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**\*REVISED\***  
**PUBLIC HEARING AGENDA**  
**CASTLE KEY INSURANCE COMPANY**  
**CASTLE KEY INDEMNITY COMPANY**

**WHEN:** August 7, 2012, 9:00 a.m.

**WHERE:** Senator Jim King Committee Room (401 Senate Office Building), Tallahassee, Florida (adjacent to The Capitol)

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|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Opening Remarks            | Office of Insurance Regulation<br><br>Richard Koon, Deputy Commissioner, Property and Casualty<br>Belinda Miller, General Counsel<br>Sandra Starnes, Director, Property and Casualty Product Review<br>Bob Lee, Actuary<br>Ken Tinkham, Assistant General Counsel         |
| 2. Presentation               | Castle Key Insurance Company<br>File Log # 12-10266 (Homeowners)<br><br>Castle Key Indemnity Company<br>File Log # 12-10267 (Homeowners)<br><br>David Border, FCAS, MAAA<br>Shantelle Thomas, FCAS, MAAA<br>Robin Haworth, FCAS, MAAA<br>Robert Simmons, Regional Counsel |
| 3. Attending                  | Office of the Insurance Consumer Advocate<br>Robin Westcott, Florida Insurance Consumer Advocate<br>Brian Deffenbaugh, Senior Counsel                                                                                                                                     |
| 4. Public Question and Answer | Open to the Public (Time May Be Limited due to the Number of Participants)                                                                                                                                                                                                |
| 5. Adjourn                    |                                                                                                                                                                                                                                                                           |

Any comments or concerns not addressed at the public hearing may be forwarded to [ratehearings@flor.com](mailto:ratehearings@flor.com) until August 17, 2012; the subject line of your e-mail should read "Castle Key".

The Office of Insurance Regulation (“Office”) displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view the filings, go to the Filing Search page on our website: <http://www.flor.com/edms/>. Once you are there, you will need to use the search criteria displayed on the left side of the page. The most commonly used search criteria are the “file log #” and the “company name.” To view the filings related to this rate hearing, type 12-10266 and 12-10267 into the file log # field and the filings will be displayed. Alternatively, you can search by company name.

Due to the volume of individuals and entities using this I-File application, it will prompt you to enter your e-mail address. The application will assemble the document or the entire filing and e-mail it to you. This usually takes only a few minutes, but depends on the volume and size of the filing. If you have any questions or want to report a problem with this search application, please use the “contact us” function found at <https://iportal.fldfs.com/ifile/fass/default.asp>.