

OFFICE OF INSURANCE REGULATION

FINANCIAL SERVICES COMMISSION

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PUBLIC HEARING AGENDA SOUTHERN OAK INSURANCE COMPANY

WHEN: January 12, 2012, 9:00 a.m.

WHERE: Room 116, Larson Building, 200 East Gaines Street, Tallahassee, Florida

1. Opening Remarks Office of Insurance Regulation

Michelle Brewer, Deputy Director, Property and Casualty Product Review

Bob Lee, Actuary

Bruce Culpepper, Assistant General Counsel

2. Presentation Southern Oak Insurance Company

File Log # 11-18311 (Dwelling Fire)

Tony A. Loughman, CEO John Soutar, Actuary

Kenneth L. Leonard, Jr., Senior Consultant Klayton Southwood, Senior Consultant Fred E. Karlinsky, Corporate Counsel Katherine Webb, Corporate Counsel

3. Public Question and Answer Open to the Public (Time May Be Limited due to the Number of

Participants)

4. Adjourn

Any comments or concerns not addressed at the public hearing may be forwarded to ratehearings@floir.com until January 19, 2012; the subject line of your e-mail should read "Southern Oak".

The Office of Insurance Regulation ("Office") displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view the filings, go to the Filing Search page on our website: http://www.floir.com/edms/. Once you are there, you will need to use the search criteria displayed on the left side of the page. The most commonly used search criteria are the "file log #" and the "company name." To view the filing related to this rate hearing, type 11-18311 into the file log # field and the filing will be displayed. Alternatively, you can search by company name.

Due to the volume of individuals and entities using this I-File application, it will prompt you to enter your e-mail address. The application will assemble the document or the entire filing and e-mail it to you. This usually takes only a few minutes, but depends on the volume and size of the filing. If you have any questions or want to report a problem with this search application, please use the "contact us" function found at https://iportal.fldfs.com/ifile/fass/default.asp.