.0000	35181	Executive Risk Ind Inc	0.000%	0	0.194%	\$623,981
0.0000	44792	Executive Risk Speciality Ins Co	0.000%	0	0.011%	\$32,668
0.0000	12842	FCCL Advantage Ins Co	0.000%	0	0.001%	\$1,104
0.0000	33472	FCCL Commercial Ins Co	0.000%	0	0.063%	\$200,038
0.0000	10178	FCCL Ins Co	0.000%	0	0.016%	\$48,838
0.0000	24384	Fairmont Specialty Ins Co	0.000%	0	0.001%	\$87
0.0000	41483	Farmington Cas Co	0.000%	0	0.004%	\$12,109
0.0000	13838	Farmland Mut Ins Co	0.000%	0	0.006%	\$16,750
0.0000	20281	Federal Ins Co	0.000%	0	6.423%	\$20,699,488
0.0000	13935	Federated Mut Ins Co	0.000%	0	0.059%	\$187,197
0.0000	11118	Federated Rural Electric Ins Exch	0.000%	0	0.006%	\$18,920
0.0000	28304	Federated Serv Ins Co	0.000%	0	0.002%	\$4,045
0.0000	39306	Fidelity & Deposit Co Of MD	0.000%	0	9.048%	\$29,159,237
0.0000	35386	Fidelity & Guar Ins Co	0.000%	0	0.001%	\$416
0.0000	16578	Fidelity Natl Prop & Cas Ins Co	0.000%	0	0.115%	\$370,377
0.0000	35009	Financial Cas & Surety Inc	0.000%	0	0.114%	\$365,770
0.0000	13990	First Community Ins Co	0.000%	0	0.015%	\$45,471
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.213%	\$684,748
0.0000	28519	First Sealord Surety Inc	0.000%	0	1.252%	\$4,033,747
0.0000	21817	Florida Farm Bur Gen Ins Co	0.000%	0	0.001%	\$607
0.0000	10833	Gemini Ins Co	0.000%	0	0.022%	\$68,862
0.0000	24414	General Cas Co Of WI	0.000%	0	0.001%	\$2,532
0.0000	24732	General Ins Co Of Amer	0.000%	0	0.017%	\$53,110
0.0000	36307	Gray Ins Co	0.000%	0	0.389%	\$1,250,822
0.0000	26832	Great Amer Alliance Ins Co	0.000%	0	0.002%	\$4,212
0.0000	26344	Great Amer Assur Co	0.000%	0	0.001%	\$873
0.0000	37532	Great Amer E&S Ins Co	0.000%	0	0.001%	\$692
0.0000	16691	Great Amer Ins Co	0.000%	0	3.071%	\$9,893,931
0.0000	22136	Great Amer Ins Co of NY	0.000%	0	0.007%	\$19,672
0.0000	20303	Great Northern Ins Co	0.000%	0	0.012%	\$37,951
0.0000	36650	Guarantee Co Of N Amer USA	0.000%	0	0.734%	\$2,365,322
0.0000	22292	Hanover Ins Co	0.000%	0	1.781%	\$5,737,677
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.001%	\$1,099
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.255%	\$819,627
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.379%	\$1,219,424
0.0000	19682	Hartford Fire In Co	0.000%	0	3.297%	\$10,623,078
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.004%	\$12,150

Complaints Year: 2010 Total Complaints for Index: 3  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2010 Total Premiums for Index: \$322,274,382  
 States selected for Index: FL  
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 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	42374	Houston Cas Co	0.000%	0	0.054%	\$172,951
0.0000	25054	Hudson Ins Co	0.000%	0	0.012%	\$36,955
0.0000	11268	ICI Mut Ins Co RRG	0.000%	0	0.003%	\$7,582
0.0000	43575	Indemnity Ins Co Of North Amer	0.000%	0	0.002%	\$3,518
0.0000	14265	Indiana Lumbermens Mut Ins Co	0.000%	0	0.001%	\$950
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	0.895%	\$2,882,223
0.0000	27847	Insurance Co Of The West	0.000%	0	0.055%	\$175,845
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.001%	\$2,294
0.0000	11592	International Fidelity Ins Co	0.000%	0	2.065%	\$6,654,103
0.0000	33600	LM Ins Corp	0.000%	0	0.008%	\$25,676
0.0000	19437	Lexington Ins Co	0.000%	0	0.003%	\$7,324
0.0000	37940	Lexington Natl Ins Corp	0.000%	0	0.586%	\$1,886,721
0.0000	13307	Lexon Ins Co	0.000%	0	0.862%	\$2,777,628
0.0000	23043	Liberty Mut Ins Co	0.000%	0	6.009%	\$19,362,985
0.0000	33855	Lincoln Gen Ins Co	0.000%	0	0.024%	\$75,160
0.0000	22977	Lumbermens Mut Cas Co	0.000%	0	0.001%	\$2,726
0.0000	23108	Lumbermens Underwriting Alliance	0.000%	0	0.002%	\$4,521
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.030%	\$94,198
0.0000	37974	MT Hawley Ins Co	0.000%	0	0.001%	\$289
0.0000	33502	Machinery Ins Inc Assessable Mut Co	0.000%	0	0.068%	\$217,213
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.023%	\$72,291
0.0000	14494	Merchants Bonding Co a Mut	0.000%	0	1.150%	\$3,706,075
0.0000	23434	Middlesex Ins Co	0.000%	0	0.005%	\$15,695
0.0000	23612	Midwest Employers Cas Co	0.000%	0	0.001%	\$2,000
0.0000	22012	Motors Ins Corp	0.000%	0	0.006%	\$18,949
0.0000	14788	NGM Ins Co	0.000%	0	0.533%	\$1,714,633
0.0000	23663	National Amer Ins Co	0.000%	0	0.002%	\$4,750
0.0000	23671	National Amer Ins Co of CA	0.000%	0	0.003%	\$8,600
0.0000	20478	National Fire Ins Co Of Hartford	0.000%	0	0.007%	\$20,417
0.0000	20087	National Ind Co	0.000%	0	0.001%	\$500
0.0000	32620	National Interstate Ins Co	0.000%	0	0.001%	\$1,080
0.0000	20141	National Trust Ins Co	0.000%	0	0.008%	\$22,959
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	2.088%	\$6,727,486
0.0000	23779	Nationwide Mut Fire Ins Co	0.000%	0	0.007%	\$19,865
0.0000	23787	Nationwide Mut Ins Co	0.000%	0	0.003%	\$7,243
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.001%	\$610
0.0000	42307	Navigators Ins Co	0.000%	0	0.072%	\$230,867
0.0000	23841	New Hampshire Ins Co	0.000%	0	0.003%	\$9,384
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.818%	\$2,634,937
0.0000	21105	North River Ins Co	0.000%	0	0.141%	\$451,433
0.0000	42552	Nova Cas Co	0.000%	0	0.486%	\$1,564,489
0.0000	39608	Nutmeg Ins Co	0.000%	0	0.007%	\$21,764
0.0000	24074	Ohio Cas Ins Co	0.000%	0	0.662%	\$2,131,207
0.0000	24104	Ohio Farmers Ins Co	0.000%	0	0.056%	\$180,246
0.0000	26565	Ohio Ind Co	0.000%	0	0.192%	\$616,948
0.0000	40231	Old Dominion Ins Co	0.000%	0	0.375%	\$1,206,238
0.0000	24139	Old Republic Gen Ins Corp	0.000%	0	0.028%	\$88,107
0.0000	24147	Old Republic Ins Co	0.000%	0	0.082%	\$261,118
0.0000	40444	Old Republic Surety Co	0.000%	0	1.269%	\$4,088,481



Complaints Year: 2010 Total Complaints for Index: 3  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2010 Total Premiums for Index: \$322,274,382  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37060	Old United Cas Co	0.000%	0	0.001%	\$1,708
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.001%	\$6
0.0000	32700	Owners Ins Co	0.000%	0	0.006%	\$17,470
0.0000	22748	Pacific Employers Ins Co	0.000%	0	0.007%	\$22,184
0.0000	20346	Pacific Ind Co	0.000%	0	0.020%	\$61,951
0.0000	13121	Palmetto Surety Corp	0.000%	0	0.021%	\$66,729
0.0000	23442	Patriot Gen Ins Co	0.000%	0	0.007%	\$21,395
0.0000	24198	Peerless Ins Co	0.000%	0	0.007%	\$21,563
0.0000	13003	Peninsular Surety Co	0.000%	0	0.384%	\$1,234,452
0.0000	21962	Pennsylvania Gen Ins Co	0.000%	0	0.001%	\$750
0.0000	14974	Pennsylvania Lumbermens Mut Ins	0.000%	0	0.003%	\$8,112
0.0000	14990	Pennsylvania Natl Mut Cas Ins Co	0.000%	0	0.007%	\$22,553
0.0000	18058	Philadelphia Ind Ins Co	0.000%	0	0.076%	\$243,583
0.0000	23850	Philadelphia Ins Co	0.000%	0	0.001%	\$14
0.0000	25623	Phoenix Ins Co	0.000%	0	0.007%	\$21,234
0.0000	18619	Platte River Ins Co	0.000%	0	0.998%	\$3,215,889
0.0000	30945	Plaza Ins Co	0.000%	0	0.002%	\$5,675
0.0000	24260	Progressive Cas Ins Co	0.000%	0	0.129%	\$414,884
0.0000	12416	Protective Ins Co	0.000%	0	0.010%	\$32,126
0.0000	11515	QBE Specialty Ins Co	0.000%	0	0.001%	\$497
0.0000	28860	RLI Ind Co	0.000%	0	0.018%	\$55,904
0.0000	13056	RLI Ins Co	0.000%	0	1.242%	\$4,002,066
0.0000	24449	Regent Ins Co	0.000%	0	0.001%	\$1,737
0.0000	36684	Riverport Ins Co	0.000%	0	0.002%	\$3,464
0.0000	42706	Roche Surety & Cas Co Inc	0.000%	0	0.367%	\$1,181,852
0.0000	24740	Safeco Ins Co Of Amer	0.000%	0	4.066%	\$13,103,153
0.0000	15105	Safety Natl Cas Corp	0.000%	0	0.089%	\$286,738
0.0000	39926	Selective Ins Co Of The Southeast	0.000%	0	0.001%	\$1,061
0.0000	10936	Seneca Ins Co Inc	0.000%	0	0.040%	\$128,543
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.007%	\$19,787
0.0000	21180	Sentry Select Ins Co	0.000%	0	0.062%	\$198,369
0.0000	36560	Service Ins Co	0.000%	0	0.014%	\$42,468
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.081%	\$257,930
0.0000	24767	St Paul Fire & Marine Ins Co	0.000%	0	0.291%	\$934,725
0.0000	24775	St Paul Guardian Ins Co	0.000%	0	0.092%	\$296,343
0.0000	24791	St Paul Mercury Ins Co	0.000%	0	0.457%	\$1,472,744
0.0000	18023	Star Ins Co	0.000%	0	0.007%	\$21,043
0.0000	38318	Starr Ind & Liab Co	0.000%	0	0.060%	\$192,982
0.0000	11502	State Auto FL Ins Co	0.000%	0	0.005%	\$14,038
0.0000	25127	State Auto Prop & Cas Ins Co	0.000%	0	0.001%	\$81
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.024%	\$77,101
0.0000	25143	State Farm Fire & Cas Co	0.000%	0	0.290%	\$933,368
0.0000	25151	State Farm Gen Ins Co	0.000%	0	0.001%	\$580
0.0000	10909	Sun Surety Ins Co	0.000%	0	0.006%	\$18,137
0.0000	10916	Suretec Ins Co	0.000%	0	1.364%	\$4,394,940
0.0000	12866	T H E Ins Co	0.000%	0	0.001%	\$2,400
0.0000	29513	The Bar Plan Mut Ins Co	0.000%	0	0.011%	\$32,682
0.0000	28886	Transguard Ins Co Of Amer Inc	0.000%	0	0.001%	\$1,919
0.0000	20494	Transportation Ins Co	0.000%	0	0.001%	\$473

Complaints Year: 2010 Total Complaints for Index: 3  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2010 Total Premiums for Index: \$322,274,382  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	19038	Travelers Cas & Surety Co	0.000%	0	0.203%	\$654,189
0.0000	31194	Travelers Cas & Surety Co Of Amer	0.000%	0	16.680%	\$53,754,087
0.0000	29696	Travelers Excess & Surplus Lines Co	0.000%	0	0.003%	\$8,511
0.0000	25658	Travelers Ind Co	0.000%	0	0.006%	\$17,584
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.001%	\$2,503
0.0000	25682	Travelers Ind Co Of CT	0.000%	0	0.003%	\$7,404
0.0000	25674	Travelers Prop Cas Co Of Amer	0.000%	0	0.006%	\$16,354
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.107%	\$343,342
0.0000	29599	US Specialty Ins Co	0.000%	0	0.376%	\$1,211,103
0.0000	37893	Ullico Cas Co	0.000%	0	0.119%	\$381,805
0.0000	36226	United Cas & Surety Ins Co	0.000%	0	0.003%	\$7,802
0.0000	13021	United Fire & Cas Co	0.000%	0	0.491%	\$1,579,289
0.0000	25887	United States Fidelity & Guar Co	0.000%	0	0.016%	\$48,399
0.0000	21113	United States Fire Ins Co	0.000%	0	0.173%	\$555,882
0.0000	10656	United States Surety Co	0.000%	0	0.032%	\$103,042
0.0000	32867	Universal Fire & Cas Ins Co	0.000%	0	0.067%	\$213,752
0.0000	13200	Universal Surety Of Amer	0.000%	0	0.236%	\$760,142
0.0000	41181	Universal Underwriters Ins Co	0.000%	0	0.185%	\$595,906
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.069%	\$220,936
0.0000	20508	Valley Forge Ins Co	0.000%	0	0.002%	\$4,305
0.0000	20397	Vigilant Ins Co	0.000%	0	0.135%	\$433,617
0.0000	32778	Washington Intl Ins Co	0.000%	0	1.459%	\$4,699,888
0.0000	44393	West Amer Ins Co	0.000%	0	0.061%	\$194,654
0.0000	21121	Westchester Fire Ins Co	0.000%	0	1.857%	\$5,984,275
0.0000	10008	Western Ins Co	0.000%	0	0.003%	\$9,100
5.7751	13188	Western Surety Co	33.334%	1	5.772%	\$18,601,252
0.0000	24112	Westfield Ins Co	0.000%	0	1.251%	\$4,029,306
0.0000	24120	Westfield Natl Ins Co	0.000%	0	0.003%	\$7,172
0.0000	37885	XL Specialty Ins Co	0.000%	0	0.006%	\$18,096
0.0000	16535	Zurich Amer Ins Co	0.000%	0	0.554%	\$1,784,123
0.0000	27855	Zurich Amer Ins Co Of IL	0.000%	0	0.008%	\$23,106

Complaints Year: 2010 Total Complaints for Index: 844  
Policy Type: Homeowner  
Premiums Year: 2010 Total Premiums for Index: \$7,568,448,358  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11072	ACA Home Ins Corp	0.000%	0	0.093%	\$7,014,115
1.0356	12196	ASI Assur Corp	1.067%	9	1.030%	\$77,935,571
0.0000	11059	ASI Lloyds	0.000%	0	0.010%	\$696,037
0.1254	13142	ASI Preferred Ins Corp	0.119%	1	0.945%	\$71,494,267
0.0000	26620	AXIS Surplus Ins Co	0.000%	0	0.090%	\$6,739,538
0.0000	22667	Ace Amer Ins Co	0.119%	1	0.000%	\$0
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.078%	\$5,851,753
0.0000	10324	Addison Ins Co	0.000%	0	0.015%	\$1,112,687
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.007%	\$513,002
0.0000	10014	Affiliated Fm Ins Co	0.000%	0	0.002%	\$104,168
0.0000	42579	Allied Prop & Cas Ins Co	0.119%	1	0.000%	\$0
0.0000	19232	Allstate Ins Co	0.119%	1	0.000%	\$0
0.0000	17230	Allstate Prop & Cas Ins Co	0.237%	2	0.000%	\$0
0.0000	19100	Amco Ins Co	0.000%	0	0.000%	(\$6,155)
0.0000	21849	American Automobile Ins Co	0.000%	0	0.181%	\$13,635,208
2.6182	10111	American Bankers Ins Co Of FL	0.830%	7	0.317%	\$23,975,314
0.0000	43699	American Federation Ins Co	0.000%	0	0.042%	\$3,155,280
0.0651	19380	American Home Assur Co	0.119%	1	1.819%	\$137,667,154
2.5480	12841	American Integrity Ins Co of FL	2.370%	20	0.931%	\$70,388,624
1.4667	16810	American Mercury Ins Co	0.237%	2	0.162%	\$12,228,383
0.0000	23469	American Modern Home Ins Co	0.119%	1	0.000%	\$0
0.0000	12314	American Modern Ins Co of FL	0.000%	0	0.079%	\$5,952,530
0.0000	28401	American Natl Prop & Cas Co	0.119%	1	0.000%	\$0
0.0000	19615	American Reliable Ins Co	0.237%	2	0.000%	\$0
2433.0625	42978	American Security Ins Co	0.948%	8	0.001%	\$29,485
1.9600	41998	American Southern Home Ins Co	0.356%	3	0.182%	\$13,725,739
0.8177	10872	American Strategic Ins Corp	0.711%	6	0.870%	\$65,800,769
1.2092	12359	American Traditions Ins Co	0.711%	6	0.588%	\$44,495,755
0.0000	35912	American Western Home Ins Co	0.000%	0	0.001%	\$27,382
0.4927	19976	Amica Mut Ins Co	0.237%	2	0.481%	\$36,400,431
0.0000	21199	Arch Speciaity Ins Co	0.119%	1	0.000%	\$0
9.3006	10203	Argus Fire & Cas Ins Co	3.555%	30	0.383%	\$28,925,006
0.0000	13038	Ark Royal Ins Co	0.000%	0	0.531%	\$40,121,485
0.0000	41459	Armed Forces Ins Exch	0.000%	0	0.108%	\$8,132,586
0.0000	10717	Aspen Specialty Ins Co	0.000%	0	0.001%	\$33,900
0.0000	21865	Associated Ind Corp	0.000%	0	0.015%	\$1,123,561
0.5380	12813	Auto Club Ins Co of FL	0.237%	2	0.441%	\$33,335,142
0.0000	18988	Auto Owners Ins Co	0.237%	2	0.000%	(\$4,417)
2.2315	13139	Avatar Prop & Cas Ins Co	0.356%	3	0.160%	\$12,055,738
0.0000	24813	Balboa Ins Co	0.237%	2	0.000%	\$0
0.0000	33162	Bankers Ins Co	0.119%	1	0.000%	\$0
1.5233	10908	Capitol Preferred Ins Co	0.711%	6	0.467%	\$35,320,163
0.1863	10835	Castle Key Ind Co	0.237%	2	1.273%	\$96,271,718
0.7290	30511	Castle Key Ins Co	1.304%	11	1.788%	\$135,302,913
0.0000	19402	Chartis Prop Cas Co	0.000%	0	0.032%	\$2,347,450
0.0000	26883	Chartis Specialty Ins Co	0.000%	0	0.031%	\$2,302,840
0.0000	38989	Chubb Custom Ins Co	0.000%	0	0.059%	\$4,427,898
0.0000	10052	Chubb Natl Ins Co	0.119%	1	0.000%	\$0
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.174%	\$13,155,197

Complaints Year: 2010 Total Complaints for Index: 844

Policy Type: Homeowner

Premiums Year: 2010 Total Premiums for Index: \$7,568,448,358

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.0234	10064	Citizens Prop Ins Corp	15.640%	132	15.283%	\$1,156,647,315
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.093%	\$6,966,296
5.7716	18163	Cooperativa D Seguros Multiples PR	0.356%	3	0.062%	\$4,661,129
0.0000	11956	Coral Ins Co	0.356%	3	0.000%	\$0
1.6828	20966	Cotton States Mut Ins Co	0.474%	4	0.282%	\$21,315,485
1.2338	10953	Cypress Prop & Cas Ins Co	0.948%	8	0.769%	\$58,144,403
0.0000	42587	Depositors Ins Co	0.119%	1	0.000%	\$0
0.0000	40649	Economy Premier Assur Co	0.000%	0	0.004%	\$236,293
1.7772	12482	Edison Ins Co	0.711%	6	0.401%	\$30,274,639
0.0000	21261	Electric Ins Co	0.000%	0	0.049%	\$3,679,209
0.0000	21334	Empire Ind Ins Co	0.000%	0	0.001%	\$12,480
0.0000	11996	Encompass Floridian Ind Co	0.000%	0	0.003%	\$210,502
0.0000	11993	Encompass Floridian Ins Co	0.119%	1	0.000%	(\$20,366)
0.0000	39020	Essex Ins Co	0.000%	0	0.000%	(\$9,547)
0.0648	20281	Federal Ins Co	0.119%	1	1.828%	\$138,344,759
1.6044	27980	Federated Natl Ins Co	1.659%	14	1.034%	\$78,250,391
0.1653	10186	Fidelity Fire & Cas Co	0.119%	1	0.717%	\$54,250,892
0.6400	16578	Fidelity Natl Prop & Cas Ins Co	0.119%	1	0.186%	\$14,011,337
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.490%	\$37,040,724
0.0000	39640	Firemans Fund Ins Co Of OH	0.000%	0	0.011%	\$808,701
0.0000	37710	First Amer Prop & Cas Ins Co	0.000%	0	0.017%	\$1,223,767
0.9921	13990	First Community Ins Co	0.474%	4	0.478%	\$36,155,307
0.0000	10647	First Floridian Auto & Home Ins Co	0.000%	0	0.398%	\$30,075,311
0.4581	33588	First Liberty Ins Corp	0.237%	2	0.518%	\$39,155,279
0.0000	10657	First Mercury Ins Co	0.119%	1	0.000%	\$0
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.002%	\$95,761
0.2024	10897	First Protective Ins Co	0.237%	2	1.171%	\$88,606,874
0.2577	10688	Florida Family Ins Co	0.237%	2	0.920%	\$69,590,932
0.4274	21817	Florida Farm Bur Gen Ins Co	0.237%	2	0.555%	\$41,958,799
0.1233	31216	Florida Farm Bureau Cas Ins Co	0.119%	1	0.961%	\$72,716,754
2.3516	10132	Florida Peninsula Ins Co	5.569%	47	2.369%	\$179,228,009
0.3644	11185	Foremost Ins Co Grand Rapids MI	0.237%	2	0.651%	\$49,222,953
0.2963	11800	Foremost Prop & Cas Ins Co	0.119%	1	0.400%	\$30,263,484
0.0000	41513	Foremost Signature Ins Co	0.000%	0	0.026%	\$1,962,925
0.3791	10182	Geovera Specialty Ins Co	0.237%	2	0.626%	\$47,309,761
0.0000	20303	Great Northern Ins Co	0.000%	0	0.040%	\$3,007,637
0.4358	12237	Gulfstream Prop & Cas Ins Co	0.356%	3	0.816%	\$61,735,051
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.006%	\$397,273
534.1368	19682	Hartford Fire In Co	0.237%	2	0.001%	\$33,577
2.0979	37478	Hartford Ins Co Of The Midwest	1.896%	16	0.904%	\$68,391,098
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.000%	(\$634)
0.0000	30104	Hartford Underwriters Ins Co	0.000%	0	0.003%	\$201,919
0.0000	12306	Hillcrest Ins Co	0.119%	1	0.000%	\$0
0.8499	12944	Homeowners Choice Prop & Cas Ins Co	1.304%	11	1.534%	\$116,063,121
3.9450	11156	Homesite Ins Co of FL	0.119%	1	0.031%	\$2,273,112
2.3393	10149	Homewise Ins Co	0.474%	4	0.203%	\$15,333,629
0.3494	12438	Homewise Ins Co	0.593%	5	1.696%	\$128,332,164
9.8718	12582	Homewise Preferred Ins Co	0.830%	7	0.085%	\$6,358,692
13.4023	22578	Horace Mann Ins Co	0.119%	1	0.009%	\$669,093

Complaints Year: 2010 Total Complaints for Index: 844  
**Policy Type: Homeowner**  
 Premiums Year: 2010 Total Premiums for Index: \$7,568,448,358  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	29068	IDS Prop Cas Ins Co	0.000%	0	0.058%	\$4,353,399
0.0000	27960	Illinois Union Ins Co	0.000%	0	0.007%	\$477,562
3.9912	25445	Ironshore Specialty Ins Co	0.119%	1	0.030%	\$2,246,814
0.0000	21300	Kingsway Amigo Ins Co	0.119%	1	0.000%	\$0
0.2376	19437	Lexington Ins Co	0.119%	1	0.499%	\$37,749,760
0.2914	23035	Liberty Mut Fire Ins Co	0.474%	4	1.627%	\$123,102,196
0.0000	23043	Liberty Mut Ins Co	0.119%	1	0.000%	\$0
0.0000	13141	Magnolia Ins Co	2.607%	22	0.000%	\$0
0.0000	31968	Merastar Ins Co	0.000%	0	0.007%	\$496,076
640525.4196	24821	Meritplan Ins Co	0.119%	1	0.001%	\$14
2.7125	40169	Metropolitan Cas Ins Co	0.474%	4	0.175%	\$13,223,895
0.0000	65978	Metropolitan Life Ins Co	0.119%	1	0.000%	\$0
0.0000	26298	Metropolitan Prop & Cas Ins Co	0.000%	0	0.010%	\$753,866
1.1836	12957	Modern USA Ins Co	0.474%	4	0.401%	\$30,304,970
0.0000	16187	Mosaic Ins Co	0.119%	1	0.000%	\$0
0.0000	20052	National Liab & Fire Ins Co	0.830%	7	0.000%	\$0
0.0000	25453	Nationwide Ins Co Of Amer	0.119%	1	0.000%	\$0
1.5193	10948	Nationwide Ins Co Of FL	1.778%	15	1.170%	\$88,535,681
0.0000	37877	Nationwide Prop & Cas Ins Co	0.119%	1	0.000%	\$0
2.0233	23841	New Hampshire Ins Co	0.119%	1	0.059%	\$4,432,022
0.0000	12568	Northern Capital Ins Co	2.844%	24	0.000%	\$0
0.0000	13023	Northern Capital Select Ins Co	0.119%	1	0.000%	\$0
0.0000	40231	Old Dominion Ins Co	0.000%	0	0.019%	\$1,394,887
1.0648	12954	Olympus Ins Co	1.185%	10	1.113%	\$84,218,665
0.4543	38644	Omega Ins Co	0.237%	2	0.522%	\$39,477,981
0.0000	32700	Owners Ins Co	0.000%	0	0.000%	(\$2,692)
0.0000	20346	Pacific Ind Co	0.000%	0	0.029%	\$2,154,947
0.0000	32859	Penn Amer Ins Co	0.119%	1	0.000%	\$0
5.4431	13125	Peoples Trust Ins Co	2.726%	23	0.501%	\$37,892,017
1.5082	13687	Prepared Ins Co	0.474%	4	0.315%	\$23,783,586
0.0000	12588	Prime Ins Co	0.000%	0	0.001%	\$4,671
0.0000	12873	Privilege Underwriters Recp Exch	0.000%	0	0.402%	\$30,399,512
0.0000	34690	Property & Cas Ins Co Of Hartford	0.000%	0	0.000%	(\$116)
0.0000	11853	Ranchers & Farmers Ins Co	0.000%	0	0.001%	\$2,074
0.0000	28053	Rockhill Ins Co	0.000%	0	0.015%	\$1,130,072
2.1232	12563	Safe Harbor Ins Co	0.474%	4	0.224%	\$16,894,376
0.3211	17248	Safeway Prop Ins Co	0.119%	1	0.369%	\$27,927,455
1.2477	13619	Sawgrass Mutual Ins Co	0.237%	2	0.190%	\$14,374,430
4.6997	41297	Scottsdale Ins Co	0.356%	3	0.076%	\$5,724,176
0.7050	10117	Security First Ins Co	1.185%	10	1.681%	\$127,204,125
0.0000	11000	Sentinel Ins Co Ltd	0.000%	0	0.001%	\$137
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.001%	\$45,864
0.0000	36560	Service Ins Co	0.000%	0	0.008%	\$589,597
1.0712	10136	Southern Fidelity Ins Co Inc	1.067%	9	0.996%	\$75,345,181
1.8236	12247	Southern Oak Ins Co	1.422%	12	0.780%	\$59,009,370
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.138%	\$10,400,701
0.7951	11844	St Johns Ins Co Inc	2.607%	22	3.279%	\$248,124,870
0.0000	13621	Star & Shield Ins Exch	0.000%	0	0.032%	\$2,353,991
0.2835	10739	State Farm FL Ins Co	3.673%	31	12.957%	\$980,590,404

Complaints Year: 2010 Total Complaints for Index: 844

Policy Type: Homeowner

Premiums Year: 2010 Total Premiums for Index: \$7,568,448,358

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	25143	State Farm Fire & Cas Co	0.119%	1	0.000%	(\$1,125)
0.9915	10860	Sunshine State Ins Co	1.067%	9	1.076%	\$81,401,750
0.5989	22683	Teachers Ins Co	0.119%	1	0.198%	\$14,973,776
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.000%	(\$38)
0.4008	29050	Tower Hill Preferred Ins Co	0.593%	5	1.479%	\$111,877,610
0.5275	11027	Tower Hill Prime Ins Co	0.830%	7	1.573%	\$119,008,976
0.5110	12011	Tower Hill Select Ins Co	0.593%	5	1.160%	\$87,753,336
0.9097	12538	Tower Hill Signature Ins Co	1.778%	15	1.954%	\$147,859,244
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.023%	\$1,705,018
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.001%	\$4,350
0.3507	25968	USAA Cas Ins Co	0.593%	5	1.690%	\$127,838,148
0.0000	18600	USAA Gen Ind Co	0.000%	0	0.025%	\$1,888,049
5.4042	13021	United Fire & Cas Co	0.119%	1	0.022%	\$1,659,338
0.0000	13064	United Natl Ins Co	0.119%	1	0.000%	\$0
1.0613	10969	United Prop & Cas Ins Co	1.896%	16	1.787%	\$135,192,152
0.0811	25941	United Serv Automobile Assn	0.237%	2	2.922%	\$221,075,163
0.0000	31704	Universal Ins Co	0.119%	1	0.000%	\$0
0.6834	11986	Universal Ins Co of NA	0.948%	8	1.387%	\$104,973,010
1.7093	10861	Universal Prop & Cas Ins	13.626%	115	7.972%	\$603,334,906
0.0000	20397	Vigilant Ins Co	0.000%	0	0.011%	\$818,523
0.0000	40428	Voyager Ind Ins Co	0.000%	0	0.072%	\$5,395,129

Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Number of Policies  
Premiums Year: 2010 Total Policies for Index: 6,486,223  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	80985	4 Ever Life Ins Co	0.000%	0	0.001%	3
0.0000	77879	5 Star Life Ins Co	0.000%	0	0.023%	1,474
0.0000	71854	AAA Life Ins Co	0.000%	0	0.159%	10,289
0.0000	62880	AXA Equitable Life & Ann Co	0.000%	0	0.019%	1,231
0.0000	62944	AXA Equitable Life Ins Co	0.000%	0	0.848%	54,964
0.0000	71471	Ability Ins Co	0.000%	0	0.001%	15
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.072%	4,610
0.0000	60054	Aetna Life Ins Co	0.000%	0	0.056%	3,621
0.0000	79049	Alfa Life Ins Corp	0.000%	0	0.001%	40
0.0000	82406	All Savers Ins Co	0.000%	0	0.001%	2
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.839%	54,416
0.0000	42579	Allied Prop & Cas Ins Co	0.658%	1	0.000%	0
1.2091	60186	Allstate Life Ins Co	1.316%	2	1.089%	70,587
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.054%	3,492
0.0000	68594	American Amicable Life Ins Co Of TX	0.000%	0	0.087%	5,597
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.137%	8,862
0.0000	60291	American Capitol Ins Co	0.000%	0	0.004%	239
0.0000	92738	American Equity Invest Life Ins Co	0.000%	0	0.020%	1,282
1.3650	60380	American Family Life Assur Co of Col	0.658%	1	0.482%	31,263
0.0000	60399	American Family Life Ins Co	0.000%	0	0.056%	3,610
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.158%	10,200
0.0000	60429	American Fidelity Life Ins Co	0.000%	0	0.111%	7,147
0.8763	66672	American Gen Life & Acc Ins Co	5.264%	8	6.007%	389,589
0.0000	60488	American Gen Life Ins Co	0.000%	0	2.303%	149,340
10.8169	66842	American Gen Life Ins Co of DE	0.658%	1	0.061%	3,945
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.637%	41,276
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.011%	694
0.0000	60542	American Home Life Ins Co	0.000%	0	0.009%	545
1.5150	60577	American Income Life Ins Co	1.316%	2	0.869%	56,335
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.109%	7,044
1.5966	60739	American Natl Ins Co	1.316%	2	0.825%	53,456
0.0000	71773	American Natl Life Ins Co Of TX	0.000%	0	0.004%	196
11.0723	60763	American Pioneer Life Ins Co	0.658%	1	0.060%	3,854
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.005%	300
0.0000	60801	American Public Life Ins Co	0.000%	0	0.002%	103
0.0000	60836	American Republic Ins Co	0.000%	0	0.024%	1,497
0.0000	88366	American Retirement Life Ins Co	0.000%	0	0.001%	2
0.0000	91910	American Savings Life Ins Co	0.000%	0	0.001%	13
0.0000	92649	American Underwriters Life Ins Co	0.000%	0	0.001%	10
0.0000	60895	American United Life Ins Co	0.000%	0	0.082%	5,296
1.6454	61999	Americo Fin Life & Ann Ins Co	0.658%	1	0.400%	25,934
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.070%	4,508
0.0000	27928	Amex Assur Co	0.658%	1	0.000%	0
0.0000	72222	Amica Life Ins Co	0.000%	0	0.066%	4,227
0.0000	61069	Anthem Life Ins Co	0.000%	0	0.007%	432
0.0000	11150	Arch Ins Co	0.658%	1	0.000%	0
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.081%	5,213
64.1451	61093	Atlanta Life Ins Co	2.632%	4	0.042%	2,661
0.0000	61115	Atlantic Coast Life Ins Co	0.000%	0	0.001%	1
0.0000	61182	Aurora Natl Life Assur Co	0.000%	0	0.018%	1,141
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.012%	728
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.233%	15,065
5.2398	61689	Aviva Life & Ann Co	1.974%	3	0.377%	24,432
0.0000	63932	Aviva Life & Ann Co of NY	0.000%	0	0.029%	1,859

Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Number of Policies  
Premiums Year: 2010 Total Policies for Index: 6,486,223  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	38245	BCS Ins Co	0.658%	1	0.000%	0
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.011%	651
12.2026	61212	Baltimore Life Ins Co	0.658%	1	0.054%	3,497
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.048%	3,082
7.7556	61263	Bankers Life & Cas Co	4.606%	7	0.594%	38,515
14224.1733	81043	Bankers Life Ins Co	0.658%	1	0.001%	3
0.9421	94250	Banner Life Ins Co	0.658%	1	0.699%	45,297
0.0000	61395	Beneficial Life Ins Co	0.000%	0	0.007%	441
0.0000	64890	Berkley Life & Hlth Ins Co	0.000%	0	0.001%	3
0.0000	71714	Berkshire Life Ins Co of Amer	0.000%	0	0.006%	352
0.0000	90638	Best Life & Hlth Ins Co	0.000%	0	0.001%	1
0.0000	63886	Best Meridian Ins Co	0.000%	0	0.002%	100
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.215%	13,881
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.001%	56
0.0000	78620	Brooke Life Ins Co	0.000%	0	0.001%	6
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.006%	353
0.0000	93432	CM Life Ins Co	0.000%	0	0.120%	7,739
0.0000	82880	CSI Life Ins Co	0.000%	0	0.002%	75
0.0000	80799	Celtic Ins Co	0.000%	0	0.001%	27
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.001%	22
0.0000	61735	Central Security Life Ins Co	0.000%	0	0.004%	216
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.007%	432
0.0000	61883	Central United Life Ins Co	0.000%	0	0.013%	802
0.0000	61808	Charter Natl Life Ins Co	0.000%	0	0.001%	45
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.052%	3,335
0.0000	61875	Church Life Ins Corp	0.000%	0	0.003%	176
0.0000	67369	Cigna Hlth & Life Ins Co	0.000%	0	0.001%	42
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.114%	7,339
0.0000	82082	Citizens Natl Life Ins Co	0.000%	0	0.001%	9
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.014%	857
0.6480	62049	Colonial Life & Accident Ins Co	0.658%	1	1.016%	65,850
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.470%	30,476
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.127%	8,221
2.6112	76023	Columbian Life Ins Co	0.658%	1	0.252%	16,342
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.091%	5,897
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.092%	5,950
4.1446	62146	Combined Ins Co Of Amer	0.658%	1	0.159%	10,296
0.0000	78697	Combined Life Ins Co Of NY	0.000%	0	0.016%	1,036
0.0000	84824	Commonwealth Ann & Life Ins Co	0.000%	0	0.063%	4,032
0.0000	77828	Companion Life Ins Co	0.000%	0	0.001%	16
0.0000	60984	Compbenefits Ins Co	0.000%	0	0.002%	69
8.1019	62308	Connecticut Gen Life Ins Co	0.658%	1	0.082%	5,267
0.0000	60682	Conseco Ins Co	1.316%	2	0.000%	0
8.7203	65900	Conseco Life Ins Co	3.948%	6	0.453%	29,361
0.0000	11804	Conseco Life Ins Co of TX	0.000%	0	0.001%	5
29.0685	62359	Constitution Life Ins Co	0.658%	1	0.023%	1,468
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.001%	8
0.0000	62413	Continental Assur Co	0.000%	0	0.070%	4,507
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.012%	747
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.014%	856
4.7764	62537	Cotton States Life Ins Co	0.658%	1	0.138%	8,934
0.0000	94218	Country Investors Life Assur Co	0.000%	0	0.005%	322
0.0000	62553	Country Life Ins Co	0.000%	0	0.088%	5,647
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.482%	31,220



Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Number of Policies  
Premiums Year: 2010 Total Policies for Index: 6,486,223  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	62634	Delaware Amer Life Ins Co	0.000%	0	0.002%	95
1.0210	97705	Direct Gen Life Ins Co	0.658%	1	0.645%	41,794
0.0000	62928	EMC Natl Life Co	0.000%	0	0.032%	2,072
0.0000	84174	Employees Life Co Mut	0.000%	0	0.003%	182
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.001%	10
0.0000	62510	Equitrust Life Ins Co	0.000%	0	0.007%	400
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.027%	1,750
0.0000	77968	Family Heritage Life Ins Co Of Amer	0.000%	0	0.001%	16
0.0000	63053	Family Life Ins Co	0.000%	0	0.022%	1,372
0.0000	74004	Family Serv Life Ins Co	0.000%	0	0.081%	5,238
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.022%	1,414
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.094%	6,092
0.0000	63223	Federal Life Ins Co	0.000%	0	0.034%	2,196
0.0000	63258	Federated Life Ins Co	0.000%	0	0.038%	2,433
1.0757	63274	Fidelity & Guar Life Ins Co	0.658%	1	0.612%	39,671
0.0000	93696	Fidelity Investments Life Ins Co	0.000%	0	0.016%	975
6.3577	63290	Fidelity Life Assn A Legal Reserve L	0.658%	1	0.104%	6,712
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.017%	1,052
0.0000	78093	Financial Assur Life Ins Co	0.000%	0	0.001%	2
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.047%	3,009
0.0000	60033	First Ameritas Life Ins Corp of NY	0.000%	0	0.001%	16
0.0000	79340	First Central Natl Life Ins Co NY	0.000%	0	0.002%	92
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.003%	133
0.0000	90328	First Hlth Life & Hlth Ins Co	0.000%	0	0.004%	196
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.044%	2,832
0.0000	60992	First Metlife Investors Ins Co	0.000%	0	0.003%	179
0.0000	67652	First Penn Pacific Life Ins Co	0.000%	0	0.225%	14,585
0.0000	60084	First Security Benefit Life & Ann	0.000%	0	0.001%	3
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.002%	70
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.002%	78
0.0000	76031	Florida Combined Life Ins Co Inc	0.000%	0	0.078%	5,043
0.0000	91642	Forethought Life Ins Co	0.000%	0	0.044%	2,840
0.0000	71129	Fort Dearborn Life Ins Co	0.000%	0	0.003%	180
0.0000	62324	Freedom Life Ins Co Of Amer	0.000%	0	0.025%	1,610
0.0000	99775	Funeral Directors Life Ins Co	0.000%	0	0.010%	628
0.0000	63657	Garden State Life Ins Co	0.000%	0	0.077%	4,945
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.221%	14,276
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	1.301%	84,335
1.9407	70025	Genworth Life Ins Co	0.658%	1	0.339%	21,988
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.020%	1,297
0.0000	70939	Gerber Life Ins Co	0.000%	0	2.273%	147,410
1.1644	91472	Globe Life & Accident Ins Co	4.606%	7	3.956%	256,541
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.044%	2,828
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.090%	5,834
0.0000	71218	Grange Life Ins Co	0.000%	0	0.014%	869
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.097%	6,268
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.114%	7,336
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	0.628%	40,672
0.0000	92428	Great Western Life Ins Co	0.000%	0	0.001%	1
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.314%	20,344
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.005%	282
0.0000	78778	Guardian Ins & Ann Co Inc	0.000%	0	0.020%	1,282
0.0000	64246	Guardian Life Ins Co Of Amer	0.000%	0	0.641%	41,564
0.0000	92711	HCC Life Ins Co	0.000%	0	0.001%	18

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	93440	HM Life Ins Co	0.658%	1	0.000%	0
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.007%	414
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	0.014%	902
3.5529	71153	Hartford Life & Ann Ins Co	1.316%	2	0.371%	24,021
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.530%	34,361
0.0000	66214	Heartland Natl Life Ins Co	0.000%	0	0.001%	12
0.0000	62421	Heritage Union Life Ins Co	0.000%	0	0.005%	290
0.0000	64505	Homesteaders Life Co	0.000%	0	0.009%	577
6.8276	64513	Horace Mann Life Ins Co	0.658%	1	0.097%	6,250
0.0000	93777	Household Life Ins Co	0.000%	0	0.063%	4,082
0.0000	73288	Humana Ins Co	0.000%	0	0.001%	29
0.0000	70580	Humanadental Ins Co	0.000%	0	0.021%	1,314
0.0000	91693	IA Amer Life Ins Co	0.000%	0	0.034%	2,190
0.0000	80942	ING USA Ann & Life Ins Co	0.000%	0	0.047%	2,984
0.0000	97764	Idealife Ins Co	0.000%	0	0.008%	504
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.069%	4,471
0.0000	58068	Independent Order Of Foresters Us Br	0.658%	1	0.000%	0
0.0000	81779	Individual Assur Co Life Hlth & Acc	0.000%	0	0.001%	63
0.0000	84514	Industrial Alliance Pacific Ins & Fi	0.000%	0	0.002%	122
0.0000	86509	Ing Life Ins & Ann Co	0.000%	0	0.107%	6,890
0.0000	11829	Integrity Capital Ins Co	0.000%	0	0.001%	1
0.0000	74780	Integrity Life Ins Co	0.000%	0	0.003%	181
0.0000	64831	Intramercia Life Ins Co	0.000%	0	0.014%	894
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.024%	1,503
0.0000	64939	Investors Ins Corp	0.000%	0	0.001%	12
14.2432	63487	Investors Life Ins Co N Amer	0.658%	1	0.047%	2,996
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	1.180%	76,534
0.0000	60140	Jackson Natl Life Ins Co Of NY	0.000%	0	0.001%	36
0.0000	11630	Jefferson Ins Co	1.974%	3	0.000%	0
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.042%	2,715
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.012%	747
0.0000	93610	John Hancock Life & Hlth Ins Co	0.000%	0	0.004%	256
0.0000	65099	John Hancock Life Ins Co	0.658%	1	0.000%	0
0.3302	65838	John Hancock Life Ins Co (USA)	0.658%	1	1.993%	129,246
0.0000	86375	John Hancock Life Ins Co of NY	0.000%	0	0.002%	120
0.0000	65110	Kanawha Ins Co	0.000%	0	0.069%	4,452
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.116%	7,519
11.9564	65242	Lafayette Life Ins Co	0.658%	1	0.056%	3,569
4.0121	68543	Liberty Bankers Life Ins Co	0.658%	1	0.164%	10,636
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.159%	10,256
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.180%	11,614
1.8017	65331	Liberty Natl Life Ins Co	4.606%	7	2.557%	165,790
0.0000	65412	Life Ins Co Of AL	0.000%	0	0.005%	288
0.0000	78140	Life Ins Co Of Boston & NY	0.000%	0	0.004%	245
0.0000	65498	Life Ins Co Of N Amer	0.000%	0	0.004%	214
4.7514	65528	Life Ins Co Of The Southwest	0.658%	1	0.139%	8,981
0.0000	97691	Life Of The South Ins Co	0.658%	1	0.000%	0
0.0000	81132	Life of Amer Ins Co	0.000%	0	0.001%	4
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.022%	1,394
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	1.088%	70,521
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.223%	14,402
0.0000	62057	Lincoln Life & Ann Co of NY	0.000%	0	0.037%	2,368
1.9212	65676	Lincoln Natl Life Ins Co	1.974%	3	1.028%	66,636
0.0000	68446	Longevity Ins Co	0.000%	0	0.001%	29

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
8.4267	65722	Loyal Amer Life Ins Co	0.658%	1	0.079%	5,064
0.0000	70416	MML Bay State Life Ins Co	0.000%	0	0.033%	2,114
0.0000	66427	MTL Ins Co	0.000%	0	0.060%	3,848
9.9470	65781	Madison Natl Life Ins Co Inc	0.658%	1	0.067%	4,290
0.0000	61018	Magna Ins Co	0.000%	0	0.001%	13
40.2571	65870	Manhattan Life Ins Co	0.658%	1	0.017%	1,060
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.027%	1,719
0.0000	71072	Marquette Natl Life Ins Co	0.000%	0	0.001%	1
0.5697	65935	Massachusetts Mut Life Ins Co	0.658%	1	1.155%	74,907
0.0000	31119	Medico Ins Co	0.000%	0	0.005%	299
27.0937	97055	Mega Life & Hlth Ins Co The	0.658%	1	0.025%	1,575
0.0000	86126	Members Life Ins Co	0.000%	0	0.002%	111
0.0000	65951	Merit Life Ins Co	0.000%	0	0.058%	3,761
0.0000	93513	MetLife Investors Ins Co	0.000%	0	0.004%	238
0.0000	61050	MetLife Investors USA Ins Co	0.000%	0	0.527%	34,128
2.3189	87726	Metlife Ins Co of CT	0.658%	1	0.284%	18,402
0.2763	65978	Metropolitan Life Ins Co	1.316%	2	4.763%	308,877
2.2739	97136	Metropolitan Tower Life Ins Co	0.658%	1	0.290%	18,766
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.052%	3,348
2.1145	66044	Midland Natl Life Ins Co	1.316%	2	0.623%	40,362
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.012%	755
4.2267	66168	Minnesota Life Ins Co	0.658%	1	0.156%	10,096
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.002%	89
0.0000	66265	Monarch Life Ins Co	0.000%	0	0.005%	282
0.0000	81442	Monitor Life Ins Co Of NY	0.000%	0	0.002%	78
0.7510	66281	Monumental Life Ins Co	1.974%	3	2.629%	170,462
0.0000	66370	Mony Life Ins Co	0.000%	0	0.336%	21,755
0.0000	78077	Mony Life Ins Co Of Amer	0.000%	0	0.133%	8,588
0.0000	66311	Motorists Life Ins Co	0.000%	0	0.026%	1,679
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.003%	182
0.0000	66397	Mutual Savings Life Ins Co	0.000%	0	0.051%	3,250
0.0000	81353	NYSLife Ins Co Of AZ	0.000%	0	0.060%	3,847
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.301%	19,494
0.0000	66540	National Farmers Union Life Ins Co	0.000%	0	0.010%	644
0.0000	98205	National Found Life Ins Co	0.000%	0	0.002%	75
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.270%	17,492
0.0000	75264	National Integrity Life Ins Co	0.000%	0	0.002%	72
0.0000	72087	National Life Ins Co	0.000%	0	0.004%	239
0.0000	66680	National Life Ins Co	0.000%	0	0.172%	11,150
0.0000	66788	National Security Ins Co	0.000%	0	0.019%	1,181
0.0000	60593	National States Ins Co	0.658%	1	0.000%	0
0.0000	87963	National Teachers Assoc Life Ins Co	0.000%	0	0.002%	85
0.0000	19445	National Union Fire Ins Co Of Pitts	2.632%	4	0.000%	0
0.0000	66850	National Western Life Ins Co	0.000%	0	0.035%	2,260
0.0000	92657	Nationwide Life & Ann Ins Co	0.000%	0	0.077%	4,941
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.612%	39,651
0.0000	91626	New England Life Ins Co	0.000%	0	0.154%	9,953
0.0000	78743	New Era Life Ins Co	0.000%	0	0.003%	189
0.0000	69698	New Era Life Ins Co Of Midwest	0.000%	0	0.001%	3
0.0000	91596	New York Life Ins & Ann Corp	0.000%	0	0.330%	21,359
0.3169	66915	New York Life Ins Co	0.658%	1	2.077%	134,673
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.330%	21,388
0.0000	67032	North Carolina Mut Life Ins Co	0.000%	0	0.001%	57
0.0000	67059	North Coast Life Ins Co	0.000%	0	0.001%	29

Complaints Year: 2010 Total Complaints for Index: 152  
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0.1799	67091	Northwestern Mut Life Ins Co	0.658%	1	3.657%	237,184
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.056%	3,579
0.0000	89206	Ohio Natl Life Assur Corp	0.000%	0	0.207%	13,391
15.1806	67172	Ohio Natl Life Ins Co	0.658%	1	0.044%	2,811
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.086%	5,556
0.0000	67199	Old Amer Ins Co	0.000%	0	0.044%	2,831
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.055%	3,509
0.0000	76007	Old United Life Ins Co	0.000%	0	0.001%	6
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.023%	1,428
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.020%	1,281
0.0000	93548	PHL Variable Ins Co	0.000%	0	0.056%	3,620
0.0000	67466	Pacific Life Ins Co	0.000%	0	0.272%	17,628
0.0000	93459	Pan Amer Assur Co	0.000%	0	0.049%	3,140
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.035%	2,210
0.0000	60003	Park Avenue Life Ins Co	0.000%	0	0.002%	85
0.0000	67598	Paul Revere Life Ins Co	0.000%	0	0.025%	1,571
0.0000	67601	Paul Revere Variable Ann Ins Co	0.000%	0	0.002%	107
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.008%	471
0.0000	93262	Penn Ins & Ann Co	0.000%	0	0.012%	752
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.202%	13,083
27.3542	67660	Pennsylvania Life Ins Co	0.658%	1	0.025%	1,560
0.0000	90247	Pharmacists Life Ins Co	0.000%	0	0.001%	25
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.001%	12
0.0000	60232	Philadelphia Financial Life Assur Co	0.000%	0	0.001%	37
0.0000	93734	Phoenix Life & Ann Co	0.000%	0	0.011%	656
2.1979	67814	Phoenix Life Ins Co	0.658%	1	0.300%	19,415
0.0000	72125	Physicians Life Ins Co	0.000%	0	0.329%	21,283
0.0000	67873	Pioneer Amer Ins Co	0.000%	0	0.014%	860
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.005%	304
0.0000	67946	Pioneer Security Life Ins Co	0.000%	0	0.015%	957
0.0000	68039	Presidential Life Ins Co	0.000%	0	0.027%	1,730
0.6502	65919	Primerica Life Ins Co	1.316%	2	2.024%	131,257
0.0000	61271	Principal Life Ins Co	0.000%	0	0.442%	28,644
0.0000	71161	Principal Natl Life Ins Co	0.000%	0	0.014%	849
6.0796	68047	Professional Ins Co	0.658%	1	0.109%	7,019
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.007%	403
0.4251	68136	Protective Life Ins Co	0.658%	1	1.548%	100,376
0.0000	89006	Protective Life Ins Co of NY	0.000%	0	0.006%	339
0.0000	67903	Provident Amer Life & Hlth Ins Co	0.000%	0	0.001%	2
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	1.295%	83,972
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.001%	1
0.0000	79227	Pruco Life Ins Co	0.000%	0	0.908%	58,885
0.0000	86630	Prudential Ann Life Assur Corp	0.000%	0	0.003%	157
0.6229	68241	Prudential Ins Co Of Amer	3.290%	5	5.281%	342,531
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.018%	1,148
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	1.015%	65,835
0.0000	68357	Reliable Life Ins Co	0.000%	0	0.005%	307
0.0000	68381	Reliance Standard Life Ins Co	0.000%	0	0.040%	2,558
0.6226	67105	Reliastar Life Ins Co	0.658%	1	1.057%	68,543
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.146%	9,415
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.001%	28
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.433%	28,055
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.011%	696
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.006%	367

Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Number of Policies  
Premiums Year: 2010 Total Policies for Index: 6,486,223  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.011%	684
0.0000	93742	Securian Life Ins Co	0.000%	0	0.001%	7
0.0000	68675	Security Benefit Life Ins Co	0.000%	0	0.069%	4,472
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.011%	674
3.4231	68713	Security Life Of Denver Ins Co	0.658%	1	0.193%	12,466
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.183%	11,850
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.072%	4,643
0.0000	60076	Security Plan Life Ins Co	0.000%	0	0.009%	540
0.0000	76325	Senior Hlth Ins Co of PA	0.658%	1	0.000%	0
0.0000	78662	Senior Life Ins Co	0.000%	0	0.022%	1,405
0.0000	77119	Sentinel Amer Life Ins Co	0.000%	0	0.002%	79
0.0000	68802	Sentinel Security Life Ins Co	0.000%	0	0.001%	59
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.029%	1,873
0.0000	68829	Sentry Life Ins Co Of NY	0.000%	0	0.002%	76
0.0000	97241	Settlers Life Ins Co	0.000%	0	0.020%	1,263
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.013%	795
0.0000	68845	Shenandoah Life Ins Co	0.000%	0	0.213%	13,788
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.919%	59,597
0.0000	69418	Southern Financial Life Ins Co	0.000%	0	0.001%	24
0.0000	88323	Southern Life & Hlth Ins Co	0.000%	0	0.053%	3,416
0.0000	79057	Southland Natl Ins Corp	0.000%	0	0.020%	1,296
0.0000	69019	Standard Ins Co	0.000%	0	0.005%	275
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.020%	1,282
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.003%	176
0.0000	89009	Standard Life Ins Co Of NY	0.000%	0	0.001%	5
0.0000	69078	Standard Security Life Ins Co Of NY	0.000%	0	0.004%	237
16.1333	68985	Starmount Life Ins Co	0.658%	1	0.041%	2,645
0.0000	69094	State Farm Life & Accident Asr Co	0.000%	0	0.073%	4,714
0.0000	69108	State Farm Life Ins Co	0.000%	0	5.840%	378,782
0.0000	69116	State Life Ins Co	0.000%	0	0.028%	1,798
0.0000	69132	State Mut Ins Co	0.000%	0	0.044%	2,817
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.008%	486
0.0000	10952	Stonebridge Cas Ins Co	0.658%	1	0.000%	0
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.375%	24,299
0.0000	79065	Sun Life Assur Co Of Canada US	0.000%	0	0.039%	2,471
0.0000	60941	SunAmerica Ann & Life Assur Co	0.000%	0	0.037%	2,399
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.008%	501
0.0000	69272	Sunset Life Ins Co Of Amer	0.000%	0	0.007%	449
0.0000	69310	Surety Life Ins Co	0.000%	0	0.055%	3,525
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.264%	17,086
0.0000	90581	Symetra Natl Life Ins Co	0.000%	0	0.002%	118
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.027%	1,703
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	0.058%	3,699
0.0000	69353	Teachers Protective Mut Life Ins Co	0.000%	0	0.001%	19
0.0000	69396	Texas Life Ins Co	0.000%	0	0.216%	14,005
0.0000	70435	The Savings Bank Life Ins Co Of MA	0.000%	0	0.221%	14,298
0.0000	97721	Thrivent Life Ins Co	0.000%	0	0.004%	211
0.0000	69477	Time Ins Co	0.000%	0	0.065%	4,206
0.0000	69493	Tower Life Ins Co	0.000%	0	0.001%	1
0.0000	69566	Trans World Assur Co	0.000%	0	0.033%	2,115
0.0000	71986	Transam Assur Co	0.000%	0	0.001%	4
0.0000	79022	Transamerica Advisors Life Ins Co	0.000%	0	0.047%	3,002
0.0000	82848	Transamerica Advisors Life Ins Co of	0.000%	0	0.003%	151
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.037%	2,373

Complaints Year: 2010 Total Complaints for Index: 152  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.9896	86231	Transamerica Life Ins Co	1.316%	2	1.330%	86,245
0.0000	60227	Trinity Life Ins Co	0.000%	0	0.001%	10
42.9301	61425	Trustmark Ins Co	0.658%	1	0.016%	994
55.9273	80705	US Br Great West Life Assur Co	0.658%	1	0.012%	763
0.0000	80802	US Br SunLife Assur Co Of Canada	0.000%	0	0.186%	12,011
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.018%	1,138
0.0000	80675	US Business of Crown Life Ins Co	0.000%	0	0.016%	1,024
0.0000	84530	US Financial Life Ins Co	0.000%	0	0.118%	7,647
0.0000	70955	USA Life One Ins Co Of IN	0.000%	0	0.003%	155
0.0000	72613	USAA Direct Life Ins Co	0.000%	0	0.001%	1
0.0000	69663	USAA Life Ins Co	0.000%	0	1.060%	68,716
0.0000	60228	USAA Life Ins Co Of NY	0.000%	0	0.007%	423
0.0000	80314	Unicare Life & Hlth Ins Co	0.000%	0	0.001%	8
32.1571	11121	Unified Life Ins Co	0.658%	1	0.021%	1,327
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.032%	2,034
0.0000	80837	Union Central Life Ins Co	0.000%	0	0.170%	10,981
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.033%	2,135
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.007%	394
0.0000	69779	Union Natl Life Ins Co	0.000%	0	0.018%	1,161
0.0000	70408	Union Security Ins Co	0.000%	0	0.210%	13,596
0.0000	92916	United Amer Ins Co	0.000%	0	0.095%	6,125
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.028%	1,763
0.0000	87645	United Fidelity Life Ins Co	0.000%	0	0.026%	1,665
0.0000	63983	United Heritage Life Ins Co	0.000%	0	0.002%	117
26.3248	69922	United Home Life Ins Co	1.316%	2	0.050%	3,242
2.1058	69930	United Ins Co Of Amer	3.948%	6	1.875%	121,584
0.0000	94099	United Investors Life Ins Co	0.000%	0	0.087%	5,599
0.0000	69973	United Life Ins Co	0.000%	0	0.002%	70
0.0000	92703	United Natl Life Ins Co Of Amer	0.000%	0	0.001%	39
0.3620	69868	United Of Omaha Life Ins Co	0.658%	1	1.818%	117,868
0.0000	42129	United Security Assur Co Of PA	0.000%	0	0.001%	17
4.6657	70106	United States Life Ins Co In NYC	0.658%	1	0.142%	9,146
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.016%	1,008
0.0000	72850	United World Life Ins Co	0.000%	0	0.053%	3,373
0.0000	79413	UnitedHealthcare Ins Co	0.000%	0	0.001%	4
3.7508	63819	Unity Financial Life Ins Co	0.658%	1	0.176%	11,377
0.0000	70114	Unity Mut Life Ins Co	0.000%	0	0.022%	1,382
0.0000	70130	Universal Guar Life Ins Co	0.000%	0	0.020%	1,264
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.006%	374
0.0000	62235	Unum Life Ins Co Of Amer	0.000%	0	0.035%	2,251
0.0000	68632	Vantis Life Ins Co	0.000%	0	0.035%	2,217
0.0000	40827	Virginia Surety Co Inc	1.974%	3	0.000%	0
9.6610	70319	Washington Natl Ins Co	1.974%	3	0.205%	13,251
0.0000	70335	West Coast Life Ins Co	0.000%	0	0.543%	35,199
0.9771	70483	Western & Southern Life Ins Co	0.658%	1	0.674%	43,673
0.0000	70432	Western Natl Life Ins Co	0.000%	0	0.004%	218
2.7170	91413	Western Reserve Life Assur Co of OH	0.658%	1	0.243%	15,706
0.0000	92622	Western Southern Life Assur Co	0.000%	0	0.238%	15,378
0.0000	66230	William Penn Life Ins Co Of NY	0.000%	0	0.057%	3,665
0.0000	60704	Wilton Reassur Life Co of NY	0.000%	0	0.053%	3,412
0.0000	70629	World Ins Co	0.000%	0	0.008%	488
0.0000	71323	Zale Life Ins Co	0.000%	0	0.001%	16
0.0000	90557	Zurich Amer Life Ins Co	0.000%	0	0.008%	462

Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Premium Amount  
Premiums Year: 2010 Total Premiums for Index: \$6,397,567,225  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	80985	4 Ever Life Ins Co	0.000%	0	0.001%	\$1,927
0.0000	77879	5 Star Life Ins Co	0.000%	0	0.010%	\$621,131
0.0000	71854	AAA Life Ins Co	0.000%	0	0.095%	\$6,024,117
0.0000	62880	AXA Equitable Life & Ann Co	0.000%	0	0.031%	\$1,946,746
0.0000	62944	AXA Equitable Life Ins Co	0.000%	0	2.734%	\$174,907,906
0.0000	71471	Ability Ins Co	0.000%	0	0.002%	\$101,577
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.073%	\$4,643,454
0.0000	60054	Aetna Life Ins Co	0.000%	0	0.037%	\$2,326,809
0.0000	79049	Alfa Life Ins Corp	0.000%	0	0.001%	\$4,788
0.0000	82406	All Savers Ins Co	0.000%	0	0.001%	\$205
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.435%	\$27,785,956
0.0000	42579	Allied Prop & Cas Ins Co	0.658%	1	0.000%	\$0
2.1682	60186	Allstate Life Ins Co	1.316%	2	0.607%	\$38,824,716
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.038%	\$2,396,661
0.0000	68594	American Amicable Life Ins Co Of TX	0.000%	0	0.038%	\$2,424,182
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.166%	\$10,565,073
0.0000	60291	American Capitol Ins Co	0.000%	0	0.001%	\$50,067
0.0000	60305	American Comm Mut Ins Co	0.000%	0	0.001%	\$5,476
0.0000	92738	American Equity Invest Life Ins Co	0.000%	0	0.011%	\$664,076
3.4846	60380	American Family Life Assur Co of Col	0.658%	1	0.189%	\$12,078,795
0.0000	60399	American Family Life Ins Co	0.000%	0	0.023%	\$1,416,547
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.083%	\$5,297,310
0.0000	60429	American Fidelity Life Ins Co	0.000%	0	0.018%	\$1,149,709
5.0810	66672	American Gen Life & Acc Ins Co	5.264%	8	1.036%	\$66,268,778
0.0000	60488	American Gen Life Ins Co	0.000%	0	2.442%	\$156,176,085
14.2486	66842	American Gen Life Ins Co of DE	0.658%	1	0.047%	\$2,953,920
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.295%	\$18,841,944
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.002%	\$64,092
0.0000	60542	American Home Life Ins Co	0.000%	0	0.005%	\$297,071
4.1566	60577	American Income Life Ins Co	1.316%	2	0.317%	\$20,251,904
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.053%	\$3,357,472
2.6087	60739	American Natl Ins Co	1.316%	2	0.505%	\$32,269,026
0.0000	71773	American Natl Life Ins Co Of TX	0.000%	0	0.003%	\$181,285
17.5248	60763	American Pioneer Life Ins Co	0.658%	1	0.038%	\$2,401,696
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.003%	\$182,475
0.0000	60801	American Public Life Ins Co	0.000%	0	0.001%	\$44,402
0.0000	60836	American Republic Ins Co	0.000%	0	0.006%	\$355,535
0.0000	91910	American Savings Life Ins Co	0.000%	0	0.001%	\$320
0.0000	92649	American Underwriters Life Ins Co	0.000%	0	0.001%	\$8,266
0.0000	60895	American United Life Ins Co	0.000%	0	0.100%	\$6,383,561
2.4673	61999	Americo Fin Life & Ann Ins Co	0.658%	1	0.267%	\$17,058,618
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.109%	\$6,960,588
0.0000	27928	Amex Assur Co	0.658%	1	0.000%	\$0
0.0000	72222	Amica Life Ins Co	0.000%	0	0.057%	\$3,588,644
0.0000	61069	Anthem Life Ins Co	0.000%	0	0.003%	\$160,949
0.0000	11150	Arch Ins Co	0.658%	1	0.000%	\$0
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.098%	\$6,248,533
1473.0559	61093	Atlanta Life Ins Co	2.632%	4	0.002%	\$114,291
0.0000	61115	Atlantic Coast Life Ins Co	0.000%	0	0.001%	\$1,545
0.0000	61182	Aurora Natl Life Assur Co	0.000%	0	0.031%	\$1,963,431
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.003%	\$183,879
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.085%	\$5,404,332
1.7944	61689	Aviva Life & Ann Co	1.974%	3	1.100%	\$70,366,304
0.0000	63932	Aviva Life & Ann Co of NY	0.000%	0	0.044%	\$2,779,324

Complaints Year: 2010 Total Complaints for Index: 152  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	38245	BCS Ins Co	0.658%	1	0.000%	\$0
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.004%	\$195,704
7.7462	61212	Baltimore Life Ins Co	0.658%	1	0.085%	\$5,433,526
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.014%	\$886,769
13.2515	61263	Bankers Life & Cas Co	4.606%	7	0.348%	\$22,233,400
0.0000	81043	Bankers Life Ins Co	0.658%	1	0.000%	\$0
0.0000	61328	Bankers Life Ins Co Of Amer	0.000%	0	0.001%	\$334
0.9147	94250	Banner Life Ins Co	0.658%	1	0.720%	\$46,013,192
0.0000	61395	Beneficial Life Ins Co	0.000%	0	0.006%	\$326,254
0.0000	64890	Berkley Life & Hlth Ins Co	0.000%	0	0.001%	\$643
0.0000	71714	Berkshire Life Ins Co of Amer	0.000%	0	0.014%	\$883,181
0.0000	90638	Best Life & Hlth Ins Co	0.000%	0	0.001%	\$1,301
0.0000	63886	Best Meridian Ins Co	0.000%	0	0.008%	\$448,995
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.056%	\$3,573,436
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.001%	\$12,677
0.0000	78620	Brooke Life Ins Co	0.000%	0	0.001%	\$1,007
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.008%	\$467,267
0.0000	93432	CM Life Ins Co	0.000%	0	0.537%	\$34,343,167
0.0000	82880	CSI Life Ins Co	0.000%	0	0.001%	\$45,093
0.0000	80799	Celtic Ins Co	0.000%	0	0.001%	\$18,867
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.001%	\$3,878
0.0000	61735	Central Security Life Ins Co	0.000%	0	0.001%	\$18,611
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.004%	\$205,973
0.0000	61883	Central United Life Ins Co	0.000%	0	0.003%	\$145,297
0.0000	61824	Cherokee Natl Life Ins Co	0.000%	0	0.001%	\$179
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.035%	\$2,217,429
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.001%	\$486
0.0000	61875	Church Life Ins Corp	0.000%	0	0.002%	\$92,887
0.0000	67369	Cigna Hlth & Life Ins Co	0.000%	0	0.001%	\$12,345
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.085%	\$5,422,097
0.0000	82082	Citizens Natl Life Ins Co	0.000%	0	0.001%	\$1,224
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.006%	\$361,972
2.1814	62049	Colonial Life & Accident Ins Co	0.658%	1	0.302%	\$19,294,812
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.111%	\$7,075,483
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.053%	\$3,327,733
4.6863	76023	Columbian Life Ins Co	0.658%	1	0.141%	\$8,981,312
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.035%	\$2,225,958
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.265%	\$16,910,732
11.7059	62146	Combined Ins Co Of Amer	0.658%	1	0.057%	\$3,595,552
0.0000	78697	Combined Life Ins Co Of NY	0.000%	0	0.003%	\$172,988
0.0000	84824	Commonwealth Ann & Life Ins Co	0.000%	0	0.076%	\$4,824,416
0.0000	77828	Companion Life Ins Co	0.000%	0	0.001%	\$16,894
0.0000	60984	Compbenefits Ins Co	0.000%	0	0.001%	\$8,724
3.7786	62308	Connecticut Gen Life Ins Co	0.658%	1	0.175%	\$11,138,945
0.0000	60682	Conseco Ins Co	1.316%	2	0.000%	\$0
15.4412	65900	Conseco Life Ins Co	3.948%	6	0.256%	\$16,354,651
0.0000	11804	Conseco Life Ins Co of TX	0.000%	0	0.001%	\$322
47.6857	62359	Constitution Life Ins Co	0.658%	1	0.014%	\$882,640
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.001%	\$1,764
0.0000	62413	Continental Assur Co	0.000%	0	0.036%	\$2,253,215
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.006%	\$350,320
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.006%	\$324,522
8.4985	62537	Cotton States Life Ins Co	0.658%	1	0.078%	\$4,952,545
0.0000	94218	Country Investors Life Assur Co	0.000%	0	0.004%	\$193,585



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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	62553	Country Life Ins Co	0.000%	0	0.031%	\$1,932,839
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.214%	\$13,630,071
0.0000	99767	Dallas Gen Life Ins Co	0.000%	0	0.001%	\$1,425
0.0000	62634	Delaware Amer Life Ins Co	0.000%	0	0.004%	\$223,015
6.8124	97705	Direct Gen Life Ins Co	0.658%	1	0.097%	\$6,178,353
0.0000	71919	Direct Life Ins Co	0.000%	0	0.000%	(\$30)
0.0000	62928	EMC Natl Life Co	0.000%	0	0.015%	\$913,741
0.0000	84174	Employees Life Co Mut	0.000%	0	0.001%	\$29,986
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.001%	\$14,579
0.0000	62510	Equitrust Life Ins Co	0.000%	0	0.010%	\$625,464
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.013%	\$778,337
0.0000	77968	Family Heritage Life Ins Co Of Amer	0.000%	0	0.001%	\$9,659
0.0000	63053	Family Life Ins Co	0.000%	0	0.011%	\$648,701
0.0000	74004	Family Serv Life Ins Co	0.000%	0	0.001%	\$864
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.007%	\$432,503
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.045%	\$2,833,804
0.0000	63223	Federal Life Ins Co	0.000%	0	0.015%	\$937,217
0.0000	63258	Federated Life Ins Co	0.000%	0	0.070%	\$4,445,967
1.0542	63274	Fidelity & Guar Life Ins Co	0.658%	1	0.625%	\$39,925,883
0.0000	93696	Fidelity Investments Life Ins Co	0.000%	0	0.014%	\$855,522
8.8495	63290	Fidelity Life Assn A Legal Reserve L	0.658%	1	0.075%	\$4,756,112
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.023%	\$1,430,717
0.0000	78093	Financial Assur Life Ins Co	0.000%	0	0.001%	\$21
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.014%	\$838,300
0.0000	60033	First Ameritas Life Ins Corp of NY	0.000%	0	0.001%	\$20,353
0.0000	79340	First Central Natl Life Ins Co NY	0.000%	0	0.001%	\$15,296
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.007%	\$410,207
0.0000	90328	First Hlth Life & Hlth Ins Co	0.000%	0	0.002%	\$65,480
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.029%	\$1,814,175
0.0000	60992	First Metlife Investors Ins Co	0.000%	0	0.003%	\$191,130
0.0000	67652	First Penn Pacific Life Ins Co	0.000%	0	0.138%	\$8,768,806
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.009%	\$514,373
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.002%	\$70,402
0.0000	76031	Florida Combined Life Ins Co Inc	0.000%	0	0.026%	\$1,651,804
0.0000	91642	Forethought Life Ins Co	0.000%	0	0.002%	\$107,696
0.0000	71129	Fort Dearborn Life Ins Co	0.000%	0	0.004%	\$229,709
0.0000	62324	Freedom Life Ins Co Of Amer	0.000%	0	0.011%	\$663,456
0.0000	99775	Funeral Directors Life Ins Co	0.000%	0	0.016%	\$1,006,680
0.0000	63657	Garden State Life Ins Co	0.000%	0	0.052%	\$3,303,691
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.452%	\$28,897,975
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	1.205%	\$77,072,717
1.7165	70025	Genworth Life Ins Co	0.658%	1	0.384%	\$24,521,166
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.019%	\$1,204,965
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.195%	\$12,467,938
16.6505	91472	Globe Life & Accident Ins Co	4.606%	7	0.277%	\$17,694,712
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.062%	\$3,926,168
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.060%	\$3,799,427
0.0000	71218	Grange Life Ins Co	0.000%	0	0.008%	\$484,937
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.080%	\$5,064,372
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.086%	\$5,471,638
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	1.300%	\$83,121,140
0.0000	71480	Great Western Ins Co	0.000%	0	0.001%	\$3,134
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.038%	\$2,395,533
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.003%	\$184,779

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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	78778	Guardian Ins & Ann Co Inc	0.000%	0	0.071%	\$4,480,930
0.0000	64246	Guardian Life Ins Co Of Amer	0.000%	0	2.472%	\$158,114,916
0.0000	92711	HCC Life Ins Co	0.000%	0	0.001%	\$9,900
0.0000	93440	HM Life Ins Co	0.658%	1	0.000%	\$0
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.005%	\$290,576
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	0.034%	\$2,148,735
0.9129	71153	Hartford Life & Ann Ins Co	1.316%	2	1.442%	\$92,212,734
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.112%	\$7,120,759
0.0000	66214	Heartland Natl Life Ins Co	0.000%	0	0.001%	\$325
0.0000	62421	Heritage Union Life Ins Co	0.000%	0	0.003%	\$186,396
0.0000	64505	Homesteaders Life Co	0.000%	0	0.001%	\$41,541
11.3943	64513	Horace Mann Life Ins Co	0.658%	1	0.058%	\$3,693,898
0.0000	93777	Household Life Ins Co	0.000%	0	0.042%	\$2,680,499
0.0000	73288	Humana Ins Co	0.000%	0	0.001%	\$1,836
0.0000	70580	Humanadental Ins Co	0.000%	0	0.007%	\$397,228
0.0000	91693	IA Amer Life Ins Co	0.000%	0	0.001%	\$56,488
0.0000	80942	ING USA Ann & Life Ins Co	0.000%	0	0.030%	\$1,861,079
0.0000	97764	Idealife Ins Co	0.000%	0	0.002%	\$80,246
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.048%	\$3,031,280
0.0000	58068	Independent Order Of Foresters Us Br	0.658%	1	0.000%	\$0
0.0000	81779	Individual Assur Co Life Hlth & Acc	0.000%	0	0.001%	\$14,116
0.0000	84514	Industrial Alliance Pacific Ins & Fi	0.000%	0	0.001%	\$40,082
0.0000	86509	Ing Life Ins & Ann Co	0.000%	0	0.133%	\$8,492,583
0.0000	74780	Integrity Life Ins Co	0.000%	0	0.001%	\$43,803
0.0000	64831	Intramerica Life Ins Co	0.000%	0	0.002%	\$99,895
0.0000	85189	Investors Consolidated Ins Co	0.000%	0	0.001%	\$409
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.006%	\$363,612
0.0000	64939	Investors Ins Corp	0.000%	0	0.001%	\$1,335
32.8324	63487	Investors Life Ins Co N Amer	0.658%	1	0.021%	\$1,281,944
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.585%	\$37,374,302
0.0000	60140	Jackson Natl Life Ins Co Of NY	0.000%	0	0.001%	\$39,672
0.0000	11630	Jefferson Ins Co	1.974%	3	0.000%	\$0
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.021%	\$1,320,539
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.026%	\$1,627,845
0.0000	93610	John Hancock Life & Hlth Ins Co	0.000%	0	0.004%	\$207,598
0.0000	65099	John Hancock Life Ins Co	0.658%	1	0.000%	\$0
0.1056	65838	John Hancock Life Ins Co (USA)	0.658%	1	6.228%	\$398,435,156
0.0000	86375	John Hancock Life Ins Co of NY	0.000%	0	0.036%	\$2,285,873
0.0000	65110	Kanawha Ins Co	0.000%	0	0.010%	\$621,492
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.085%	\$5,392,237
2.9681	65242	Lafayette Life Ins Co	0.658%	1	0.222%	\$14,180,822
22.3068	68543	Liberty Bankers Life Ins Co	0.658%	1	0.030%	\$1,886,838
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.193%	\$12,343,983
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.115%	\$7,327,675
5.9953	65331	Liberty Natl Life Ins Co	4.606%	7	0.769%	\$49,142,614
0.0000	65412	Life Ins Co Of AL	0.000%	0	0.002%	\$73,816
0.0000	78140	Life Ins Co Of Boston & NY	0.000%	0	0.002%	\$74,527
0.0000	65498	Life Ins Co Of N Amer	0.000%	0	0.001%	\$23,459
2.8982	65528	Life Ins Co Of The Southwest	0.658%	1	0.228%	\$14,522,532
6171.4455	97691	Life Of The South Ins Co	0.658%	1	0.001%	\$6,820
0.0000	81132	Life of Amer Ins Co	0.000%	0	0.001%	\$108
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.008%	\$480,849
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	1.957%	\$125,163,699
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.092%	\$5,846,527

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0.0000	62057	Lincoln Life & Ann Co of NY	0.000%	0	0.059%	\$3,718,374
0.0000	65641	Lincoln Mut Life & Cas Ins Co	0.000%	0	0.001%	\$1,570
0.3337	65676	Lincoln Natl Life Ins Co	1.974%	3	5.915%	\$378,389,922
0.0000	87920	Locomotive Engineers & Conductors Mu	0.000%	0	0.009%	\$525,608
0.0000	68446	Longevity Ins Co	0.000%	0	0.001%	\$12,260
55.0197	65722	Loyal Amer Life Ins Co	0.658%	1	0.012%	\$764,985
0.0000	70416	MML Bay State Life Ins Co	0.000%	0	0.047%	\$2,977,193
0.0000	66427	MTL Ins Co	0.000%	0	0.076%	\$4,817,821
40.5585	65781	Madison Natl Life Ins Co Inc	0.658%	1	0.017%	\$1,037,741
0.0000	61018	Magna Ins Co	0.000%	0	0.001%	\$3,463
39.3272	65870	Manhattan Life Ins Co	0.658%	1	0.017%	\$1,070,234
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.026%	\$1,611,406
0.0000	71072	Marquette Natl Life Ins Co	0.000%	0	0.001%	\$775
0.2226	65935	Massachusetts Mut Life Ins Co	0.658%	1	2.956%	\$189,054,668
0.0000	31119	Medico Ins Co	0.000%	0	0.001%	\$15,499
79.8473	97055	Mega Life & Hlth Ins Co The	0.658%	1	0.009%	\$527,122
0.0000	86126	Members Life Ins Co	0.000%	0	0.001%	\$16,968
0.0000	65951	Merit Life Ins Co	0.000%	0	0.003%	\$185,879
0.0000	93513	MetLife Investors Ins Co	0.000%	0	0.003%	\$164,899
0.0000	61050	MetLife Investors USA Ins Co	0.000%	0	1.549%	\$99,076,494
0.9661	87726	Metlife Ins Co of CT	0.658%	1	0.681%	\$43,564,824
0.4288	65978	Metropolitan Life Ins Co	1.316%	2	3.069%	\$196,297,373
3.6595	97136	Metropolitan Tower Life Ins Co	0.658%	1	0.180%	\$11,501,493
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.020%	\$1,272,827
1.8227	66044	Midland Natl Life Ins Co	1.316%	2	0.722%	\$46,183,346
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.002%	\$122,379
1.1805	66168	Minnesota Life Ins Co	0.658%	1	0.558%	\$35,653,234
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.001%	\$46,152
0.0000	66265	Monarch Life Ins Co	0.000%	0	0.002%	\$74,973
0.0000	81442	Monitor Life Ins Co Of NY	0.000%	0	0.001%	\$26,129
3.0510	66281	Monumental Life Ins Co	1.974%	3	0.647%	\$41,385,554
0.0000	66370	Mony Life Ins Co	0.000%	0	0.202%	\$12,861,624
0.0000	78077	Mony Life Ins Co Of Amer	0.000%	0	0.292%	\$18,677,722
0.0000	66311	Motorists Life Ins Co	0.000%	0	0.016%	\$988,090
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.002%	\$74,054
0.0000	66397	Mutual Savings Life Ins Co	0.000%	0	0.003%	\$175,781
0.0000	81353	NyLife Ins Co Of AZ	0.000%	0	0.073%	\$4,635,034
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.054%	\$3,449,127
0.0000	66540	National Farmers Union Life Ins Co	0.000%	0	0.008%	\$497,768
0.0000	98205	National Found Life Ins Co	0.000%	0	0.001%	\$849
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.193%	\$12,338,521
0.0000	72087	National Life Ins Co	0.000%	0	0.008%	\$468,908
0.0000	66680	National Life Ins Co	0.000%	0	0.411%	\$26,275,332
0.0000	66788	National Security Ins Co	0.000%	0	0.002%	\$103,832
0.0000	60593	National States Ins Co	0.658%	1	0.000%	\$0
0.0000	87963	National Teachers Assoc Life Ins Co	0.000%	0	0.001%	\$19,696
0.0000	19445	National Union Fire Ins Co Of Pitts	2.632%	4	0.000%	\$0
0.0000	66850	National Western Life Ins Co	0.000%	0	0.046%	\$2,939,499
0.0000	92657	Nationwide Life & Ann Ins Co	0.000%	0	0.435%	\$27,814,348
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.564%	\$36,069,073
0.0000	91626	New England Life Ins Co	0.000%	0	0.281%	\$17,936,644
0.0000	78743	New Era Life Ins Co	0.000%	0	0.001%	\$17,689
0.0000	91596	New York Life Ins & Ann Corp	0.000%	0	1.604%	\$102,607,533
0.2718	66915	New York Life Ins Co	0.658%	1	2.421%	\$154,873,269

Complaints Year: 2010 Total Complaints for Index: 152  
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Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.477%	\$30,464,707
0.0000	67032	North Carolina Mut Life Ins Co	0.000%	0	0.001%	\$6,093
0.0000	67059	North Coast Life Ins Co	0.000%	0	0.001%	\$11,147
0.0897	67091	Northwestern Mut Life Ins Co	0.658%	1	7.332%	\$469,053,990
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.027%	\$1,716,125
0.0000	89206	Ohio Natl Life Assur Corp	0.000%	0	0.369%	\$23,583,819
4.2619	67172	Ohio Natl Life Ins Co	0.658%	1	0.155%	\$9,875,774
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.053%	\$3,354,133
0.0000	67199	Old Amer Ins Co	0.000%	0	0.019%	\$1,195,435
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.019%	\$1,152,659
0.0000	76007	Old United Life Ins Co	0.000%	0	0.001%	\$540
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.028%	\$1,740,400
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.009%	\$525,346
0.0000	93548	PHL Variable Ins Co	0.000%	0	0.293%	\$18,712,845
0.0000	97268	Pacific Life & Ann Co	0.000%	0	0.005%	\$281,465
0.0000	67466	Pacific Life Ins Co	0.000%	0	2.214%	\$141,601,331
0.0000	93459	Pan Amer Assur Co	0.000%	0	0.081%	\$5,149,978
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.017%	\$1,046,128
0.0000	60003	Park Avenue Life Ins Co	0.000%	0	0.001%	\$53,362
0.0000	67598	Paul Revere Life Ins Co	0.000%	0	0.009%	\$550,130
0.0000	67601	Paul Revere Variable Ann Ins Co	0.000%	0	0.004%	\$220,680
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.005%	\$265,545
0.0000	93262	Penn Ins & Ann Co	0.000%	0	0.122%	\$7,768,030
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.470%	\$30,005,255
60.3082	67660	Pennsylvania Life Ins Co	0.658%	1	0.011%	\$697,903
0.0000	90247	Pharmacists Life Ins Co	0.000%	0	0.001%	\$20,118
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.001%	\$21,513
0.0000	60232	Philadelphia Financial Life Assur Co	0.000%	0	0.001%	\$13,126
0.0000	93734	Phoenix Life & Ann Co	0.000%	0	0.015%	\$931,533
1.4983	67814	Phoenix Life Ins Co	0.658%	1	0.440%	\$28,090,847
0.0000	72125	Physicians Life Ins Co	0.000%	0	0.112%	\$7,124,417
0.0000	67873	Pioneer Amer Ins Co	0.000%	0	0.006%	\$364,514
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.007%	\$443,253
0.0000	67946	Pioneer Security Life Ins Co	0.000%	0	0.009%	\$515,213
0.0000	68039	Presidential Life Ins Co	0.000%	0	0.021%	\$1,305,866
0.7009	65919	Primerica Life Ins Co	1.316%	2	1.878%	\$120,109,515
0.0000	61271	Principal Life Ins Co	0.000%	0	1.221%	\$78,063,990
0.0000	71161	Principal Natl Life Ins Co	0.000%	0	0.155%	\$9,890,572
21.9160	68047	Professional Ins Co	0.658%	1	0.031%	\$1,920,484
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.004%	\$244,709
0.4320	68136	Protective Life Ins Co	0.658%	1	1.524%	\$97,439,638
0.0000	89006	Protective Life Ins Co of NY	0.000%	0	0.004%	\$201,131
0.0000	67903	Provident Amer Life & Hlth Ins Co	0.000%	0	0.001%	\$2,098
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.326%	\$20,797,414
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.001%	\$12,438
0.0000	79227	Pruco Life Ins Co	0.000%	0	1.956%	\$125,112,482
0.0000	86630	Prudential Ann Life Assur Corp	0.000%	0	0.004%	\$222,228
2.6266	68241	Prudential Ins Co Of Amer	3.290%	5	1.253%	\$80,120,068
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.010%	\$612,467
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.835%	\$53,401,985
0.0000	68357	Reliable Life Ins Co	0.000%	0	0.001%	\$21,431
0.0000	68381	Reliance Standard Life Ins Co	0.000%	0	0.021%	\$1,297,829
0.5807	67105	Reliastar Life Ins Co	0.658%	1	1.133%	\$72,475,813
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.089%	\$5,659,627

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0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.001%	\$17,937
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.851%	\$54,395,489
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.019%	\$1,201,118
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.003%	\$187,462
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.064%	\$4,078,268
0.0000	69914	Sears Life Ins Co	0.000%	0	0.001%	\$4,472
0.0000	93742	Securian Life Ins Co	0.000%	0	0.001%	\$5,786
0.0000	68675	Security Benefit Life Ins Co	0.000%	0	0.036%	\$2,269,241
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.002%	\$68,327
0.5360	68713	Security Life Of Denver Ins Co	0.658%	1	1.228%	\$78,525,546
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.182%	\$11,606,387
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.030%	\$1,872,573
0.0000	60076	Security Plan Life Ins Co	0.000%	0	0.001%	\$33,340
0.0000	76325	Senior Hlth Ins Co of PA	0.658%	1	0.000%	\$0
0.0000	78662	Senior Life Ins Co	0.000%	0	0.012%	\$714,180
0.0000	77119	Sentinel Amer Life Ins Co	0.000%	0	0.001%	\$160
0.0000	68802	Sentinel Security Life Ins Co	0.000%	0	0.001%	\$10,850
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.021%	\$1,304,632
0.0000	68829	Sentry Life Ins Co Of NY	0.000%	0	0.001%	\$33,155
0.0000	97241	Settlers Life Ins Co	0.000%	0	0.007%	\$433,020
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.004%	\$226,305
0.0000	68845	Shenandoah Life Ins Co	0.000%	0	0.145%	\$9,253,432
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.490%	\$31,336,057
0.0000	69418	Southern Financial Life Ins Co	0.000%	0	0.001%	\$15,997
0.0000	79057	Southland Natl Ins Corp	0.000%	0	0.009%	\$535,321
0.0000	69019	Standard Ins Co	0.000%	0	0.005%	\$273,694
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.005%	\$274,207
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.001%	\$23,663
0.0000	69051	Standard Life Ins Co Of IN	0.000%	0	0.001%	\$2,534
0.0000	89009	Standard Life Ins Co Of NY	0.000%	0	0.001%	\$10,545
0.0000	69078	Standard Security Life Ins Co Of NY	0.000%	0	0.001%	\$25,379
28.1240	68985	Starmount Life Ins Co	0.658%	1	0.024%	\$1,496,563
0.0000	69094	State Farm Life & Accident Asr Co	0.000%	0	0.031%	\$1,941,626
0.0000	69108	State Farm Life Ins Co	0.000%	0	3.073%	\$196,534,020
0.0000	69116	State Life Ins Co	0.000%	0	0.242%	\$15,442,162
0.0000	69132	State Mut Ins Co	0.000%	0	0.032%	\$2,017,190
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.004%	\$201,037
0.0000	10952	Stonebridge Cas Ins Co	0.658%	1	0.000%	\$0
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.107%	\$6,783,694
0.0000	79065	Sun Life Assur Co Of Canada US	0.000%	0	0.077%	\$4,911,135
0.0000	60941	SunAmerica Ann & Life Assur Co	0.000%	0	0.041%	\$2,598,162
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.006%	\$348,274
0.0000	69272	Sunset Life Ins Co Of Amer	0.000%	0	0.004%	\$244,981
0.0000	69310	Surety Life Ins Co	0.000%	0	0.035%	\$2,210,055
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.181%	\$11,519,766
0.0000	90581	Symetra Natl Life Ins Co	0.000%	0	0.001%	\$12,620
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.078%	\$4,979,618
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	0.165%	\$10,494,781
0.0000	69353	Teachers Protective Mut Life Ins Co	0.000%	0	0.000%	(\$14)
0.0000	69396	Texas Life Ins Co	0.000%	0	0.083%	\$5,249,022
0.0000	70435	The Savings Bank Life Ins Co Of MA	0.000%	0	0.076%	\$4,803,223
0.0000	97721	Thrivent Life Ins Co	0.000%	0	0.004%	\$200,345
0.0000	69477	Time Ins Co	0.000%	0	0.035%	\$2,200,441
0.0000	69493	Tower Life Ins Co	0.000%	0	0.001%	\$13,345

Complaints Year: 2010 Total Complaints for Index: 152  
Policy Type: Life (Individual) - Premium Amount  
Premiums Year: 2010 Total Premiums for Index: \$6,397,567,225  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	69566	Trans World Assur Co	0.000%	0	0.009%	\$526,766
0.0000	71986	Transam Assur Co	0.000%	0	0.001%	\$1,331
0.0000	79022	Transamerica Advisors Life Ins Co	0.000%	0	0.020%	\$1,237,420
0.0000	82848	Transamerica Advisors Life Ins Co of	0.000%	0	0.001%	\$6,304
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.034%	\$2,168,495
0.2937	86231	Transamerica Life Ins Co	1.316%	2	4.481%	\$286,657,632
0.0000	60227	Trinity Life Ins Co	0.000%	0	0.001%	\$4,525
120.8024	61425	Trustmark Ins Co	0.658%	1	0.006%	\$348,414
50.1324	80705	US Br Great West Life Assur Co	0.658%	1	0.014%	\$839,563
0.0000	80802	US Br SunLife Assur Co Of Canada	0.000%	0	1.333%	\$85,238,196
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.060%	\$3,805,594
0.0000	80675	US Business of Crown Life Ins Co	0.000%	0	0.032%	\$2,023,375
0.0000	84530	US Financial Life Ins Co	0.000%	0	0.230%	\$14,680,701
0.0000	70955	USA Life One Ins Co Of IN	0.000%	0	0.001%	\$9,270
0.0000	72613	USAA Direct Life Ins Co	0.000%	0	0.001%	\$75
0.0000	69663	USAA Life Ins Co	0.000%	0	0.874%	\$55,876,746
0.0000	60228	USAA Life Ins Co Of NY	0.000%	0	0.006%	\$367,909
0.0000	86371	Ullico Life Ins Co	0.000%	0	0.001%	\$4,081
0.0000	80314	Unicare Life & Hlth Ins Co	0.000%	0	0.001%	\$955
544.6897	11121	Unified Life Ins Co	0.658%	1	0.002%	\$77,272
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.016%	\$1,006,186
0.0000	80837	Union Central Life Ins Co	0.000%	0	0.365%	\$23,290,394
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.006%	\$358,905
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.003%	\$128,994
0.0000	69779	Union Natl Life Ins Co	0.000%	0	0.001%	\$10,657
0.0000	70408	Union Security Ins Co	0.000%	0	0.061%	\$3,890,168
0.0000	92916	United Amer Ins Co	0.000%	0	0.030%	\$1,876,033
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.013%	\$771,248
0.0000	87645	United Fidelity Life Ins Co	0.000%	0	0.008%	\$503,368
0.0000	63983	United Heritage Life Ins Co	0.000%	0	0.001%	\$45,913
42.2207	69922	United Home Life Ins Co	1.316%	2	0.032%	\$1,993,775
12.2305	69930	United Ins Co Of Amer	3.948%	6	0.323%	\$20,647,962
0.0000	94099	United Investors Life Ins Co	0.000%	0	0.071%	\$4,519,906
0.0000	69973	United Life Ins Co	0.000%	0	0.002%	\$119,042
0.0000	92703	United Natl Life Ins Co Of Amer	0.000%	0	0.001%	\$7,715
0.5964	69868	United Of Omaha Life Ins Co	0.658%	1	1.104%	\$70,568,324
0.0000	42129	United Security Assur Co Of PA	0.000%	0	0.001%	\$13,655
3.2026	70106	United States Life Ins Co In NYC	0.658%	1	0.206%	\$13,142,433
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.013%	\$793,669
0.0000	72850	United World Life Ins Co	0.000%	0	0.002%	\$109,841
7.5860	63819	Unity Financial Life Ins Co	0.658%	1	0.087%	\$5,548,278
0.0000	70114	Unity Mut Life Ins Co	0.000%	0	0.006%	\$330,781
0.0000	70130	Universal Guar Life Ins Co	0.000%	0	0.007%	\$411,517
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.015%	\$931,149
0.0000	62235	Unum Life Ins Co Of Amer	0.000%	0	0.021%	\$1,339,858
0.0000	68632	Vantis Life Ins Co	0.000%	0	0.010%	\$618,132
0.0000	40827	Virginia Surety Co Inc	1.974%	3	0.000%	\$0
26.8747	70319	Washington Natl Ins Co	1.974%	3	0.074%	\$4,698,386
0.0000	70335	West Coast Life Ins Co	0.000%	0	0.745%	\$47,642,035
4.1303	70483	Western & Southern Life Ins Co	0.658%	1	0.160%	\$10,190,420
0.0000	70432	Western Natl Life Ins Co	0.000%	0	0.001%	\$39,930
2.1450	91413	Western Reserve Life Assur Co of OH	0.658%	1	0.307%	\$19,622,236
0.0000	92622	Western Southern Life Assur Co	0.000%	0	0.146%	\$9,301,405
0.0000	66230	William Penn Life Ins Co Of NY	0.000%	0	0.127%	\$8,080,108

Complaints Year: 2010 Total Complaints for Index: 152  
 Policy Type: Life (Individual) - Premium Amount  
 Premiums Year: 2010 Total Premiums for Index: \$6,397,567,225  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	60704	Wilton Reassur Life Co of NY	0.000%	0	0.053%	\$3,377,115
0.0000	70629	World Ins Co	0.000%	0	0.002%	\$110,135
0.0000	71323	Zale Life Ins Co	0.000%	0	0.001%	\$919
0.0000	90557	Zurich Amer Life Ins Co	0.000%	0	0.004%	\$243,350

Complaints Year: 2010 Total Complaints for Index: 27  
Policy Type: Long Term Care  
Premiums Year: 2010 Total Premiums for Index: \$662,677,605  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
4.1462	35963	AF&L Ins Co	3.704%	1	0.894%	\$5,919,590
0.0000	71471	Ability Ins Co	0.000%	0	0.066%	\$436,071
0.0000	60054	Aetna Life Ins Co	0.000%	0	0.209%	\$1,378,529
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	1.693%	\$11,213,926
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.013%	\$82,602
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.044%	\$290,175
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.353%	\$2,335,380
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.061%	\$402,659
0.0000	60429	American Fidelity Life Ins Co	3.704%	1	0.000%	\$0
0.0000	60488	American Gen Life Ins Co	0.000%	0	0.003%	\$14,137
0.0000	66842	American Gen Life Ins Co of DE	0.000%	0	0.154%	\$1,019,776
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.193%	\$1,275,080
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.002%	\$7,556
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.042%	\$273,076
0.0000	60836	American Republic Ins Co	0.000%	0	0.005%	\$31,326
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.002%	\$9,483
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.022%	\$141,536
0.0000	98167	BCBS Of FL	0.000%	0	1.656%	\$10,973,729
2.6684	61263	Bankers Life & Cas Co	22.223%	6	8.329%	\$55,187,980
0.0000	81043	Bankers Life Ins Co	3.704%	1	0.000%	\$0
0.0000	71714	Berkshire Life Ins Co of Amer	0.000%	0	0.268%	\$1,771,231
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.012%	\$75,776
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.001%	\$2,544
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.022%	\$139,609
0.0000	62049	Colonial Life & Accident Ins Co	0.000%	0	0.001%	\$131
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.002%	\$10,337
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.014%	\$86,902
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.003%	\$16,145
0.7043	20443	Continental Cas Co	3.704%	1	5.259%	\$34,847,474
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.147%	\$968,274
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.005%	\$30,709
0.0000	62553	Country Life Ins Co	0.000%	0	0.022%	\$143,750
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.716%	\$4,740,946
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.025%	\$164,489
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.001%	\$6,146
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.340%	\$2,246,694
0.0000	38962	Genesis Ins Co	0.000%	0	0.037%	\$244,042
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.007%	\$45,882
0.2276	70025	Genworth Life Ins Co	3.704%	1	16.272%	\$107,824,693
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.794%	\$5,257,285
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.029%	\$186,011
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.007%	\$44,222
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.026%	\$169,911
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.008%	\$47,781
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.003%	\$16,339
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.088%	\$580,026
2.6817	93610	John Hancock Life & Hlth Ins Co	3.704%	1	1.382%	\$9,152,293
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	17.245%	\$114,275,747
0.0000	65110	Kanawha Ins Co	0.000%	0	2.150%	\$14,241,025



Complaints Year: 2010 Total Complaints for Index: 27  
Policy Type: Long Term Care  
Premiums Year: 2010 Total Premiums for Index: \$662,677,605  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.070%	\$458,224
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	1.162%	\$7,696,171
79.0888	65676	Lincoln Natl Life Ins Co	3.704%	1	0.047%	\$310,330
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.001%	\$6,426
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.025%	\$162,414
0.0000	65935	Massachusetts Mut Life Ins Co	0.000%	0	1.037%	\$6,870,116
0.0000	31119	Medico Ins Co	0.000%	0	0.369%	\$2,439,062
0.0000	87726	Metlife Ins Co of CT	0.000%	0	3.324%	\$22,021,929
0.0000	65978	Metropolitan Life Ins Co	0.000%	0	7.713%	\$51,111,619
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.009%	\$54,770
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.923%	\$6,112,112
2.6434	71412	Mutual Of Omaha Ins Co	3.704%	1	1.402%	\$9,284,882
0.0000	66915	New York Life Ins Co	0.000%	0	1.304%	\$8,640,338
0.0000	69000	Northwestern Long Term Care Ins Co	0.000%	0	1.889%	\$12,517,487
0.0000	67199	Old Amer Ins Co	0.000%	0	0.001%	\$69
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.001%	\$663
0.0000	67660	Pennsylvania Life Ins Co	0.000%	0	0.007%	\$43,264
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.001%	\$2,243
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.168%	\$1,106,762
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.004%	\$22,367
0.0000	61271	Principal Life Ins Co	0.000%	0	0.022%	\$143,185
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	1.122%	\$7,430,145
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	1.754%	\$11,621,681
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.249%	\$1,645,028
0.0000	65005	RiverSource Life Ins Co	0.000%	0	1.782%	\$11,808,241
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.104%	\$687,882
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.001%	\$2,039
0.0000	76759	Senior Amer Life Ins Co	0.000%	0	0.113%	\$747,740
16.2153	76325	Senior Hlth Ins Co of PA	44.445%	12	2.741%	\$18,163,261
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.017%	\$110,767
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.001%	\$1,048
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.129%	\$854,819
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.008%	\$51,952
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	1.382%	\$9,152,512
0.0000	69116	State Life Ins Co	0.000%	0	0.139%	\$916,375
0.0000	77399	Sterling Life Ins Co	0.000%	0	0.001%	\$263
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.026%	\$168,076
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.141%	\$930,245
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	0.160%	\$1,057,255
0.0000	69477	Time Ins Co	0.000%	0	2.037%	\$13,492,929
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.001%	\$3,077
0.0000	86231	Transamerica Life Ins Co	0.000%	0	2.764%	\$18,309,858
0.0000	61425	Trustmark Ins Co	0.000%	0	0.002%	\$9,470
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.007%	\$40,525
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.001%	\$2,621
0.0000	70408	Union Security Ins Co	0.000%	0	1.516%	\$10,044,723
0.0000	92916	United Amer Ins Co	0.000%	0	0.050%	\$331,032
0.0000	69868	United Of Omaha Life Ins Co	0.000%	0	0.043%	\$279,953
0.0000	42129	United Security Assur Co Of PA	0.000%	0	0.494%	\$3,272,084

Complaints Year: 2010 Total Complaints for Index: 27  
**Policy Type: Long Term Care**  
 Premiums Year: 2010 Total Premiums for Index: \$662,677,605  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/18/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.011%	\$67,457
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.522%	\$3,455,548
0.0000	62235	Unum Life Ins Co Of Amer	0.000%	0	3.921%	\$25,978,605
5.2144	70319	Washington Natl Ins Co	3.704%	1	0.711%	\$4,706,936

Complaints Year: 2010 Total Complaints for Index: 46  
**Policy Type: Medicare Supplement**  
Premiums Year: 2010 Total Premiums for Index: \$1,492,011,289  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.002%	\$17,875
0.0000	95093	AMERIGROUP FL INC	2.174%	1	0.000%	\$0
0.0000	71471	Ability Ins Co	0.000%	0	0.049%	\$718,884
0.0000	95088	Aetna Hlth Inc FL Corp	2.174%	1	0.000%	\$0
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.003%	\$40,613
0.0000	12321	American Continental Ins Co	0.000%	0	0.006%	\$77,877
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.347%	\$5,168,399
0.0000	66672	American Gen Life & Acc Ins Co	0.000%	0	0.043%	\$630,604
0.0000	60577	American Income Life Ins Co	0.000%	0	0.008%	\$111,184
0.0000	60739	American Natl Ins Co	0.000%	0	0.001%	\$1,504
0.5873	60763	American Pioneer Life Ins Co	2.174%	1	3.702%	\$55,227,525
0.0000	60801	American Public Life Ins Co	0.000%	0	0.001%	\$757
0.0000	60836	American Republic Ins Co	0.000%	0	0.010%	\$134,536
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.004%	\$52,788
0.0896	98167	BCBS Of FL	2.174%	1	24.270%	\$362,102,653
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.028%	\$407,656
0.0000	61263	Bankers Life & Cas Co	0.000%	0	4.523%	\$67,471,892
0.0000	95092	CarePlus Hlth Plans Inc	6.522%	3	0.000%	\$0
0.0000	80799	Celtic Ins Co	0.000%	0	0.505%	\$7,529,560
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.358%	\$5,336,443
0.0000	61883	Central United Life Ins Co	0.000%	0	0.001%	\$14,743
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.001%	\$3,332
0.0000	11836	Citrus Hlth Care Inc	4.348%	2	0.000%	\$0
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.210%	\$3,129,541
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.114%	\$1,696,765
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.006%	\$77,120
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.034%	\$495,226
0.0000	62359	Constitution Life Ins Co	0.000%	0	0.358%	\$5,334,872
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.782%	\$11,667,364
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	1.017%	\$15,168,468
0.0000	95114	Coventry Hlth Care of FL Inc	2.174%	1	0.000%	\$0
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.001%	\$5,864
0.0000	62928	EMC Natl Life Co	0.000%	0	0.001%	\$2,196
0.0000	10336	First Acceptance Ins Co Inc	4.348%	2	0.000%	\$0
0.0000	10119	Freedom Hlth Inc	10.870%	5	0.000%	\$0
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.227%	\$3,374,331
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.014%	\$195,720
0.0000	91472	Globe Life & Accident Ins Co	0.000%	0	0.006%	\$74,947
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.208%	\$3,095,187
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.068%	\$1,013,393
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.090%	\$1,332,983
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	0.104%	\$1,544,528
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.048%	\$714,289
0.0000	10126	Humana AdvantageCare Plan	6.522%	3	0.000%	\$0
0.0000	95270	Humana Medical Plan Inc	8.696%	4	0.000%	\$0
0.0000	97764	Idealife Ins Co	0.000%	0	0.120%	\$1,789,515
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.001%	\$1,177
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.039%	\$578,414
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.036%	\$531,260

Complaints Year: 2010 Total Complaints for Index: 46  
**Policy Type: Medicare Supplement**  
Premiums Year: 2010 Total Premiums for Index: \$1,492,011,289  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/18/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	65110	Kanawha Ins Co	0.000%	0	0.034%	\$503,943
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.001%	\$774
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.016%	\$235,313
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.458%	\$6,820,712
0.0000	76694	London Life Reins Co	0.000%	0	0.001%	\$859
0.0000	12155	Medica HlthCare Plans Inc	2.174%	1	0.000%	\$0
0.0000	31119	Medico Ins Co	0.000%	0	1.229%	\$18,322,976
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.001%	\$3,262
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.001%	\$2,564
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.448%	\$6,672,127
0.9015	71412	Mutual Of Omaha Ins Co	2.174%	1	2.412%	\$35,977,896
0.0000	98205	National Found Life Ins Co	0.000%	0	0.007%	\$97,332
0.0000	82538	National Hlth Ins Co	0.000%	0	0.001%	\$414
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.115%	\$1,712,744
0.0000	78743	New Era Life Ins Co	0.000%	0	0.189%	\$2,807,556
0.0000	66915	New York Life Ins Co	0.000%	0	0.019%	\$280,439
0.0000	67199	Old Amer Ins Co	0.000%	0	0.001%	\$959
0.0000	12259	Optimum Hlthcare Inc	2.174%	1	0.000%	\$0
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.169%	\$2,507,807
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.086%	\$1,279,535
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.002%	\$22,098
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.137%	\$2,038,411
0.0000	10775	Physicians United Plan Inc	4.348%	2	0.000%	\$0
2.0629	61271	Principal Life Ins Co	2.174%	1	1.054%	\$15,723,211
0.0000	68136	Protective Life Ins Co	0.000%	0	0.002%	\$15,672
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.001%	\$1,057
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.125%	\$1,852,028
0.0000	11519	Quality Hlth Plans	2.174%	1	0.000%	\$0
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.004%	\$49,387
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.048%	\$702,502
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.001%	\$4,448
0.0000	68845	Shenandoah Life Ins Co	0.000%	0	0.081%	\$1,205,868
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.577%	\$8,595,319
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	1.760%	\$26,248,100
0.0000	69132	State Mut Ins Co	0.000%	0	0.344%	\$5,127,827
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.066%	\$983,376
0.0000	86231	Transamerica Life Ins Co	0.000%	0	0.768%	\$11,447,299
0.0000	61425	Trustmark Ins Co	0.000%	0	0.003%	\$34,261
0.0000	69663	USAA Life Ins Co	0.000%	0	1.032%	\$15,385,321
0.0000	11121	Unified Life Ins Co	0.000%	0	0.006%	\$79,736
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.051%	\$755,865
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.018%	\$255,490
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.003%	\$32,523
0.0000	92916	United Amer Ins Co	0.000%	0	4.493%	\$67,025,431
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.001%	\$2,240
0.0000	95264	United Hlthcare of FL Inc	6.522%	3	0.000%	\$0
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.678%	\$10,108,078
0.0000	72850	United World Life Ins Co	0.000%	0	1.153%	\$17,197,512
0.0974	79413	UnitedHealthcare Ins Co	4.348%	2	44.660%	\$666,327,297

Complaints Year: 2010 Total Complaints for Index: 46

**Policy Type: Medicare Supplement**

Premiums Year: 2010 Total Premiums for Index: \$1,492,011,289

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11574	Universal Hlth Care Inc	8.696%	4	0.000%	\$0
0.0000	70319	Washington Natl Ins Co	0.000%	0	0.397%	\$5,920,816
0.0000	95081	WellCare of Fl Inc	13.044%	6	0.000%	\$0
0.0000	70629	World Ins Co	0.000%	0	0.052%	\$770,919

Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.5796	34789	21st Century Centennial Ins Co	0.439%	4	0.757%	\$93,305,910
1.4312	43974	21st Century Ind Ins Co	0.110%	1	0.077%	\$9,445,982
0.0000	12963	21st Century Ins Co	0.329%	3	0.000%	(\$7,796)
0.0000	32220	21st Century N Amer Ins Co	0.000%	0	0.323%	\$39,747,886
0.0000	36587	21st Century Natl Ins Co	0.000%	0	0.025%	\$2,983,698
1.1272	22225	21st Century Preferred Ins Co	0.110%	1	0.098%	\$11,993,935
0.0000	20796	21st Century Premier Ins Co	0.110%	1	0.000%	(\$56,650)
4.2583	23833	21st Century Security Ins Co	0.549%	5	0.129%	\$15,873,920
0.0000	13698	AGIC Inc	0.000%	0	0.039%	\$4,725,176
0.0000	19399	AIU Ins Co	0.000%	0	0.000%	(\$328)
0.0000	20010	Acceptance Ind Ins Co	0.110%	1	0.000%	\$0
0.0000	11711	Access Ins Co	0.000%	0	0.001%	\$61,124
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.019%	\$2,262,367
0.0000	24619	Aequicap Ins Co	0.329%	3	0.000%	\$0
23.1280	42609	Affirmative Ins Co	0.220%	2	0.010%	\$1,169,067
0.0000	35173	Agency Ins Co Of MD Inc	0.000%	0	0.058%	\$7,119,128
0.3636	42579	Allied Prop & Cas Ins Co	0.329%	3	0.905%	\$111,544,486
0.0000	41840	Allmerica Fin Benefit Ins Co	0.000%	0	0.206%	\$25,332,005
0.3753	29688	Allstate Fire & Cas Ins Co	1.426%	13	3.798%	\$468,247,906
0.4609	19240	Allstate Ind Co	0.549%	5	1.190%	\$146,652,211
0.6398	19232	Allstate Ins Co	2.851%	26	4.457%	\$549,404,166
0.7358	17230	Allstate Prop & Cas Ins Co	3.180%	29	4.322%	\$532,823,516
0.0000	37907	Allstate Vehicle & Prop Ins Co	0.000%	0	0.005%	\$551,226
1.3105	38156	Alpha Prop & Cas Ins Co	0.110%	1	0.084%	\$10,315,805
0.0000	19100	Amco Ins Co	0.000%	0	0.000%	(\$15,545)
0.0000	21849	American Automobile Ins Co	0.000%	0	0.142%	\$17,421,379
5.4287	10111	American Bankers Ins Co Of FL	0.110%	1	0.021%	\$2,490,314
0.0000	31151	American Colonial Ins Co	0.000%	0	0.001%	\$48,468
0.0000	23450	American Family Home Ins Co	0.000%	0	0.007%	\$770,786
0.0000	43699	American Federation Ins Co	0.000%	0	0.005%	\$501,624
0.0000	19380	American Home Assur Co	0.000%	0	0.000%	(\$6,471)
3982.0623	17957	American Independent Ins Co	0.110%	1	0.001%	\$3,395
0.0000	23469	American Modern Home Ins Co	0.000%	0	0.001%	\$3,054
0.0000	39942	American Natl Gen Ins Co	0.000%	0	0.002%	\$213,217
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	0.031%	\$3,778,630
0.0000	19615	American Reliable Ins Co	0.000%	0	0.048%	\$5,837,444
0.0000	42978	American Security Ins Co	0.000%	0	0.039%	\$4,731,503
0.0000	42897	American Serv Ins Co Inc	0.000%	0	0.001%	\$99
0.0000	41998	American Southern Home Ins Co	0.000%	0	0.039%	\$4,702,909
0.0000	19704	American States Ins Co	0.110%	1	0.000%	\$0
0.0000	40142	American Zurich Ins Co	0.110%	1	0.000%	\$0
0.0000	12504	Ameriprise Ins Co	0.110%	1	0.000%	\$0
0.0000	19976	Amica Mut Ins Co	0.000%	0	0.664%	\$81,843,155
141.9901	12615	Apollo Cas Co of FL	0.549%	5	0.004%	\$476,058
0.0000	10194	Artisan & Truckers Cas Co	0.000%	0	0.148%	\$18,214,226
0.0000	13683	Ascendant Commercial Ins Inc	0.329%	3	0.000%	\$0
6.6850	11558	AssuranceAmerica Ins Co	1.426%	13	0.214%	\$26,290,021
0.7771	12813	Auto Club Ins Co of FL	0.220%	2	0.283%	\$34,795,801
1.3140	41041	Auto Club S Ins Co	0.439%	4	0.334%	\$41,154,211
2.6566	18988	Auto Owners Ins Co	0.439%	4	0.166%	\$20,355,458
0.0000	39462	Berkley Assur Co	0.110%	1	0.000%	\$0

Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
36.7290	19658	Bristol W Ins Co	1.207%	11	0.033%	\$4,048,846
0.0000	20117	California Cas Ind Exch	0.110%	1	0.000%	\$0
0.0000	20125	California Cas Ins Co	0.000%	0	0.127%	\$15,555,612
0.0000	13599	Castlepoint FL Ins Co	0.110%	1	0.000%	\$0
0.0000	36951	Century Surety Co	0.110%	1	0.000%	\$0
0.0000	40258	Chartis Cas Co	0.000%	0	0.000%	(\$5,230)
0.0000	19402	Chartis Prop Cas Co	0.000%	0	0.000%	(\$5,738)
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.077%	\$9,388,465
0.0000	20532	Clarendon Natl Ins Co	0.000%	0	0.000%	(\$21,010)
0.3434	19410	Commerce & Industry Ins Co	0.110%	1	0.320%	\$39,374,412
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.004%	\$402,767
0.0000	35289	Continental Ins Co	0.000%	0	0.000%	(\$7)
6.6934	18163	Cooperativa D Seguros Multiples PR	0.329%	3	0.050%	\$6,059,311
29.2407	10783	Cornerstone Natl Ins Co	0.220%	2	0.008%	\$924,677
0.6381	20966	Cotton States Mut Ins Co	0.110%	1	0.172%	\$21,186,604
0.9031	21164	Dairyland Ins Co	0.110%	1	0.122%	\$14,969,965
0.3001	42587	Depositors Ins Co	0.329%	3	1.097%	\$135,140,514
8.4666	42781	Direct Gen Ins Co	9.759%	89	1.153%	\$142,111,311
0.0000	22926	Economy Fire & Cas Co	0.000%	0	0.001%	\$1
0.0000	40649	Economy Premier Assur Co	0.000%	0	0.018%	\$2,096,402
0.0000	21261	Electric Ins Co	0.000%	0	0.071%	\$8,711,890
0.0000	21326	Empire Fire & Marine Ins Co	0.110%	1	0.000%	\$0
0.0000	11996	Encompass Floridian Ind Co	0.000%	0	0.020%	\$2,407,161
0.0000	11993	Encompass Floridian Ins Co	0.000%	0	0.037%	\$4,507,713
0.0000	15130	Encompass Ind Co	0.000%	0	0.111%	\$13,661,106
5.7923	28746	Equity Ins Co	1.316%	12	0.228%	\$28,007,778
0.0000	26271	Erie Ins Exch	0.110%	1	0.000%	\$0
0.0000	37915	Essentia Ins Co	0.000%	0	0.075%	\$9,205,525
1.3659	25712	Esurance Ins Co	1.316%	12	0.964%	\$118,775,852
0.0000	30210	Esurance Prop & Cas Ins Co	0.329%	3	0.000%	\$0
0.0000	10851	Everest Ind Ins Co	0.110%	1	0.000%	\$0
5.0106	40029	Explorer Ins Co	0.768%	7	0.154%	\$18,886,669
0.0000	33472	FCCI Commercial Ins Co	0.110%	1	0.000%	\$0
0.0000	10178	FCCI Ins Co	0.110%	1	0.000%	\$0
0.0000	21652	Farmers Ins Exch	0.220%	2	0.000%	\$0
0.0000	20281	Federal Ins Co	0.000%	0	0.169%	\$20,808,641
0.0000	12938	Federal Motor Carriers RRG Inc	0.110%	1	0.000%	\$0
0.0000	10790	Federated Natl Ins Co	0.000%	0	0.007%	\$799,617
0.0000	27980	Federated Natl Ins Co	0.000%	0	0.011%	\$1,350,204
0.0000	25180	Fidelity Natl Ins Co	0.000%	0	0.011%	\$1,256,923
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.001%	\$1,626
5.4508	10336	First Acceptance Ins Co Inc	0.878%	8	0.161%	\$19,841,575
0.0000	29980	First Colonial Ins Co	0.000%	0	0.001%	\$7,232
0.3750	10647	First Floridian Auto & Home Ins Co	0.220%	2	0.585%	\$72,106,731
0.8539	33588	First Liberty Ins Corp	0.220%	2	0.257%	\$31,662,931
0.1307	21817	Florida Farm Bur Gen Ins Co	0.110%	1	0.840%	\$103,482,148
0.0000	31216	Florida Farm Bureau Cas Ins Co	0.000%	0	0.113%	\$13,902,604
0.0000	11185	Foremost Ins Co Grand Rapids MI	0.000%	0	0.051%	\$6,204,067
0.0000	11800	Foremost Prop & Cas Ins Co	0.000%	0	0.008%	\$975,130
0.7243	11044	GMAC Ins Co Online Inc	0.110%	1	0.152%	\$18,665,874
0.0000	21253	Garrison Prop & Cas Ins Co	0.000%	0	0.319%	\$39,221,625

Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
5.5646	41491	Geico Cas Co	1.974%	18	0.355%	\$43,730,526
0.4832	35882	Geico Gen Ins Co	4.167%	38	8.623%	\$1,063,130,234
0.6953	22055	Geico Ind Co	2.961%	27	4.259%	\$524,993,832
0.3302	22063	Government Employees Ins Co	0.987%	9	2.989%	\$368,490,319
0.0000	16870	Granada Ins Co	0.110%	1	0.000%	\$0
0.0000	23809	Granite State Ins Co	0.110%	1	0.000%	\$0
0.0000	26344	Great Amer Assur Co	0.000%	0	0.013%	\$1,586,801
0.0000	20303	Great Northern Ins Co	0.000%	0	0.010%	\$1,224,063
0.0000	11371	Great West Cas Co	0.329%	3	0.000%	\$0
4.1892	34037	Hallmark Ins Co	0.549%	5	0.131%	\$16,135,886
0.0000	36064	Hanover Amer Ins Co	0.000%	0	0.021%	\$2,541,766
0.0000	22292	Hanover Ins Co	0.000%	0	0.007%	\$853,095
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.000%	(\$632)
1.9624	22357	Hartford Accident & Ind Co	0.110%	1	0.056%	\$6,889,097
32.9741	29424	Hartford Cas Ins Co	0.110%	1	0.004%	\$409,992
0.0000	19682	Hartford Fire In Co	0.000%	0	0.001%	\$1,763
0.8819	37478	Hartford Ins Co Of The Midwest	0.439%	4	0.498%	\$61,321,859
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.021%	\$2,475,566
1.0403	30104	Hartford Underwriters Ins Co	0.658%	6	0.633%	\$77,969,760
0.0000	22578	Horace Mann Ins Co	0.000%	0	0.146%	\$17,963,452
0.0000	25054	Hudson Ins Co	0.110%	1	0.000%	\$0
1.1385	29068	IDS Prop Cas Ins Co	0.329%	3	0.289%	\$35,625,166
0.0000	23817	Illinois Natl Ins Co	0.000%	0	0.000%	(\$12,576)
0.0000	44369	Imperial Fire & Cas Ins Co	0.000%	0	0.181%	\$22,211,186
0.0000	35408	Imperium Ins Co	0.110%	1	0.000%	\$0
0.0000	39497	Infinity Assur Ins Co	0.000%	0	0.101%	\$12,452,431
1.1826	11738	Infinity Auto Ins Co	1.097%	10	0.928%	\$114,315,772
0.0000	21792	Infinity Cas Ins Co	0.000%	0	0.001%	\$110,994
2.6362	10061	Infinity Ind Ins Co	0.658%	6	0.250%	\$30,769,891
106.6642	22268	Infinity Ins Co	0.658%	6	0.007%	\$760,467
0.0000	37001	Infinity Premier Ins Co	0.000%	0	0.001%	\$4,454
0.0000	20260	Infinity Select Ins Co	0.000%	0	0.003%	\$293,201
0.0000	31925	Infinity Specialty Ins Co	0.000%	0	0.001%	\$72,159
0.0000	12599	Infinity Standard Ins Co	0.000%	0	0.000%	(\$1,071)
0.0000	38806	Insura Prop & Cas Ins Co	0.000%	0	0.002%	\$167,525
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	0.000%	(\$12,939)
0.0000	22780	Integon Gen Ins Corp	0.000%	0	0.037%	\$4,534,541
0.3372	22772	Integon Ind Corp	0.110%	1	0.326%	\$40,089,330
24.4243	29742	Integon Natl Ins Co	0.110%	1	0.005%	\$553,510
2.3863	21300	Kingsway Amigo Ins Co	0.987%	9	0.414%	\$50,987,741
0.0000	32352	LM Prop & Cas Ins Co	0.000%	0	0.001%	\$7,704
0.0000	19437	Lexington Ins Co	0.110%	1	0.000%	\$0
2.3836	42404	Liberty Ins Corp	0.220%	2	0.093%	\$11,343,638
0.9590	23035	Liberty Mut Fire Ins Co	0.658%	6	0.687%	\$84,581,748
0.7661	23043	Liberty Mut Ins Co	0.987%	9	1.289%	\$158,830,261
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.000%	(\$1,971)
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.053%	\$6,452,738
3.0509	40150	MGA Ins Co Inc	2.193%	20	0.719%	\$88,624,247
7.8865	34932	Mapfre Ins Co of Fl	0.549%	5	0.070%	\$8,571,010
0.0000	28932	Markel Amer Ins Co	0.000%	0	0.005%	\$615,264
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.015%	\$1,842,507



Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	40320	Massachusetts Homeland Ins Co	0.000%	0	0.001%	\$1,890
2.0738	33650	Mendota Ins Co	0.439%	4	0.212%	\$26,075,704
0.0000	31968	Merastar Ins Co	0.000%	0	0.030%	\$3,623,574
0.5178	11202	Mercury Ins Co of FL	0.658%	6	1.271%	\$156,650,695
0.0000	24821	Meritplan Ins Co	0.110%	1	0.000%	\$0
0.8125	40169	Metropolitan Cas Ins Co	0.878%	8	1.080%	\$133,116,876
0.0000	39950	Metropolitan Gen Ins Co	0.000%	0	0.076%	\$9,324,949
0.0000	34339	Metropolitan Grp Prop & Cas Ins Co	0.000%	0	0.001%	\$59,773
0.0000	65978	Metropolitan Life Ins Co	0.110%	1	0.000%	\$0
4.1948	26298	Metropolitan Prop & Cas Ins Co	0.110%	1	0.027%	\$3,222,808
0.0000	14613	Montgomery Mut Ins Co	0.110%	1	0.000%	\$0
0.0000	22012	Motors Ins Corp	0.000%	0	0.000%	(\$29)
0.0000	42447	National Gen Assur Co	0.000%	0	0.140%	\$17,234,426
0.0000	23728	National Gen Ins Co	0.000%	0	0.002%	\$163,133
0.0000	12216	National Grp Ins Co	0.110%	1	0.000%	\$0
0.0000	32620	National Interstate Ins Co	0.000%	0	0.049%	\$5,935,150
0.0000	22608	National Specialty Ins Co	0.110%	1	0.000%	(\$1,295)
0.0000	20141	National Trust Ins Co	0.110%	1	0.000%	\$0
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	0.001%	\$61,035
0.0000	10723	Nationwide Assur Co	0.000%	0	0.000%	(\$257)
0.0000	23760	Nationwide Gen Ins Co	0.000%	0	0.000%	(\$11,466)
0.0000	25453	Nationwide Ins Co Of Amer	0.000%	0	0.085%	\$10,407,137
0.0000	10948	Nationwide Ins Co Of FL	0.110%	1	0.000%	\$0
1505.4679	23779	Nationwide Mut Fire Ins Co	0.220%	2	0.001%	\$17,960
0.0000	23787	Nationwide Mut Ins Co	0.000%	0	0.000%	(\$3,560)
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.001%	\$423
0.0000	23841	New Hampshire Ins Co	0.000%	0	0.001%	\$6,629
0.0000	11454	New Jersey Skylands Ins Assn	0.000%	0	0.001%	\$6,459
0.0000	36455	Northbrook Ind Co	0.000%	0	0.004%	\$412,913
0.0000	24015	Northland Ins Co	0.110%	1	0.000%	\$0
7.8735	23248	Occidental Fire & Cas Co Of NC	0.658%	6	0.084%	\$10,302,193
9.1418	12360	Ocean Harbor Cas Ins Co	4.277%	39	0.468%	\$57,674,148
0.0000	24074	Ohio Cas Ins Co	0.110%	1	0.000%	\$0
28.1220	40231	Old Dominion Ins Co	0.110%	1	0.004%	\$480,730
0.0000	24147	Old Republic Ins Co	0.110%	1	0.000%	\$0
6.6656	34940	Omni Ind Co	0.549%	5	0.083%	\$10,140,970
0.0000	39098	Omni Ins Co	0.000%	0	0.001%	\$116,331
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.001%	\$1,987
0.0000	32700	Owners Ins Co	0.000%	0	0.270%	\$33,229,490
0.0000	20346	Pacific Ind Co	0.000%	0	0.126%	\$15,491,408
0.0000	37850	Pacific Specialty Ins Co	0.000%	0	0.001%	\$60,681
6.0799	25755	Peachtree Cas Ins Co	0.768%	7	0.127%	\$15,565,067
1.6118	18139	Peak Prop & Cas Ins Corp	0.658%	6	0.409%	\$50,324,827
22345.6225	24198	Peerless Ins Co	0.110%	1	0.001%	\$605
0.0000	21962	Pennsylvania Gen Ins Co	0.000%	0	0.000%	(\$162)
2.9870	37648	Permanent Gen Assur Corp	0.549%	5	0.184%	\$22,630,263
3.7891	18058	Philadelphia Ind Ins Co	0.110%	1	0.029%	\$3,567,944
1.8893	37257	Praetorian Ins Co	0.110%	1	0.059%	\$7,155,819
0.0000	12873	Privilege Underwriters Recp Exch	0.000%	0	0.049%	\$5,979,434
0.0000	11851	Progressive Advanced Ins Co	0.110%	1	0.000%	\$0
0.3346	24252	Progressive Amer Ins Co	1.755%	16	5.243%	\$646,430,597

Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	24260	Progressive Cas Ins Co	0.439%	4	0.000%	(\$27)
0.0000	16322	Progressive Direct Ins Co	0.220%	2	0.000%	\$0
1.8415	10193	Progressive Express Ins Co	1.536%	14	0.834%	\$102,780,983
0.3761	10192	Progressive Select Ins Co	1.755%	16	4.665%	\$575,078,719
0.0000	38784	Progressive Southeastern Ins Co	0.110%	1	0.000%	\$0
1.2138	34690	Property & Cas Ins Co Of Hartford	0.768%	7	0.633%	\$77,968,308
0.0000	12416	Protective Ins Co	0.110%	1	0.000%	\$0
0.0000	37303	Redland Ins Co	0.439%	4	0.000%	\$0
0.0000	43044	Response Ins Co	0.000%	0	0.029%	\$3,455,342
0.0000	20133	Response Worldwide Direct Auto Ins C	0.000%	0	0.080%	\$9,742,855
0.0000	26050	Response Worldwide Ins Co	0.000%	0	0.022%	\$2,609,853
3.0979	13131	Responsive Auto Ins Co	0.329%	3	0.107%	\$13,091,980
0.0000	24740	Safeco Ins Co Of Amer	0.000%	0	0.001%	\$13,373
0.4317	39012	Safeco Ins Co Of IL	0.439%	4	1.017%	\$125,277,165
1.2429	33120	Security Natl Ins Co	1.645%	15	1.324%	\$163,159,034
6.7910	33545	Seminole Cas Ins Co	2.851%	26	0.420%	\$51,759,233
0.4676	11000	Sentinel Ins Co Ltd	0.110%	1	0.235%	\$28,914,853
30.3872	24988	Sentry Ins A Mut Co	0.110%	1	0.004%	\$444,895
0.0000	20974	Shield Ins Co	0.000%	0	0.010%	\$1,110,720
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.883%	\$108,772,404
0.0000	20613	Sparta Ins Co	0.220%	2	0.000%	\$0
0.0000	13621	Star & Shield Ins Exch	0.000%	0	0.064%	\$7,878,207
4.6317	32387	Star Cas Ins Co	0.549%	5	0.119%	\$14,594,229
0.0000	10739	State Farm FL Ins Co	0.220%	2	0.000%	\$0
0.1174	25143	State Farm Fire & Cas Co	0.110%	1	0.934%	\$115,119,514
0.0000	25151	State Farm Gen Ins Co	0.439%	4	0.000%	\$0
0.4251	25178	State Farm Mut Auto Ins Co	8.443%	77	19.861%	\$2,448,723,019
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.000%	(\$42,203)
1.4631	22683	Teachers Ins Co	0.110%	1	0.075%	\$9,239,863
0.0000	13242	Titan Ind Co	0.000%	0	0.010%	\$1,209,147
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.000%	(\$961)
0.0000	19038	Travelers Cas & Surety Co	0.110%	1	0.000%	\$0
0.0000	19046	Travelers Cas Ins Co Of Amer	0.110%	1	0.000%	\$0
0.3667	36137	Travelers Commercial Ins Co	0.110%	1	0.300%	\$36,870,881
0.0665	27998	Travelers Home & Marine Ins Co	0.110%	1	1.650%	\$203,346,698
3001.5767	25658	Travelers Ind Co	0.110%	1	0.001%	\$4,504
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.069%	\$8,499,874
0.0000	25674	Travelers Prop Cas Co Of Amer	0.000%	0	0.003%	\$314,608
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.112%	\$13,762,490
0.4840	25968	USAA Cas Ins Co	0.987%	9	2.039%	\$251,376,620
1.2483	18600	USAA Gen Ind Co	0.439%	4	0.352%	\$43,320,917
3.1565	35319	United Automobile Ins Co	3.838%	35	1.216%	\$149,905,623
0.0000	13021	United Fire & Cas Co	0.000%	0	0.003%	\$315,043
0.3019	25941	United Serv Automobile Assn	0.878%	8	2.906%	\$358,248,729
4.1639	10915	Unitrin Direct Prop & Cas Co	0.658%	6	0.158%	\$19,480,299
0.0000	21172	Vanliner Ins Co	0.110%	1	0.000%	\$0
0.0000	10644	Victoria Automobile Ins Co	0.110%	1	0.000%	\$0
43.0453	42889	Victoria Fire & Cas Co	0.110%	1	0.003%	\$314,067
7.2473	10105	Victoria Select Ins Co	0.549%	5	0.076%	\$9,326,953
0.0000	20397	Vigilant Ins Co	0.000%	0	0.040%	\$4,912,962
0.0000	26085	Warner Ins Co	0.000%	0	0.002%	\$178,213

Complaints Year: 2010 Total Complaints for Index: 912

Policy Type: Private Passenger

Premiums Year: 2010 Total Premiums for Index: \$12,329,420,683

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	26042	Wausau Underwriters Ins Co	0.110%	1	0.000%	\$0
0.0000	27502	Western Gen Ins Co	0.000%	0	0.001%	\$62,171
10.2376	12541	Windhaven Ins Co	1.974%	18	0.193%	\$23,769,605
4.2373	13250	Workmens Auto Ins Co	0.439%	4	0.104%	\$12,761,953
0.0000	31267	York Ins Co of ME	0.000%	0	0.001%	\$2,402
0.0000	16535	Zurich Amer Ins Co	0.329%	3	0.000%	\$0

Complaints Year: 2010 Total Complaints for Index: 11

Policy Type: Title

Premiums Year: 2010 Total Premiums for Index: \$701,180,946

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 11/18/2011

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12309	Alliant Natl Title Ins Co Inc	0.000%	0	0.261%	\$1,824,351
0.5329	50229	Chicago Title Ins Co	9.091%	1	17.061%	\$119,627,473
3.8174	50083	Commonwealth Land Title Ins Co	18.182%	2	4.763%	\$33,396,548
0.0000	51632	EnTitle Ins Co	0.000%	0	0.045%	\$312,183
0.7966	51586	Fidelity Natl Title Ins Co	9.091%	1	11.412%	\$80,017,837
0.8923	50814	First Amer Title Ins Co	18.182%	2	20.377%	\$142,878,845
0.0000	50369	Investors Title Ins Co	0.000%	0	0.031%	\$214,206
0.0000	12953	KEL Title Ins Grp	0.000%	0	0.358%	\$2,505,233
0.0000	51020	National Title Ins Of NY Inc	0.000%	0	1.537%	\$10,772,483
0.0000	50130	North Amer Title Ins Co	0.000%	0	0.558%	\$3,908,708
0.0000	50520	Old Republic Natl Title Ins Co	0.000%	0	28.647%	\$200,862,543
0.0000	50026	Premier Land Title Ins Co	0.000%	0	0.475%	\$3,327,381
166.8243	50792	Southern Title Ins Corp	9.091%	1	0.055%	\$382,101

Complaints Year: 2010 Total Complaints for Index: 0  
Policy Type: Workers' Compensation  
Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/21/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	19984	ACIG Ins Co	0.000%	0	0.007%	\$109,206
0.0000	19399	AIU Ins Co	0.000%	0	0.000%	(\$84,801)
0.0000	12304	Accident Fund Gen Ins Co	0.000%	0	0.004%	\$48,799
0.0000	10166	Accident Fund Ins Co of Amer	0.000%	0	0.055%	\$852,888
0.0000	12305	Accident Fund Natl Ins Co	0.000%	0	0.015%	\$219,553
0.0000	22667	Ace Amer Ins Co	0.000%	0	1.172%	\$18,298,493
0.0000	20702	Ace Fire Underwriters Ins Co	0.000%	0	0.087%	\$1,348,372
0.0000	20699	Ace Prop & Cas Ins Co	0.000%	0	0.196%	\$3,053,047
0.0000	40517	Advantage Workers Comp Ins Co	0.000%	0	0.007%	\$97,698
0.0000	38733	Alaska Natl Ins Co	0.000%	0	0.003%	\$41,757
0.0000	11242	Allied Eastern Ind Co	0.000%	0	0.001%	\$2,265
0.0000	42579	Allied Prop & Cas Ins Co	0.000%	0	0.020%	\$311,250
0.0000	19720	American Alt Ins Corp	0.000%	0	0.018%	\$280,091
0.0000	21849	American Automobile Ins Co	0.000%	0	0.012%	\$178,226
0.0000	20427	American Cas Co Of Reading PA	0.000%	0	0.349%	\$5,445,447
0.0000	45934	American Compensation Ins Co	0.000%	0	0.005%	\$76,773
0.0000	19690	American Economy Ins Co	0.000%	0	0.050%	\$768,265
0.0000	24066	American Fire & Cas Co	0.000%	0	0.055%	\$856,744
0.0000	26247	American Guar & Liab Ins	0.000%	0	0.455%	\$7,094,152
0.0000	19380	American Home Assur Co	0.000%	0	0.003%	\$39,348
0.0000	21857	American Ins Co	0.000%	0	0.115%	\$1,792,074
0.0000	31895	American Interstate Ins Co	0.000%	0	0.421%	\$6,571,720
0.0000	30562	American Manufacturers Mut Ins Co	0.000%	0	0.002%	\$28,530
0.0000	22918	American Motorists Ins Co	0.000%	0	0.000%	(\$8,102)
0.0000	19704	American States Ins Co	0.000%	0	0.063%	\$970,802
0.0000	40142	American Zurich Ins Co	0.000%	0	1.415%	\$22,102,562
0.0000	19488	Amerisure Ins Co	0.000%	0	2.469%	\$38,576,086
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.349%	\$5,449,697
0.0000	10665	Ameritrust Ins Corp	0.000%	0	0.079%	\$1,221,161
0.0000	42390	Amguard Ins Co	0.000%	0	0.050%	\$767,396
0.0000	11150	Arch Ins Co	0.000%	0	0.511%	\$7,977,481
0.0000	19801	Argonaut Ins Co	0.000%	0	0.143%	\$2,230,141
0.0000	19828	Argonaut Midwest Ins Co	0.000%	0	0.005%	\$73,214
0.0000	24678	Arrowood Ind Co	0.000%	0	0.001%	\$6,292
0.0000	13683	Ascendant Commercial Ins Inc	0.000%	0	0.413%	\$6,446,582
0.0000	21865	Associated Ind Corp	0.000%	0	0.048%	\$748,480
0.0000	23140	Associated Industries Ins Co Inc	0.000%	0	0.587%	\$9,170,519
0.0000	35629	Association Cas Ins Co	0.000%	0	0.003%	\$44,490
0.0000	11240	Association Ins Co	0.000%	0	0.217%	\$3,379,118
0.0000	19305	Assurance Co Of Amer	0.000%	0	0.124%	\$1,934,448
0.0000	41769	Athena Assur Co	0.000%	0	0.000%	(\$60)
0.0000	27154	Atlantic Specialty Ins Co	0.000%	0	0.009%	\$132,514
0.0000	18988	Auto Owners Ins Co	0.000%	0	0.260%	\$4,051,352
0.0000	33162	Bankers Ins Co	0.000%	0	0.052%	\$808,915
0.0000	18279	Bankers Standard Ins Co	0.000%	0	0.000%	(\$25,191)
0.0000	41394	Benchmark Ins Co	0.000%	0	0.015%	\$219,514
0.0000	20044	Berkshire Hathaway Homestate Ins Co	0.000%	0	0.004%	\$51,976
0.0000	20095	Bituminous Cas Corp	0.000%	0	0.090%	\$1,404,813
0.0000	20109	Bituminous Fire & Marine Ins Co	0.000%	0	0.278%	\$4,330,384

Complaints Year: 2010 Total Complaints for Index: 0  
Policy Type: Workers' Compensation  
Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/21/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	10335	Bridgefield Cas Ins Co	0.000%	0	1.936%	\$30,245,716
0.0000	10701	Bridgefield Employers Ins Co	0.000%	0	12.553%	\$196,133,778
0.0000	13528	Brotherhood Mut Ins Co	0.000%	0	0.001%	\$6,842
0.0000	11697	Businessfirst Ins Co	0.000%	0	0.882%	\$13,780,497
0.0000	10464	Canal Ins Co	0.000%	0	0.023%	\$359,342
0.0000	10510	Carolina Cas Ins Co	0.000%	0	0.002%	\$15,738
0.0000	13599	Castlepoint FL Ins Co	0.000%	0	1.269%	\$19,825,421
0.0000	40134	Castlepoint Natl Ins Co	0.000%	0	1.587%	\$24,787,754
0.0000	25615	Charter Oak Fire Ins Co	0.000%	0	1.085%	\$16,945,939
0.0000	40258	Chartis Cas Co	0.000%	0	0.002%	\$27,605
0.0000	19402	Chartis Prop Cas Co	0.000%	0	0.002%	\$20,046
0.0000	26883	Chartis Specialty Ins Co	0.000%	0	0.055%	\$847,168
0.0000	10642	Cherokee Ins Co	0.000%	0	0.027%	\$419,683
0.0000	12777	Chubb Ind Ins Co	0.000%	0	0.199%	\$3,105,467
0.0000	18767	Church Mut Ins Co	0.000%	0	0.090%	\$1,396,682
0.0000	28665	Cincinnati Cas Co	0.000%	0	0.027%	\$412,720
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.025%	\$384,582
0.0000	20532	Clarendon Natl Ins Co	0.000%	0	0.000%	(\$5,184)
0.0000	34347	Colonial Amer Cas & Surety Co	0.000%	0	0.001%	\$570
0.0000	36927	Colony Specialty Ins Co	0.000%	0	0.000%	(\$376)
0.0000	19410	Commerce & Industry Ins Co	0.000%	0	0.994%	\$15,516,047
0.0000	10834	Comp Options Ins Co Inc	0.000%	0	1.646%	\$25,705,316
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.612%	\$9,556,469
0.0000	20443	Continental Cas Co	0.000%	0	0.414%	\$6,465,143
0.0000	28258	Continental Ind Co	0.000%	0	0.097%	\$1,511,211
0.0000	35289	Continental Ins Co	0.000%	0	0.014%	\$215,629
0.0000	31348	Crum & Forster Ind Co	0.000%	0	0.037%	\$570,051
0.0000	42587	Depositors Ins Co	0.000%	0	0.022%	\$341,186
0.0000	36463	Discover Prop & Cas Ins Co	0.000%	0	0.001%	\$6,342
0.0000	10724	Eastern Alliance Ins Co	0.000%	0	0.006%	\$88,382
0.0000	14702	Eastguard Ins Co	0.000%	0	0.726%	\$11,335,157
0.0000	21261	Electric Ins Co	0.000%	0	0.298%	\$4,644,616
0.0000	25402	Employers Assur Co	0.000%	0	0.092%	\$1,433,597
0.0000	11512	Employers Compensation Ins Co	0.000%	0	0.042%	\$650,643
0.0000	20648	Employers Fire Ins Co	0.000%	0	0.087%	\$1,348,160
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.621%	\$9,698,464
0.0000	21415	Employers Mut Cas Co	0.000%	0	0.013%	\$199,404
0.0000	10346	Employers Preferred Ins Co	0.000%	0	0.634%	\$9,895,386
0.0000	10120	Everest Natl Ins Co	0.000%	0	0.589%	\$9,187,961
0.0000	33472	FCCI Commercial Ins Co	0.000%	0	0.001%	\$221
0.0000	10178	FCCI Ins Co	0.000%	0	6.466%	\$101,021,707
0.0000	10385	FFVA Mut Ins Co	0.000%	0	3.480%	\$54,365,108
0.0000	10699	FHM Ins Co	0.000%	0	1.622%	\$25,334,469
0.0000	13838	Farmland Mut Ins Co	0.000%	0	0.003%	\$34,484
0.0000	20281	Federal Ins Co	0.000%	0	0.951%	\$14,849,333
0.0000	13935	Federated Mut Ins Co	0.000%	0	0.204%	\$3,181,999
0.0000	11118	Federated Rural Electric Ins Exch	0.000%	0	0.001%	\$10,958
0.0000	28304	Federated Serv Ins Co	0.000%	0	0.003%	\$42,439
0.0000	39306	Fidelity & Deposit Co Of MD	0.000%	0	0.000%	(\$774)

Complaints Year: 2010 Total Complaints for Index: 0  
Policy Type: Workers' Compensation  
Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/21/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	35386	Fidelity & Guar Ins Co	0.000%	0	0.352%	\$5,490,079
0.0000	25879	Fidelity & Guar Ins Underwriters Inc	0.000%	0	0.001%	\$5,604
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.050%	\$771,727
0.0000	33588	First Liberty Ins Corp	0.000%	0	0.099%	\$1,546,418
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.008%	\$123,913
0.0000	13978	Florists Mut Ins Co	0.000%	0	0.069%	\$1,071,436
0.0000	11600	Frank Winston Crum Ins Inc	0.000%	0	0.297%	\$4,628,461
0.0000	13986	Frankenmuth Mut Ins Co	0.000%	0	0.006%	\$78,978
0.0000	28339	Gateway Ins Co	0.000%	0	0.020%	\$311,335
0.0000	24414	General Cas Co Of WI	0.000%	0	0.014%	\$214,458
0.0000	24732	General Ins Co Of Amer	0.000%	0	0.019%	\$282,095
0.0000	11258	Georgia Cas & Surety Co	0.000%	0	0.003%	\$38,185
0.0000	23809	Granite State Ins Co	0.000%	0	0.066%	\$1,029,576
0.0000	25984	Graphic Arts Mut Ins Co	0.000%	0	0.004%	\$57,440
0.0000	26832	Great Amer Alliance Ins Co	0.000%	0	0.031%	\$471,499
0.0000	26344	Great Amer Assur Co	0.000%	0	0.003%	\$43,535
0.0000	16691	Great Amer Ins Co	0.000%	0	0.001%	\$226
0.0000	22136	Great Amer Ins Co of NY	0.000%	0	0.014%	\$208,559
0.0000	25224	Great Divide Ins Co	0.000%	0	0.201%	\$3,126,487
0.0000	20303	Great Northern Ins Co	0.000%	0	0.044%	\$679,789
0.0000	11371	Great West Cas Co	0.000%	0	0.046%	\$716,050
0.0000	22322	Greenwich Ins Co	0.000%	0	0.002%	\$26,812
0.0000	11398	Guarantee Ins Co	0.000%	0	1.474%	\$23,029,553
0.0000	15032	Guideone Mut Ins Co	0.000%	0	0.137%	\$2,134,373
0.0000	36064	Hanover Amer Ins Co	0.000%	0	0.005%	\$78,031
0.0000	22292	Hanover Ins Co	0.000%	0	0.015%	\$221,499
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.000%	(\$1,036)
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.001%	\$10,827
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.058%	\$898,628
0.0000	19682	Hartford Fire In Co	0.000%	0	0.897%	\$14,005,665
0.0000	37478	Hartford Ins Co Of The Midwest	0.000%	0	0.007%	\$106,666
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.240%	\$3,740,152
0.0000	30104	Hartford Underwriters Ins Co	0.000%	0	0.954%	\$14,900,648
0.0000	23817	Illinois Natl Ins Co	0.000%	0	1.459%	\$22,793,592
0.0000	35408	Imperium Ins Co	0.000%	0	0.000%	(\$248,733)
0.0000	43575	Indemnity Ins Co Of North Amer	0.000%	0	1.154%	\$18,017,569
0.0000	14265	Indiana Lumbermens Mut Ins Co	0.000%	0	0.000%	(\$172)
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	2.069%	\$32,314,262
0.0000	27847	Insurance Co Of The West	0.000%	0	0.338%	\$5,273,964
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.003%	\$43,954
0.0000	10885	Key Risk Ins Co	0.000%	0	0.017%	\$262,230
0.0000	33600	LM Ins Corp	0.000%	0	0.051%	\$786,749
0.0000	35637	Landmark Ins Co	0.000%	0	0.001%	\$1,348
0.0000	42404	Liberty Ins Corp	0.000%	0	1.431%	\$22,357,254
0.0000	23035	Liberty Mut Fire Ins Co	0.000%	0	1.004%	\$15,675,477
0.0000	23043	Liberty Mut Ins Co	0.000%	0	0.342%	\$5,337,689
0.0000	11075	Lion Ins Co	0.000%	0	0.628%	\$9,798,006
0.0000	22977	Lumbermens Mut Cas Co	0.000%	0	0.000%	(\$901)
0.0000	23108	Lumbermens Underwriting Alliance	0.000%	0	0.085%	\$1,321,406

Complaints Year: 2010 Total Complaints for Index: 0  
Policy Type: Workers' Compensation  
Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/21/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	42617	MAG Mut Ins Co	0.000%	0	0.022%	\$328,338
0.0000	10702	Madison Ins Co	0.000%	0	0.089%	\$1,388,796
0.0000	42269	Majestic Ins Co	0.000%	0	0.021%	\$318,847
0.0000	36897	Manufacturers Alliance Ins Co	0.000%	0	0.141%	\$2,189,416
0.0000	19356	Maryland Cas Co	0.000%	0	0.228%	\$3,560,533
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.007%	\$108,853
0.0000	11030	Memic Ind Co	0.000%	0	0.005%	\$74,879
0.0000	10998	Michigan Commercial Ins Mut	0.000%	0	0.543%	\$8,477,231
0.0000	21687	Mid Century Ins Co	0.000%	0	0.012%	\$183,223
0.0000	23434	Middlesex Ins Co	0.000%	0	0.041%	\$630,561
0.0000	23612	Midwest Employers Cas Co	0.000%	0	0.043%	\$668,297
0.0000	20362	Mitsui Sumitomo Ins Co of Amer	0.000%	0	0.025%	\$387,015
0.0000	22551	Mitsui Sumitomo Ins USA Inc	0.000%	0	0.073%	\$1,134,604
0.0000	14788	NGM Ins Co	0.000%	0	0.035%	\$533,349
0.0000	23663	National Amer Ins Co	0.000%	0	0.008%	\$121,089
0.0000	11991	National Cas Co	0.000%	0	0.004%	\$54,295
0.0000	20478	National Fire Ins Co Of Hartford	0.000%	0	0.190%	\$2,962,585
0.0000	32620	National Interstate Ins Co	0.000%	0	0.040%	\$609,669
0.0000	21881	National Surety Corp	0.000%	0	0.035%	\$535,377
0.0000	20141	National Trust Ins Co	0.000%	0	0.051%	\$786,990
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	0.633%	\$9,884,221
0.0000	28223	Nationwide Agribusiness Ins Co	0.000%	0	0.018%	\$267,146
0.0000	23779	Nationwide Mut Fire Ins Co	0.000%	0	0.050%	\$776,095
0.0000	23787	Nationwide Mut Ins Co	0.000%	0	0.091%	\$1,420,739
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.001%	\$1,819
0.0000	23841	New Hampshire Ins Co	0.000%	0	1.798%	\$28,087,087
0.0000	27073	Nipponkoa Ins Co Ltd US Br	0.000%	0	0.002%	\$22,319
0.0000	31470	Norguard Ins Co	0.000%	0	0.157%	\$2,439,115
0.0000	13012	Normandy Harbor Ins Co Inc	0.000%	0	0.234%	\$3,654,042
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.000%	(\$384,293)
0.0000	27740	North Pointe Ins Co	0.000%	0	0.010%	\$152,896
0.0000	21105	North River Ins Co	0.000%	0	0.057%	\$878,944
0.0000	19372	Northern Ins Co Of NY	0.000%	0	0.175%	\$2,727,307
0.0000	42552	Nova Cas Co	0.000%	0	0.053%	\$827,074
0.0000	24074	Ohio Cas Ins Co	0.000%	0	0.014%	\$212,835
0.0000	24082	Ohio Security Ins Co	0.000%	0	0.005%	\$65,750
0.0000	24139	Old Republic Gen Ins Corp	0.000%	0	0.240%	\$3,740,567
0.0000	24147	Old Republic Ins Co	0.000%	0	0.374%	\$5,837,668
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.044%	\$673,661
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.020%	\$312,295
0.0000	32700	Owners Ins Co	0.000%	0	0.008%	\$118,282
0.0000	22748	Pacific Employers Ins Co	0.000%	0	0.064%	\$999,479
0.0000	20346	Pacific Ind Co	0.000%	0	0.408%	\$6,362,554
0.0000	23442	Patriot Gen Ins Co	0.000%	0	0.042%	\$655,133
0.0000	12262	Pennsylvania Manufacturers Assoc Ins	0.000%	0	1.162%	\$18,151,252
0.0000	41424	Pennsylvania Manufacturers Ind Co	0.000%	0	0.117%	\$1,823,311
0.0000	14990	Pennsylvania Natl Mut Cas Ins Co	0.000%	0	0.003%	\$38,930
0.0000	12297	Petroleum Cas Co	0.000%	0	0.007%	\$97,688
0.0000	25623	Phoenix Ins Co	0.000%	0	0.889%	\$13,884,311



Complaints Year: 2010 Total Complaints for Index: 0  
Policy Type: Workers' Compensation  
Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 11/21/2011  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37257	Praetorian Ins Co	0.000%	0	0.045%	\$698,082
0.0000	36234	Preferred Professional Ins Co	0.000%	0	0.001%	\$2,325
0.0000	10800	Premier Grp Ins Co Inc	0.000%	0	0.153%	\$2,383,991
0.0000	34690	Property & Cas Ins Co Of Hartford	0.000%	0	0.001%	\$89
0.0000	12416	Protective Ins Co	0.000%	0	0.130%	\$2,016,697
0.0000	15059	Public Serv Mut Ins Co	0.000%	0	0.005%	\$71,639
0.0000	24449	Regent Ins Co	0.000%	0	0.011%	\$163,552
0.0000	10700	RetailFirst Ins Co	0.000%	0	4.043%	\$63,163,201
0.0000	35505	Rockwood Cas Ins Co	0.000%	0	0.010%	\$152,410
0.0000	11347	SFM Mut Ins Co	0.000%	0	0.002%	\$22,610
0.0000	11123	Safety First Ins Co	0.000%	0	0.012%	\$181,599
0.0000	15105	Safety Natl Cas Corp	0.000%	0	0.036%	\$548,380
0.0000	15563	SeaBright Ins Co	0.000%	0	0.536%	\$8,373,193
0.0000	39926	Selective Ins Co Of The Southeast	0.000%	0	0.027%	\$411,910
0.0000	10936	Seneca Ins Co Inc	0.000%	0	0.012%	\$187,062
0.0000	11000	Sentinel Ins Co Ltd	0.000%	0	0.114%	\$1,769,504
0.0000	28460	Sentry Cas Co	0.000%	0	0.035%	\$531,780
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.198%	\$3,088,935
0.0000	21180	Sentry Select Ins Co	0.000%	0	0.049%	\$753,600
0.0000	11126	Sompo Japan Ins Co of Amer	0.000%	0	0.032%	\$485,129
0.0000	10151	Southern Eagle Ins Co	0.000%	0	0.450%	\$7,025,223
0.0000	19216	Southern Ins Co	0.000%	0	0.430%	\$6,710,479
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.350%	\$5,456,622
0.0000	20613	Sparta Ins Co	0.000%	0	0.136%	\$2,124,569
0.0000	24767	St Paul Fire & Marine Ins Co	0.000%	0	0.000%	(\$150,882)
0.0000	24775	St Paul Guardian Ins Co	0.000%	0	0.000%	(\$4,145)
0.0000	24791	St Paul Mercury Ins Co	0.000%	0	0.000%	(\$8,568)
0.0000	19070	Standard Fire Ins Co	0.000%	0	0.002%	\$16,556
0.0000	18023	Star Ins Co	0.000%	0	0.323%	\$5,037,058
0.0000	40045	Starnet Ins Co	0.000%	0	0.034%	\$527,369
0.0000	25143	State Farm Fire & Cas Co	0.000%	0	0.446%	\$6,966,986
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.077%	\$1,195,173
0.0000	34762	Sunz Ins Co	0.000%	0	0.441%	\$6,881,840
0.0000	12866	T H E Ins Co	0.000%	0	0.042%	\$653,370
0.0000	32301	TNUS Ins Co	0.000%	0	0.002%	\$22,727
0.0000	42376	Technology Ins Co Inc	0.000%	0	3.063%	\$47,848,556
0.0000	23280	The Cincinnati Ind Co	0.000%	0	0.018%	\$271,918
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.040%	\$618,068
0.0000	44300	Tower Ins Co Of NY	0.000%	0	0.001%	\$4,246
0.0000	41238	Trans Pacific Ins Co	0.000%	0	0.047%	\$721,307
0.0000	28886	Transguard Ins Co Of Amer Inc	0.000%	0	0.031%	\$479,169
0.0000	20494	Transportation Ins Co	0.000%	0	0.201%	\$3,127,501
0.0000	19038	Travelers Cas & Surety Co	0.000%	0	0.608%	\$9,490,148
0.0000	25658	Travelers Ind Co	0.000%	0	0.124%	\$1,929,851
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.982%	\$15,332,979
0.0000	25682	Travelers Ind Co Of CT	0.000%	0	0.154%	\$2,404,067
0.0000	25674	Travelers Prop Cas Co Of Amer	0.000%	0	0.537%	\$8,388,044
0.0000	21709	Truck Ins Exch	0.000%	0	0.011%	\$162,892
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	4.195%	\$65,537,527

Complaints Year: 2010 Total Complaints for Index: 0  
**Policy Type: Workers' Compensation**  
 Premiums Year: 2010 Total Premiums for Index: \$1,562,532,227  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 11/21/2011  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37893	Ullico Cas Co	0.000%	0	0.074%	\$1,152,994
0.0000	25887	United States Fidelity & Guar Co	0.000%	0	0.008%	\$119,141
0.0000	21113	United States Fire Ins Co	0.000%	0	0.210%	\$3,268,976
0.0000	29157	United WI Ins Co	0.000%	0	0.002%	\$18,770
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.015%	\$219,900
0.0000	20508	Valley Forge Ins Co	0.000%	0	0.829%	\$12,947,187
0.0000	21172	Vanliner Ins Co	0.000%	0	0.123%	\$1,908,840
0.0000	20397	Vigilant Ins Co	0.000%	0	0.209%	\$3,264,026
0.0000	16632	Vinings Ins Co	0.000%	0	0.223%	\$3,482,201
0.0000	40827	Virginia Surety Co Inc	0.000%	0	0.001%	\$20
0.0000	26069	Wausau Business Ins Co	0.000%	0	0.325%	\$5,074,992
0.0000	26042	Wausau Underwriters Ins Co	0.000%	0	1.162%	\$18,155,536
0.0000	25011	Wesco Ins Co	0.000%	0	0.052%	\$809,318
0.0000	44393	West Amer Ins Co	0.000%	0	0.014%	\$209,769
0.0000	24112	Westfield Ins Co	0.000%	0	0.039%	\$599,342
0.0000	39845	Westport Ins Corp	0.000%	0	0.019%	\$288,336
0.0000	31232	Work First Cas Co	0.000%	0	0.023%	\$357,290
0.0000	24554	XL Ins Amer Inc	0.000%	0	0.004%	\$59,926
0.0000	37885	XL Specialty Ins Co	0.000%	0	0.154%	\$2,401,793
0.0000	13269	Zenith Ins Co	0.000%	0	5.012%	\$78,301,776
0.0000	16535	Zurich Amer Ins Co	0.000%	0	1.676%	\$26,181,905
0.0000	27855	Zurich Amer Ins Co Of IL	0.000%	0	0.126%	\$1,956,736

# Summary of Officers and Directors' Liability Claims

as reported by Insurers for CY2010  
pursuant to Section 627.9122(3), F.S.



Year of Claim Closure	2010
Number of Reported Closed Claims	746
Amount Paid by Indemnity Insurers	\$2,851,460
Amount Paid by Defendant Deductibles	\$13,910,500
Loss Adjustment	\$6,302,563
Other Loss Adjustment	\$90,728
Economic Loss	\$500,064
Non-Economic Loss	\$49,500
Punitive Damages Levied	\$0

## Summary of Workers' Compensation Insurance Experience

Pursuant to Section 627.914, F.S.

Florida Classification Experience - January 1, 2008 to December 31, 2008 Policy Period First Report

Coverage	Exposure	Manual Premium	Standard Premium
Full	\$199,369,712,510	\$2,875,556,547	\$2,604,926,329
Industry Type	Claim Count	Indemnity Losses	Medical Losses
Death	116	\$12,046,219	\$7,284,572
Permanent Total	61	\$12,852,690	\$64,910,558
Permanent Partial	9,261	\$152,430,652	\$276,486,477
Temporary Total	33,749	\$218,248,704	\$448,040,021
Medical Only	141,887	\$0	\$164,433,098
Contract Medical	10	\$0	\$68,196

## Summary of Florida Motor Vehicle Service Agreements

Pursuant to Section 634.137, F.S.

As of December 31, 2010	
Number of Licensed Companies in Florida	70
Reported Total Assets *	\$1,262,066,087
Reported Total Premium Written *	\$1,873,285,630
Reported Florida Premium Written *	\$599,808,771

\* Does not include Motor Vehicle Manufacturers (exempted in 2008 per Section 634.137(6), F.S.)

Source: OIR FAME database, April 7, 2011

**Florida Voluntary Private Passenger Automobile Experience**

Accident Years 2007, 2008, 2009 With Valuation as of March 31, 2010

Per Section 627.915, F.S.

	<b>Accident Year 2007 as of March 31, 2010</b>	<b>Accident Year 2008 as of March 31, 2010</b>	<b>Accident Year 2009 as of March 31, 2010</b>	<b>Accident Years 2007, 2008, 2009 as of March 31, 2010</b>
Calendar Year Earned Premium	\$ 12,019,709,411	\$ 11,867,022,344	\$ 11,639,616,933	\$ 35,526,348,688
Accident Year Paid Losses	\$ 7,406,947,722	\$ 6,727,125,249	\$ 5,842,095,724	\$ 19,976,168,695
Accident Year Reserves Outstanding	\$ 468,281,945	\$ 962,251,142	\$ 2,286,588,350	\$ 3,717,121,437
Allocated Loss Adjustment Expense Incurred	\$ 274,540,769	\$ 285,566,693	\$ 292,982,442	\$ 853,089,904
Unallocated Loss Adjustment Expense Incurred	\$ 1,091,901,870	\$ 1,035,382,969	\$ 1,075,218,410	\$ 3,202,503,249
Accident Year Incurred Loss and Loss Adjustment Expense	\$ 9,241,672,306	\$ 9,010,326,053	\$ 9,496,884,926	\$ 27,748,883,285
Developed Loss and Loss Adjustment Expense Incurred	\$ 9,391,033,291	\$ 9,275,993,117	\$ 10,553,122,052	\$ 29,220,148,460
Policyholders Dividends	\$ 9,268,474	\$ 6,542,299	\$ 13,754,723	\$ 29,565,496
All Other Expenses	\$ 2,609,880,858	\$ 2,601,681,420	\$ 2,472,813,142	\$ 7,684,375,420
Underwriting Gain (or Loss)	\$ 9,526,788	\$ (17,194,492)	\$ (1,400,072,984)	\$ (1,407,740,688)

## Medical Loss Ratios for Florida Health Maintenance Organizations

COMPANY NAME	Per Section 641.23, F.S.	
	2009 Ratios	2010 Ratios
Aetna Health, Inc.	86.8352%	82.0912%
AIDS Healthcare Foundation MCO of Florida, Inc.	93.4679%	86.2561%
Americas Health Choice Medical Plan, Inc.	In Rehabilitation	(A)
Amerigroup Florida, Inc.	85.6601%	83.7121%
AvMed, Inc.	87.4118%	87.9309%
Capital Health Plan, Inc.	94.7165%	89.8096%
CarePlus Health Plans, Inc.	81.3151%	80.8966%
Cigna Healthcare of Florida, Inc.	76.2460%	75.1944%
Citrus Health Care, Inc.	87.1320%	94.5728%
Coventry Health Care of Florida, Inc. (f/k/a Vista Healthplan, Inc.)	89.0054%	88.3946%
Coventry Health Plan of Florida, Inc. (f/k/a Vista Healthplan of South Florida, Inc.)	83.1303%	82.5592%
Coventry Summit Health Plan, Inc. (f/k/a Summit Health Plan, Inc.)	89.6090%	92.6552%
First Medical Health Plan of Florida, Inc.	84.5429%	(B)
Florida Health Care Plan, Inc.	83.6092%	79.5813%
Freedom Health, Inc.	84.3520%	84.9926%
Health First Health Plans, Inc.	87.6713%	83.9230%
Health Options, Inc.	82.0783%	78.3480%
Healthease of Florida, Inc.	88.6342%	86.4931%
Healthspring of Florida, Inc. (f/k/a Leon Medical Centers Health Plans Inc)	78.6494%	80.0588%
HealthSun Health Plans, Inc.	84.8721%	85.9498%
Healthy Palm Beaches, Inc.	84.8844%	68.1236%
Humana AdvantageCare Plan	94.7209%	83.9591%
Humana Medical Plan, Inc.	80.4419%	80.9722%
Medica Health Plans of Florida, Inc.	87.4608%	93.4661%
Medica HealthCare Plans, Inc.	84.5454%	91.9646%
Molina Healthcare of FL Inc	91.8762%	93.4982%
Neighborhood Health Partnership, Inc.	78.3564%	74.7268%
Optimum Healthcare, Inc.	80.9435%	82.1905%
Physicians Health Choice of Florida, Inc.	176.4970%	(C)
Physicians United Plan, Inc.	89.1923%	84.2936%
Preferred Care Partners, Inc.	80.3956%	84.3255%
Preferred Medical Plan, Inc.	79.4938%	75.4265%
Quality Health Plans, Inc.	88.8637%	94.8871%
Simply Healthcare Plans, Inc.	N/A	76.2509%
Sunshine State Health Plan, Inc.	99.0900%	105.8067%
The Public Health Trust Dade County Florida	93.4705%	95.8634%
Total Health Choice, Inc.	100.8018%	92.5848%
United Healthcare Of Florida, Inc.	87.1597%	79.0163%
Universal Health Care, Inc.	81.5241%	81.5170%
WellCare of Florida, Inc.	83.8574%	84.8014%

A= License surrendered 12/23/2010

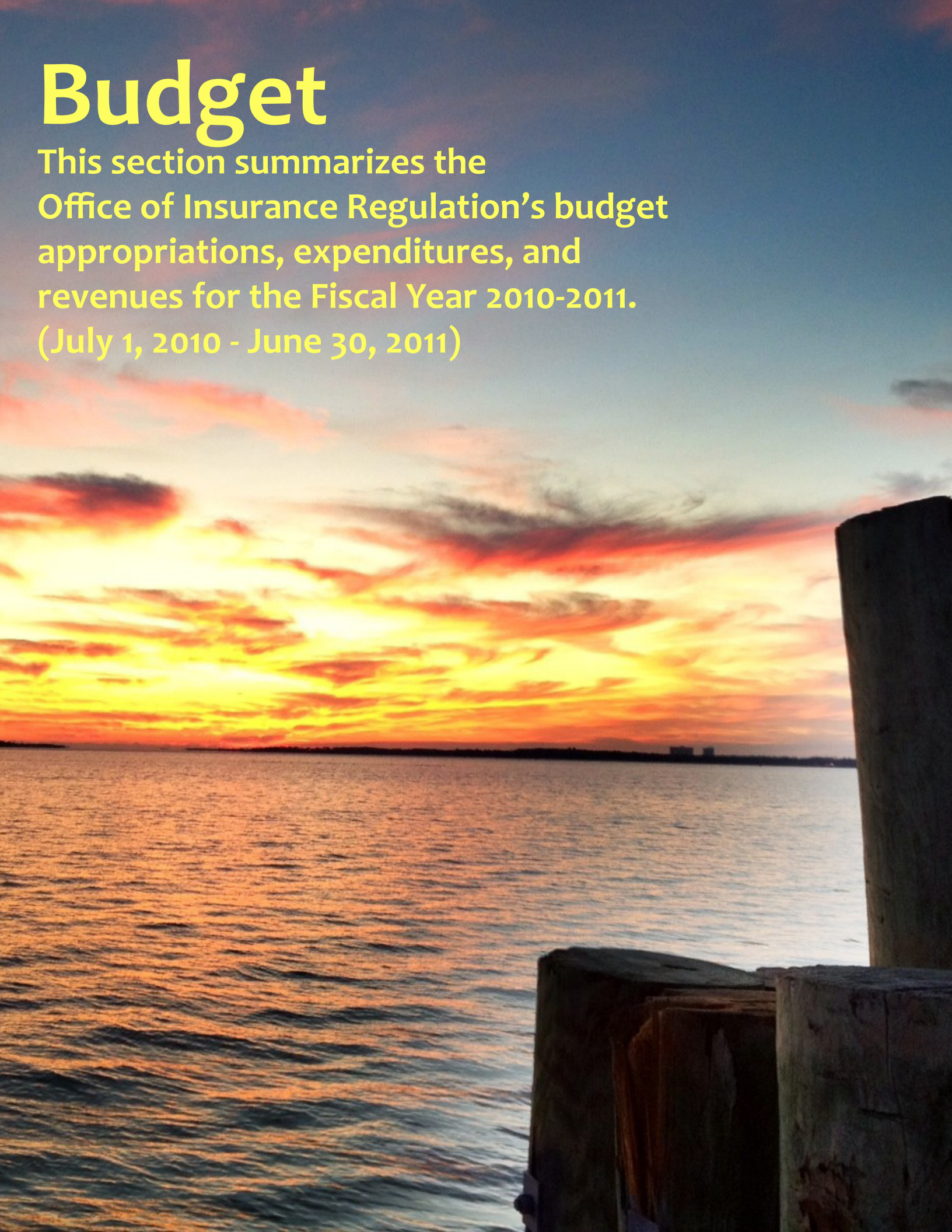
B= License suspended 11/4/2010

C= License surrendered 12/31/2010

Medical loss ratios are generally used as an indicator to determine the percentage of the HMO's premium dollars which are used to pay claims. It is calculated by dividing incurred losses by total revenue. Although the medical loss ratio is a ratio which is used to determine the percentage of premium dollars which are spent to pay claims, it is only one indicator among many which address the quality of health care provided by the HMO.

# Budget

This section summarizes the Office of Insurance Regulation's budget appropriations, expenditures, and revenues for the Fiscal Year 2010-2011. (July 1, 2010 - June 30, 2011)



**Budget Appropriation - Fiscal Year 2010-11**  
**Financial Services Commission**  
**Office of Insurance Regulation**

		OIR Compliance & Enforcement Appropriation	OIR Executive Direction & Support Appropriation	Total Appropriation
<b>Full-time Equivalent Positions</b>		<b>255.00</b>	<b>35.00</b>	<b>290.00</b>
<b>Total</b>		<b>255.00</b>	<b>35.00</b>	<b>290.00</b>
Salaries and Benefits	010000	15,929,261	2,665,811	18,595,072
<b>Total S&amp;B</b>		<b>15,929,261</b>	<b>2,665,811</b>	<b>18,595,072</b>
OPS	030000	150,000	0	150,000
<b>Total OPS</b>		<b>150,000</b>	<b>0</b>	<b>150,000</b>
Expense	040000	2,831,633	144,469	2,976,102
<b>Total Expense</b>		<b>2,831,633</b>	<b>144,469</b>	<b>2,976,102</b>
OCO	060000	2,000	0	2,000
<b>Total OCO</b>		<b>2,000</b>	<b>0</b>	<b>2,000</b>
Florida Public Hurricane Model	100515	623,512	0	623,512
<b>Total - Florida Hurricane Model</b>		<b>623,512</b>	<b>0</b>	<b>623,512</b>
Property & Casualty Examinations	100523	4,651,763	0	4,651,763
Life & Health Examinations	100524	50,000	0	50,000
<b>Total - Examination Contracts</b>		<b>4,701,763</b>	<b>0</b>	<b>4,701,763</b>
Contracted Services	100777	728,016	117,710	845,726
<b>Total Contracted Services</b>		<b>728,016</b>	<b>117,710</b>	<b>845,726</b>
Risk Management	103241	121,462		121,462
<b>Total Risk Management</b>		<b>121,462</b>	<b>0</b>	<b>121,462</b>
Transfer to DMS/Human Resource	107040	110,555	15,449	126,004
<b>Total Transfer to DMS/Human Resources</b>		<b>110,555</b>	<b>15,449</b>	<b>126,004</b>
<b>TOTAL APPROPRIATION</b>		<b>\$25,198,202</b>	<b>\$ 2,943,439</b>	<b>\$ 28,141,641</b>
<b>Fiscal Year 2010-2011 Revenues</b>				
Insurance Regulatory Trust Fund			<b>\$14,995,205</b>	
Deposits to General Revenue			<b>\$177,214,425</b>	





FLORIDA OFFICE OF INSURANCE REGULATION  
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