



FINANCIAL SERVICES  
COMMISSION

CHARLIE CRIST  
GOVERNOR

ALEX SINK  
CHIEF FINANCIAL OFFICER

BILL MCCOLLUM  
ATTORNEY GENERAL

CHARLES BRONSON  
COMMISSIONER OF  
AGRICULTURE

OFFICE OF INSURANCE REGULATION

KEVIN M. MCCARTY  
COMMISSIONER

PUBLIC HEARING AGENDA  
CITIZENS PROPERTY INSURANCE CORPORATION

**WHEN:** November 10, 2009, 9:00 a.m.

**WHERE:** Senator Jim King Committee Room (401 Senate Office Building), Tallahassee, Florida (adjacent to The Capitol)

- 
1. Opening Remarks  
Office of Insurance Regulation  
Belinda Miller, Deputy Commissioner, Property & Casualty  
Richard Koon, Director, Property & Casualty Product Review  
Bob Lee, Actuary  
Ken Ritzenthaler, Actuary  
Steve Parton, General Counsel
  2. Presentation  
Citizens Property Insurance Corporation  
File Log # 09-18479 (Commercial Prop. Non-Residential HRA)  
File Log # 09-18480 (Commercial Prop. Residential HRA – Ex. Condo. Ass’n)  
File Log # 09-18481 (Commercial Prop. Residential HRA – Condo. Ass’n)  
File Log # 09-18541 (Homeowners HRA)  
File Log # 09-18543 (Dwelling Fire HRA)  
File Log # 09-18544 (Mobile Homeowners HRA)  
  
Brian Donovan, Director of Actuarial Services  
Susanne Murphy, Executive Vice President  
Paul Palumbo, Senior Vice President of Underwriting  
Paul Erickson, Consulting Actuary with ISO  
Christine Ashburn, Director of Consumer and Legislative Affairs  
Sharon Binnun, Senior Vice President and Chief Financial Officer  
Kimberly Abate, Director of Product Development  
March Fisher, Assistant Director of Actuarial Services
  3. Presentation  
Office of the Insurance Consumer Advocate
  4. Public Question and Answer  
Open to the Public (time may be limited due to the number of participants)
  5. Adjourn

Any comments or concerns not addressed at the public hearing may be forwarded to [ratehearings@flor.com](mailto:ratehearings@flor.com) until November 17, 2009; the subject line of your e-mail should read “Citizens HRA.”

The Office of Insurance Regulation (“Office”) displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view these filings, go to the Filing Search page on our website: <http://www.flor.com/edms/>. Once you are there, you will need to use the search criteria displayed on the left side of the page. The most commonly used search criteria are the “file log #” and the “company name.” If you have the file log

number of the company filing you wish to view, simply type the log number into the file log # field, i.e., 09-XXXXX, and the filing will be displayed. If you do not have the file log number, you can search by company name.

Because of the volume of individuals/entities using this application, we prompt you to enter in your e-mail address. The application will assemble the document or the entire filing and then e-mail it to you. If you have any questions or want to report a problem with this search application, please use the “contact us” function found at <https://iportal.fldfs.com/iframe/fass/default.asp>.