
To: Cindy Walden
Subject: RE: OIR-B1-1802 Recommendations

From: Jeff Knight [<mailto:jknight@knightssoftware.com>]
Sent: Thursday, July 07, 2011 6:26 PM
To: Cindy Walden
Subject: OIR-B1-1802 Uniform Mitigation Verification Inspection Form

Cindy,

We are a company that has been doing inspection/data collection software for almost 15 years on handheld type devices and have worked with many companies and industries across the country. Our software is used by many home inspectors in the Florida area that currently use our software for doing home inspections, commercial inspections, WDO reports, 4-point inspections, Roof certifications for Citizens and Wind Mitigations. I have personally worked with Bill York, Joey Caballero and others in Florida to help make our software very helpful in doing a Wind Mitigation inspection and doing it efficiently and reducing the errors and callbacks. I am attaching a sample report that shows some of what we do to make the report easier for the client to understand also with the addendums of pictures and comments. We also include with the software a notes tab feature that has reference data available to the inspector/contractor to make it easier for them to have reference data at their fingertips while doing a Wind Mitigation inspection.

In relation to the actual paper 1802 form, I have told many inspectors/contractor that it is a VERY difficult task to create a paper checksheet form that in essence is being used to accomplish 2 different goals that contradict each other. 1) Create a paper report that helps the inspector/contractor have information to help them do the actual wind mitigation inspection and include all the possible scenarios they may run into while doing it and also 2) try using the same form as a final report of the results of the wind mitigation inspection for the client in a simplified and easy to understand form. This makes the report either very long and complicated or too short and not very helpful for the inspector. This scenario is the same for a home inspector trying to include all the possible scenarios they may see during a normal real estate transaction type of inspection on a check sheet form...it becomes an impossible task. Anyways...I would suggest at least looking at the idea of having software that would be used DURING the actual Wind Mitigation inspection process that can be used to help the inspector/contractor do the inspection and that it would include reference data to help them do it and that once the wind mitigation inspection is done it will then produce a printed report that would ONLY include the specific findings for the wind mitigation inspection in a much easier and simpler form that is easy to understand and is precise for that home. Feel free to call me at the number below or send an e-mail response if this would be something you would be interested in discussing.

--
Jeffrey R. Knight
President
Knights Software Solutions, Inc.
www.knightssoftware.com
tel: 715-381-1433 fax: 815-364-1633
jknight@knightssoftware.com