



FLORIDA'S REGULATORY LIFE CLAIM SETTLEMENT AGREEMENTS (unless otherwise specified with an *)

2017:

Ameriprise Subsidiaries, RiverSource Life Insurance Company, and RiverSource Life Insurance Company of New York

- [Press Release](#) – January 30, 2017: Florida Signs a \$1.5 Million Life Claim Settlement Agreement with Ameriprise Subsidiaries
- [Ameriprise Subsidiaries](#) – Florida Settlement & Regulatory Settlement Agreement

2016:

Great American, Hartford Fire & Casualty Group, Minnesota Life, Primerica, and Standard

- [Press Release](#) – August 4, 2016: Florida Announces Four New Life Claim Settlement Agreements
- [Great American](#) – Florida Settlement & Regulatory Settlement Agreement
- [Hartford Fire & Casualty Group](#) – Florida Settlement & Regulatory Settlement Agreement
- [Securian](#) – Florida Settlement & Regulatory Settlement Agreement
- [*Primerica](#) – Multistate Targeted Market Conduct Examination Report
- [Standard](#) – Florida Settlement & Regulatory Settlement Agreement

***This is a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with Primerica.**

2015:

AXA & Jackson National Life Insurance Company

- [Press Release](#) – December 17, 2015: Florida Announces Two Multi-Agency, Multi-State Life Claim Settlement Agreements Totaling More than \$5.5 Million
- [AXA](#) – Florida Settlement & Regulatory Settlement Agreement
- [Jackson National](#) – Florida Settlement & Regulatory Settlement Agreement

Guardian Life Insurance Company & Pacific Life Insurance Company

- [Press Release](#) – March 23, 2015: Florida Reaches Milestone in Life Claim Settlements
- [Guardian Life Insurance](#) – Florida Settlement & Regulatory Settlement Agreement
- [Pacific Life Insurance](#) – Florida Settlement & Regulatory Settlement Agreement

Allianz Life Insurance Company of North America & Allianz Life of New York

- [Press Release](#) – January 8, 2015: Florida Announces a \$4.7 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Allianz Life Insurance Company
- [Combined Agreements](#) – Florida Settlement & Regulatory Settlement Agreement

2014:

Symetra Life Insurance Company & Symetra National Life Insurance Company

- [Press Release](#) – November 25, 2014: Florida Announces a \$1.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Symetra Life
- [Combined Agreements](#) – Florida Settlement & Regulatory Settlement Agreement

Sun Life Companies

- [Press Release](#) – November 13, 2014: Florida Announces a \$3.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Sun Life
- [Combined Agreements](#) – Florida Settlement & Regulatory Settlement Agreement

***United Services Automobile Association Group (USAA) and Affiliates**

- [Press Release](#) – February 10, 2014: Multistate Report Finds USAA Used the Death Master File (DMF) Appropriately
- [Multistate Targeted Market Conduct Examination Report](#)

***This is an announcement for a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with USAA and its affiliates.**

Genworth and Affiliates

- [Press Release](#) – January 21, 2014: Florida Announces a \$1.9 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Genworth
- [Combined Agreements](#) – Florida Settlement & Regulatory Settlement Agreement

2013:

Lincoln and Affiliates

- [Press Release](#) – December 10, 2013: Florida Announces a \$12.6 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Lincoln
- [Combined Agreements](#) – Florida Settlement & Regulatory Settlement Agreement,

Midland and Affiliates

- [Press Release](#) – November 25, 2013: Florida Announces a \$3.3 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Midland
- [Combined Agreements](#) - Florida Settlement & Regulatory Settlement Agreement

Aviva and Affiliates

- [Press Release](#) – November 21, 2013: Florida Announces a \$ 4 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Aviva
- [Regulatory Settlement Agreement](#)
- [Florida Settlement Agreement](#) – Agreement between participating Florida agencies
- [Ancillary Settlement Agreement](#)

New York Life Insurance Company and its Affiliates

- [Press Release](#) – October 24, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with New York Life Insurance Company
- [Regulatory Settlement Agreement](#)
- [Department of Financial Services Settlement Agreement](#)
- [Florida Settlement Agreement](#) – Agreement between participating Florida agencies

Transamerica Life Insurance Company and its Affiliates

- [Press Release](#) – September 11, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with Transamerica Life Insurance Company
- [Regulatory Settlement Agreement](#)
- [Department of Financial Services Settlement Agreement](#)
- [Florida Settlement Agreement](#) – Agreement between participating Florida agencies

***MassMutual Financial Group**

- [Press Release](#) – August 20, 2013: Florida Announces Multistate Targeted Market Conduct Examination Report on MassMutual Financial Group
- [Multistate Targeted Market Conduct Examination Report](#)

***This is an announcement for a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with MassMutual Financial Group.**

ING Life Insurance and Annuity Company and Affiliates

- [Press Release](#) – August 19, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with ING Life Insurance and Annuity Company
- [Regulatory Settlement Agreement](#)
- [Department of Financial Services Settlement Agreement](#)
- [Florida Settlement Agreement](#) – Agreement between participating Florida agencies, ING and its affiliates.

TIAA-CREF Life Insurance Company and Affiliates

- [Press Release](#) – June 24, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with TIAA-CREF Life Insurance Company
- [Florida Settlement Agreement](#) – Agreement between participating Florida agencies, TIAA-CREF and its affiliates

2012:

AIG and Affiliates

- [Press Release](#) - October 22, 2012: Florida Announces a \$11 Million Multi-Agency Agreement with the AIG Companies to protect Life and Annuity Beneficiaries
- [Regulatory Settlement Agreement](#)
- [Department of Financial Services Settlement Agreement](#)
- [Florida Settlement Agreement](#) - Agreement between participating Florida agencies, AIG, and Affiliates.

Nationwide Insurance Company and Affiliates

- [Press Release](#) - October 11, 2012: Florida Announces Multi-State Agreement with Nationwide Insurance Companies -- \$144 Million Already Returned to Customers
- [Regulatory Settlement Agreement](#)
- [Department of Financial Services Settlement Agreement](#)
- [Florida Settlement Agreement](#) - Agreement between participating Florida agencies, Nationwide, and Affiliates.
- **Consumer Help for Nationwide Policies:** Call **1-800-848-6331** for inquiries into the settlement or unclaimed policies.

Metropolitan Life (Met Life) and Affiliates

- [NAIC Press Release](#) - May 15, 2012: Twenty-two States Join MetLife Settlement Agreement

- [Press Release](#) - April 23, 2012: Florida Announces a \$40 Million Multi-Agency Agreement with MetLife Insurance Companies – Could Return Over \$500 Million to Consumers
- [Met Life Agreement with All Exhibits](#)
- [Met Life Regulatory Settlement Agreement](#)
- [Met Life Multi-Agency Agreement](#)
- [Met Life DFS Agreement](#)
- **Consumer Help for Met Life Policies:** www.metlife.com/policyfinder

Prudential Insurance Company and Affiliates

- [Press Release](#) - February 15, 2012: Prudential Life Claims Settlement Agreement Becomes Effective – Florida Expects to Receive at Least \$1 Million
- [Press Release](#) - February 2, 2012: Office Announces a Multi-Agency, Multi-Million Dollar Agreement with Prudential for Life Claims Settlements
- [Settlement Agreement](#)
- **Consumer Help for Prudential Policies:** Prudential Customer Service Center Mon. - Fri. 8 a.m. - 8 p.m. ET at **1-800-778-2255**

2011:

John Hancock Life Insurance Company

- [Press Release](#) - May 18, 2011: Office Announces Multi-Agency, Multi-Million Dollar Agreement with John Hancock Life Insurance Company
- [Settlement Agreement](#)
- **Consumer Help for John Hancock Life Policies:** [Frequently Asked Questions & Answers](#)

Public Hearing Information

- [Press Release](#) - May 17, 2011: National Association of Insurance Commissioners (NAIC)
- Public Hearing Information – May 19, 2011
 - Office's Media Advisory on Hearing – May 17, 2011
 - [Office's PowerPoint Presentation](#)
 - [Video of Florida's Hearing](#)
- Supplemental Public Hearing Information
 - [Transcript of Nationwide Insurance Company's Testimony](#)
 - [Transcript of Metropolitan Life Insurance Company's Testimony](#)
 - Video of California's Hearing - May 23, 2011