

**Hardee, Amy**

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**From:** Heather Petrofsky [cheather@comcast.net]  
**Sent:** Monday, July 30, 2012 2:33 PM  
**To:** Robleto, Michelle  
**Subject:** Florida State Exchange

I live in Venice Fl, and was born with a rare genetic condition that results with serious lung and liver disease.

In the development of Florida State Exchange, please take into consideration and account for those patients who suffer from rare and chronic diseases. We individuals present unique challenges within the health care system, as many rare diseases requite expensive, complex and specialized treatments.

Please make sure that the state navigators must understand the unique needs of patients who suffer from chronic and rare conditions, in order to provide them with information to fully understand their Quality health Plan.

In addition these navigators must have adequate training and be a trusted source of information for the population that are most likely to enroll in the Exchange

Thank you for your time  
Heather Petrofsky