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PUBLIC HEARING AGENDA CITIZENS PROPERTY INSURANCE CORPORATION

WHEN: September 20, 2012, 4:00 p.m.

WHERE: Miami Dade College, Wolfson Campus, Chapman Center, Room 3210,
300 NE 2nd Avenue, Miami, FL 33132

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1. Opening Remarks Office of Insurance Regulation

 2. Presentation Citizens Property Insurance Corporation

12-13991: overall 11.1% increase to Homeowners (Coastal)
12-13992: overall 12.0% increase to Homeowners (PLA)
12-14190: overall 11.2% increase to Dwelling Fire Wind Only (Coastal)
12-14191: overall 12.2% increase to Dwelling Fire (PLA)
12-14394: overall 3.6% increase to Mobile Home (PLA)
12-14395: overall 10.7% increase to Mobile Home (Coastal)
12-14400: overall 3.7% increase to Mobile Home Physical Damage (PLA)
12-14401: overall 10.6% increase to Mobile Home Physical Damage (Coastal)
12-14702: overall 11.4% increase to Commercial Lines (Other than Condo Association)
12-14703: overall 11% increase to Commercial Lines (Condo Association)
12-14707: overall 10% increase to Commercial Lines (Non-Residential)

Additional filings received prior to the hearing may be discussed at that time.

 3. Presentation Office of the Insurance Consumer Advocate

 4. Public Comment 6:00 p.m.

 5. Break 7:00-7:30 pm

 6. Public Comment (Time for additional public comment will be allotted if necessary to accommodate the number of participants who have requested an opportunity to speak.)

 7. Adjourn

Any comments or concerns not addressed at the public hearing may be forwarded to ratehearings@flor.com; the subject line of your e-mail should read "Citizens."

The Office of Insurance ("Office") displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view these filings, go to the Filing Search page on our website: <http://www.flor.com/edms/>. Once you are there, you will need to use the search criteria displayed on the left side of the page. The most commonly used search

criteria are the “file log #” and the “company name.” To view a filing related to this rate hearing, type 12-13991, 12-13992, 12-14190, 12-14191, 12-14394, 12-14395, 12-14400,12-14401, 12-14702, 12-14703, or 12-14707 into the file log # field, and the filing will be displayed. Alternatively, you can search by company name. Additional filings discussed at the hearing may also be found via this search feature.

Due to the volume of individuals and entities using this I-File application, it will prompt you to enter your e-mail address. The application will assemble the document or the entire filing and e-mail it to you. This usually takes only a few minutes, but depends on the volume and size of the filing. If you have any questions or want to report a problem with this search application, please use the “contact us” function found at <https://portal.fldfs.com/iframe/fass/default.asp>.