



FILED

AUG 25 2012

Doctated by: SP.

OFFICE OF INSURANCE REGULATION

KEVIN M. McCARTY
COMMISSIONER

IN THE MATTER OF:

CASE NO.: 81379-05-CO

UNISERV CORPORATION,
a.k.a. UNISERV POOLS, LLC,
a.k.a. UNITED HOME SERVICES

_____ /

CONSENT ORDER

THIS CAUSE came on for consideration as the result of an agreement between UNISERV CORPORATION, a.k.a. UNISERV POOLS, LLC, a.k.a. UNITED HOME SERVICES, hereinafter referred to as "UNISERV" and the OFFICE OF INSURANCE REGULATION (hereinafter referred to as the "OFFICE"). Following a complete review of the entire record, and upon consideration thereof, and being otherwise fully advised in the premises, the Commissioner of the Office of Insurance Regulation, as head of the OFFICE OF INSURANCE REGULATION, hereby finds as follows:

1. The OFFICE has jurisdiction over the subject matter of and parties to this proceeding.

2. UNISERV is not authorized to provide or offer to provide service warranties in Florida. UNISERV is subject to the jurisdiction and regulation of the OFFICE pursuant to the Florida Insurance Code.

3. The OFFICE conducted an investigation of UNISERV, pursuant to Section 634.437, Florida Statutes, and, as a result, it has been determined that UNISERV has violated the following provisions of the Florida Insurance Code:

Section 634.403 (1), Florida Statutes, Offering and providing Extended Service Warranties to Florida residents without proper authorization from the OFFICE.

4. UNISERV Corporation a.k.a. UNISERV Pools, LLC a.k.a United Home Services disputes that UNISERV violated Florida Statutes 634.403(1) by offering and providing Extended Service Warranties to Florida Residents without proper authorization from the OFFICE. However in order to avoid the costs and expense of litigation, UNISERV agrees to settle this matter with OIR on the terms and conditions set forth in this Consent Order.

5. The OFFICE and UNISERV expressly waive their right to a hearing and waive their right to all other proceedings, which the parties may be entitled by law. UNISERV hereby knowingly and voluntarily waives all rights to challenge or to contest this Order, in any forum now available, including the right to any administrative proceeding, circuit or federal court action or any appeal.

6. UNISERV agrees that upon the execution of this Consent Order they shall be subject to the following terms and conditions:

(a) UNISERV shall pay an administrative penalty of \$1,000 and administrative costs of \$250.00 on or before the 30th day after this Consent Order is executed.

(b) UNISERV agrees to no longer solicit, negotiate, or effectuate contracts for any service warranty, including Extended Warranty agreements unless

properly authorized by the OFFICE.

(c) UNISERV is hereby placed on notice of the requirements of the above referenced section of law and agree that any future violations of this section by UNISERV may be deemed willful, subjecting UNISERV to appropriate penalties.

7. UNISERV agrees that the failure to adhere to one or more of the above terms and conditions of this Order shall constitute a violation of a lawful order of the OFFICE, and UNISERV shall be subject to such administrative action as the OFFICE may deem appropriate.

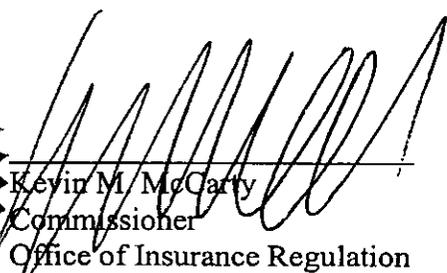
8. Except as noted above, each party to this action shall bear its own costs and attorney's fees.

9. THEREFORE, the agreement between UNISERV and the OFFICE, the terms and conditions of which are set forth above, is approved.

FURTHER, all terms and conditions above are hereby ORDERED.

DONE AND ORDERED this 25TH day of AUGUST, 2005.





Kevin M. McCarty
Commissioner
Office of Insurance Regulation

By execution hereof, UNISERV CORPORATION consent to entry of this Order, agree without reservation

to all of the above terms and conditions, and shall be bound by each provisions herein. The undersigned represents that he or she has the authority to bind UNISERV CORPORATION to the terms and conditions of this Consent Order.

UNISERV CORPORATION
a.k.a. UNISERV POOLS, LLC
a.k.a. UNITED HOME SERVICES

By: [Signature]
Title: President
Date: 8/18/05

STATE OF Florida
COUNTY OF Broward

The foregoing instrument was acknowledged before me this 18 day of August 2005,
by JEFF S. NORTON as PRESIDENT
(name of person) (type of authority
e.g. officer, trustee attorney in fact)
for Uniserv Corp
(company name)



Derrick Knight
Commission #DD263820
Expires: Nov 02, 2007
Bonded Thru
Atlantic Bonding Co., Inc.

[Signature]
(Signature of the Notary)

Derrick Knight
(Print, Type or Stamp Commissioned Name of Notary)

Personally Known OR Produced Identification _____
Type of Identification Produced _____

COPIES FURNISHED TO:

MR. JEFF NORTON, PRESIDENT
UniServ Corporation
2177 North Powerline Road
Suite 2
Pompano Beach, Florida 33069

SAM BINNUN, DIRECTOR
Office of Insurance Regulation
Market Investigations
200 East Gaines Street
Tallahassee, Florida 32399-4210

ERIC D. LINGSWILER
Office of Insurance Regulation
Market Investigations
200 East Gaines Street
Tallahassee, Florida 32399-4210

JOANNA MUELLER, INVESTIGATION MANAGER
Office of Insurance Regulation
Market Investigations
200 East Gaines Street -
Tallahassee, Florida 32399-4210

SHELLY K. THOMAS, ASSISTANT GENERAL COUNSEL
Office of Insurance Regulation
Legal Services Offices
200 East Gaines Street Suite 646-D
Tallahassee, Florida 32399-4206