CIGNA DENTAL HEALTH OF FLORI	ALTHSPRING OF FLORIDA, INC., DA, INC., AND CIGNA HEALTHCARE ., BY ANTHEM, INC.
PROCEEDINGS:	Public Hearing
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APPEARANCE	S:
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PANEL MEMBERS:

Rich Robleto, Chair Jennifer Milam, Esquire Mary Mostoller Carolyn Morgan Eric Johnson Sha'Ron James

Also Present:

Jeff Fusile, Anthem
Jay Wagner, Anthem
Jared Danilson, Esquire, Anthem
Thomas Maida, Esquire, Anthem
Dean Mirabella, Cigna
Andrew Holland, Esquire, Cigna

CERTIFICATE	OF	ADMINISTERING	OATH	54
CERTIFICATE	OF	REPORTER		55

PROCEEDINGS

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MR. CHAIR: Good morning, everyone. My name is Rich Robleto. I'm the deputy commissioner over life and health insurance business units for the Florida Office of Insurance Regulation. I apologize that we sat down early and made everybody sit quietly, but we are being videotaped and we needed to wait till 10 o'clock to make sure that the videotaping was working.

I will be presiding at today's public hearing which has been scheduled to discuss Anthem, Anthem Incorporated's application for the proposed acquisition of Cigna and its affiliates. The hearing today will help all parties understand the implications of the proposed merger between these companies, what is at stake, while also providing a better understanding for consumers about the overall process of the acquisition.

I'd like to start by talking a little bit about Anthem and Cigna in terms of Florida's Health Insurance Market. Anthem is a health benefits company headquartered in Indianapolis, Indiana. And through its subsidiaries, serves more than 33 and a half million members nationally. As of December of 2014, Anthem was the sixth largest

writer of accident and health insurance coverage in Florida with more than \$833 million in premium. Anthem has 2 percent of the Florida market share based on total premiums for all lines of health insurance and provided comprehensive medical coverage for more than 350,000 people and had about 49 policies in ancillary lines.

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Cigna is a global health services organization based in Bloomfield, Connecticut. And through its subsidiaries, it serves approximately 15 million medical customers in the United States and around the globe as of September 30th, 2015. As of December 2014, Cigna was the fifth largest writer of accident and health insurance coverage in Florida with more than 2 billion in premium. They had 6 percent of the Florida market share based on total premium for all lines of insurance. And they provided comprehensive medical coverage for more than 250,000 people and had more than 2 million policies in ancillary lines.

If the acquisition is approved and the two companies merge together, the Office estimates that they would be the fourth largest writer of accident and health insurance in the state with about an 8 percent market share and more than 3 billion in

premium.

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Anthem's proposed acquisition of Cigna, the reason we're holding the public hearing, is that it will have a direct impact on three Florida based companied. These include HealthSpring of Florida, Cigna Dental Health of Florida and Cigna healthcare of Florida.

I'd also like to take a minute to go over a few logistical aspects of today's hearing. For the record, today is Tuesday, December 8th and it is approximately 10:00 a.m. The hearing is being conducted in the Jim King committee room located in the Senate office building of the Capital in Tallahassee, Florida. It is being streamed live online thanks to the Florida Channel. A link to the video of the hearing will also be made available on the Office's website.

I'll do that one more time. A link to the video of the hearing will also be made available on the office's website, www.FLOIR.com. Don't get that wrong. Nobody thinks FLOIR should end in a dot com. Something more governmental.

Notice of the hearing was published in the Florida Administrative Register on November $20^{\hbox{th}}$. For those in attendance, copies of the agenda are

available at the registration table. For those watching live and who would like to follow along, the agenda can also be viewed online at the Office's, website www.FLOIR.com. And by selecting the Anthem public hearing link on the left side menu bar.

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For any members of the public interested in providing comments, please do so by sending an email to Anthemhearing@FLOIR.com. Public comments will be accepted for an additional ten days. So we will accept comments until December 18th.

We're making a record of this proceeding. So to help clarify the record, I ask that all speakers, please state your name prior to making comments and that only one person would speak at a time. If any members of the audience wish to speak, please complete a public comment request form, which can be found at the registration table outside of the — or in the back of the committee room. You will be asked to come forward at the appropriate time during the hearing and be able to present your comments.

I'd also like to mention about the agenda, that we will take a break after the company makes its presentations. Everybody likes a break and

that will give us an opportunity for the panel to get together. We have prepared some questions in advance and we will make sure that we don't try to duplicate some of the items presented by the companies. We will also, at the end of any public comment, provide an opportunity or reserve an opportunity for us to ask any more questions that may be prompted by public comment and/or for the company to respond to any of the public comment, if necessary.

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So now I'd like to introduce the panel for today's hearing. The Office is honored to have Sha'Ron James joining us today. Ms. James serves as Florida's Insurance Consumer Advocate representing the Department of Financial Services. We certainly appreciate her attendance and her participation with us. And I should point out that Ms. James is two to my left for those of you who are not familiar with Sha'Ron.

At the table with me, we have our assistant general counsel, Jennifer Milam, to my far left.

Back to Sha'Ron James. To my immediate left, we have Eric Johnson. Eric is the chief actuary and director of the life and health product review area of the Office of Insurance Regulation. To my

right, Mary Mostoller is the director of company admissions and business development. And to the right of Mary, Carolyn Morgan. Carolyn Morgan is the director of the life and health insurance financial oversight within the Office of Insurance regulation. And to the far right, we have Tracy Brown, who will be our court reporter today and will also swear in the witnesses in just a few minutes.

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I would like to introduce Thomas Maida. He's a partner with Foley & Lardner, outside counsel for Anthem. And I'd like to ask him if he wouldn't mind introducing the presenters and witnesses today.

MR. MAIDA: Thank you, Mr. Robleto. It would be my pleasure. First, let me thank insurance Commissioner Kevin McCarty, you and your entire staff for all of the time and attention that you've given to the Cigna/Anthem application. We very much appreciate that. And we're very much looking forward to presenting to you today and answering any questions you may have.

First, though, as you said with the introductions, let me begin by introducing those who will be presenting today. We'll have three

presenters. To my very far right, Jeff Fusile, who is from the Anthem operation side of things. Most recently, he was CFO for Anthem's commercial and specialty business. Seating to my immediate right here is Jared — excuse me, Jay, Jay Wagner, vice—president and counsel for Anthem. And then seated here to my immediate left is Dean Mirabella, Cigna president and general manager for Florida and for the Caribbean.

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We also have -- I have esteemed colleagues from other firms who are seated here with me today. To the far left is Andrew Holland with Sidley Austin. And in the middle of the table to my right, Jared Danilson, with White & Case.

So, Mr. Robleto, those are introductions, the folks who are here in attendance. And at your pleasure, we'll begin our presentation as you wish.

MR. CHAIR: Just a few more moments and comments for me. I need to announce that the hearing today is being held pursuant to Section 628.4615, 628.461, 641.255. There will be a quiz later. I don't see anybody taking notes.

These statutes govern the proposed acquisition that is the subject of our meeting. I'd like to remind all of us that this is a fact-finding

hearing. It is not adversarial. It's an opportunity for Anthem to present its proposals, for affected and other interested parties to hear those proposals as well as to offer their input or feedback. The Office has not yet made a decision on this request for acquisition, and we will not do so today.

I would now like to recognize, again, Tracy
Brown to my far right, who will be assisting us
today in swearing in the witnesses today.

(Witnesses sworn in.)

MR. CHAIR: And now, Mr. Maida, if I might ask, please begin your presentation.

MR. MAIDA: Be happy to do so, Mr. Robleto. Let me begin by saying we're going to have an interactive presentation today. And by that I mean, rather than have witnesses stand at the podium subsequently, with your permission, we'll just ask them to remain seated. We'll be going back and forth between the witnesses as they walk through the presentation that we have for you today. So with that, let's begin with the first slide. And we turn to Dean Mirabella with Cigna.

MR. MIRABELLA: Good morning, everyone.

Again, my name's Dean Mirabella. I'm president and

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general manager for Cigna healthcare. I'm based in the Tampa location. And thank you again for the opportunity to discuss the proposed transaction with the group today. We hope to bring some clarity to this proposed transaction and look forward to an interactive discussion. So again, thank you.

I was asked just to give a couple of opening comments around Cigna from just sort of a national perspective as well as just a few highlights on our Florida operation as well. I think that a comment was made earlier that we are a global health services organization today. We currently have about 37,000 employees around the globe. We participate in 30 countries around the world. And about 15 million medical customers today. But we also have about 87 million customer relationships. And I define that by — because Cigna offers a wide array of specialty products, whether it's our dental, our life and disability, our international products, these are customer relationships that we have around the globe as well.

In many of these products and services that we offer today, we offer obviously through the State of Florida with a lot of our employer sponsored

plans. We also are very active around the country with our collaborative care. So when we talk about value-based arrangements and value-based reimbursements, which I think you'll hear some of those themes today as we think about collaborative accountable care or ACOS. Very proud of the results and momentum that we're seeing across the country with over 130 arrangements now across all of our states. And here in Florida, we have about eight active accountable care organizations.

The Florida operation today, we currently have about 1.2 million Cigna customers throughout the state in USDI. And all of the speciality products I mentioned earlier, again, are offered across all of -- for all of these customers around the state. Our employee base is about 1,000 employees throughout the state. Our primary locations -- actually where I'm based in Tampa is one of our main locations. And then we have another location in Sunrise, Florida where we also have some of our dental underwriting operations. So most of the employees, now they're spread throughout the state, but most of our employees are in those two primary locations.

A high percentage of our customers today, and

we'll talk about this as well when we think about the Cigna book of business, book nationally as well as across — throughout the State of Florida, is what we call through our ASO, our administrative services only. It's a high percentage of our book today. It's self-funded. About 15 percent of the book of business is what I would call risks are on the insured side. And we have very limited Medicare enrollment today with about 50,000 customers, primarily in the Miami-Dade County area.

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The other point I would just mention is that when we think about the products and services that we offer, you know, for our customers, the consumers, the healthcare consumers, we take a lot of pride also in the work that we've done around our consumer health engagement and wellness programs. There's a tremendous focus across our enterprise to bring the tools, the resources, the information, whether it's through the chronic condition support programs or lifestyle management programs to help healthcare consumers make informed choices about where they get their healthcare, but also helping them kind of navigate to what we all know can be a complex healthcare delivery system.

that we feel very good about our collaboration with many of the healthcare professionals around the state, whether it's the physician groups, or working with many of the hospital systems from Jacksonville all the way to Miami. So that's kind of a quick overview of Cigna nationally and a little bit about Cigna Florida.

MR. MAIDA: Jeff Fusile, would you like to talk about Anthem a little bit?

MR. FUSILE: Yes, thank you.

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Thank you, Mr. Robleto. Thank you, panel, for allowing us to present today. I'm happy to share with you a little bit about Anthem and share some more information on our organization and how we're structured.

As you know, we are a Blue Cross Blue Shield licensee. We're licensed in 14 states. We are not the licensee in Florida. We participate in the Medicare Advantage program in 20 states across the country, and the Medicaid program in 19 states across the country. We currently support about 33.9 million members around the nation as well. And similar to Cigna, have more membership than that when you look into our specialty businesses and other ancillary products that we sell.

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We are very strong in the fully insured space and to give you a sense of our organization, about half or a third of our members are fully insured across the country. And about two-thirds are self-insured. We have no international business.

To give you a little better snapshot, I'll direct you to the pie chart that's on the screen to show you. The blue box there represents our commercial business. That business would include both fully insured and ASO or self-insured business. That would include individual, small group and large group business as well as national accounts which span multiple states. The box to the left of that at the top, the light blue or lighter blue box, that's our federal government services business. That's a group that contracts with the federal government to provide large scale federal contracts almost predominantly, and I think maybe only in the healthcare space in a variety of different capacities.

Very small sliver there that's a garnet color is the PDP business or prescription drug program.

The next line over, the 2 percent there, is the specialty business. That's dental, vision, life and disability. The green box there represents our

Medicaid organization. That was a result of the combination of Amerigroup joining our organization as well as a historic Medicaid practice we had in certain states. And then the yellow pie there represents our Medicare operation. Medicare

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Advantage.

If you go down to the bottom chart here where you look at the map, you can see the green and blue boxes combined represent the 14 states in which we are the Blue Cross Blue Shield licensee. So everywhere from Maine to California, you can see the different participants. The orange box represents where we have a Medicaid presence. And then sprinkled throughout those businesses is our Medicare Advantage business which reside in those states as well. And I do believe, although it's not reflected on that chart, we have a little bit of business in Arizona and New Mexico as a result of the Care More operation that we acquired several years ago.

In terms of our financial strength, our financial strength is very strong. As mentioned earlier, we have over \$62 billion in assets as of September 30th, 2015. \$2.5 billion in net income at the end of the year for 2014. \$73 billion of

consolidated operating revenue. Again, at the end of full year 2014. And our current financial ratings range anywhere from excellent to good, to very good and strong. And that's the financial strength. Also when you look at rating agencies, they have both a financial strength as well as a ability to service the net or credit rating. And the credit ratings mirror exactly the financial strength as well.

And with that, I'm going to turn it over to

Jay to talk a little bit about and give you a

little bit of a transaction overview and how things

progress.

MR. WAGNER: Thank you.

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I'll start with a quick transaction overview and then I'll go into benefits and transaction, what we see in the marketplace as well as in particular, Florida.

Very quickly, transaction — we signed the transaction on July 23rd, and it contemplates a merger of Cigna, the parent company, with and into Anthem. And I'll show some charts here in a moment that describe that arrangement very simply. Upon completion of the transaction, it will be a cash and stock merger as outlined in the agreement.

We'll also assume the debt that Cigna will have on their balance sheet as of closing. We filed our Form A on August 24th here with Florida. We've supplemented that Form A with various filings and — that are on file with the Department. But more importantly, there have not been any material changes to any of those filings since they've been made.

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I'll briefly move through the organization charts. The preclosing chart just simply shows
Cigna corporation, the parent sitting at the tip and subsidiaries underneath. As you go through you the there will be a two-step merger. On the next page, effecting the merger of Cigna with and into Anthem and ultimately just show you on the following page that it's a very simple structure. So all the subsidiaries of Cigna will rain down from the Anthem entity.

On to the next slide, talk about the merger rationale. We believe, Anthem and Cigna believe that healthcare is going through an incredible transformation. And as we looked at this transaction and the complementary strengths of each company, as we'll talk about as we move through this process, we saw a real opportunity to lead

that transformation of the healthcare delivery system in different ways. And we'll fill that in.

But the key items that we'd like to stress are we're focused on affordability and we're focused on access and quality. And so everything we do in this transaction is geared towards those three legs of the stool, if you will.

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The first one being affordability. We know that we will be able to improve our medical costs. Both companies are very engaged in collaborative models. We'd like to speed the adoption of these value-based arrangements we have with providers and leverage technology, different consumer tools and data analytics to increase and accelerate the adoption of these collaborative models. Ultimately optimizing the cost and care advantage that each company has to benefit the consumer.

As to the consumer, the medical cost savings for self-insured, quite plainly medical cost savings, directly reach them in full. It's the cost of care, they spend less on the care. With MLR rules, and other transparency initiatives, the fully-insured customers will see the greatest amount of that, 85, 80 percent at least, so —

As to Florida, specifically, Anthem engages

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very actively in the Medicaid space and is partnered with the State in providing Medicaid services and plans to the State. Saved the State a lot of money in the program and we believe that the medical cost reductions that we anticipate as well as administrative costs structures as they reduce, will also accrue to the benefit of the state of Florida in that respect.

Talked a little bit on the former page about value—based provider contracting and collaborative models. Wanted to spend a little time talking about that. Currently at Anthem, we have about \$50 billion in value—based and quality—based payments related to our provider structure. We're constantly looking at that and trying to improve that. Cigna, similarly, has other initiatives that they've undertaken. These collaboration programs and the incentives and the technology tools that we've been able to deliver, each differently from each company, but it's our intent that those things will become complementary and improve upon each other, and even further accelerate our value—based contracting initiatives.

I have a note on this particular slide about our studies. And I think -- here, I think, it's

worth talking about a couple of examples. Anthem is actively engaged in a program with primary care physicians called Enhanced Personal healthcare.

And it's engaging the primary care doctor with technology tools and gain sharing based on population health management. And we've shown dramatic improvements in both cost of care, the quality of care, and also the consumer experience. The consumers are feeling that they're more engaged, they have greater access to doctors who have expanded office hours, for instance, and have greater visibility into their continuum of care.

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On the Cigna side, been very active with Cigna Collaborative Care, which is an initiative that also, you know, drills down on engagement with the various physicians. They use clinicians and nurses to link the different specialities and the continuum care together. They've been very active in that and they've shown great results with that particular initiative. Again, we hope that between the two, we can further accelerate those improvements.

I'm going to kick it over to Dean to talk about some of the complementary — it's kicked around, but I think you can see where we are when

we talk about the businesses that we have in

Florida and the businesses that Cigna has in

Florida. But it's also a matter of capabilities as

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MR. MIRABELLA: Thank you, Jay.

well that we really intend to leverage.

So, I think as was mentioned through the last couple of slides, we do believe that the combination of these two organizations will bring two great strengths in terms of complementing each Some of the areas that we've outlined here as we think about our two organizations coming together, we note here that we bring more flexible stop loss and shared return products. These are innovative fully-insured product solutions that we offer today in the market. And I'll just define that by saying it's not your typical kind of guarantee cost programs, these bring a lot more transparency and ability for clients to share their experience, so we think that will be a great complement along with the self-insured business that we currently have a majority of today.

We also bring, as I mentioned earlier, a lot of wellness programs, integrated behavioral, pharmacy and dental and other specialty lines.

This is a very core piece of Cigna's operation

1 today. We fully expect that these will continue to 2 complement each other as we work together in the 3 future. And I put these together as I kind of 4 think about the complementary nature of the two 5 organizations. And I know some of these are 6 already mentioned, but I look at them as I think 7 about Cigna's capabilities today around health 8 engagement, around our broad transparent funding 9 solutions I just mentioned, our specialty life and 10 disability products, and our global solutions, all 11 sort of unique to Cigna complementing the Anthem 12 powerful brand that exists today. They are focused 13 around the individual public exchange business, so 14 kind of call it the smaller market. 15 fully-insured business as well small group and 16 Medicaid. So two organizations, I think, that will 17 complement each other very nicely.

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MR. WAGNER: Thank you. The last point on that slide is — we'll just spend a minute. It's another aspect of what we do well on the Anthem side that we think can be leveraged on the Cigna side, and it's our experience in the individual both on exchange and off exchange. We made a very serious investment and spent a lot of time studying the individual market, particularly exchange

market, on -- have engaged there in 14 states and intend to maintain our positions in those markets.

We believe that experience can be -- will be

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hopefully expand into the Cigna territories.

leveraged by the Cigna business going forward and

Some other complementary capabilities in sort of where Cigna plays and perhaps maybe we don't and vice versa. As Dean talked about, Cigna's very strong in the ASO. Historically Anthem's been very focused on the fully-insured business. But aside from that, we are very active in Medicaid. Cigna is not active in Medicaid other than two relatively small businesses in Illinois and Texas. Whereas we have 5.8 million members. We think our Medicaid platforms are very useful for not only learning how to manage care but also with the exchange product, there's churn on and off exchange that we believe having that knowledge set associated with the Medicaid products assist in pulling people on and off exchange in that churn.

We also have a lot of excitement around the specialty integration that Cigna has been able to instill in their ASO population, particularly behavioral health. They do dental, vision, pharmacy. Behavioral health is something that

we're very excited about the possibility of using their leading capabilities in that area. And in particular, for the Medicaid population as well.

We talk about innovation and our excitement about increased investment in innovation. Cigna's invested a lot of consumer centric tools and — but different tools that perhaps Anthem has invested in. We've been very focused on things such as telemedicine, and data analytics, surrounding the PCPs, and we believe that those tools could be combined to make a better member experience with more transparency, engaging the consumer — active player in their healthcare delivery.

The last item is a better PBM offering. We contracted for our PBM. Cigna owns and operates their own PBM. At some point, we hope to leverage the best of both worlds within that space.

Pharmacy costs are leading amongst all costs accelerators in trend in the industry. And a 13 percent clip now and we believe that Cigna's taken an innovative approach in different ways, specialty scripts, for instance, may represent only 1 percent of the scripts that are actually written. But by 2020, they may represent 50 percent of the pharma span for companies. And so we see

incredible opportunity there. Again, Cigna's taken an innovative approach and even contracted directly a value-based basis with a couple -- with two pharmaceutical companies, essentially paying for outcomes and value basing payments on the pharmaceutical itself.

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More specifically, I'd like to talk about the Florida operations. We talked about this will be an indirect change of control. So the subsidiaries that fall under Cigna will remain the same subsidiaries. They will continue to exist post closing. They'll maintain their separate existence and continue on. We don't anticipate that there would be any changes to existing affiliated agreements between the family of companies. What we do anticipate is that as a global organization, there will be a tax — they would join our tax sharing agreement, which is fairly routine. Again, I think Jeff will talk to it, has talked about it, it will not affect the financial condition of the subsidiaries here in Florida.

On a consumer point, the customers, this will not require existing customers to change ID cards, change doctors, or their coverage. It will not change the result of benefits being decreased or

the premiums increasing. And over time, as I stated earlier, we expect favorable cost trends in that area.

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Also like to talk about the choice and -- that we increase to consumers. I talked a little bit about specialty products and specialty penetration and how we think that will augment the Anthem offerings and perhaps our expertise in other areas will augment the existing Cigna offerings. from a provider standpoint, we intend to get the best of both worlds within the provider networks. And we anticipate that will mean broader coverage, but more importantly, it will be in value and quality, we think are particularly important. Getting the right providers. The good providers to give the right care at the right place at the right time. Developing provider networks is painstaking work and it's care and feeding, but often times weeding as well. And there's a relationship between provider and payer that we believe can continue to be more collaborative in nature. And so we intend that to be more value, more quality and it will continue to evolve over time.

Florida employees, Anthem currently has 2400 employees. Cigna has about 1100 employees in the

1 The vast majority of those employees are state. 2 providing services to the plans and operations here 3 within the state. We do have a call center, Anthem 4 has a call center in Tampa that provides some 5 shared services to other aspect of our Medicare and 6 Medicaid operations representing about 200 7 employees. But my comment on this slide is that as 8 we've shown with our prior acquisitions here in the 9 State of Florida, you know, we intend these 10 acquisitions and we presented them as growth 11 opportunities and we see this as a growth 12 opportunity as well. So, there will be more 13 opportunities for the current employees within the 14 state. And that's proven itself with the 15 Amerigroup transaction we had in 2012 as well as 16 the Simply transaction we had in 2015.

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Moving on to competition. Presented this slide here. And this slide represents under the NAIC model premium revenue, as you referenced in your opening comments, Mr. Robleto. Just sort of quickly as you look through the slide, there are a lot of zeros. And it represents the complementary nature of what we're doing. What we play in and what Cigna engaged in. And noting that the only overlap is in Medicare. Those numbers represent

Medicare Advantage and Part D premiums. And you'll note that, you know, the combination results as of 2014 in a 7 percent combination within the state.

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Quickly go past slide 17, sort of just a written explanation of what you'll see in more illustrative nature on the following page, which is there are a lot of players in this space in the State of Florida. And our combined entity, you know, puts us amongst a lot of peers in that area.

Lastly moving on to the approval standards,

I'd like to refer the panel's attention to the
filings we made, Form A and the supplements, as
well as the testimony today in support of our
assertion that we've met these approval standards.

But I think it's more important that we also
comment on what we've done as Anthem in the past as
an acquiring company. Most recently with the
Simply acquisition, our success there, our success
and integration of that asset. And also Amerigroup
which has proven to grow in the state as well to
become a very trusted important partner with the
state and saving the state money as well as
increasing the quality and experience of the
Medicaid program here.

With that, I'll turn it back --

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MR. MAIDA: Yeah, just in wrapping up, Jay, we've got three slides here that set out verbatim the standards that the Office is required to apply in order to approve the proposed transaction. And without going over each one in laborious detail, I'll simply ask you whether or not you're familiar with those standards.

MR. WAGNER: I am.

MR. MAIDA: Okay. And do you have a view you can discuss with the panel regarding whether or not the application, the presentation, the transaction itself fulfill each of the ten standards that are required to be met under Florida law?

MR. WAGNER: Yes, they do. I believe what we've provided in form A as well as the supplemental information and our testimony today satisfies those standards.

MR. MAIDA: With that, Mr. Robleto, we would be pleased to answer any questions the panel may have.

MR. CHAIR: Thank you very much. Thank you. We would like to take — we called it a ten-minute break one time and it turned into 15 or more. Just take a short break and we will reconvene in 10 to 15 minutes. Thank you.

(Brief recess.)

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MR. CHAIR: Thank you very much. I'd like to call us back to order. I'd like to thank you for a very well presented information. Very organized. Obviously very knowledgeable people participated, so thank you so much.

I do have a number of questions that I'd like to run through and I regret that some of them may touch on some of the things that have already been presented, but for the public's sake, just to make sure that everybody understands what was coming out of the presentation, I may ask you some questions that will appear to be repeats. It's not that we weren't paying attention, we're just doing it to make sure that everybody understands.

The first question deals with the effect of the acquisition on policyholders, providers, provider networks, and agents. Now, I understood you to say it would have no impact on the policyholders themselves, that the companies were going to remain in operation as they exist today. Can you repeat a little bit about what possible impact a policyholder can expect? Whenever there's a talk of something like this, there's always a fear among policyholders of the companies being

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acquired, am I going to lose my coverage, am I going to lose the doctor relationship that I have, am I going to have to make a change? So could we start with that just to --

MR. MAIDA: Sure. Jeff, you want to take a shot at that.

I'm happy to do that. MR. FUSILE: Sure. Thank you for the question. As we mentioned from a policyholder perspective, there's not a lot of overlap between the products. I do expect very minimum impact. What you will see will be things Jay mentioned which are very positive. You'll see cost of care opportunities for improvement like for prescription drugs, which is the number one rising part of healthcare inflation today. The combined entity will have a better ability to deliver pharmacy services and benefits at a better cost going forward. Also the administrative efficiencies that this will improve from the opportunity will flow directly to the benefit of customers on the ASO for certain. And then as part of the MLR calculations as well on the commercial side of business as well as Medicare, part of the business. And again, as we mentioned earlier, the ability to eliminate -- we both are building today

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Cigna and Anthem tools for the consumers, tools for our customers, the ability to consolidate those investments and be able to do more with the same amount of money or spend less money. But to be able to offer more to those members, to give them the ability to have better tools at their disposal to make the right decisions for them. I think in all those regards, I think the policyholders will feel improvement, certainly no detriment from the combination.

MR. WAGNER: And to touch upon the immediate effects as of closing, there's no decrease in benefits. Obviously, they won't have to change their doctors, they won't have to change their ID cards. You know, everything is as it was. Only as Jeff states, we anticipate improvements over time as those — we get into the integration process.

MR. CHAIR: Can you talk about any examples?

There has been an acquisition of Anthem of

Amerigroup, there has been the acquisition of the

Simply and the other company.

MR. WAGNER: To talk about the Amerigroup example and some of the opportunities there that came with the larger Anthem operations, I'll give one example. In Tennessee, what we used are sort

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of a combination of two different businesses that we had acquired both, Care More in 2011, which is high touch, highly rated Medicare plan. It was primarily out of California. And we use that model, a clinic model, to establish a community center for a Medicaid population in Tennessee.

Sort of joining those two together to increase the touch to the consumers and resources for Medicaid community there. It's that type of example, and that's copied in different elements with some of our technology toolings, et cetera, mobile health, that will launch in commercial and Medicare and move that into other products groups as well as the Cigna businesses as we integrate as well.

MR. FUSILE: I could give you another example as well, when we acquired the Amerigroup organization, we had a Medicaid operation already. Amerigroup brought to us a better capability in the Medicaid space and so we began migrating all of our Medicaid business from the platform that we maintained on to the Amerigroup platform which we're nearly complete with that now. That obviously gives you the ability to say we don't have to no longer pay for two systems. Right.

Those costs — benefit to our customers, both the

states as well as the members. And then when you make an investment, you made it one time now across a broader portfolio of business. So it has much more efficiency as you build new functionality into one system rather than try and build it into two.

MR. CHAIR: Thank you.

Regard to providers, provider networks, I
think one of the things that's often said about
consolidation as, you know, the companies are going
to bend the cost curve. I think you mentioned a
great deal about value-based agreements, but there
certainly was a reference to medical costs
reductions. Do you have anything that you can tell
us about the impact that we expect regarding our
providers or provider networks?

MR. MAIDA: Jeff, would you like to take that?

MR. FUSILE: Yeah, I can talk a little bit about it. Just to give you a sense, we sometimes use the word value—based payment, and I think it gets lost in the — sometimes the consulting speak. What we mean when we say value—based payment at its core. We're working with the providers to identify and advance people who are going to have problems, that preventive services today could be very meaningful right to that person's health as well as

to the ultimate cost of that person. Identifying people that are highly likely to be admitted to the hospital in the next six months and taking more proactive steps. One of the problems with the current system is providers aren't compensated or nor do they have the time, right, to do those proactive things if nobody is paying for them.

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Part of when we say value-based payment is finding them the time and the compensation to step out and say, here are some people that could become very problematic very soon and we'd like to proactively reach out to them and get them in to see you to prevent a more significant problem That's a very evolving process, but fundamentally that's -- joining with the providers, we're online to keep the person heathy, right. Some of the perverse systems today would say there's not necessarily that assignment and that's really to me is what value-based is all about. It's aligning us to keep people healthy rather than to when they get sick, to do it for as cheap as possible. Clearly it's about keeping people healthy.

MR. CHAIR: Thank you. And, of course, another stakeholder in this acquisition would be

the agents. And can you talk at all about the impact that you expect might result from the acquisition to our agent community?

MR. MAIDA: Jeff, is that one for you?

MR. FUSILE: Certainly I can talk about that. Again, very little overlapping business. So for the most part, that's non resistant. Certainly in the bulk of Anthem's business in Medicaid not really an issue. In the Medicare Advantage program, that's where we have the overlap. There are certainly commissions paid in that space. We don't anticipate any changes to that model as we go forward. And with a growth of that particular segment in the country, the growth particularly in Florida and our desire to grow through this acquisition, we would envision that being an additive to the agents over the long term.

MR. CHAIR: Thank you. This is definitely kind of a repeat question, but how can Anthem assure existing and future policyholders that the acquisition will not materially reduce competition in relevant insurance markets that would cause adverse consequences on the availability or the affordability of affected insurance products either at the highest level or in each different market?

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And I think you've handled that in the past, talk a little bit about Medicare being a possible area of impact, if you could, for the record.

MR. MAIDA: Sure. Jay.

MR. WAGNER: Sure. As we described in the slides, there's no overlap in premiums for the vast majority of businesses. It's limited to Medicare, Medicare Advantage in particular. The data we showed a slight increase of, I think, 2.7 percent in where Cigna sits today and adding on the Simply Medicare business, which we feel is very modest and would not affect the robust. That is over 20 different companies competing in Miami-Dade County, for instance, 38 different plans on Medicare Advantage. And I think when you roll in the larger traditional Medicare, it's even more stark that you see -- that our the relative contributions of these two companies are even smaller from a participant's standpoint.

Now the premium standpoint, including traditional Medicare and Medicare Advantage Cigna would be at 1.27 percent of statewide enrollment and Anthem would be at .61 percent. Again, we don't see that as an issue from a competitive standpoint.

MR. CHAIR: Thank you.

Mr. Fusile, you just answered the earlier question about the combination of the two organizations being able to improve technology and certainly to improve the services. Do we expect any kind of an expansion of the products that might be offered? You've talked about they're very complementary companies, but is there any reason to expect that we might improve or expand the availability of products as a result of this acquisition?

MR. FUSILE: Yeah. I would say we don't have any current plans to do anything differently. But in both of our organizations, I can certainly speak better for Anthem than Cigna, but presumably in both, we're constantly looking at revising our products and changing our products based on consumer demand and market need. So I would expect over time, we would be looking to add value to the products, enhance the opportunities as we've talked about grow, both within communities that we're in today as well as into new communities and counties that we may not serve today.

MR. CHAIR: I think you've already addressed management when you were discussing compliance with

the statutes regarding management. And is it your current plan to maintain management in all the Florida domiciled companies?

MR. WAGNER: Yes, sir.

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MR. CHAIR: How will overall management benefit? We talked about the impact on providers, we talked about the impact on agents, hopefully the — the impact on the consumers, how will management benefit if this acquisition is effectuated?

MR. WAGNER: I'll speak to that. Again, and I'll reference the Florida marketplace and our acquisition which affected the Florida marketplace in both the Amerigroup example as well as the Simply example, the management of those companies have had the opportunity to participate on a greater scale. Behind me are two members of the Simply team that came on just nine months ago and have already assumed great responsibilities in the larger enterprise. So we think they'll be more opportunities and a larger enterprise and it's certainly proven to be the case in those last transactions. I think it will be again.

MR. CHAIR: Thank you. Will Anthem be a stronger financially after the proposed acquisition

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MR. CHAIR:

There appears to be no plans for integrating

as you look at the amount of money transferring or the amount of debt being created in order to do this transaction, can you talk a little bit about its impact on Anthem in general financially?

MR. FUSILE: Sure, I can certainly do that. Yes, it will be a stronger company after the transaction. You know, part of any agreement to come together between two companies is that the incremental value of coming together exceeds the costs of bringing them together. We call that being creative. And we believe it still to be very creative to our members, to our providers, as well as to the organization as a whole. What that means is simply we are going to be increasing our debt level to pay for the transaction. It's a very friendly time from an interest rate perspective, so valuable from that perspective. And the synergies that come together, the ability to lower costs, right, the ability to not have redundant systems, the ability to share in a PBM opportunities that exist are much more substantial than the incremental debt that will be required to service the debt.

Thank you.

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the Florida domiciled companies into other entities at this point. My question was about explaining any integration, but my understanding is at this time, there's certainly no plans for integrating the companies together in any fashion.

MR. WAGNER: That is correct, Mr. Robleto.

Obviously we'll take advantage of improvements as possible, but the existing plan will continue, yes.

MR. CHAIR: I believe I heard you respond that all of the existing contracts between affiliates and such would also remain intact. We were curious about — it sounded like also one of the benefits to Anthem was acquiring a PBM rather than utilizing PBM pharmacy benefit management services. Is that anticipated that perhaps that contract will be expanded or are there any others like that?

MR. WAGNER: Well, we have a — at Anthem, we have a current contract that runs through 2019, so the expectation is a long-term expectation on our part, to take advantage of the best practices within that PBM space, whether it be contracting or contracting certain elements of PBM management. And we believe that the combination and Cigna's experience in managing their own PBM as well as bending out certain portions of it, it can be

extremely valuable and will improve regular policyholders as well, so --

MR. CHAIR: Again, expanding to stakeholders, we talked about an awful lot of them. There are stockholders involved in this transaction. And that's a very difficult balance sometimes to meet the demands of the stockholders as well as attempting to do all of the other — attempting to work with all of the other stakeholders. Do you have any thoughts or comments on that?

MR. FUSILE: Yeah, I can take that. All the way up to our CEO, the company's mantra is clearly, you take care of the people you serve and Wall Street will follow along. And so everything we do, we do to take care of the people we serve, to make sure that we're providing the best value we can. If you serve your customers the great value, the rest of it kind of follows along.

MR. CHAIR: Thank you. Very simple question. Of course, we talked about the amount of or the cost of the transaction. Were there independent valuations of the assets being obtained? Can you talk about who did those valuations, any qualification of any opinions?

MR. MAIDA: Jeff.

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MR. WAGNER: So we did receive fairness opinions from UBS, as well as Credit Squeeze, as part of the transaction. By the same token, it is a stock and cash merger, so the Cigna shareholders will represent 33 percent of the combined company shareholders. They also received fairness opinions from their banks as well.

MR. CHAIR: Thank you. You also mentioned earlier about consolidating tax treatment, I forget the words that you used. Are there any material tax implications expected as a result of the proposed acquisition?

MR. WAGNER: We do not expect them.

MR. CHAIR: Have there — to date, have you had any regulatory decisions relative to this proposed transactions from other states or other interested parties?

MR. WAGNER: Yes, sir. So the state of

Montana, we received approval from the state of

Montana. It does presume closure of the entire

transaction. That was received a couple weeks ago.

MR. CHAIR: That's the only qualification?

MR. WAGNER: That's correct.

MR. CHAIR: Would that qualification -- well,
I'll get back to that. Never mind.

Well, I'll get back to it right now. It's my next question. There is a possibility when you're addressing competitive situations of perhaps having to divest certain assets or divest certain things, if that happens in another state or by the federal level, does that qualification from Montana still stand?

MR. WAGNER: Well, I would say — so the qualification is fairly simple, they've given their approval of the transaction and they've said in the order that this presumes that the entire transaction closes. And that's about it. That's very simple, straightforward. So to the extent that the vestitures elsewhere were required, you know, that — whether the transactions still closed, there wouldn't be an issue in Montana.

MR. CHAIR: Okay. We're certainly concerned about employees and jobs in Florida. We certainly like to have more jobs come to Florida. I think the growth opportunities are a good way of bringing more jobs to Florida. I think in your presentation you mentioned that there are no plans to reduce nor to increase the number of employees in Florida. So I'm assuming there is no planned reduction of work force. Are there opportunities for increased jobs

in Florida that you can see resulting from this acquisition?

MR. WAGNER: Yes. And as I spoke about earlier, I mean, the transaction for one is one of, for us, in the State of Florida is one of growth obviously. We show in prior transactions that that's our goal. We've grown the Amerigroup business, increased the employee base in the State of Florida. And our folks here between both Cigna and Anthem are dedicated currently primarily to those state of Florida plannings and operations, so. To the extent that increases, we would hope that would be increased opportunities for jobs.

MR. CHAIR: Okay. Is there any update, is there any litigation pending, threatened or settled as a result of this proposed acquisition?

MR. WAGNER: I'll speak to that. There was shareholder litigation as seemingly always happens. That litigation has been settled. It's pending approval by the court, but it has been settled. So we'll update the Office when we're able to settle that. We did receive shareholder approval from both companies on December 3rd, last week, so that's the other update.

MR. CHAIR: Right. I think you mentioned you

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have made no amendments to any of the documents filed as part of your form -- your application.

MR. WAGNER: Correct.

MR. CHAIR: Okay. If one of the stockholders, more importantly, if any policyholders have any specific questions, can you provide us, before you leave, with contact information that we can share on our website so the consumers would have that opportunity?

MR. WAGNER: Yes, sir, we'll certainly do that. We provided a couple contacts in the Form A supplements, but we'll make sure we get those out to you before we leave here.

MR. CHAIR: Thank you.

Does anyone have any other questions that they would like to have addressed?

I believe we can move on the agenda then to the public testimony. I have received only one public comment request. I will tell the members of the audience, it's not too late if you would like to get up, but we would like to have a record of who is speaking. But at this time, I'll call on David Poole to come up and provide some testimony.

David, you represent the AIDS healthcare Foundation; am I correct?

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MR. POOLE: I do, Deputy Commissioner.

Thank you again, Deputy Commissioner Robleto and the panel for the opportunity to speak to you. I unfortunately or perhaps unfortunately for you have learned about this this morning, so I'm not quite as loud as I usually am. That's probably a good thing.

I am the director of government affairs for the AIDS healthcare Foundation and wanted to disclose up front a little but about our lines of business. We're the world's largest nonprofit that servings HIV patients. We, in fact, just a few weeks ago exceeded half a million patients that we have under our care in 36 countries and in 15 states in the United States. And we see about Ι 10,000 patients here in the State of Florida. think it's sort of important to give context, because the whole premise of what I want to speak to you about regarding this merger and acquisition in this industry has to do with the exceptional nature of people living with HIV in the state of Florida and throughout the world, to be honest, but in this country most certainly.

With that being said, there are about 120,000 people that are living with HIV in the State of

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Florida. So I think we've gotten to the point where it's important to educate everyone, no matter who you're speaking with about, again, giving context to where we are with the disease state.

That's a good news fact given that there are 20 million people in the State of Florida. The bad news is that we're 34 years into the epidemic and we still have this disease with us. And thus, again, I will build around that fact about my comments regarding this merger and acquisition.

AIDS healthcare Foundation has several lines of business. Our primary core line of business is healthcare centers. So we provide primary care and specialty care to this population. And we do that also with pharmacies that are collocated throughout the nation with our healthcare centers. Our smaller line of business does include a specialty health plan, called positive healthcare partners. It serves four areas in Medicare in Florida — I'm sorry, three areas, since areas 10 and 11, so it's two areas for Medicaid and it's three areas for Medicare, four areas four, 10 and 11. I know you all are aware of the areas, I'm not going to expand on those counties.

The only other speciality needs HIV plan in

the state is Clear Health. And Clear Health is under the umbrella of Anthem. So, I wanted to put that as background here.

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The reason for speaking today, the primary reason for speaking today is concern over policy decisions that may or may not -- well, may or may not negatively impact people living with HIV in the State of Florida that may come out of mergers and acquisitions such as this. We're specifically concerned because we had a recent interaction with one of the brands under Anthem where all of the primary care physicians were eliminated from the network. And these are PCPs under our organization, under our healthcare centers. I did just learn this morning that the number is substantially or is very small, it's only six beneficiaries. But for those six beneficiaries that still are living and trying to live a normal life with HIV at a very different time, thank goodness from what it was 30 years ago, that's a big deal. Because they've come to trust those practitioners, to have those physicians that will help them do things that are really important to their ongoing health.

Narrowing of the networks translates to fewer

choices for patients who are living with HIV. remains an incredibly complex disease. What has changed, which is incredibly a wonderful thing to talk about, is the fact that our treatments are now simple, from a dosing perspective. It's one pill once a day for many people that are newly diagnosed. But even that one pill once a day could be a very complexed regimen. Embedded in that one pill is four separate molecules that are incredibly complex and you have to know as a physician how that patient will react to those meds, including drug interactions. So although the treatment may be simple, the disease is complex, the regimen still can have complexities to them. And it's critically important that you remain adherent to these medication, otherwise this deadly infectious disease could have very different consequences.

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So, at the core of my comments is choice is a primary concern of the AIDS healthcare Foundation for persons living with HIV. And we think any business actions that injure or inhibit choice for this particular vulnerable population should be scrutinized very closely, especially if the unspoken goal is to motivate those beneficiaries leaving the plan to go elsewhere. So that wraps or

1 concludes my comments.

MR. CHAIR: Thank you, David.

MR. POOLE: Thank you.

MR. CHAIR: Anybody have any questions for

Mr. Poole?

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Thank you.

MR. POOLE: Okay. Thank you very much.

MR. CHAIR: Does anyone on the panel have any additional questions for the companies as a result of the public testimony?

And would the company like to take an opportunity to respond in any way to the public testimony?

MR. FUSILE: Not to the public testimony. Thank you.

MR. MAIDA: I don't believe so.

Thanks for the opportunity, though.

MR. CHAIR: Well, I would like to thank you for your testimony here today. We will carefully review and consider the information we have today as part of the application. And we will also review any feedback we receive from the public, as I mentioned, before also making any decision. The record will be open until December the 18th for people to make such comments. And I believe that

that brings us to the conclusion of our hearing today.

I'd like to extend a special thank you to the Florida Channel, the Senate Capital staff who have helped us to be able to stream this video. I'd like to thank all of those who participated in the hearing. I really appreciate you coming to Tallahassee and letting the public hear more about the transaction. We have an opportunity as the Office to review the application, but we think it's important that the public, who's going to be impacted by this, have that opportunity to also So we greatly appreciate you participating hear. in our hearing today. We appreciate those of you in the audience for coming and visiting with us today. And I'd also like to appreciate my panel today and the work that they've done in preparing for today, participating in today.

And with that, I will declare the hearing over.

(Hearing concluded at 11:27 a.m.)

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CERTIFICATE OF REPORTER

4 STATE OF FLORIDA:

5 COUNTY OF LEON:

I, TRACY L. BROWN, court reporter and Notary

Public do hereby certify that the foregoing proceedings

were taken before me at the time and place therein

designated, and that the foregoing pages numbered 1 through

are a true and correct record of the aforesaid proceedings.

I further certify that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the foregoing action.

DATED THIS day of , 2015.

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