

FORM
CRF-19A



FLORIDA OFFICE OF
INSURANCE REGULATION

VERSION
18.02.A

TRADE SECRET?
NO

STORM EVENT Catastrophe Reporting Form

At the direction of the Florida Office of Insurance Regulation, following a catastrophic event affecting Florida, this form is to be completed and then submitted by insurers during the time periods prescribed. The information collected includes zip code, county, and statewide modeling information and claims data for Homeowners, Dwelling, Mobile Homeowners, Commercial, Commercial Residential, Private Flood, Business Interruption, and All Other Property Lines of Business. These data are self-reported by submitting entities and are not independently audited or validated.

**If you need any assistance during the filing process,
please contact the Office at**

DisasterReporting@flair.com

Created by the Florida Office of Insurance Regulation

Section A: Contact and Statewide Modeling Information to the Office of Insurance Regulation. <i>If you need additional information write to DisasterReporting@fioir.com.</i>		STORM EVENT NAME	VALIDATION CHECKS	TRADE SECRET?
Contact and General Questions	Responses - Verify pre-populated cells are accurate before submission		Required Data Field Complete?	As Set
What is the as-of date of the data submitted? (MM/DD/YYYY)			FALSE	Not Applicable
Please provide the name of the individual who completed this form.			FALSE	Not Applicable
What is this individual's email address?			FALSE	Not Applicable
What is the best number where this individual can be reached?			FALSE	Not Applicable
What is the Company's name?			FALSE	Not Applicable
What is the Company's NAIC Code? ("00000" if no NAIC Code exists)			FALSE	Not Applicable
What is the Florida Company Code?			FALSE	Not Applicable
What is the Company's FEIN?			FALSE	Not Applicable
What is the Company's NAIC group code? ("0000" if no NAIC group code exists)			FALSE	Not Applicable
What is the State of domicile?			FALSE	Not Applicable
<p><i>First report only - Attach model output for the company's book of business for this event.</i></p> <p>Dollar Amount of Estimated Gross Payable Loss from Event (Gross of Reinsurance). This includes any anticipated claim expense or cost incurred by the direct insurer during the processing of the claim (Loss Adjustment Expense). Include all property and casualty lines of business.</p> <p><i>If necessary, estimate projected total losses gross of reinsurance based on your reinsurance chart. The Office realizes this number may change in future reports as actual claims are reported, paid and settled with the reinsurers.</i> (in whole dollars)</p>			FALSE	No
<p>Projected Net Retention Resulting from the Event - Include all property and casualty lines of business.</p> <p><i>If necessary, estimate projected net retention based on your reinsurance chart. The Office realizes this number may change in future reports as actual claims are reported, paid and settled with the reinsurers.</i> (in whole dollars)</p>			FALSE	No
<p>Dollar Amount of Estimated Payable Loss from Event covered by Reinsurance or Other Loss-Transfer Agreements.</p> <p><i>If necessary, estimate projected losses covered by reinsurance based on your reinsurance chart. The Office realizes this number may change in future reports as actual claims are reported, paid and settled with the reinsurers.</i> (in whole dollars)</p>			FALSE	No
What is the full name of the Model and Version Used for Financial Projections? If no Model and Version used, enter NA. (maximum of 250 characters)			FALSE	No
Did the company turn on the following switches when running the Model?				No
Long-Term			FALSE	No
Demand Surge			FALSE	No
Storm Surge (Flood only)			FALSE	No
If the Name and Version of Model Used for Financial Projections is N/A, how did the Company evaluate the losses reported? (maximum of 250 characters)			TRUE	No

Section B: Summary of Data: Florida Statewide Totals for this Report				This Page Is Not Trade Secret					STORM EVENT NAME Report Date Not Entered				Validation Checks
Lines of Business	Policies in Force (Florida Only)	Total Insured Value of Policies in Force (Florida Only)	Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Percent of Claims Closed	Paid Loss Excluding Loss Adjustment Expense (in Whole Dollars)	Paid Allocated Loss Adjustment Expense (in Whole Dollars)	Case Incurred Loss Excluding Loss Adjustment Expense (in Whole Dollars)	Case Allocated Loss Adjustment Expense (in Whole Dollars)	Required Data Fields Complete?
Residential Property	0	\$0	0	0	0	0	0	0.0%	\$0	\$0	\$0	\$0	TRUE
Homeowners			0	0	0	0	0	0.0%	\$0				FALSE
Dwelling			0	0	0	0	0	0.0%	\$0				FALSE
Mobile Homeowners			0	0	0	0	0	0.0%	\$0				FALSE
Commercial Residential			0	0	0	0	0	0.0%	\$0				FALSE
Commercial Property			0	0	0	0	0	0.0%	\$0				FALSE
Private Flood			0	0	0	0	0	0.0%	\$0				FALSE
Business Interruption			0	0	0	0	0	0.0%	\$0				FALSE
Other Lines of Business*			0	0	0	0	0	0.0%	\$0	\$0	\$0	\$0	FALSE
TOTALS	0	\$0	0	0	0	0	0	0.0%	\$0	\$0	\$0	\$0	TRUE

Statewide Policies in Force (column K), Total Insured Value of Policies in Force (column L), Paid ALAE (column T), Case Incurred Loss (column U), and Case ALAE (column V) must be entered for each line of business.

*Select the coverages included in the "Other Lines of Business" section:

Fire
<input type="checkbox"/> Farmowners Multi-Peril
<input type="checkbox"/> Ocean Marine
<input type="checkbox"/> Inland Marine
<input type="checkbox"/> PPA Physical Damage
<input type="checkbox"/> Commercial Auto Physical Damage
<input type="checkbox"/> Aircraft
<input type="checkbox"/> Glass
<input type="checkbox"/> Boiler and Machinery
<input type="checkbox"/> Industrial Fire
<input type="checkbox"/> Industrial Extended Coverage
<input type="checkbox"/> Multi-Peril Crop

TRUE

Section C - Insurance Types (Appearance by Tab)

For every "Claims and Payment by Zip or County of Occurrence," the submitter is to provide the following information for each zip or county where claims were received for the reporting EVENT as described below:

As this template may be applied to disaster reporting, "EVENT" means a storm system that has been declared by the National Hurricane Center of the National Weather Service. The duration of the "reporting event" includes the time period, in Florida:

- a. Beginning at the time a storm watch or storm warning is issued for any part of Florida by the National Hurricane Center of the National Weather Service;
- b. Continuing for the time period during which the storm conditions exist anywhere in Florida; and
- c. Ending 72 hours following the termination of the last storm watch or storm warning issued for any part of Florida by the National Hurricane Center of the National Weather Service.

Definitions used throughout Section C:

All Other Lines of Business, by Florida Zip or County: All other property lines of business specifically not listed below. This requires a description of the types of covered policies in the Summary tab.

Business Interruption, by Florida Zip or County: Includes losses under a commercial policy for loss of income, operating expenses, and extra expenses while a business is restoring operations.

Case Incurred Loss (in whole dollars): Indemnity case reserves and payments to date. Estimates of Incurred but not reported (IBNR) should not be included.

Commercial Property Claims Received, by Florida County: Coverages sold to commercial owners which is not Commercial Residential. Normally reported on lines 1 - Fire; 2 - Allied Lines; 5.1 - Commercial Multi-Peril (non-liability portion) or 5.2 - Commercial Multi-Peril (liability portion) on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Commercial Residential Claims Received, by Florida Zip or County: Commercial residential insurance purchased by commercial entities for apartment buildings, condominium associations and homeowners associations. Normally reported on lines 1 - Fire; 2 - Allied Lines; 5.1 - Commercial Multi-Peril (non-liability portion) or 5.2 - Commercial Multi-Peril (liability portion) on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Dwelling Claims Received, by Florida Zip or County: Coverages sold to property owners or tenants occupying a described property that is used exclusively for residential purposes. Generally reported on line 1 - Fire on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Florida Zip Code or County of Occurrence: All entries are requested to be submitted according to the zip code where the loss occurred in the State of Florida. The zip codes are listed in numerical order based upon the county. If the company is unable to provide the zip code data, please enter the "County of Occurrence, Zip Code Unknown" field for the county data. The "County of Occurrence Unknown at Time of Reporting" category may only be utilized after every effort has been made to assign each claim to the specific county in which the loss occurred. Additional detail may be requested for each claim reported in this category.

Homeowners Claims Received, by Florida Zip or County: Coverages sold to homeowners, condominium unit-owners, and tenants occupying a described property that is used exclusively for residential purposes. Generally reported on line 4 - Homeowners Multi-Peril on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Mobile Homeowners Claims Received, by Florida Zip or County: Coverages sold to mobile homeowners occupying a described property that is used exclusively for residential purposes. Generally reported on lines 1 - Fire or 4 - Homeowners Multi-Peril on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Number of Claims Closed With Payment: This means claimant has received payment of the full, agreed upon settlement amount, and no additional payments are expected to be incurred by the insurer for this specific claim. These claims are mutually exclusive from, and are not to be included in, the "Number of Claims Closed Without Payment" discussed below.

Number of Claims Closed Without Payment: This means claims have been denied or where no payment is to be made to the policyholder. This also includes claims determined to be below the policy deductible. These claims are mutually exclusive from, and are not to be included in, the "Number of Claims Closed With Payment" discussed above.

Number of Claims Reported: Any notice to an insurer or its agent by a claimant or an insured that reasonably apprises the insurer that a loss has occurred. Include only those Florida claims received on a direct basis AND only those claims associated with the Reporting Categories contained in Section C of this workbook (see Section C tabs).

Number of Open Claims With Payment: This means a claimant has received payment for a claim, but additional payments are expected to be incurred by the insurer for that specific claim. These claims are mutually exclusive from, and are not to be included in the "Number of Claims Closed with Payment," "Number of Claims Closed Without Payment," and "Number of Open Claims without Payment."

Number of Open Claims Without Payment: This means a claimant has not received any payment for a claim. These claims are mutually exclusive from, and are not to be included in the "Number of Claims Closed with Payment," "Number of Claims Closed Without Payment," and "Number of Open Claims with Payment."

Paid Loss (in whole dollars): Indemnity payments, but excludes adjustment expense. Payments should be net of actual salvage and subrogation recoveries. For applicable lines, include losses associated with loss of use, additional living expense, fair rental value, etc.

Policies in Force (Florida Only): The number of policies in force through the last day of the reporting period, including policies assumed from Citizens Property Insurance Corporation.

Private Flood Claims Received, by Florida Zip or County: Flood insurance coverage underwritten by private insurers that is not associated with the Federal Flood Insurance Program. Generally reported on line 2.1 - Allied Lines on the NAIC Annual Statement Exhibit of Premiums and Losses (State Page).

Reopened claims: This means any additional claim for recovery from the insurer for losses from the same hurricane or windstorm which the insurer has previously adjusted pursuant to the initial claim.

Total Insured Value of Policies in Force (Florida Only): For personal lines residential policies, total dollar coverage amounts for structure, appurtenant structures, contents and loss of use. For commercial lines residential policies, total dollar coverage amounts for structures and contents.

Data Validations

Two validations are used in the Section C tabs of this data template:

Row Validation Check #1:	"Number of Claims Closed with Payments" "Number of Claims Closed without Payments" "Number of Open Claims with Payments" +"Number of Open Claims without Payments" "Number of Claims Reported"
Row Validation Check #2:	If the "Number of Claims Reported" = 0, then "Paid Loss" must also = 0.

Submitting a "Trade Secret" Filing

Trade secret filings may be completed in accordance with Sec. 624.4213, F.S. This is done on a tab with a trade secret window option by clicking on the down-arrow that appears when the box is selected, then choosing "Trade Secret Information on this Page". To qualify for trade secret protection, the filer must additionally file a properly-executed trade secret affidavit in the appropriate filing component designed for this purpose. Regardless of a filing's trade secret status, all filings may be part of post-event aggregate reporting.

If You Need Assistance . . .

If you have any questions or need assistance in filing, please contact Market Data Collections at 850-413-3147 or via email:

DisasterReporting@flor.com

Section C: Homeowners Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Dwelling Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Mobile Homeowners Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET?
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Commercial Residential Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Commercial Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
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BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Private Flood Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
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BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
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BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
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BREVARD	32927							TRUE		No
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BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Business Interruption Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section C: Other Lines of Business Claims and Payments by Zip Code or County of Occurrence
 Please enter your claims data in appropriate rows below.

STORM EVENT NAME		Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Paid Loss (In Whole Dollars)	Validation Checks	Error Messages	TRADE SECRET
County of Occurrence	Zip Code of Occurrence									As Set
ALACHUA	Zip Code Unknown							TRUE		No
ALACHUA	32601							TRUE		No
ALACHUA	32602							TRUE		No
ALACHUA	32603							TRUE		No
ALACHUA	32604							TRUE		No
ALACHUA	32605							TRUE		No
ALACHUA	32606							TRUE		No
ALACHUA	32607							TRUE		No
ALACHUA	32608							TRUE		No
ALACHUA	32609							TRUE		No
ALACHUA	32610							TRUE		No
ALACHUA	32611							TRUE		No
ALACHUA	32612							TRUE		No
ALACHUA	32614							TRUE		No
ALACHUA	32615							TRUE		No
ALACHUA	32616							TRUE		No
ALACHUA	32618							TRUE		No
ALACHUA	32627							TRUE		No
ALACHUA	32631							TRUE		No
ALACHUA	32633							TRUE		No
ALACHUA	32635							TRUE		No
ALACHUA	32640							TRUE		No
ALACHUA	32641							TRUE		No
ALACHUA	32643							TRUE		No
ALACHUA	32653							TRUE		No
ALACHUA	32654							TRUE		No
ALACHUA	32655							TRUE		No
ALACHUA	32658							TRUE		No
ALACHUA	32662							TRUE		No
ALACHUA	32667							TRUE		No
ALACHUA	32669							TRUE		No
ALACHUA	32694							TRUE		No
BAKER	Zip Code Unknown							TRUE		No
BAKER	32040							TRUE		No
BAKER	32063							TRUE		No
BAKER	32072							TRUE		No
BAKER	32087							TRUE		No
BAY	Zip Code Unknown							TRUE		No
BAY	32401							TRUE		No
BAY	32402							TRUE		No
BAY	32403							TRUE		No
BAY	32404							TRUE		No
BAY	32405							TRUE		No
BAY	32406							TRUE		No
BAY	32407							TRUE		No
BAY	32408							TRUE		No
BAY	32409							TRUE		No
BAY	32410							TRUE		No
BAY	32411							TRUE		No
BAY	32412							TRUE		No
BAY	32413							TRUE		No
BAY	32417							TRUE		No
BAY	32438							TRUE		No
BAY	32444							TRUE		No
BAY	32466							TRUE		No
BRADFORD	Zip Code Unknown							TRUE		No
BRADFORD	32042							TRUE		No
BRADFORD	32044							TRUE		No
BRADFORD	32058							TRUE		No
BRADFORD	32091							TRUE		No
BRADFORD	32622							TRUE		No
BREVARD	Zip Code Unknown							TRUE		No
BREVARD	32754							TRUE		No
BREVARD	32775							TRUE		No
BREVARD	32780							TRUE		No
BREVARD	32781							TRUE		No
BREVARD	32783							TRUE		No
BREVARD	32796							TRUE		No
BREVARD	32815							TRUE		No
BREVARD	32899							TRUE		No
BREVARD	32901							TRUE		No
BREVARD	32902							TRUE		No
BREVARD	32903							TRUE		No
BREVARD	32904							TRUE		No
BREVARD	32905							TRUE		No
BREVARD	32906							TRUE		No
BREVARD	32907							TRUE		No
BREVARD	32908							TRUE		No
BREVARD	32909							TRUE		No
BREVARD	32910							TRUE		No
BREVARD	32911							TRUE		No
BREVARD	32912							TRUE		No
BREVARD	32919							TRUE		No
BREVARD	32920							TRUE		No
BREVARD	32922							TRUE		No
BREVARD	32923							TRUE		No
BREVARD	32924							TRUE		No
BREVARD	32925							TRUE		No
BREVARD	32926							TRUE		No
BREVARD	32927							TRUE		No
BREVARD	32931							TRUE		No
BREVARD	32932							TRUE		No
BREVARD	32934							TRUE		No
BREVARD	32935							TRUE		No
BREVARD	32936							TRUE		No
BREVARD	32937							TRUE		No
BREVARD	32940							TRUE		No
BREVARD	32941							TRUE		No
BREVARD	32949							TRUE		No
BREVARD	32950							TRUE		No
BREVARD	32951							TRUE		No
BREVARD	32952							TRUE		No

Section D - Claims Survey

Please distribute your responses to the claim questions in the appropriate rows below.

STORM EVENT NAME											TRADE SECRET?
QUESTIONS	HOMEOWNERS	DWELLING	MOBILE HOMEOWNERS	COMMERCIAL RESIDENTIAL	COMMERCIAL PROPERTY	PRIVATE FLOOD	BUSINESS INTERRUPTION	OTHER LINES OF BUSINESS	Validation Checks	Error Messages	As Set
NUMBER OF CLAIMS CLOSED WITH PAYMENT <i>(Sum from Lines 1-4)</i>	0	0	0	0	0	0	0	0			No
1 That were closed within 0-30 days									TRUE		No
2 That were closed within 31-60 days									TRUE		No
3 That were closed within 61-90 days									TRUE		No
4 That were closed over 90 days									TRUE		No
5 That were reopened									TRUE		No
NUMBER OF CLAIMS CLOSED WITHOUT PAYMENT <i>(Sum from Lines 6-9)</i>	0	0	0	0	0	0	0	0			No
6 That were closed within 0-30 days									TRUE		No
7 That were closed within 31-60 days									TRUE		No
8 That were closed within 61-90 days									TRUE		No
9 That were closed over 90 days									TRUE		No
# That were reopened									TRUE		No
# That were closed due to denial of coverage									TRUE		No
# That were closed due to damage below deductible amount									TRUE		No
NUMBER OF OPEN CLAIMS:											No
# In appraisal									TRUE		No
# In arbitration									TRUE		No
# In mediation									TRUE		No
# In litigation									TRUE		No
# With an assignment of benefits and in litigation									TRUE		No
# With an assignment of benefits and not in litigation									TRUE		No
# With claimant attorney representation and not in litigation									TRUE		No
# With public adjuster representation									TRUE		No
# Personal residential claims where actual cash value has been paid while waiting for additional repair expenses to be incurred as work is performed									TRUE		No
# Where the claim is disputed in allocating wind versus flood damage									TRUE		No
# Reopened claims:									TRUE		No
# Please describe the main reason(s) your company's claims remain open. (maximum of 2,000 characters)											