

OFFICE OF INSURANCE REGULATION

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PUBLIC HEARING AGENDA STATE FARM FLORIDA INSURANCE COMPANY

WHEN: March 7, 2012, 9:00 a.m.

WHERE: Room 116, Larson Building, 200 East Gaines Street, Tallahassee, Florida

1. Opening Remarks Office of Insurance Regulation

Sandra Starnes, Director, Property and Casualty Product Review

Bob Lee, Actuary

Bruce Culpepper, Assistant General Counsel

2. Presentation State Farm Florida Insurance Company

File Log # 11- 20209 (Manufactured Home)

Kathy Popejoy, Assistant Vice President and Actuary Sara Frankowiak, Pricing Manager and Actuary Heather Chalfant, Research Manager and Actuary

3. Attending Office of the Insurance Consumer Advocate

Robin Westcott, Florida Insurance Consumer Advocate

4. Public Question and Answer Open to the Public (Time May Be Limited due to the Number of

Participants)

5. Adjourn

Any comments or concerns not addressed at the public hearing may be forwarded to ratehearings@floir.com until March 14, 2012; the subject line of your e-mail should read "State Farm Florida".

The Office of Insurance Regulation ("Office") displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view the filings, go to the Filing Search page on our website: http://www.floir.com/edms/. Once you are there, you will need to use the search criteria displayed on the left side of the page. The most commonly used search criteria are the "file log #" and the "company name." To view the filing related to this rate hearing, type 11-20209 into the file log # field and the filing will be displayed. Alternatively, you can search by company name.

Due to the volume of individuals and entities using this I-File application, it will prompt you to enter your e-mail address. The application will assemble the document or the entire filing and e-mail it to you. This usually takes only a few minutes, but depends on the volume and size of the filing. If you have any questions or want to report a problem with this search application, please use the "contact us" function found at https://iportal.fldfs.com/ifile/fass/default.asp.