

MAR 1 1 2021

INSURANCE REGULATION

Docketed by:



OFFICE OF INSURANCE REGULATION

DAVID ALTMAIER

COMMISSIONER

IN THE MATTER OF:

CASE NO.: 276390-21-CO

Application for the Issuance of a Permit to GUIDEWELL SIMPLIFI. INC. to Form an Authorized Domestic Insurer and for the Subsequent Issuance of a Certificate of Authority

CONSENT ORDER

THIS CAUSE came on for consideration upon the filing with the FLORIDA OFFICE OF INSURANCE REGULATION ("OFFICE") by GUIDEWELL SIMPLIFI, INC. ("APPLICANT"), of an application for the issuance of a Permit and subsequent issuance of a Certificate of Authority to APPLICANT as an authorized domestic insurer ("Application"), pursuant to Sections 624.401, 624.404, 624.413, 628.051, 628.061, 628.071, and 628.081, Florida Statutes, to write the (0450) Accident and Health line of insurance in this state. Following a complete review of the entire record, and upon consideration thereof, and being otherwise fully advised in the premises, the OFFICE hereby finds as follows:

- The OFFICE has jurisdiction over the subject matter and the parties herein. 1.
- 2. APPLICANT has applied for and, subject to the present and continuing satisfaction of the requirements, terms, and conditions established herein, has satisfactorily met all of the conditions precedent to the granting to it of a Permit to form a domestic insurer in Florida, pursuant to the requirements set forth for licensure by the Florida Insurance Code.

- 3. The Application represents that prior to the issuance of a Certificate of Authority, APPLICANT will become a newly-formed Florida stock corporation with 1,000,000 shares of common voting stock authorized with a par value \$1.00 United States Dollar ("USD") per share. APPLICANT's issued and outstanding stock will be owned 100% by DIVERSIFIED HEALTH SERVICES, INC. ("DHSI"), a Florida corporation that is 100% owned by GUIDEWELL GROUP, INC. ("GGI"), a Florida corporation that is 100% owned by GUIDEWELL MUTUAL HOLDING CORPORATION (GMHC), that is a Florida mutual insurance holding company with no 10% or greater membership interest holders.
- 4. If the OFFICE determines that any individual for whom APPLICANT is required to submit background information as part of this Application is unacceptable under the Florida Insurance Code, APPLICANT, DHSI, GGI, and GMHC shall remove said person within 30 days of notice from the OFFICE and replace them with a person or persons acceptable to the OFFICE, or shall undertake such other corrective action as directed by the OFFICE. Failure to act would constitute an immediate serious danger to the public and the OFFICE may take administrative action as it deems appropriate upon the Permit or subsequent Certificate of Authority of APPLICANT without further proceedings, pursuant to Sections 120.569(2)(n) and 120.60(6), Florida Statutes.
- 5. APPLICANT has filed with its Application a Plan of Operation, biographical information, legal documents, and other supporting documentation for the purpose of obtaining a Permit and subsequent Certificate of Authority. In making a determination regarding the issuance of a Permit to APPLICANT, the OFFICE has relied on the representations of APPLICANT, DHSI, GGI, and GMHC as to the accuracy and truthfulness of the documents provided by APPLICANT, DHSI, GGI, and GMHC. APPLICANT, DHSI, GGI, and GMHC represent that the Application

filed with the OFFICE and all related submissions and responses have been reviewed by APPLICANT, DHSI, GGI, and GMHC, and that these documents, as amended to date, are complete and correct in all respects.

- 6. APPLICANT, DHSI, GGI, and GMHC further represent that they have disclosed and provided, or will provide, to the OFFICE copies of all current transactions, understandings and agreements relating to the formation of APPLICANT, its initial capitalization and provision for additional capitalization if needed, and its future transaction of insurance, which will be entered into by APPLICANT, or any of its incorporators, officers, directors, or 10% or greater interest holders for such purposes.
- 7. APPLICANT represents that none of its funds or assets are currently pledged, committed, or encumbered and that said funds and assets shall remain free and clear of any and all liens and encumbrances unless prior written approval to pledge, commit, or encumber said funds and assets is obtained from the OFFICE. Additionally, APPLICANT shall not be included as a guarantor of any loan unless prior written approval is obtained from the OFFICE.
- 8. APPLICANT represents that its initial capital of \$5,000,000 USD will be funded by GMHC.
- 9. Final approval and issuance of APPLICANT's Certificate of Authority shall be granted in writing by the OFFICE at such time as the OFFICE is satisfied that APPLICANT has complied with all provisions of this Consent Order, the OFFICE has received the following documents within 60 days of the execution of this Consent Order, unless otherwise specified herein, and the OFFICE is satisfied that the documents meet the requisite statutory and rule requirements:

- a) Proof of a \$100,000 USD deposit placed with the Bureau of Collateral Management, in accordance with Section 624.411 and Chapter 625, Part III, Florida Statutes;
- b) Proof of the deposit of \$5,000,000 USD by GMHC into APPLICANT's account in a Florida banking institution that is a member of the Federal Reserve System, confirmed by written certification from the bank, signed by an officer of the bank, stating that the deposited funds are not hypothecated, encumbered, or pledged in any way;
- c) Confirmation that APPLICANT has submitted an acceptable anti-fraud plan that complies with Section 626.9891, Florida Statutes, and Chapter 69D-2, Florida Administrative Code;
 - d) Executed and notarized Articles of Incorporation of APPLICANT;
- e) A complete and current copy of APPLICANT's Articles of Incorporation certified by the Florida Secretary of State;
 - f) Board resolution for adoption of the Bylaws;
 - g) A copy of the Bylaws certified by the APPLICANT's secretary;
- h) Evidence that APPLICANT's Board of Directors has ratified the execution of this Consent Order on the APPLICANT's behalf by its President and one of its incorporators, and indicated its willingness to be bound by the terms, conditions, and representations stated herein;
 - i) Certificate of Status from the Florida Secretary of State;
- j) Completed and executed National Association of Insurance Commissioners("NAIC") Company Code Application;
 - k) Federal Employers Identification Number (FEIN);

- 1) Executed copies of all agreements, with all addendums, relating to the operations and management of APPLICANT; and
- m) A copy of any custody account agreement, which shall contain all of the required provisions of Rule 69O-143.042, Florida Administrative Code, and a copy of any investment management agreement.
- 10. If at the time of submitting documents for its Certificate of Authority there are any new officers, directors, or 10% or greater shareholders of the APPLICANT, DHSI, GGI, or GMHC, then APPLICANT shall file with the OFFICE biographical affidavits, fingerprint cards, authority for release of information forms, and background investigation reports for these individuals at such time. If the completed fingerprint cards of any said person furnished to the OFFICE or other sources utilized by the OFFICE in its investigation process reveal any of these individuals are unacceptable under the Florida Insurance Code, APPLICANT, DHSI, GGI, and GMHC shall remove said person within 30 days of notice from the OFFICE and replace them with a person or persons acceptable to the OFFICE, or shall undertake such other corrective action as directed by the OFFICE. Failure to act would constitute an immediate serious danger to the public and the OFFICE may take administrative action as it deems appropriate upon the Permit or subsequent Certificate of Authority of APPLICANT without further proceedings, pursuant to Sections 120.569(2)(n) and 120.60(6), Florida Statutes.
- 11. APPLICANT, DHSI, GGI, and GMHC acknowledge and agree that, if the OFFICE determines that the documentation specified in paragraph 10 above is not submitted as required, is incomplete, or does not meet the requisite statutory or rule requirements, the OFFICE shall hold the Certificate of Authority component of the Application in abeyance and withdraw the

Application from consideration until such time as the required documentation has been submitted to the OFFICE for review.

- 12. Upon the issuance of the Certificate of Authority to APPLICANT, APPLICANT shall further comply with the following:
- a) APPLICANT will not apply for licensing in any other state without prior notification to and approval from the OFFICE.
- b) APPLICANT shall maintain compliance with Parts I and II of Chapter 625, Florida Statutes.
- c) APPLICANT shall comply with its Plan of Operation and supporting documents APPLICANT has submitted with its Application. Written approval must be secured from the OFFICE prior to any material deviation from said Plan of Operation.
- d) APPLICANT shall be required to maintain at all times capital and surplus as required by Sections 624.408, 624.4085, and 624.4095, Florida Statutes. APPLICANT, DHSI, GGI, and GMHC agree that failure to maintain compliance at all times with these capital and surplus requirements would constitute an immediate serious danger to the public and that the OFFICE may immediately suspend, revoke, or take other administrative action as it deems appropriate upon the Certificate of Authority of APPLICANT without further proceedings, pursuant to Sections 120.569(2)(n) and 120.60(6), Florida Statutes.
- e) APPLICANT shall not transact business until APPLICANT's forms and rates have been approved in writing by the OFFICE;
- f) APPLICANT shall provide the OFFICE with its NAIC Company Code assignment within 10 days of assignment.

- g) APPLICANT shall maintain its principal place of business in Florida and shall make available to the OFFICE complete records of its affairs. APPLICANT shall also maintain its office, records, and assets in Florida as required by Section 628.271, Florida Statutes. The physical form, if any, of the assets shall also be maintained in Florida, or in compliance with Section 628.511, Florida Statutes.
- h) APPLICANT shall file updates to its Holding Company Registration Statement as required by Section 628.801, Florida Statutes, and Rule 69O-143.046, Florida Administrative Code.
- i) APPLICANT's ultimate controlling persons shall file with the OFFICE the Enterprise Risk Report required by Section 628.801(2), Florida Statutes, and any and all additional information necessary to evaluate the enterprise risk of APPLICANT and APPLICANT's affiliates.
- j) APPLICANT shall file a completed and executed copy of any custody account agreement, which shall contain all of the required provisions of Rule 69O-143.042, Florida Administrative Code, and a completed and executed copy of any investment management agreement.
- k) APPLICANT shall maintain sufficient and adequate internal controls and supervision of any external contractors providing services in connection with the insurance transactions of APPLICANT and shall further assume responsibility for the actions of said contractors as they relate to any performance under the service agreements.
- 1) APPLICANT shall maintain an anti-fraud plan that complies with Section 626.9891, Florida Statutes, and Chapter 69D-2, Florida Administrative Code.

- m) APPLICANT shall maintain a deposit with the Bureau of Collateral Management, in the amount of at least \$100,000 USD, as required by Section 624.411, Florida Statutes, unless otherwise amended by the OFFICE.
- n) APPLICANT shall not distribute any dividend payments, cash distributions, or other distributions of assets within 5 years of the issuance of this Consent Order. After the expiration of the 5-year period, any dividend payments, cash distributions, or other distributions of assets by APPLICANT is subject to Section 628.371, Florida Statutes. Any disbursement for tax purposes is considered a dividend payment and must adhere to the requirements of this paragraph.
- Authority, any change in the officers and directors of APPLICANT shall be subject to the prior written approval of the OFFICE. This requirement may be extended by written notice from the OFFICE. Additionally, APPLICANT shall provide written notice to the OFFICE within 45 days of any change, including termination or resignation, of an officer or director, pursuant to Section 628.261, Florida Statutes. APPLICANT agrees that failure to remedy any officer or director vacancy within a timeframe acceptable to the OFFICE would constitute an immediate serious danger to the public and that the OFFICE may immediately suspend, revoke, or take other administrative action as it deems appropriate upon the Certificate of Authority of the APPLICANT without further proceedings, pursuant to Sections 120.569(2)(n) and 120.60(6), Florida Statutes.
- p) APPLICANT acknowledges that it shall maintain compliance with Section 624.404(4), Florida Statutes.

- q) All quarterly and annual financial statements filed by the APPLICANT with the OFFICE shall report all assets in accordance with the NAIC Accounting Practices and Procedures Manual ("AP&P"), pursuant to Section 624.424, Florida Statutes. All statements shall be in the current NAIC Life Accident and Health Blank format.
- APPLICANT shall take necessary steps to effectuate membership of APPLICANT in the associations or funds, as required by the following statutes, and to comply with the conditions contained in such entities' Plans of Operation. Further, APPLICANT agrees to pay any and all assessments levied by such entities or applicable laws. APPLICANT acknowledges full responsibility for determining the associations or funds the APPLICANT is required to join pursuant to, but not limited to, Sections 215.555, 627.311(4), 627.351(1), 627.351(4), 627.351(6), 627.3515, 631.55, 631.715, and 631.911, Florida Statutes. APPLICANT further acknowledges its obligations pursuant to the aforementioned statutes and will continually monitor the various associations or funds that it is required to join, as determined by the lines of business on the Certificate of Authority of APPLICANT. Further, APPLICANT shall, based upon the lines of business on its Certificate of Authority, continually monitor and comply with statutory requirements regarding APPLICANT's membership in the associations and funds identified herein or that may be established in the future.
- s) APPLICANT shall file a Risk Based Capital Report with each annual filing beginning with its first 2021 annual statement filing with the OFFICE and the NAIC. Notwithstanding other applicable surplus requirements, APPLICANT agrees that it shall comply with the Risk Based Capital requirements described in Section 624.4085, Florida Statutes.
- t) APPLICANT shall file quarterly actuarial certifications with the OFFICE for one year, beginning in 2021. The OFFICE may in its discretion extend the period of time for

which quarterly actuarial certifications must be filed. Each quarterly certification shall be due on the same day that the corresponding quarterly financial statement is due.

- u) APPLICANT agrees that any managerial, administrative, or cost-sharing arrangements involving APPLICANT shall be in accordance with a formal written agreement and contain, at a minimum, the following:
- i. A requirement of monthly cash settlement of any expenses incurred for the month; and
- ii. A clear delineation of the financial boundaries of each operation. Further, APPLICANT shall not bear any occupancy expenses for space that is occupied by any other entity and, upon examination, shall be prepared to demonstrate how the occupancy cost and space is allocated among co-located entities.
- v) Any material agreements that APPLICANT enters into with any affiliated person, entity, or related party, as defined in Statement of Statutory Accounting Principles No. 25 of the NAIC AP&P, shall be in writing and shall be submitted to the OFFICE for the OFFICE's review and prior written approval. "Affiliate" and "affiliated person" shall have the same meaning as in Section 624.10, Florida Statutes.
- w) APPLICANT agrees that any arrangement or agreement with an affiliated party for the provision of administrative services shall further comply with the following requirements:
 - i. APPLICANT must have the right to terminate the contract for cause;
- ii. The contract shall contain a provision with respect to the underwriting or other standards pertaining to the business underwritten by APPLICANT;

- iii. The contract shall be retained as part of the official records of both the affiliate and APPLICANT for the term of the contract and 5 years afterward;
- iv. Payment to the affiliate of any premiums or charges for insurance by or on behalf of the insured shall be deemed to have been received by APPLICANT, and return premiums or claims payments forwarded by APPLICANT to the affiliate shall not be deemed to have been paid to the insured or claimant until such payments are received by the insured or claimant;
- v. The affiliate shall hold all funds collected on behalf of or for APPLICANT as well as all return premiums received from APPLICANT in a fiduciary capacity in trust accounts;
- vi. The affiliate shall adhere to underwriting standards, rules, procedures, and manuals setting forth the rates to be charged and the conditions for the acceptance or rejection of risks as determined by APPLICANT;
- vii. All fees and charges must be specified in the contract and they must be comparable to fees charged to any other insurer for which similar contracted services are provided by the affiliate. If the affiliate does not perform such services for other insurers, the fees charged must be reasonable in relation to the services provided;
- viii. All claims paid by the affiliate from funds collected on behalf of APPLICANT shall be paid only on drafts of, and as authorized by, APPLICANT;
- ix. APPLICANT shall retain the right of continuing access to books and records maintained by the affiliate sufficient to permit APPLICANT to fulfill all of its contractual obligations to insured persons, subject to any restrictions in the written agreement between APPLICANT and the affiliate on the proprietary rights of the parties in such books and records;

- x. The affiliate shall provide written notice approved by APPLICANT to insured individuals advising them of the identity of, and relationship among, the affiliate, the policyholder, and APPLICANT; and
- xi. Any policies, certificates, booklets, termination notices, or other written communications delivered by APPLICANT to the affiliate for delivery to its policyholders shall be delivered by the affiliate promptly after receipt of instructions from APPLICANT to deliver them.
- 13. APPLICANT agrees that no amendments or changes shall be made to its Articles of Incorporation or its Bylaws without the prior written approval of the OFFICE.
- 14. APPLICANT, DHSI, GGI, and GMHC represent that there are no agreements, written or oral, related to the ownership or management of APPLICANT that have not been provided to the OFFICE.
- 15. Any amounts due to APPLICANT from a Medical Service Organization as part of a risk sharing agreement shall be non-admitted at all times on all financial statements filed by the APPLICANT with the OFFICE.
- 16. APPLICANT shall be subject to a full financial examination each year for the first 3 years of operations. APPLICANT agrees to comply with the provisions of Sections 624.318, Florida Statutes, regarding examinations.
- 17. APPLICANT, DHSI, GGI, and GMHC shall notify the OFFICE within 10 business days of any breach, non-performance of, or default under any servicing agreement with any reinsurer, affiliate, or third-party vendors providing services, directly or indirectly, to APPLICANT that could result in or cause a material adverse change in the financial condition, business performance, operations, or property of APPLICANT.

- 18. APPLICANT shall not enter into any reinsurance or brokerage agreement, whether or not affiliated, that requires approval from the reinsurer or broker regarding any potential sale of APPLICANT.
- 19. Beginning in April 2021, APPLICANT shall file with the OFFICE, via the OFFICE's Regulatory Electronic Filing System ("REFS"), monthly financial statements until such time as APPLICANT has filed an annual statement demonstrating profitability. The monthly financial statements are due on or before the 25th day of the month following the period ending date. The monthly financial statements shall include the following fully executed pages: Jurat Page, Assets, Liabilities, Surplus and Other Funds, Summary of Operations, Cash Flow and Analysis of Operations by Lines of Business. The Summary of Operations and Cash Flow shall be filed on a cumulative year-to-date basis for monthly statements. All statements shall be in the current NAIC Life Accident and Health Blank format.
- 20. APPLICANT, DHSI, GGI, and GMHC affirm that all information, explanations, representations, statements, and documents provided to the OFFICE in connection with this Application, including all attachments and supplements thereto, are true and correct and fully describe all transactions, agreements, ownership structures, understandings, and control with regard to the permitting, licensure, and future operations of APPLICANT. APPLICANT, DHSI, GGI, and GMHC further agree and affirm that said information, explanations, representations, statements, and documents, including all attachments and supplements thereto, are material to the issuance of this Consent Order and have been relied upon by the OFFICE in its determination to enter into this Consent Order.

- 21. Any deadlines, reporting requirements, other provisions, or requirements set forth in this Consent Order may be altered or terminated by written approval of the OFFICE. Such written approval by the OFFICE is subject to statutory or administrative regulation limitations.
- APPLICANT, DHSI, GGI, and GMHC expressly waive a hearing in this matter, the making of findings of fact and conclusions of law by the OFFICE, and all further and other proceedings to which they may be entitled by law or rules of the OFFICE. APPLICANT, DHSI, GGI, and GMHC hereby knowingly and voluntarily waive all rights to challenge or to contest this Consent Order in any forum available to them, now or in the future, including the right to any administrative proceeding, state or federal court action, or any appeal.
- 23. APPLICANT, DHSI, GGI, and GMHC affirm that all requirements set forth herein are material to the issuance of this Consent Order.
- 24. APPLICANT, DHSI, GGI, and GMHC agree that, upon issuance of this Consent Order, failure to adhere to one or more of the terms and conditions contained herein may result, without further proceedings, in the OFFICE suspending, revoking, or taking other administrative action as it deems appropriate upon APPLICANT's Permit or subsequent Certificate of Authority in this state in accordance with Sections 120.569(2)(n) and 120.60(6), Florida Statutes.
 - 25. Each party to this action shall bear its own costs and fees.
- 26. The parties agree that this Consent Order shall be deemed to be executed when the OFFICE has signed and docketed a copy of this Consent Order bearing the signatures of the authorized representatives of APPLICANT, DHSI, GGI, and GMHC, notwithstanding the fact that the copy may have been transmitted to the OFFICE electronically. Further, APPLICANT, DHSI, GGI, and GMHC agree that the signatures of their authorized representatives as affixed to this Consent Order shall be under the seal of a Notary Public.

WHEREFORE, the agreement between GUIDEWELL SIMPLIFI, INC., DIVERSIFIED HEALTH SERVICES, INC., GUIDEWELL GROUP, INC., GUIDEWELL MUTUAL HOLDING CORPORATION, and the FLORIDA OFFICE OF INSURANCE REGULATION, the terms and conditions of which are set forth above, is APPROVED, and the Application for issuance of a Permit to GUIDEWELL SIMPLIFI, INC., pursuant to Sections 628.051, 628.061, 628.071, and 628.081, Florida Statutes, is APPROVED.

FURTHER, all terms and conditions contained herein are hereby ORDERED.

DONE and ORDERED this _____ day of ______, 2021.

David Altmaier, Commissioner Office of Insurance Regulation

By execution hereof, GUIDEWELL SIMPLIFI, INC., consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions herein. The undersigned represents that they have the authority to bind GUIDEWELL SIMPLIFI, INC., to the terms and conditions of this Consent Order.

	By:
[Corporate Seal]	By:
STATE OF Florida COUNTY OF Broward	Date:
5 5	ay of March 2021, by Jon Richard Urbanek (name of person)
as President/CEO (type of authority; e.g., officer, trustee, at	for GUIDEWELL SIMPLIFI. INC
KIMALEE TRESA EDWARDS Notary Public - State of Florida Commission # GG286551 Expires on December 25, 2022	Kimale Tresa Edwards (Signature of the Notary) Kimalee Tresa Edwards (Print, Type or Stamp Commissioned Name of Notary)
Personally KnownOR Pro	oduced Identification
Type of Identification Produced	driver_license
My Commission Expires	2/25/2022

Notarized online using audio-video communication

By execution hereof, DIVERSIFIED HEALTH SERVICES, INC., consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions herein. The undersigned represents that they have the authority to bind DIVERSIFIED HEALTH SERVICES, INC., to the terms and conditions of this Consent Order.

	DIVERSIFIED HEALTH SERVICES, INC.
	By: Thursman Rae Justice
[Corporate Seal]	Print Name: Thurman R. Justice
E:	Title: Chief Executive Officer
	Date:03/03/2021
STATE OF Texas	
COUNTY OFTravis	
The foregoing instrument wa	s acknowledged before me by means of □ physical presence
_	
or online notarization, this	3rd day of March 2021, by Thurman Rae Justice
	(name of person)
or online notarization, this as Chief Executive Office (type of authority; e.g., officer, tr	(name of person) for Diversified Health Services, INC
as Chief Executive Office	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name)
as Chief Executive Officer (type of authority; e.g., officer, to Double 1) Jose Tomas Es	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name) pinoza (Signature of the Notary)
as Chief Executive Officer (type of authority; e.g., officer, t	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name) pinoza (Signature of the Notary) Jose Tomas Espinoza 130032971
as Chief Executive Officer (type of authority; e.g., officer, transport of the control of the co	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name) pinoza (Signature of the Notary) Jose Tomas Espinoza 130032971 (Print, Type or Stamp Commissioned Name of Notary)
as Chief Executive Officer (type of authority; e.g., officer, transported by the control of the	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name) pinoza (Signature of the Notary) Jose Tomas Espinoza 130032971 (Print, Type or Stamp Commissioned Name of Notary)
as Chief Executive Officer (type of authority; e.g., officer, transported by the control of the	(name of person) for Diversified Health Services, INC rustee, attorney in fact (company name) pinoza (Signature of the Notary) Jose Tomas Espinoza 130032971 (Print, Type or Stamp Commissioned Name of Notary) My Commission Expires On: 11/20/2022 OR Produced Identification

Notarized online using audio-video communication

By execution hereof, GUIDEWELL GROUP, INC., consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions herein. The undersigned represents that they have the authority to bind GUIDEWELL GROUP, INC., to the terms and conditions of this Consent Order.

	GUIDEWELL GROUP, INC.		
	By: Thursman Rae Justice		
[Corporate Seal]	Print Name: Thurman R. Justice		
	Title: Chief Financial Officer		
	Date: 03/03/2021		
STATE OFTexas			
COUNTY OFTravis			
The foregoing instrument was acknowledged before me by means of □ physical presence or ☑ online notarization, this 3rd day of March 2021, by Thurman Rae Justice			
or ≥ on the notarization, this <u>3r</u>	(name of person)		
as Chief Financial Officer	for Guidewell Group, Inc		
(type of authority; e.g., officer, truste	e, attorney in fact) (company name)		
Jose Tomas Espinoz	ia de la companya de		
ID NUMBER 130032971	(Signature of the Notary)		
COMMISSION EXPIRES November 20, 2022	Jose Tomas Espinoza 130032971		
Notary Public, State of Texas	(Print, Type or Stamp Commissioned Name of Notary)		
Personally Known OR Produced Identification			
Type of Identification Produced	Florida Driver License		
My Commission Expires11/20/2022			

Notarized online using audio-video communication

By execution hereof, GUIDEWELL MUTUAL HOLDING CORPORATION consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions herein. The undersigned represents that they have the authority to bind GUIDEWELL MUTUAL HOLDING CORPORATION to the terms and conditions of this Consent Order.

	GUIDEWELL MUTUAL HOLDING CORPORATION
	By: Thursman Rue Justice
[Corporate Seal]	Print Name:Thurman R. Justice
	Title: Chief Financial Officer
	Date:03/10/2021
STATE OF _Texas	<u>.</u>
COUNTY OF Collin	
	owledged before me by means of \square physical presence day ofMarch 2021, byThurman Rae Justice (name of person)
as Chief Financial Officer (type of authority; e.g., officer, trustee, a	for <u>Guidewell Mutual Holding Corporation</u> .
Luke Jones ID NUMBER 132758443 COMMISSION EXPIRES October 30, 2024	(Signature of the Notary)
	Luke Jones (Print, Type or Stamp Commissioned Name of Notary)
Personally Known OR P	roduced Identification
Type of Identification Produced	drivers license
My Commission Expires	10/30/2024
Notarized online using audio-video cor	nmunication

COPIES FURNISHED TO:

JOHN F. BLACK, PRESIDENT MC2 Consulting, LLC P.O. Box 998 Murphy, North Carolina 28906 Email: jblack@merid-consulting.com

JON URBANEK, PRESIDENT/CEO GUIDEWELL SIMPLIFI, INC. 4800 Deerwood Campus Parkway Jacksonville, Florida 32246 Email: jon.urbanek@bcbsfl.com

THURMAN JUSTICE, CEO/CFO
DIVERSIFIED HEALTH SERVICES, INC.
GUIDEWELL GROUP, INC.
GUIDEWELL MUTUAL HOLDING CORPORATION
4800 Deerwood Campus Parkway
Jacksonville, Florida 32246
Email: Thurman.Justice@bcbsfl.com

CAROLYN MORGAN, DIRECTOR Life & Health Financial Oversight Florida Office of Insurance Regulation 200 East Gaines Street Tallahassee, Florida 32399

CARTER LAYTON, FINANCIAL SPECIALIST Life & Health Financial Oversight Florida Office of Insurance Regulation 200 East Gaines Street Tallahassee, Florida 32399 Email: Carter.Layton@floir.com

SHANNON MICHELLE HARP-ALEXANDER, ESQ. ASSISTANT GENERAL COUNSEL Florida Office of Insurance Regulation 200 East Gaines Street Tallahassee, Florida 32399 Telephone: (850) 413-4108 Email: Michell.Harp-Alexander@floir.com